

Deepa Bharadwaj

SENIOR UX DESIGNER | U.S CITIZEN

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Experience

Senior UX Designer

Remote

STEELCASE

Jul 2021 - Present

- Leading high impact innovations in B2B & B2C digital customer experiences, solving user problems through the lens of design thinking, coupled with explorations of technology and key requirements for business success.
- Organized user research workshops for high profile clients and strategized innovation themes for the company, working with multiple VPs.
- Building product roadmaps and defining OKRs, working closely with the Executive team.
- Envisioned a Configurator tool driven by generative design and data models, allowing users to make quick changes to 3D models. Spearheaded the \$500k project from initial concept to pilot, scheduled to be launched in Q4 '22.
- Heading product delivery and launch, collaborating with data analysts and software engineering teams.
- Architecting end-to-end customer user experience for in-person sales tour, working in an Agile team.
- Increased user efficiency by 50% using a Dynamic Recommendation System for Planning Ideas page.

UX/ Visual Designer

San Jose, California

CODE FOR SAN JOSE

Mar 2021 - Jul 2021

- Developed end-to-end user experience for residents applying directly and through a community based organization (CBO) for CiviForm- a City of Seattle assistance program. Working on elegant design solutions that perform appropriately and scale gracefully across web & mobile.
- Defined accessibility requirements for key pages, designed UI mockups, coordinate interface solutions with engineers & project managers.

Designer II

San Francisco, California

SOLOMON CORDWELL BUENZ

Jan 2020 - Jul 2021

- Employed a systematic approach to solving complex concept-driven projects & ideate innovative ways to simplify solutions to maximize usability, efficiency, and satisfaction of clients. Collaborate cross-functionally with engineers and consultants to meet tight deadlines.
- Communicate and inform project team members throughout all stages of design, for delivering \$19M Oakland and \$5M Hawaii projects.

Designer

Chicago, Illinois

CALLISONRTKL

Jul 2018 - Dec 2019

- Designed projects in commercial sector, experimented with 3D modeling & AR/VR for visualization of domestic and international projects.
- Established electronic rendering team for quicker, better renderings- decreased rendering budget by 75% and cut turnaround time by 30%.

Skills

Interaction Design

Wireframing, Mockups, User Flows, Art and Illustration, Visual Design, Graphic Design, Branding and Identity, Web Content, Motion Design, Rapid Prototyping, Low-Fidelity and High-Fidelity Prototyping

User Research

Research, Customer Journey Mapping, Accessibility Design, Affinity Mapping, Participatory Design, Usability Testing, User Interviews, Heuristic Evaluation, A-B Testing, User Persona, User Enactments, Card Sorting, Cultural Probes

Tools

Figma, Invision, Sketch, Adobe Photoshop, Adobe Illustrator, Adobe Indesign, AdobeXD, Adobe Premiere Pro, Adobe Premiere Pro, Adobe After Effects, Miro, Mural, Agile Methodologies, Sketchup, Revit, AutoCAD, Rhino, Fabrication

Programming

HTML, CSS, JavaScript, Git, AnimeJS

Education

UC Berkeley

San Francisco, California, USA

UXUI CERTIFICATE (GRADUATED WITH A+)

Jan 2020 - Jul 2020

University of Michigan

Ann Arbor, Michigan, USA

M.ARCH

Sep 2016 - May 2018

Anna University

Chennai, TamilNadu, India

B.ARCH

Aug 2011 - May 2016

Awards & Publications

2020 **Finalist**, UXResult Hackathon

International

2019 **First Place, Published in Architect and Curbed magazine** , Repurposing the Guyon Hotel

Chicago, U.S.A

2018 **Honorable Mention**, AIA Student Show

Ann Arbor, U.S.A