Gourav Singh Kushwah

An IT Professional with 3+ Years of work experience in Project Management, Project Delivery and IT Operations.
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SKILLS

- Experienced in Wordpress
- Experienced in PHP
- Knowledge of MVC
- Worked on CodeIgniter
- Knowledge in Jira
- Knowledge in gutbucket
- Expert in html and Css
- Knowledge of SEO
- Good Knowledge of Bootstrap

➢ **Technology Used in project**
- Wordpress Development
- Custom Theme and Plugin Development
- JavaScript
- AJAX & Jquery
- Media Query
- HTML & CSS

➢ **Web Development tools:**
- VS Code
- Dreamweaver,
- Sublime
- Notepad++

➢ **DATABASE:**
- RDBMS
- MySQL

PROFESSIONAL SUMMARY:

An IT Professional with 3+ Years of overall experience on in Management and IT Operations, Project Management and IT Engineer in IT Infrastructure and hosting based 24*7 support environment. Effectively Plan, Develop, Test, Deliver and Maintaining the Software's and Web Portal along with the plan, install configure and optimize the IT infrastructure to consistently achieve high availability and performance. With further expertise in software testing. Administration and trainer of JIRA Tool with software support, user support. Skilled problem identifier and troubleshooter comfortable managing systems, projects and tests in a range of IT environments.

SPECIALITIES:

- Word press Developer/ Maintains.
- Project Management- Software and Project Delivery.
- PHP developer (Ministry projects other assigned Portals).
- User & onsite support.

ACADEMIC CREDENTIALS

2013- 2017:   Bachelor of Engineering (Electronics & communication), Rajiv Gandhi Proudyogiki Vishwavidyalaya.
2012- 2013:   SSC, MP Board
2010- 2011:   HSC, MP Board

WORK EXPERIENCE

Web Developer (NOV 19 – CURRENT)
ESDS SOFTWARE SOLUTION PVT. LTD. DELHI, INDIA

- Worked on various projects like IFCI India Limited, AAICLAS (AAI Cargo Logistics and Allied Services Company Limited), CMRS (Commissioner of Metro Railway Safety), SDF (Sugar Development Fund), IFCI, FSSAI.
- Software Requirement Gathering from the Multiple Clients and freezing the Field for the Development of Software's and Web Portal's for Multiple Clients.
- Project and Product Time lines Management and Administration with the Agile and Scrum methodology software's like JIRA, Excel.
- Administration Experience of JIRA, Office 365, AWS cloud Identity.
- Coordination with the Development Team, Testing Team, Senior Business Analysts and Management Team for Live project delivery
- Project Demos and Training to the Client as per the requirement.
- Functional and End-to-end Testing.
- Experience in Troubleshooting and maintenance of Software's and Website and modules as per the Issue raised by Client

DETAILS

- DOB: 12-Jul-1992
- Address: New Delhi, India
- References: On request

PHP Developer (April18- Nov 20)
BrandProvke. NOIDA, U.P, INDIA

- Coordination between the Tech Team, Client, Vendors and Customer for the Technical Issues in the Web Portal and the Apps.
- Troubleshooting and Log Management of the Technical Issues shared by the Client.
- Coordination for the SOP in the Multiple Process.
- Data Analysis of the User and Client as per the requirement.
- Administer all service requests and provide resolutions to achieve the required goals.
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- Maintain website on server
- Manage and perform all critical and non-critical processes and participate in various preventive maintenance programs.

AWARDS & CERTIFICATIONS

- JIRA Essentials for Agile Teams
- National Skill Qualification Framework (Level-4) organized by NASSCOM
- Participated in robotics workshop and won the 1st prize
- 6 month training in Hardware and Networking at (MITS) Gwalior.

PROJECTS

- SRS Finalizing and Project Management of AAICLAS Project.(AIRPORT AUTHORITY OF INDIA CARGO LOGISTICS AND ALLIED SERVICES)
- Project Management and Beta Version Web Portals Delivery of the CMRS Portal(COMMISSIONER OF METRO RAILWAY SAFETY)
- Web developer to the IFCI Ltd (The erstwhile Industrial Finance Corporation of India Ltd) SRS Finalizing and Project Management of Web Portals Delivery of the FSSAI

WEBSITE LIST

- https://www.ifciltd.com
- https://dfpd.gov.in/SDF-Main.htm
- https://planova.com/
- https://speedgatz.com/
- https://www.zorin.co.in/
- https://www.brandprovoke.com/
- https://hexaindia.in/
- https://www.buniyad.com/