

# Nisha Lalwani

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## Profile Summary

A delivery-focused and results driven IT professional with overall 15+ years experience including 8 years in Agile Project Management.

Passionate about enabling teams and individuals to achieve their best, with a track record of successful delivery and continuous improvement. Ability to create collaborate, innovate and efficient working culture.

Well versed in Scrum and keenly focused on good principles of SDLC. Delivered medium to large scale and complex projects, with diverse team of 10-20 members.

Led about 15 software development projects in various industries, like, Investment, Mortgages, Tax and Audits, Auto-mobiles and Telecommunication, and worked with clients like Barclays UK, JP Morgan USA, Grant Thornton USA, Nationwide BS UK, Stellantis France, TCL India, Walmart USA and Ericsson Ireland.

Hold good and recent experience in banking domain and cloud migration projects.

Looking for opportunity in banking domain and for Agile PM/Delivery Manager role.

## Achievements & Awards

Successfully transformed clients engineering practice to modern, Agile ways of working, resulting in 30-40% faster deliveries.

Resolved complex problems efficiently, resulting in an average 20% increase in customer satisfaction ratings and 10% sIT cost saving

Recognized by business for delivering interim solution within 20 days for enabling billing for telecom process.

On-The-Spot Award as Inspiration Role Model

## PROFESSIONAL EXPERIENCE

### Managerial Experience:

I. Accenture (Nov 2021 - Present)

Client 1: Card Issuance and Card Holder

Project1: Building Java APIs on Cloud

Client 2: Mortgage Bank

Project1: Migration of Payment Platform from legacy to strategic, cloud-based platform (28 weeks)

Client 3: Investment Bank

Project1: Equities system enhancements for End Of Day Convergence (90 weeks)

Project2: London Clearing House Regulatory (25 weeks)

Project3: Stock to Market (28 weeks)

Project4: Cross Currency Swaps (30 weeks)

Project5: Reconciliation migration and decommission (40 weeks)

II. Capgemini (Sep 2018 – Oct 2021)

Client1: Tax and Audit Industry

Project1: Application Modernization Upgrade and migrate applications and services from on-premise to Azure (52 weeks)

Project2: Create/update APIs to migrate Informatica to CIH (18 weeks)

Client2: Automotive Industry

Project1: To develop/enhance applications for brand OV and PCD (50 weeks)

III. Tata Comm Ltd India (May 2017 - Jun 2018)

Project1: Online billing management system

IV: TCS (Apr 2015 – Mar 2017)

Client: Telecommunication Industry

Project1: Migrated telecom services and system from Solaris 10 to Solaris 11.

### Other Experience:

I. Datavail Infotech Pvt Ltd (Aug 2010 - Mar 2015) as MySQL DBA

II. ThinkLabs TRI (Nov 2008 - Nov 2009) as Sales Coordinator

## RESPONSIBILITIES

### As Agile Manager/Delivery Manager:

- Planning and scheduling delivery processes and improvements.
- Conduct internal and client project kick-off meetings
- Cost Estimation and Budgeting.
- Capacity planning, velocity, backlog refinement.
- Create and maintain Risk and Issue logs and working with respective stakeholders to mitigate / resolve them.
- Participate in workshops with business users and gather requirements from business teams
- Collaborating with internal and external stakeholders.
- Collaborating with cross-functional team to achieve the project deliveries.
- Contribute to Senior and Top Management Reviews
- Prepare OTACE and discuss with client on monthly basis
- Create and maintain weekly status reports with RAG.
- Worked on proposal with pre-sales and pursuit team as Solution Lead on cloud migration project
- Shield team from interruptions and remove impediments during the sprints
- Coach and Mentor team members
- Additionally, planned, designed and drive Database Consistency Check script single handed. Prepared test cases and performed unit testing and data validation

### Onsite Experience:

Worked for 3 months at Ericsson Ireland. Participated in CA studies and worked closely with stakeholders to understand project scope. Completed Proof of Concept for client to migrate OS and network services applications from Solaris 10 to Solaris11.

## SKILLS

### Functional Skills:

- Full Project Lifecycle Execution
- Delivery Management (Agile/Hybrid)
- Cross-functional collaboration
- Risk and Issue Management
- Finance Management
- Strategic/Tactical Planning
- Stakeholder Management
- Time and Cost Estimation
- Contract Management
- Coaching and Mentoring
- Good in Communication.
- Good at Problem Solving and Analytical skills

### Technical Skills:

- Java, DotNet, Linux, SunOS, Unix, Scripting, Agile/Scrum, Cloud computing, MySQL
- Tools: Microsoft Project Plan (MSP), JIRA Azure DevOps, Confluence, VersionOne.

## EDUCATION

- Bachelors of Engineering in Information Technology, Mumbai University, Mumbai, India.

## CERTIFICATIONS

- Spotify Agile in Mar 2022
- SAFe Agilist 5.0 in Sep 2020
- Certified Scrum Master in May 2017
- Connected Manager Virtual Training Program from Harvard Business School In Mar 2021