

# ENZO SMITH

COMMUNITY MANAGER

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## Profile

As a community manager with 10+ years of experience, I have cultivated strong relationships within communities around the world. With expertise in community building and engagement, I craft engaging content and resources to help community members overcome challenges. Through community management, business development, and strategic partnerships, I leverage my technical skills and passion for education to enable community growth. I am now seeking a role where I can continue championing communities and shaping the future of technology.

## Skills

### Community Management

- Online community building
- Content curation
- Engagement and moderation
- Partnerships and business development

### Education

- Webinars and workshops
- Tutorials and guides
- Coaching and mentoring
- Curriculum design

### Project Management

- Agile methodologies
- Kanban and task tracking
- Timelines and OKRs
- Monthly reporting

## Education

Framingham State University, USA  
Master's degree in Education, 2017

California State University Fullerton, USA  
Bachelor's degree in Anthropology, 2013

Google Creative Campus, USA  
Community Management Certification, 2022

Anthropic AI Safety, Online  
AI Ethics for Community Managers, 2023

## Experience

Bank of Nowhere  
Head of Community  
Online

- Lead community strategy and operations
- Manage social media, forums and events
- Develop partnerships and sponsorships
- Analyze metrics and feedback for improvements
- Champion community member success and growth

Oct 2022 - Present

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**Cult DAO**  
**Community Manager**  
Online

Mar 2022 - Jul 2023

- Curated forums, Telegram and Discord groups
- Authored educational guides and resources
- Hosted workshops and interactive discussions
- Gathered feedback for product enhancements
- Partnered with external communities and teams

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**Aiza World**  
**Community Relations Lead**  
Online

Feb 2022 - Dec 2022

- Managed social media platforms and forums
- Developed engaging content and events
- Curated partnerships and sponsorships
- Analyzed metrics to improve engagement
- Championed community member success

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**Western Sydney University**  
**Business Comm. Lecturer**  
Vietnam

Aug 2021 - Jul 2023

- Authored and oversaw curriculum map to craft impactful learning journeys
- Led weekly sync-ups and encouraged cross-functional partnerships
- Facilitated interactive classroom sessions and mentored project-driven learning
- Conceptualized campus-wide occasions to cultivate community and teamwork
- Championed continuous improvement through feedback-driven planning

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**Shandong Technology and Business University**  
**Academic Innovation Fellow**  
China

Sep 2016 - Sep 2019

- Authored comprehensive course blueprints and lesson progressions
- Crafted engaging learning journeys through interactive platforms
- Pioneered the use of emerging edtech like Kahoot and Moodle in curriculum
- Facilitated seminars in areas such as public speaking, intercultural fluency, and language certs
- Championed data-driven evolution of pedagogy to enhance the student experience

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**DYB Choisun**  
**Education Innovation Manager**  
South Korea

Aug 2015 - Aug 2016

- Crafted impactful learning experiences for students of all ages
  - Student-centric class; taxonomy-first exploration, flipped interaction, and collaborative discovery
  - Facilitated cross-functional sync-ups and lead timeline coordination to optimize production flows
  - Championed continuous evolution through rigorous methodology testing and data analysis
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