

# FAQ EADR

## ROLES OF AN ENTREPRENEUR

Q-1 Define the Entrepreneurial Role of Entrepreneur.

A-1 This is the basic role of the entrepreneur; he/she declares new ideas for the organizations, brainstorms it with the employees and friends and then bears the risk of any unsuccessful implementation.

- **Idea Generation:** Entrepreneurs are responsible for introducing new ideas, products, or services. They analyze market trends, customer needs, and competition to identify unique opportunities that can bring value to the organization.
- **Vision and Strategy Development:** Entrepreneurs provide a clear vision and strategic direction. They articulate their ideas, define the purpose of new initiatives, and inspire their team to work toward common goals.
- **Brainstorming and Collaboration:** To refine their ideas, entrepreneurs actively engage in brainstorming sessions with employees, friends, or advisors. They seek diverse perspectives and feedback to develop robust and feasible solutions.
- **Risk-Bearing:** Entrepreneurs accept the risk of potential failures when implementing new ideas. They invest time, money, and resources into uncertain ventures, understanding that some ideas may not succeed but are necessary for progress and innovation.
- **Innovation and Change Leadership:** Entrepreneurs drive change within the organization. They foster a culture of innovation, encouraging experimentation and adaptability, which are essential for the organization to remain competitive.

Q-2 Define the Disturbance Handler Role of Entrepreneur.

A-2 The entrepreneur needs to act as the mediator and bring people with dissenting thoughts to the table and get them motivated to work together. He needs to handle all conflicts and get the team to focus constantly on the goal.

- **Conflict Resolution:** Address disputes or disagreements among team members by acting as a mediator, helping individuals with differing views find common ground.
- **Motivating Team Unity:** Encourage a cooperative environment by aligning team members toward shared organizational goals and fostering a sense of purpose.
- **Maintaining Focus on Objectives:** Redirect attention from conflicts to productive activities that

contribute to the organization's success, ensuring the team remains goal-oriented.

- **Decision-Making Under Pressure:** Make quick and effective decisions during crises, demonstrating resilience and leadership to keep the organization stable.
- **Creating a Positive Culture:** Promote a culture of open communication and mutual respect to prevent conflicts from hindering productivity.

Q-3 Define the Resource Allocator's role of Entrepreneur.

A-3 The entrepreneur needs to find out **how the available resources can be allocated between different departments** of the organization to suit their demands and necessities. This helps them achieve the organizational goals and the objectives.

- **Assessing Needs and Priorities:** The entrepreneur identifies the resource needs of different departments, prioritizing them based on organizational objectives and departmental demands.
- **Budgeting and Financial Planning:** By setting budgets, the entrepreneur allocates financial resources to projects or departments in a way that maximizes productivity and supports strategic goals.
- **Optimizing Resource Use:** Entrepreneurs strive to make efficient use of all resources by distributing them where they can have the most significant impact, avoiding wastage or underutilization.
- **Balancing Short-term and Long-term Goals:** They allocate resources with both immediate needs and future goals in mind, ensuring the organization's growth and sustainability.
- **Decision-Making and Flexibility:** Entrepreneurs monitor changing needs and are ready to reallocate resources as needed to respond to unexpected challenges or new opportunities.

Q-4 Define the Negotiator's Role of Entrepreneur.

A-4 The entrepreneur must negotiate on behalf of the organization both **internally with the staff** as well as with the **external investors** or collaborators. At such opportunities, the entrepreneurs need to be more focused on their role of being a **'win-win' deal breaker**.

- **Internal Negotiations:** The entrepreneur negotiates with staff on matters like roles, responsibilities, and resource distribution, aiming to maintain a motivated and cohesive team.
- **External Negotiations:** Entrepreneurs engage with investors, suppliers, clients, and collaborators to secure agreements that align with organizational goals, ensuring mutually beneficial outcomes.
- **Win-Win Focus:** They prioritize a "win-win" approach, seeking outcomes that benefit both the organization and its partners. This approach builds trust, strengthens relationships, and supports long-term collaboration.

- **Preparation and Strategy:** Entrepreneurs approach negotiations with clear objectives and strategies, equipped with market insights and organizational needs to strengthen their position.
- **Adaptability and Communication:** Effective negotiation requires adaptability and strong communication skills to understand the interests of all parties, adjust tactics as needed, and achieve successful agreements.

Q-5 State the key indicators of the Role and Responsibility of an Entrepreneur in Contemplating and Supplementing Economic Growth.

A-5

- **Increase in per capita income:** When entrepreneurs establish businesses, they create jobs, which leads to income generation for employees. This, in turn, **raises the overall income level in a region**, increasing the average income per person or "per capita income." With more individuals earning, there is more money circulating in the economy, leading to improved living standards.
- **Improvement in physical quality of life:** Entrepreneurs often drive innovation in sectors like healthcare, education, and housing, which **directly impacts people's quality of life**. By providing affordable services, products, or solutions that address essential needs, entrepreneurs contribute to better health, education access, and overall well-being.
- **Economic independence:** Entrepreneurs contribute to economic independence by **reducing reliance on foreign goods and services**. By **producing locally**, they help the country retain wealth, develop local industries, and **encourage self-sufficiency**. This **strengthens the local economy** and builds resilience against international economic fluctuations.
- **Backward and forward linkages:** Entrepreneurs establish connections both **"backward" with suppliers and "forward" with distributors**, creating a network that stimulates various sectors of the economy. These linkages ensure that **multiple industries benefit from the entrepreneur's activities**, as raw material suppliers and product distributors are all part of the ecosystem.
- **Innovation:** **Innovation is at the heart of entrepreneurship**, where new ideas, technologies, and processes improve efficiency and create new opportunities. Entrepreneurs often pioneer **innovative products or services that address unmet needs**, thus fostering competition, improving productivity, and stimulating further economic growth.

Q-6 Which are the Role of Entrepreneurs in Infrastructural Development?

A-6

- **Economic infrastructure:** Economic infrastructure refers to the essential systems that support **economic activities, including transportation, communication, and energy supply**.

Entrepreneurs play a vital role here by **creating businesses that fill gaps in these critical areas**, making it easier for other businesses to operate and people to access services.

- **Industrial infrastructure:** Industrial infrastructure includes facilities and services that support industrial activities, such as manufacturing plants, warehouses, logistics, and supply chains. Entrepreneurs establish factories, storage units, and other facilities that **enable efficient production and distribution of goods**, which are essential for industrial growth.
- **Tourism infrastructure:** Entrepreneurs contribute significantly to tourism by developing facilities like hotels, restaurants, entertainment venues, and transportation services. These businesses attract tourists and provide them with the necessary services to make their stay enjoyable, boosting the local economy and creating jobs in the process.
- **Financial infrastructure:** Financial infrastructure encompasses the systems that support monetary transactions, investments, and savings, including banks, payment systems, and financial services. Entrepreneurs in this area introduce innovative financial solutions that make access to capital and banking services more inclusive and efficient.
- **Social infrastructure:** Social infrastructure covers the **institutions and facilities necessary for social development**, including education, healthcare, housing, and sanitation. Entrepreneurs in this sector address gaps in essential services, improving quality of life and supporting long-term economic stability by developing educated, healthy, and skilled communities.

Q-7 Write the Role of Entrepreneur for Bringing about Social Stability and Balanced Regional Development of Industries.

A-7

- **Economic Integration:** Entrepreneurs foster economic integration by connecting various sectors and regions, leading to greater interdependence and collaboration. By developing businesses that serve both local and national markets, **entrepreneurs help bridge regional divides, integrate rural and urban economies, and encourage a unified national economy.**
- **Mobilization of Local Resources:** Entrepreneurs often **leverage underutilized local resources—such as raw materials, labor, and knowledge**—to build new businesses. This mobilization not only creates economic opportunities but also makes the best use of local assets, transforming idle resources into economic drivers.
- **Balanced Regional Development:** Entrepreneurs **contribute to balanced regional development** by setting up businesses in **less developed or rural areas**, distributing economic activity more evenly across regions. This helps **reduce regional disparities**, as areas with fewer economic opportunities gain new jobs, income sources, and infrastructure.
- **Alleviation of poverty:** By **creating jobs and providing income opportunities**, entrepreneurs play a critical role in **reducing poverty levels**. New businesses offer employment, skill development, and improved livelihoods, particularly for underprivileged groups, contributing to

poverty alleviation over time.

- **Equitable distribution of national wealth:** Entrepreneurs contribute to a fairer distribution of wealth by creating economic opportunities outside of traditionally wealthy regions or sectors. By setting up businesses across **diverse locations and industries**, they help ensure that **wealth generated through business is shared more widely across the population**.
- **Creating Investment Opportunities:** Entrepreneurs **attract investment by launching new ventures that others want to fund**, including local and international investors. This influx of capital **supports business growth, creates more jobs, and encourages further investment** in the area, which helps sustain long-term development.
- **Community Development:** Entrepreneurs often contribute directly to community development by **supporting local initiatives, improving infrastructure, or funding essential services** like education and healthcare. These contributions not only enhance the well-being of the community but also **foster loyalty, social cohesion, and stability**.

Q-8 Define the role of Liaisoning of the Entrepreneur.

A-8 The entrepreneur should also be the liaison officer for his organization. He should be the **source of link with the outside world and business houses**, always trying to find an opportunity of working together with other big organizations.

Communication for establishing and maintaining mutual understanding and cooperation (as between parts of an armed force) A person who establishes and maintains communication for mutual understanding and cooperation.

- **External Representation:** The entrepreneur acts as a **representative, building relationships with external organizations, government agencies, and other businesses** to increase the organization's visibility and reputation.
- **Opportunities for Collaboration:** Entrepreneurs actively seek partnerships with other companies to **access new markets, technologies, or resources that can benefit both parties and strengthen the organization's position**.
- **Networking and Relationship Building:** Entrepreneurs participate in **networking events, conferences, and industry gatherings** to develop contacts that can provide insights, advice, or business opportunities in the future.
- **Maintaining Mutual Understanding:** Through regular communication with partners, clients, and stakeholders, entrepreneurs **ensure mutual understanding and alignment of goals**, creating a **foundation for long-term cooperation**.

- **Adaptability and Diplomacy:** Entrepreneurs must demonstrate adaptability and diplomatic skills, understanding cultural and organizational differences to maintain positive relationships with various external entities.

Q-9 Explain the term Economic Integration.

A-9

- **Definition:** Economic integration is the process of reducing trade barriers (like tariffs and import quotas) to create a unified and accessible market across countries or regions.
- **Purpose:** It facilitates the free flow of goods, services, capital, and labor between participating economies.
- **Forms of Integration:** Economic integration can take forms such as free trade agreements, customs unions, and full economic unions, each representing different levels of integration.
- **Goals:** The primary goals are to enhance economic cooperation, increase trade efficiency, improve competitiveness, and promote economic growth and stability.
- **Role of Entrepreneurs:** Entrepreneurs support economic integration by growing businesses, creating jobs, and fostering equitable income distribution, which contributes to overall economic stability.

Q-10 List the benefits of promoting exports for a country by entrepreneurs.

A-10

- **Minimisation of Dependence on Imports from Abroad:** By promoting exports, entrepreneurs help reduce the reliance on foreign goods and services. When a country generates revenue through exports, it can reduce its dependence on imports, which strengthens the economy and promotes self-sufficiency.
- **Exploration of New Markets:** Exporting allows entrepreneurs to expand beyond domestic markets and tap into new international markets. This diversification helps the country's businesses grow, increasing their market reach and fostering global competitiveness.
- **Foreign Exchange Earning:** Exports bring in foreign currency, which is essential for a country's economic stability. Earnings from exports contribute to a positive balance of payments and help maintain foreign exchange reserves, which are crucial for international trade and currency stability.
- **Lessening the Burden of Debt Servicing:** With increased foreign exchange earnings through exports, a country can use the revenue to reduce its external debt obligations. This helps lessen the burden of interest payments and reduces the risk of financial instability.

- **Harnessing the Available Resources:** Promoting exports encourages efficient use of a country's available resources, including raw materials, labor, and technology. Entrepreneurs can innovate and develop products that effectively use these resources, adding value and improving national productivity.
- **Export of Handicraft Items:** Promoting the export of locally made handicrafts and traditional products allows small-scale artisans to reach global markets. This not only preserves cultural heritage but also creates opportunities for local communities to earn income and contribute to the economy.
- **Meeting Balance of Payment Deficits:** A country with a trade deficit (where imports exceed exports) can use increased exports to balance its payments. By boosting export revenues, the country can offset the cost of imports and reduce the trade deficit, stabilizing the national economy.

## IDEA GENERATION SCREENING

Q1: What is Idea generation?

Ans: It is a creative process of generating ideas

Q2: What is Brainstorming?

Ans: This is a process in which a small group of people interact with very little structure, with the goal of producing a large quantity of novel and imaginative ideas.

Q3: What is focus group?

Ans: These are group of individuals who provide information using a structured format. Normally, a moderator will lead a group of people through an open, in depth discussion. Focus groups are often used by businesses, researchers, and marketers to understand consumer reactions, test new ideas, or explore complex topics.

Topics discussed: Challenges, Experiences, Future Scope, Feedback, Risk, R&D

Q4: What is capital consideration?

Ans: Financing and Revising Your Business Idea, where the financial elements have to be taken into consideration to help start up the new idea.

Capital Consideration refers to the process of evaluating the financial aspects involved in launching and sustaining a business idea. This includes assessing the initial funds required, potential sources of funding, and ongoing financial needs to ensure the business idea can be executed and maintained effectively. Capital consideration is crucial because it helps entrepreneurs understand what resources they need, where they can obtain these resources, and how they will use them to build and grow the business.

Key Aspects: Initial Investment, Sources of Funding, Cash Flow Management, Revenue Projections and Profitability

Q5: What are Physical Resources?

Ans: Physical resources (tangible assets) of an organization include manufacturing equipment and tools, inventories, production, assembly, storage, and distribution facilities

Q6: What is Shares? State it's types.

Ans: "A share is a fractional part of the capital of the company which forms the basis of ownership and interest of a subscriber in the company."

There are two types of shares widely used by companies.

- (i) Equity Shares - Equity Shares (also called ordinary shares or common stock) represent ownership in a company. When someone buys equity shares, they become a part-owner or shareholder of the company and have a claim on a portion of its assets and profits. Equity shares are one of the primary ways companies raise capital for expansion and growth, giving investors a chance to earn returns based on the company's performance.
- (ii) Preference Shares - Preference Shares (also called preferred stock) are a type of share that offers shareholders a fixed dividend and priority over common (equity) shareholders in receiving dividends and assets if the company is liquidated. While preference shareholders have advantages in terms of income stability and priority claims, they generally do not have voting rights, unlike equity shareholders. Preference shares are often viewed as a hybrid between equity and debt because they combine characteristics of both.

Q7: What is Retained earnings?

Ans: When company uses the amount of its own Reserves and Surplus for certain period in its own business is popularly known Retained Earning.

Retained Earnings refer to the portion of a company's net profits that are kept within the business rather than being distributed to shareholders as dividends. These earnings are accumulated over time in the form of reserves and surplus, and the company can use them to reinvest in its operations, expand, pay off debt, or meet other financial needs. Retained earnings are an essential component of a company's internal financing strategy, allowing it to fund growth without taking on external debt or issuing additional equity.

Q8: What is debentures and long-term loans?



Ans: A debenture is a medium to long-term debt format that is used by large companies to borrow money.

A form of loan that is paid off over an extended period of time greater than 3 years is termed as a long-term loan.

Q9: What is venture capital?

Ans: Venture capital is the money provided by professionals who invest alongside management in young, rapidly growing companies that have the potential to develop into significant economic contributors.

**Venture Capital** is funding provided by investors to young, high-potential companies that are in their early stages of growth. These investors, known as venture capitalists, offer capital to startups or small businesses in exchange for equity or partial ownership in the company. Venture capital helps businesses with strong growth potential to expand, develop products, and enter new markets. The goal of venture capitalists is to support these companies' growth and, ultimately, earn a return on investment if the company succeeds or goes public.

Q10: What is Angel Investment?

Ans: An angel investor is a person who invests in high risky companies typically before those companies have any revenue or profits. Angel Investment is funding provided by wealthy individuals, known as angel investors, to early-stage or high-risk startups, often before these companies generate any revenue or profit. Angel investors typically use their own funds to support entrepreneurs with innovative ideas, helping them launch or grow their businesses in exchange for equity or ownership stakes. Unlike venture capitalists, angel investors often invest smaller amounts but provide valuable mentorship and industry connections, supporting startups during their critical initial phases.

## LEADING AND BUILDING THE TEAM IN AN ENTERPRISE

Q-1 What is Leadership?

A-1 Leadership is an activity of influencing people to strive willingly for group objectives.

Leadership is the quality of behavior of individuals whereby they guide people or their activities in organizing efforts. A simple definition is that leadership is the art of motivating a group of people to act towards achieving a common goal.

Q-2 Which Attributes are required for a manager to be effective?

A-2

- **Clarity of Purpose and Tasks:** An effective manager must have a clear understanding of the organization's goals and the tasks required to achieve them. This clarity enables the manager to prioritize activities, set realistic objectives, and ensure that all team members are aligned with the organization's vision and mission. Clear direction helps minimize confusion and boosts team productivity.
- **Good Organizational Skills:** Organizational skills are crucial for managing resources, time, and personnel effectively. A manager must be able to plan, schedule, and coordinate tasks to ensure that everything runs smoothly. By maintaining order, the manager can avoid unnecessary delays, ensure tasks are completed on time, and allocate resources efficiently to meet goals.
- **Ability to Negotiate Various Administrative and Regulatory Processes:** Managers often need to navigate complex administrative processes, including regulatory compliance, budget approvals, and other internal procedures. An effective manager must be able to negotiate with different departments, stakeholders, and regulatory bodies to streamline operations and overcome bureaucratic obstacles. This ensures that operations continue smoothly while adhering to necessary regulations.
- **Good Delegation Skills:** Delegating tasks effectively is a critical attribute for a manager. A good manager knows how to assign the right tasks to the right people based on their skills and strengths. Delegation not only helps in the completion of work but also empowers team members by building trust, developing their skills, and promoting a sense of responsibility.

Q-3 Which are the good attributes of a good Leader?

A-3

- **Have a Sense of Mission:** A good leader possesses a clear sense of purpose or mission, which drives them and inspires others. This sense of mission allows the leader to set meaningful goals, create a vision, and align the team's efforts toward achieving a common objective. It provides focus, direction, and a compelling reason for the team to work together.
- **Charismatic:** Charisma is the ability to inspire and motivate others through personal charm, confidence, and presence. Charismatic leaders attract followers and build strong emotional connections with their team. Their enthusiasm and passion for the mission can create a positive energy that encourages others to commit fully to the cause, fostering loyalty and high morale within the team.
- **Able to Influence People to Work Together for a Common Cause:** A key attribute of a good leader is the ability to unite people and influence them to work toward a common goal. Effective leaders can motivate, persuade, and align diverse individuals to cooperate, even if they have differing views. This ability to foster teamwork and collaboration is essential for achieving long-term success and overcoming challenges.
- **Decisive:** A good leader is able to make quick, well-informed decisions, especially under pressure. Being decisive means taking action after careful consideration, without unnecessary delay. This decisiveness ensures that progress is made, and the team knows what to do next. It builds confidence within the team, as they know their leader will take charge and guide them through uncertainties.
- **Use Creative Problem Solving to Promote Better Care and a Positive Working Environment:** A good leader is also a creative problem solver. They approach challenges with innovative thinking, looking for solutions that improve both the work process and the working environment. By encouraging creative problem solving, a leader can foster a culture of continuous improvement, where team members feel empowered to contribute ideas, solve issues collaboratively, and create a positive, productive atmosphere.

Q-4 What is Team Diversity?

A-4 Team diversity represents not only the mix of skills and experiences, but also how people of varying culture, ethnicity, race or gender work together. It refers to the differences between individual members of a team that can exist on various dimensions like age, nationality, religious background, functional background or task skills, sexual orientation, and political preferences among others.

Q-5 What is shared Leadership?

A-5 Effective team members are willing to assume leadership roles when appropriate. Shared leadership reinforces a sense of shared responsibility and increases morale and team performance.

Q-6 What do you understand about Positive Group Dynamics?

A-6 Interpersonal relationships in effective teams are built on trust, respect, honesty, and acceptance. Conflict will still occur, but a positive group dynamic will focus the conflict productively.

Q-7 Define Individualists.

A-7 Individualists generally put their personal welfare and interests first, and they prefer independent tasks in which they work alone.

Q-8 Define Collectivist.

A-8 collectivist, who prefers cooperation to competition and is happiest working in a group.

Q-9 Which are the Common Techniques for Team Building?

A-9

- **Set Team Goals and Priorities:** Establishing clear goals and priorities helps the team understand their purpose and objectives. This technique aligns everyone toward a common target, promotes accountability, and enables the team to focus on what's most important. Clear goals give the team direction and foster a sense of shared mission.
- **Select Team Members Carefully:** Choosing the right team members based on skills, experience, and compatibility ensures a balanced team. This technique creates a strong foundation by bringing together individuals with complementary abilities and positive attitudes. Careful selection helps ensure that team members can work collaboratively, respect each other's strengths, and contribute effectively to the team's success.

Q-10 What do you understand by a Clarity of Purpose?

A-10 The purpose of the team must be clearly defined in concrete and measurable objectives. Effective teams know how their work contributes toward an organizational goal. The team leader reminds members of how each team member makes business success possible.

## **STRATEGIC PLANNING FOR BUSINESS**

Q-1 Define Strategic planning.

A-1 Strategic planning is a continuous process for improving organizational performance. The continuation of preparing plan as a part of process for developing strategies to produce results

Q-2 What is Long-range planning?

A-2 Long Range Planning is important process. The process by which the leaders of an organization determine what the organization wants to look like at the end of a specified period of time – usually three to five years – then use that vision to establish multi-year goals and objectives which describe what the organization wishes to accomplish, and develop programs, tasks, and timelines for achieving them.

Q-3 Which are the Stages of Strategic Planning ?

A-3 - Prepare: Gather information, define goals, and understand the organization's current position.

- Plan: Develop specific strategies and action steps to reach the set objectives.
- Implement: Allocate resources and execute the plan across teams or departments.
- Review: Assess progress, evaluate outcomes, and adjust strategies as needed to stay on track.

Q-4 Which are the critical steps must be accomplished prior to developing a strategic plan?

A-4 0- Visioning: Define the organization's future goals and aspirations, creating a clear direction to guide strategic decisions.

- Assessment: Analyze internal and external factors, such as strengths, weaknesses, opportunities, and threats (SWOT), to understand the current situation.
- The development and implementation of a planning process: Establish a structured approach for creating, executing, and managing the strategic plan to ensure effective and organized progress.

Q-5 Which are the steps to ensure that plans are used to guide the work of the organization?

A-5 - Communicating or "Marketing" the Plan: Share the strategic plan with all stakeholders to ensure understanding and alignment across the organization.

Managing the Implementation of the Plan: Oversee the allocation of resources and guide teams in executing the plan effectively.

Supervising the Actual Work: Regularly check that day-to-day activities align with strategic goals and adjust as needed.

Monitoring and Reporting Progress on the Plan: Track and report on milestones and outcomes to assess if the plan is on track, making adjustments if necessary.

Q-6 Which are the stages of the review cycle?

A-6 Conduct Assessments of Performance: Gather and analyze data to evaluate how well the organization is meeting its goals.

Convene the Planning Group: Bring together key stakeholders to review performance, reassess objectives, and suggest improvements.

Revise the Plan: Update goals, strategies, and actions based on findings to enhance effectiveness and keep the organization aligned with its mission.

Q-7 Which things are included in the Annual Plan? (PMGM)

A-7 **Program:** Outline of key initiatives, projects, and activities planned for the year to achieve organizational goals.

**Management/Institutional Development:** Strategies for strengthening internal structures, processes, and staff to improve organizational efficiency.

**Governance:** Plans to enhance decision-making, leadership, and oversight to ensure accountability and transparency.

**Monitoring and Evaluation:** Framework for tracking progress, assessing outcomes, and making adjustments to ensure success and continuous improvement.

Q-8 Which are the three key questions must be answered while preparing a plan?

A-8 - What do I want to accomplish?

- What will i do to get there?

- How will I know if we are making progress?

Q-9 Which are the basic things included in the forma of the Plan?

A-9 - **Introduction:** An overview of the plan, its purpose, and its scope.

**The Environmental Scan:** An analysis of external factors, including market trends, competition, and potential risks.

**Organizational Values, Vision, and Mission:** Clear statements of the organization's core values, long-term vision, and purpose.

**Goals, Planned Accomplishments, and Strategies:** Specific objectives, what needs to be achieved,

and the strategies to reach those objectives.

**Monitoring and Review:** A system for tracking progress and making necessary adjustments to stay on track.

**Annual Plan (may be prepared separately):** A detailed yearly plan that outlines the key initiatives and activities for the organization.

Q-10 In the Environment scan of the plan the organization includes?

A-10 **Scope of Activities:** An overview of the key areas and operations the organization focuses on to achieve its goals.

**Program Operating Model:** The structure and approach through which programs or services are delivered to meet objectives.

**Management:** An assessment of the organization's leadership, management practices, and operational capacity.

**Governance:** A review of the governance structure, including decision-making processes and accountability mechanisms.

**Summary of Strengths and Weaknesses:** A SWOT analysis that highlights the internal capabilities and challenges the organization faces.

## FORMS OF OWNERSHIP

Q-1 Define Sole Proprietorship?

A-1 A type of business unit where one person is solely responsible for providing the capital and bearing the risk of the Enterprise, and for the management of the business is called Sole Proprietorship. Business that legally has no separate existence from its owner. Income and losses are taxed on the individual's personal income tax return. The sole proprietorship is the simplest business form under which one can operate a business. it is not a legal entity.

Q-2 What is Partnership?

A-2 'Partnership' is an association of two or more persons who pool their financial and managerial resources and agree to carry on a business, and share its profit.

Q-3 What do you mean by cooperative society?

A-3 Work together with some common economic objectives can form a society, which is termed as cooperative society. A commercial enterprise owned and managed by and for the benefit of customers or workers.

Q-4 Which are the characteristics of a sole proprietorship form of business organization?

A-4

- **Single Ownership:** In a sole proprietorship, the business is owned by a single individual. The owner provides the capital, takes on all responsibilities, and is fully in charge of the business's decisions and activities.
- **No Separation of Ownership and Management:** The owner manages and controls the business directly, as there's no distinction between the owner and management. This allows for quick decision-making and direct oversight of operations.
- **Less Legal Formalities:** Setting up a sole proprietorship is simple, with minimal legal requirements and lower start-up costs compared to other business structures. This ease makes it an attractive option for small business owners.
- **No Separate Entity:** Legally, the business and the owner are the same entity, meaning the owner is personally liable for all business debts and obligations. There's no legal separation between personal and business assets.
- **No Sharing of Profit and Loss:** Since the business is owned by one person, all profits generated belong solely to the owner, who also bears any losses. This complete entitlement provides high



motivation but also carries full financial risk.

- **One-Man Control:** The sole proprietor has full control over the business, without needing approval from others. This control allows for flexibility and quick decisions, but also places all responsibility on the owner.

Q-5 Which are the characteristics of cooperative society?

A-5

- **Voluntary Association:** A cooperative society is formed by individuals who voluntarily come together to achieve common economic goals. Membership is open to anyone who shares the society's objectives, and members can join or leave at any time.
- **Open Membership:** Cooperative societies have open membership policies, allowing anyone, regardless of caste, creed, religion, or gender, to join as long as they meet the eligibility criteria. This inclusiveness promotes diversity and equal opportunity.
- **Number of Members:** Cooperative societies require a minimum number of members to be legally established, but there is typically no maximum limit. This flexibility in membership helps accommodate more people with shared interests.
- **Registration of the Society:** A cooperative society must be registered under the Cooperative Societies Act, which grants it legal status. This registration enables the society to function as a separate legal entity and provides certain benefits like limited liability.
- **State Control:** Cooperative societies are subject to state control and regulations to ensure transparency, accountability, and fairness. The government often provides support in the form of subsidies, loans, or tax benefits to encourage cooperative development.
- **Capital:** Capital is raised through membership fees and contributions from members, who can also receive limited returns on their investments. Since the primary goal is to serve members rather than maximize profits, capital requirements are often modest.
- **Democratic Set-Up:** Cooperative societies follow a democratic structure, where each member has an equal vote regardless of the amount of capital they've contributed. Decisions are made collectively, and leadership is typically elected, ensuring that all members have a voice.
- **Service Motive:** The primary objective of a cooperative society is to serve its members, not to earn profits. These societies focus on providing goods and services at fair prices, promoting the welfare and economic interests of members.

Q-6 What is the Joint Hindu Family (JHF) business?

A-6 The Joint Hindu Family (JHF) business is a form of business organization run by Hindu Undivided Family (HUF), where the family members of three successive generations own the business jointly. The head of the family known as Karta manages the business. The other members are called coparceners and all of them have equal ownership right over the properties of the business.

Q-7 Which are the limitations of the sole proprietorship form of business organization ?

A-7

- **Limited Resources:** In a sole proprietorship, resources are generally limited to the personal funds and assets of the owner. This constraint makes it challenging to expand the business, invest in large projects, or compete with larger organizations that have access to more significant capital.
- **Lack of Continuity:** The continuity of a sole proprietorship depends entirely on the owner's presence and health. If the owner retires, becomes incapacitated, or passes away, the business may be dissolved, affecting its stability and long-term prospects.
- **Unlimited Liability:** In a sole proprietorship, the owner has unlimited liability, meaning they are personally responsible for all business debts and obligations. If the business faces losses or debts, the owner's personal assets may be used to settle these liabilities, which increases personal financial risk.
- **Limited Managerial Expertise:** Since a sole proprietorship is managed by a single individual, the business may suffer from limited expertise. The owner may lack specialized knowledge in certain areas such as marketing, finance, or operations, which can restrict the business's ability to grow or compete effectively.

Q-8 state the merits of JHF form of business organization

A-8

- **Formation:** Establishing a JHF business is relatively simple as it does not require complex legal formalities. It comes into existence through Hindu law, and the family's ancestral property serves as the initial capital.
- **Continued Existence:** A JHF business enjoys continuity and is not affected by the death or departure of any family member. The business continues under the authority of the next senior member (Karta), ensuring stability and longevity.
- **Tax Benefits:** A JHF business is eligible for certain tax benefits under Indian tax laws, which recognize it as a separate tax entity. This can result in tax savings compared to other forms of business organizations.
- **Unlimited Liability of the Karta:** The Karta, or head of the family, has unlimited liability,

meaning they are personally responsible for the business's debts and obligations. This responsibility motivates the Karta to manage the business carefully and make prudent decisions.

- **Limited Liability of Members:** The liability of other family members is limited to their share in the family property. This protects the personal assets of other members, reducing their financial risk.
- **Quick Decision-Making:** The Karta has complete control over business decisions, allowing for quick and efficient decision-making. This authority helps the business respond swiftly to opportunities and challenges without lengthy consultations.
- **Sharing of Knowledge and Experience:** A JHF business benefits from the collective knowledge and experience of family members, who often contribute unique skills and insights. This sharing enhances decision-making and strengthens the business.
- **Assured Shares in Profits:** Family members have an assured share in the profits of the business, which provides financial security and fosters a sense of unity and motivation to support the family enterprise.

Q-9 What are the limitations of cooperative society?

A-9

- **Limited Capital:** Cooperative societies often have limited capital, as funds are mainly raised through member contributions. This restriction can hinder growth, expansion, and the ability to undertake large projects, especially when compared to other business structures that attract larger investments.
- **Lack of Managerial Expertise:** Cooperative societies may lack access to skilled managerial professionals, as they may not offer competitive salaries or incentives compared to private enterprises. This shortage of expertise can impact efficiency, strategic planning, and the overall performance of the society.
- **Less Motivation:** Since cooperatives are service-oriented and profit-sharing is limited, members may feel less motivated to put in extra effort. The lack of individual rewards and incentives can result in reduced productivity and slower decision-making.
- **Lack of Interest:** Some members may lose interest over time, particularly if they perceive the cooperative to be unprofitable or if they do not see immediate benefits. This lack of engagement can affect the society's operations and overall effectiveness.
- **Corruption:** Cooperative societies can sometimes face issues of corruption or misuse of funds,

as members or leaders may take advantage of the collective resources. This corruption can erode trust, harm the society's reputation, and negatively impact its operations.

Q-10 Which are the merits of sole proprietorship form of business organization ?

A-10

- **Maintenance of Business Secrets:** In a sole proprietorship, the owner has complete control over business information, making it easier to maintain confidentiality and protect sensitive business details.
- **Personal Touch:** Sole proprietors often interact directly with customers, creating a personal connection and providing tailored service. This personal touch builds customer loyalty and strengthens relationships.
- **Flexibility in Operation:** Sole proprietors can easily adapt to changes in the business environment. With full control, they can quickly adjust strategies, offerings, or operations as needed.
- **Direct Motivation:** As the sole recipient of profits, the owner has a direct financial incentive to succeed, which can motivate them to work harder and manage the business efficiently.
- **Quick Decision and Prompt Action:** In a sole proprietorship, decision-making is fast since only one person is involved. This allows the business to act promptly and respond quickly to opportunities or issues.
- **Easy to Form and Wind Up:** Starting and closing a sole proprietorship is straightforward and requires minimal legal formalities. This simplicity makes it an accessible option for individuals looking to start a business quickly.

## FORMS OF OWNERSHIP PART – 2

Q-1 Define Joint Stock Company.

A-1 A Joint Stock Company or simply a company is a voluntary association of persons generally formed for undertaking some big business activity. A company or association consisting of individuals organized to conduct a business for gain and having a joint stock of capital represented by shares owned individually by the members and transferable without the consent of the group.

Q-2 When is a joint stock company suitable?

A-2 A joint stock company is suitable where the volume of business is large, the area of operation is widespread, the risk involved is high and there is a need for huge financial resources and manpower.

Q-3 Which are the types of joint stock companies?

A-3

- **Private Company:** A company owned by a small group of people, often family or friends, that limits the transferability of shares and does not publicly trade on stock exchanges. It typically has a maximum of 200 shareholders.
- **Public Company:** A company that offers its shares to the general public and is listed on a stock exchange. Public companies must adhere to strict regulatory requirements and transparency standards.
- **Government Company:** A company in which the government owns at least 51% of the shares. These companies are formed to serve public interests, often in sectors like transportation or utilities.
- **Statutory Company:** A company created by a specific law or statute enacted by the government, such as public utility companies. It operates under the guidelines of its founding statute.
- **Chartered Company:** A company formed by a royal charter or special grant from the monarch or government, often in historical contexts. These companies were commonly involved in trade and exploration.
- **Foreign Company:** A company that is incorporated outside of the country where it operates. It may have to follow local laws and regulations in addition to those of its country of origin.
- **Indian Company:** A company incorporated under the laws of India and operating primarily within the country. It may be either private or public.
- **Multinational Corporation (MNC):** A company that operates in multiple countries, with headquarters in one country and subsidiaries or branches in other countries, aiming to serve a global market.
- **Holding Company:** A company that owns controlling shares in one or more other companies (subsidiaries), giving it the ability to manage or influence their policies and operations.
- **Subsidiary Company:** A company that is controlled by a holding or parent company, often through the ownership of a majority of its shares. Subsidiaries operate independently but under the influence of the parent company.

Q-4 Which are the features of the Private Company Under the Companies Act, 1956?

A-4

- It cannot have more than 50 members. Employees of the company are not included in this.
- It cannot invite the public to purchase its shares and debentures through open invitation.
- It restricts the rights of the members to sell or transfer their shares.
- It must have a minimum paid up share capital of One lakh rupees.

Q-5 Which are the features of the public company?

A-5

- It can invite the public to subscribe to its shares and debentures by open invitation.
- A minimum of seven members is required to establish a public company. There is no limit on the maximum number of its members.
- There is no restriction on the transfer of shares i.e., the shareholders are free to sell their shares to the public.
- The public company must have a minimum paid up capital of five lakhs rupees.

Q-6 Which are the limitations of a joint stock company?

A-6

- **Difficult to Form:** Establishing a joint stock company involves numerous legal formalities and regulatory requirements, which can make the formation process time-consuming and complex.
- **Control by a Group:** In large joint stock companies, ownership is often concentrated among a small group of major shareholders or directors, which can lead to decision-making that benefits the few rather than the company or all shareholders.
- **Excessive Government Control:** Joint stock companies are subject to extensive government regulations to ensure transparency and fair practices. While these are meant to protect stakeholders, they can restrict the company's operational freedom and flexibility.
- **Delay in Decision Making:** Decision-making can be slow in joint stock companies due to the need for board meetings, approvals, and consensus among multiple stakeholders, impacting the company's responsiveness to market changes.
- **Lack of Secrecy:** Since joint stock companies are required to publish financial statements and disclose key information publicly, maintaining business secrecy becomes challenging, potentially giving competitors an advantage.
- **Social Abuses:** Large joint stock companies can sometimes contribute to social issues, such as monopolistic practices, environmental degradation, or exploitation of labor, as they may prioritize profit over social responsibility.

Q-7 What is a Chartered Company?

A-7 A company created under a special charter granted by the king or queen of England is called Chartered Company.

Example- East India Company.

Q-8 What is a Statutory Company?

A-8 A company created by a special Act of Parliament or state legislature is termed as a statutory company.

Example: Life Insurance Corporation of India (LIC), Securities Exchange Board of India (SEBI) etc.

Q-9 What is a Government Company?

A-9 Any company in which at least 51% of the paid up capital is held by the Government is known as a government company.

Example: Indian Telephone Industry (ITI), Bharat Heavy Electronics Limited (BHEL) etc.

Q-10 In which circumstance a company becomes a subsidiary company of another?

A-10

- **Control of Equity Share Capital:** When more than 50% of the nominal value of a company's equity share capital is owned or controlled by another company. This majority ownership gives the parent company effective control over the subsidiary's operations and decisions.
- **Control Over Board of Directors:** When another company has the power to appoint or control the majority of the Board of Directors of a company. This control over the board allows the parent company to influence major decisions and overall governance.
- **Subsidiary of Another Subsidiary:** When a company is a subsidiary of another company that is itself a subsidiary of a third company. In this case, the original company also becomes a subsidiary of the third (parent) company through indirect ownership.

## FRANCHISING – FORM OF BUSINESS OWNERSHIP

Q-1 What is Franchise Operation according to the The International Franchise Association (IFA)?

A-1 "A franchise operation is a contractual relationship between the franchisor and franchisee in which the franchisor offers or is obligated to maintain a continuing interest in the business of the franchisee in such areas as knowhow and training; wherein the franchisee operates under a common trade name, format and or procedure owned or controlled by the franchisor, and in which the franchisee has or will make a substantial capital investment in his business from his own resources (Mendelsohn 1979)."

In simpler terms, a franchise is like a partnership where a business owner (franchisor) lets someone else (the franchisee) use their brand, business system, and knowledge to run a business. The franchisee pays to use the brand and must follow certain rules to ensure the business runs the

same way as other franchise locations.

McDonald's is a famous example of a franchise. McDonald's (the franchisor) allows entrepreneurs (the franchisees) to open their own McDonald's restaurants. The franchisee invests their own money to buy a franchise, operates the restaurant under the McDonald's name, and follows the company's standards for food, service, and branding. In return, McDonald's provides training, supplies, and ongoing support to ensure consistency across all locations.

## Q-2 What is Franchising?

A-2 Franchising is a contractual relationship between a licensor (franchisor) and a licensee (franchisee) that allows the business owner to use the licensor's brand and method of doing business to distribute products or services to consumers.

## Q-3 Advantage of Franchising?

A-3 - **Reduction of Chances of Business Failure:** Franchisees benefit from an established business model and brand, reducing the risks compared to starting a new, independent business.

- **Easy start up:** Franchising offers a clear, proven roadmap for starting a business, with training and support, making the start-up process smoother and quicker.

- **Recognition:** Franchisees operate under a well-known brand name, giving them instant recognition and attracting customers who already trust the brand.

- **Higher success Rate:** Due to the support and proven model, franchise businesses typically have a higher success rate compared to independent start-ups.

- **Assistance:** Franchisors provide ongoing support, including training, marketing materials, operational guidance, and sometimes even financing.

- **Cost reduction:** Franchisees can benefit from bulk buying, shared marketing expenses, and economies of scale, which reduce operational costs.

- **Profits:** By leveraging an established business model and brand, franchisees often experience quicker profitability and better financial performance than independent businesses.

## Q-4 Disadvantage of Franchising?

A-4 - **No scope of creativity:** Franchisees must follow the franchisor's established rules, systems, and branding, leaving little room for innovation or creative changes in the business.

- **Restrictions and control:** Franchisors impose strict guidelines on how the business should be run, limiting the franchisee's flexibility in decision-making.

- **Costs**

- **Support and Assistance**

- **Expensive:** Initial franchise fees, ongoing royalties, and other costs can be quite high, making franchising a costly investment.

- **Time consuming:** Setting up and maintaining a franchise can require significant time and effort, especially when it comes to complying with the franchisor's operational standards.

- **Dispute:** Conflicts can arise between the franchisor and franchisee over issues such as fees, business practices, or failure to meet performance expectations, potentially leading to legal disputes.



Q-5 Which are the type of Franchising ?

A-5 - **Trade-name Franchising:** The franchisor grants the franchisee the right to use its brand name or trademark. The franchisee sells goods or services under the franchisor's name but operates independently in terms of business operations.

- **Product Distribution Franchising:** The franchisee is allowed to sell the franchisor's products, often alongside other products. This model focuses on product supply rather than a complete business model. *Example:* Car dealerships, such as Ford or Toyota, where the franchisee sells branded vehicles from the franchisor

- **Pure Franchising:** The franchisor provides the entire business model, including brand, product, operations, and support. The franchisee follows a complete, established system designed by the franchisor. *Example:* McDonald's or Subway, where the franchisee uses the franchisor's full business model, from menu to store layout and operations.

Q-6 What are the type of franchise arrangements?

A-6 - **Product Franchising:** In this arrangement, the franchisor grants the franchisee the right to distribute its products under the franchisor's brand. The franchisee primarily acts as a distributor for the franchisor's products, without a complete business model provided. *Example:* Soft drink bottlers, such as Coca-Cola bottling plants, where the franchisee produces and distributes products under the Coca-Cola brand.

- **Manufacturing Franchising:** Here, the franchisor provides the franchisee with the rights and know-how to manufacture and sell products using the franchisor's brand and specifications. This arrangement is common in sectors like food and beverages. *Example:* PepsiCo allows certain franchisees to manufacture and sell Pepsi products within designated territories.

- **Business-format Franchising:** This type of franchising includes a full business model, where the franchisor provides not only the brand but also the complete system for operating the business, including training, support, marketing, and operations guidance. *Example:* Fast-food chains like KFC or Burger King, where franchisees receive a comprehensive model to run the business consistently with the brand.

Q-7 What is Product Franchising?

A-7 In product franchising dealers are given the right to distribute goods for a manufacturer. For this right, the dealer pays a fee for the right to sell the trademarked goods of the producer.

Q-8 What is Business-format Franchising?

A-8 In this type of franchising and is the most popular one at present. This is the type that most people today mean when they use the term franchising. This is an arrangement under which the franchisor offers a wide range of services to the franchisee, including marketing, advertising, strategic planning, training, production of operations manuals and standards and quality – control guidance.

Q-9 Define Pure Franchising?

A-9 When franchisor sells the complete business format and system of his/her product to the franchisee, it is called 'pure franchising'.

Q-10 Define Trade-name Franchising?

A-10 When franchisee purchases the right to use the franchisor's trade name without actually distributing the specific trade mark products exclusively using the name of the franchisor, this is called 'trade-name franchising.'

## FINANCING ENTREPRENEURIAL VENTURES

Q-1 Which are the purpose of operations, Entrepreneurs need finance?

A-1 Entrepreneurs need finance for different purposes of operations which includes purchasing machines and equipments, buying office space or land, furniture, fixtures, licencing fees and permits, maintaining inventory, professional fees, advertising expenses, working capital, for meeting unanticipated expenses and so on.

Q-2 What is Entrepreneurial financing?

A-2 Entrepreneurial financing refers to the different sources of funding available for entrepreneurial or early-stage ventures.

Entrepreneurial Financing refers to the various ways that startups and early-stage businesses secure capital to fund their operations, growth, and development. This financing can come from multiple sources, such as personal savings, angel investors, venture capital, crowdfunding, and bank loans. Each source has unique terms and levels of risk, allowing entrepreneurs to choose the best fit for their business's needs and growth stage.

Q-3 What is the Internal Sources of Funding?

A-3 Internal sources of funding means the funding within the entrepreneurial capacity. If The entrepreneur brings finance from within his or her own sources rather than borrowed from outside, it is referred as internal sources of financing.

An entrepreneur may use **retained earnings**—profits that the business has saved rather than distributed—to finance a new product launch or expand operations. Alternatively, an entrepreneur might invest their **personal savings** into the business to cover start-up costs without taking on debt. For instance, a restaurant owner may use retained earnings to open a new location, reducing the need for external loans and maintaining control over the business.

Q-4 Which are the forms of the Debt financing ?

A-4 - **Bank loans**: Traditional loans provided by banks, where businesses borrow a specific amount and repay it over time with interest. Bank loans often require a strong credit history and collateral to secure favorable terms.

- **Government and debt financing:** Loans or grants provided by government programs to support small businesses and startups, often with favorable terms. These programs aim to stimulate economic growth and encourage entrepreneurship, especially in underserved areas.
- **Finance companies:** Non-bank financial institutions that offer loans to businesses, usually with a faster approval process but potentially higher interest rates. Finance companies may be more flexible with lending criteria, making them accessible for businesses that may not qualify for bank loans.
- **Others:** Other forms of debt financing include credit lines, trade credit (from suppliers), bonds, and peer-to-peer lending platforms that offer varied borrowing options. These alternative sources provide flexibility and can be tailored to meet specific cash flow needs or short-term funding requirements.

Q-5 Which are the internal sources of financing?

A-5 - **Founder, Family and Friends:** Initial funding can come from the entrepreneur's personal savings or loans from family and friends. This option offers flexibility and often comes with fewer formal requirements compared to external loans.

- **Bootstrapping:** Also known as self-funding, bootstrapping involves using the business's revenues or the founder's own money to grow gradually. This approach avoids debt but may limit the speed of growth.

- **Business alliances:** Partnerships or alliances with other businesses can provide resources, shared costs, or access to new markets. Strategic alliances can strengthen funding options without requiring traditional loans.

Q-6 Which are the other forms of finance other than the Equity and Debt?

A-6 - **Angel Investor:** An individual investor who provides capital to startups in exchange for ownership equity, often investing at early stages and offering mentorship alongside funds.

- **Venture Capital:** Professional investment funds that provide financing to high-potential startups in exchange for equity, usually focusing on businesses with strong growth prospects.

- **Corporate Investors:** Large companies invest in startups related to their industry, often to gain strategic insights or access to new technology while providing funding.

- **Banks:** While known for loans, banks also offer other financial products like credit lines, business advisory services, and sometimes equity investment for larger ventures.

Q-7 What is the aim of the Government Financing Programmes?

A-7 The government has a variety of financing programmes for small businesses. The range of financial assistance rendered aims to help SMEs improve their workforce, develop products or technology, promote their product or services and restructure their debts.

Q-8 Which are the reason of forming Business alliance?

A-8 Reasons for forming a business alliance are: market infiltrations, accelerate time to market, utilize sales and marketing channels, geographic extension, access to customer lists, build product

credibility, inadequate resources to go alone, customer requests, product development, economies of scale, teaming up against competing, gain business experience, joint bidding on projects, and other. A well-known example of a business alliance is the partnership between **Spotify** and **Uber**. Through this alliance, Uber riders could control the music played in the car using their Spotify app, enhancing the customer experience for both companies. This partnership allowed Spotify to reach new users through Uber's customer base (market infiltration), while Uber gained a unique feature to stand out against competitors. By joining forces, both companies utilized each other's customer lists, extended their market reach, and built brand credibility through association.

Q-9 What is Debt Financing?

A-9 Debt financing refers to the financing through debt from the public (external sources). The company raises money through public on a specified rate of interest with a fixed maturity. The debt must be repaid regardless of the company's financial performance, making it a less risky option for investors but a potential financial burden for the company.

Bonds and Debentures.

Q-10 Who is an Angel Investor?

A-10 An angel investor or angel is an affluent individual who invests capital into a business start-up, usually in exchange for ownership capital. Angels typically invest in technologies innovation or in business in the areas that are known to them or that are of their interest.

## MANAGING GROWTH, EXPANSION AND WINDING UP OF BUSINESS

Q-1 Which are the stages of the growth graph?

A-1 **Initial growth stage:** This is the startup phase where the business begins its operations and starts to build a customer base. The focus is on developing products, gaining traction in the market, and establishing a brand identity.

**Expansion stage:** In this stage, the business experiences rapid growth, often expanding its product line, customer base, and geographic reach. The focus shifts to scaling operations, increasing market share, and maximizing profitability.

**Ending or winding up stage:** This stage marks the decline or closure of the business, either due to market saturation, financial difficulties, or strategic decisions to exit. The company may wind down operations, liquidate assets, or sell to another entity.

Q-2 In the Maturity stage the growth is \_\_\_\_

A-2 Steady growth in sales and profits

Q-3 Which are the things that take place in Nascent stage?

A-3 In Nascent stage, R & D takes place to develop idea into opportunity and No growth is recorded.

### **Research and Development (R&D):**

At the nascent stage, entrepreneurs focus on developing their business idea, conducting market research, and refining the product or service. The goal is to convert the idea into a viable business opportunity.

### **No Growth Recorded:**

During this stage, the business is in its infancy, and no significant growth is typically recorded. The focus is on laying the foundation, testing the concept, and addressing any technical or market-related challenges before scaling.

Q-4 What is Harvesting?

A-4 Harvesting as a conscious strategic response to environmental conditions, based on the controlled, orderly withdrawal from a market with the intent of increasing cash flow and profits.

**Harvesting** refers to the strategy where a business intentionally reduces its investment in a market or product to maximize cash flow and profits. This can involve selling off assets, reducing operational costs, or even withdrawing from a market entirely. The goal is to extract as much value as possible from the business before exiting, either by selling it, liquidating it, or winding it down.

A company that has successfully established its brand in a market might choose to **harvest** its operations by scaling back its marketing efforts, cutting down on production costs, or selling off its assets, while still maintaining profitability. For example, a tech company may phase out a product line that is no longer growing and instead focus on generating profits from the remaining products before eventually selling the company to a competitor.

Q-5 Which are the three categories for the adoption of a harvesting strategy to influences on the decision?

- A-5
1. **The economic value of harvesting relative to other market-exit strategies, such as Abandonment and divestiture:** This involves assessing the financial benefits of harvesting compared to other exit strategies like abandonment (leaving the market entirely) or divestiture (selling off assets or business units). Harvesting is chosen if it provides a higher return on investment or allows for controlled withdrawal.
  2. **The ability to control the rate of market exit:** Harvesting allows the business to exit the market at a pace that maximizes returns. The company can gradually reduce its investment or involvement, ensuring cash flow and profit optimization while avoiding a sudden exit that might harm its reputation or customer relationships.
  3. **Internal company considerations:** These include factors such as the company's overall strategy, resources, long-term goals, and the capability to manage a gradual exit. The company's leadership may consider whether it has the internal capacity to handle the transition smoothly, while also balancing other business priorities.

Q-6 Which are the advantages of the growth of business?

- A-6
- (i) Obtaining the economies of scale.
  - (ii) Exploitation of business opportunities.
  - (iii) Facing competition in the market by diversifying the product line.
  - (iv) Providing protection against adverse business conditions
  - (v) Gaining economic and market power.
  - (vi) For raising profits and creating resources for further reinvestment into business.
  - (vii) For making optimum utilization of resources.
  - (viii) For securing subsidies, tax concessions and other incentives offered by the government.

Q-7 In the stability stage the growth will be \_\_\_\_

A-7 In Stability stage growth declines, unless new products/services are developed.

Q-8 State the reasons in which drive business enterprises toward growth?

A-8 **Government Policy & Achieving Self-sufficiency:**

Government policies that support business growth, such as tax incentives or grants, encourage

companies to expand. Additionally, businesses strive for self-sufficiency by increasing their size to become less reliant on external suppliers or resources.

**Increasing Size Leads to Increase in Power:**

As a business grows, it gains more bargaining power, both with suppliers and customers. A larger size can also lead to increased influence in the market, enhancing the company's competitive position.

**Latest Technology:**

Adopting the latest technology enables businesses to improve efficiency, reduce costs, and introduce innovative products or services, driving growth. It also helps businesses stay competitive in rapidly changing industries.

**Leads to Expansion of the Market:**

Business growth often leads to entering new markets, whether geographically or by diversifying products. Expanding into new markets can significantly increase a company's revenue and customer base.

**Economies of Scale:**

As businesses grow, they often experience cost advantages due to economies of scale, where the cost per unit decreases as production increases. This can improve profitability and provide a competitive edge.

**Business Survival:**

In a competitive market, growth is necessary for survival. Businesses that do not scale may struggle to keep up with competitors, leading to stagnation or failure. Growth helps companies maintain their market position and secure long-term viability.

Q-9 What is Strategies of Marketing in the initial growth stage?

A-9 The success of any enterprise is purely based on marketing strategies.

Entrepreneur has to introduce new products, innovations in the existing products, take actions to compete with rival firms, bring about a change in the policies related to pricing, distribution channels, and innovative strategies.

Q-10 Which different factor coordinated by the Entrepreneur to running the Enterprise?

A-10 The entrepreneur coordinates for all factors of production, namely, human

resources, machines, capital and materials to start a new enterprise and keep in running.

**Human Resources:** The entrepreneur hires, trains, and motivates employees to ensure the business has the right talent to perform tasks efficiently.

**Machines:** The entrepreneur invests in and manages machinery or technology to improve productivity and streamline operations.

**Capital:** Securing financial resources is essential for purchasing assets, paying for operations, and investing in growth.

**Materials:** Sourcing and managing raw materials or supplies ensures that the business has what it needs to produce goods or services efficiently.



## VALUATION OF A NEW COMPANY

Q-1 What do you mean by Value?

A-1 Value is a term signifying the material or monetary worth of a thing, which can be estimated in terms of medium of exchange.

Q-2 Define Valuation.

A-2 Valuation is a process of appraisal or determination of the value of certain assets: tangible or intangible, securities, liabilities and a specific business as a going concern or any company listed or unlisted or other forms of organization, partnership or proprietorship.

**Valuation** is the process of determining the current worth of an asset, company, or organization, whether it's tangible (like property, machinery, or equipment) or intangible (such as intellectual property or brand value). This process involves assessing both the tangible and intangible elements, including securities, liabilities, and other business components. Valuation can be conducted for various entities, including listed and unlisted companies, partnerships, or sole proprietorships, to understand their market value, financial health, or potential for growth.

For example, when a startup seeks funding from venture capitalists, a valuation is done to determine the company's worth based on its current assets, revenue potential, and market positioning.

Q-3 Which are the main objectives of corporate valuation?

A-3 Assist a purchaser or a seller in deciding the acceptable purchase consideration.

Assist an arbitrator in settling a dispute between parties

Assist a lender in quantifying the security for loan.

Establish value for stamp duty.

Quantify a value for inclusion in accounting records

Assess a consequential loss claim

Assess a management buyout or a leveraged buyout

Q-4 Which are the valuation exercise characteristics?

A-4 Realistic and acceptable value conclusion

- Application of convincing methods to arrive at the value conclusion

- Transparency of the valuation process
- Realistic consideration of factors responsible for valuation
- Ensuring unbiased considerations and avoiding short-cut attempts.
- Validation under critical scrutiny.
- Meticulous work of a group of professionals representing various disciplines such as finance, accounting, economics, engineering, and investment banking. Comprehensive and detailed valuation report justifying fairness of opinion and accepted as an expert testimony.

Q-5 Which are the types of Business Valuation Approaches?

A-5 The three other types of Business Valuation Approaches

**Income approach:** The income approach values a business **based on its future earning potential**, using techniques such as the discounted cash flow (DCF) method. This approach projects the company's future cash flows and discounts them back to their present value, reflecting the **time value of money**. It is particularly useful for companies with strong, predictable cash flows, as it considers potential growth and profitability.

**Market Approach:** The market approach estimates a **business's value by comparing it to similar companies** that have been sold or are currently publicly traded. This approach relies on industry data and ratios, such as **price-to-earnings (P/E) or price-to-sales (P/S)**, to benchmark the target business. It's especially effective when there are readily available data on comparable businesses, giving investors a market-based perspective on valuation.

**Asset Approach:** The asset approach focuses on the **company's net asset value, calculated by subtracting total liabilities from total assets**. This method values a business based on the worth of its tangible and intangible assets, such as equipment, property, patents, or intellectual property. It is often used for asset-heavy companies or those with minimal cash flow, as well as for liquidation valuations where the asset's resale value is prioritized over future earnings potential.

Q-6 What is Income Approach?

A-6 The income business valuation approach is based on the idea of valuing the present value of future benefits. This approach estimates business value by considering the future income accruing over a period of time.

Q-7 What is Discounted Cash Flow express?

A-7 DCF expresses the present value of the business as a function of its future cash earnings capacity.

DCF: Value of a company today based on projections of how much it's going to generate in the future. Value of money will be different than the future value because of rising inflation. We do have a discount rate which estimates the company valuation of future taking the value of money over time into consideration.

$$DCF = \frac{CF_1}{(1+r)^1} + \frac{CF_2}{(1+r)^2} + \dots + \frac{CF_n}{(1+r)^n}$$

DCF = discounted cash flow

$CF_i$  = cash flow period i

$r$  = interest rate

$n$  = time in years before the future cash flow occurs

Q-8 Write the type of the Business Evaluation.

A-8 There are primarily two types of reasons for business valuation.

- **Non-tax valuation:** Non-tax valuations are conducted for purposes that do not directly relate to taxation. This includes situations such as mergers and acquisitions, business sales, divorce settlements, financial reporting, securing financing, or resolving disputes. For example, if two companies are merging, a non-tax valuation helps determine the fair market value of each entity to negotiate terms. For example, if a tech startup is considering selling to a larger company, it would undergo a non-tax valuation to assess its fair market value based on assets, revenue, and potential growth. This helps both the buyer and seller negotiate a fair price. Similarly, in a divorce, a business owned by one or both spouses may need a non-tax valuation to equitably divide assets.
- **Tax valuation:** Tax valuations are conducted primarily for tax-related reasons, such as estate planning, gift tax, inheritance tax, or property tax assessments. These valuations ensure compliance with tax laws and regulations, helping to calculate the appropriate tax liabilities. For instance, when transferring business ownership within a family, a tax valuation may be needed to determine the gift tax obligations. This valuation helps calculate any taxes owed to the government upon transfer of ownership, ensuring compliance with tax laws. Another example is estate planning, where a valuation determines the tax liabilities that an estate might face, allowing for better financial planning.

Q-9 State the things include in Non - Tax Valuations.

A-9 **Mergers and Acquisitions:** Valuation is essential in assessing the fair value of companies involved in a merger or acquisition to aid negotiation and fair pricing.

**Divestitures/Disinvestments:** Businesses may undergo valuation when selling off assets or divisions to ensure they receive fair compensation.

**Split-ups/Spin-offs:** Valuation helps to determine the worth of separated business units when a company divides its operations into independent entities.

**Liquidations:** For businesses closing down, valuation aids in assessing the worth of assets for fair distribution among creditors and stakeholders.

**Public Issue of Shares:** Valuation determines the share price when a company goes public, helping attract investors at a fair market price.

**Buy and Sale Agreements:** Valuations support fair pricing in agreements where one party buys or sells interest in the business.

**Asset Allocation under 'Purchase Method':** Valuation allocates the purchase price to assets and liabilities when a business is acquired, following accounting standards.

**Litigation Support—Partner/Shareholder Disputes:** Valuation is used to resolve disputes, providing an objective basis for settlements among partners or shareholders.

**Mortgaged Loans:** Valuations are required for mortgaged properties or assets, helping lenders assess the collateral value in loan agreements.

**Damage/Economic Loss Lawsuits:** Valuation calculates economic losses or damages in legal cases, aiding in compensation decisions and settlements.

Q-10 State the things include in Tax Valuations.

A-10 **Income Tax:** Valuation helps assess the value of assets or investments for tax reporting, determining taxable income or capital gains.

**Wealth Tax:** Used to estimate the value of an individual's assets for wealth tax purposes, where applicable.

**Gift Tax:** When assets are transferred as gifts, a valuation is required to calculate any gift tax owed based on the asset's fair market value.

**ESOPs (Employee Stock Options):** Valuation is necessary to determine the fair market value of stock options provided to employees, impacting both tax calculations and employee compensation.

**Municipal Valuation:** Property valuations are used to determine property taxes based on municipal assessments.

**Charitable Contributions:** When donating assets or stocks to charity, a valuation is needed to determine the fair market value for tax deduction purposes.

## CORPORATE ENTREPRENEURSHIP

Q-1 Define basic meaning of Corporate entrepreneurship.

A-1 Corporate entrepreneurship can be defined as the process by which already existing well-established firms develop new businesses different from the parent company, utilizing the competencies and resources of the parent company.

Q-2 Corporate Entrepreneurship leads to\_\_\_\_\_.

A-2 Corporate Entrepreneurship leads to development in the organization in form of development of new products or services, brands, sales, and distribution channels

Q-3 Define Innovativeness.

A-3 Innovativeness is one of the most important features of corporate entrepreneurship, including all changes in existing products, sources, manufacturing, logistics or marketing, and business information production processes, or the implementation of ideas that are totally new, different from reflection or creativity.

Q-4 According to Wolcott and Lippitz (2007) which are the basis of resource authority and organizational ownership.

A-4 Wolcott and Lippitz (2007) have defined four models of corporate entrepreneurship on the basis of resource authority and organizational ownership.

- **Enabler:** In this model, companies provide resources and support to employees across the organization to pursue entrepreneurial initiatives. The company encourages innovation by making resources available but does not have strict control over individual projects.
- **Producer:** The Producer model involves creating a dedicated team or division responsible for innovation. This team has both resource authority and organizational ownership, driving new initiatives and business development within the company.
- **Opportunist:** In the Opportunist model, entrepreneurship occurs without any formal structure, support, or resources specifically allocated to it. Employees take advantage of opportunities as they arise, often in a less structured or spontaneous way.
- **Advocate:** In this model, senior leaders champion and advocate for entrepreneurial efforts within the organization. While these leaders do not directly control resources, they create an environment that supports and encourages innovative projects by backing and promoting them.

Q-5 According to Zahra (1991) Corporate entrepreneurship model which are the external & internal variables?

A-5 External Variables:-

- **Dynamism:** Refers to the rate of change in the external environment. High dynamism (frequent changes in market trends, technology, or customer preferences) often drives companies to adopt innovative and entrepreneurial strategies to stay competitive.
- **Generosity:** Indicates the availability of resources, such as funding, skilled labor, and technology, in the external environment. A generous environment can support entrepreneurial activities by providing more opportunities and resources.
- **Aggression:** Relates to the level of competition in the industry. Aggressive competition pushes organizations to innovate and develop new strategies to differentiate themselves and gain an advantage.

Internal Variables:-

- **Values:** The core beliefs and principles upheld by an organization. Strong values that emphasize innovation, risk-taking, and growth foster an environment where corporate entrepreneurship can thrive.
- **Infrastructures:** The systems, processes, and technology within an organization. Well-developed infrastructure supports entrepreneurship by enabling efficient operations and collaboration.
- **Organizational Culture:** Refers to the shared norms, practices, and attitudes within the company. A culture that encourages experimentation and rewards innovation is essential for promoting corporate entrepreneurship.
- **Organizational Structure:** The setup of an organization's hierarchy and communication flow. Flexible, decentralized structures generally support entrepreneurship by allowing quicker decision-making and more autonomy.

Q-6 According to Lumkin and Dess's (1996) conceptual entrepreneurship model which are the Environmental factors?

A-6 The environmental factor includes the:-

- **Dynamic Market:** Refers to the rate and unpredictability of changes in the market, such as shifts in customer preferences, new technologies, or evolving industry trends. A dynamic market encourages entrepreneurial firms to innovate and adapt quickly to remain competitive.
- **Industry Characteristics:** Encompasses specific attributes of the industry, like the level of competition, entry barriers, and overall growth potential. Certain industry characteristics may foster entrepreneurial activities by rewarding innovative and aggressive market strategies.
- **Freedom in Market:** Represents the level of regulatory flexibility or market openness, where

businesses have the freedom to operate and explore new opportunities without restrictive regulations. Greater market freedom allows entrepreneurs to experiment with innovative business models and strategies.

- **Complexity:** Refers to the variety and interconnectedness of factors within the market environment. Higher complexity, with multiple players and variables, often challenges entrepreneurs to develop sophisticated strategies and innovative solutions to navigate the environment successfully.

Q-7 Define Corporate Entrepreneurship according to Burgelman (1983).

A-7 It is a process whereby a firm engages in diversification through internal development, requires new resource combination

Q-8 What do you mean by Risk taking?

A-8 Risk as the probability of losing can be seen as the main feature of aggressive or proactive movements of existing firms in innovation activities. Risk taking has pointed to a brave and daredevil mode of action involving rapid resource commitment for the quick pursuit of opportunities. Risk taking is the act or fact of doing something that involves danger or risk in order to achieve a goal.

Q-9 What is Proactivity?

A-9 According to Covin and Slevin (1991), proactivity is the initiative and execution of such activities before competitors, rather than following the competitions of organizations in key business areas such as the introduction of new products or services, the application of new technologies and administrative techniques .

Q-10 Which are the dimensions of corporate entrepreneurship?

A-10

- **Innovativeness:** Refers to the company's efforts to develop new products, services, or processes. This dimension emphasizes creativity, experimentation, and introducing novel solutions that add value to the business.
- **New Business Initiative:** Involves identifying and pursuing new business opportunities. This could include launching a new product line, entering new markets, or diversifying the company's offerings.
- **New Business Areas:** Expanding into unexplored or emerging business sectors to capture new customer segments, meet unmet needs, or leverage evolving market trends.
- **Product/Service Innovation:** Focuses on creating new or improved products and services. This can enhance customer satisfaction, create a competitive edge, and drive growth.
- **Process Innovation:** Involves developing or implementing new processes to increase efficiency, reduce costs, or improve quality. Process innovation optimizes operations and enhances overall

performance.

- **Strategic Self-Renewal:** Refers to the organization's ability to redefine its strategy, structure, or business model to adapt to changes in the environment, ensuring long-term viability and relevance.
- **Proactivity:** The tendency to anticipate and act on future opportunities rather than reacting to competitors' actions. Proactive companies aim to be market leaders and create demand rather than follow market trends.
- **Risk Taking:** Involves making bold decisions that involve uncertainty, often necessary for innovation and entering uncharted business areas. A healthy approach to risk-taking supports growth and competitiveness.
- **Aggressive Competitiveness:** Demonstrates a strong drive to outperform competitors, often through strategic initiatives that capture market share, enhance brand positioning, or respond swiftly to competitive threats.

### **Entrepreneurship in the era of Globalization: Environment and Strategy**

Q-1 What Is an Entrepreneur?

A-1 An entrepreneur is an individual who creates a new business, bearing most of the risks and enjoying most of the rewards. The entrepreneur is commonly seen as an innovator, a source of new ideas, goods, services, and business/or procedures

Q-2 What is international Entrepreneurship?

A-2 International entrepreneurship is the process of an entrepreneur conducting business activities beyond national boundaries. It may consist of exporting, licensing, opening a sales office in another country, subsidiaries, manufacturing or joint ventures and development of the business.

Q-3 Which are the challenges for International Entrepreneurship?

A-3

- **Political Risk:** Refers to the uncertainties arising from political changes or instability in a foreign country, such as changes in government policies, trade restrictions, or political conflicts. These risks can impact operations, profitability, and the overall viability of doing business in a particular country.
- **Universal Payment Method:** Managing payments across countries with different currencies, payment systems, and regulations can be challenging. Entrepreneurs must find reliable and secure payment methods that are accepted globally, ensuring smooth transactions and minimal delays.



- **Pricing Strategy:** Determining the right pricing for products or services in foreign markets can be complex due to differences in purchasing power, local competition, and economic conditions. An effective pricing strategy requires careful analysis to balance competitiveness with profitability.
- **International Accounting:** Each country may have different accounting standards, tax laws, and financial reporting requirements. Adapting to these variations requires knowledge of international accounting practices and compliance with local regulations to maintain transparency and avoid legal issues.
- **Supply Chain Management:** Managing a supply chain on a global scale involves challenges like longer lead times, potential shipping delays, regulatory compliance, and currency fluctuations. A well-organized supply chain is essential to ensure that products reach international markets efficiently and cost-effectively.

Q-4     What is the importance of International Entrepreneurship?

A-4

- **Expansion of Domestic Market:** By entering international markets, businesses can expand beyond domestic limitations, reaching a broader audience and increasing their customer base. This expansion drives growth and opens new opportunities.
- **Increased Sales and Profit:** Accessing international markets allows companies to boost sales and revenue streams. A larger market often leads to higher demand for products or services, which can result in increased profitability.
- **Globalization of Competitors:** Competing globally encourages companies to enhance their strategies, innovation, and efficiency. As competitors expand internationally, it pushes entrepreneurs to stay competitive and adapt to global standards.
- **Improves Company Image:** Operating on an international level can elevate a company's reputation, making it more recognizable and respected. A global presence can build trust among customers and partners, enhancing brand value.
- **Low Manufacturing Cost:** International entrepreneurship enables companies to take advantage of lower production costs in certain countries, which can reduce overall expenses and improve profit margins.

Q-5 Which global forces affect the business?

A-5

- **National and International Policies:** Government policies, trade agreements, and international regulations significantly impact business operations. These policies determine market accessibility, import/export conditions, and compliance requirements, shaping a company's strategies on a global scale.
- **Social and Environmental Issues:** Increasing awareness of social and environmental concerns, such as climate change, labor practices, and sustainability, influences consumer preferences and regulatory pressures. Companies are expected to adopt responsible practices, affecting production, marketing, and overall business approaches.
- **Effect of Government Rules:** Government rules, including tax laws, tariffs, and industry-specific regulations, can affect a company's profitability, operational structure, and market entry strategies. Compliance with these rules is essential to avoid penalties and maintain a good reputation.
- **Rapid Pace of Technology:** Technological advancements are reshaping industries through innovations in production, communication, and data management. Staying competitive requires businesses to adapt to new technologies, which can lead to improved efficiencies but also necessitate ongoing investment and adaptation.

Q-6 What are Entrepreneurial opportunities?

A-6 Entrepreneurial opportunities are usually defined as situations where products and services can be sold at a price greater than the cost of their production.

Q-7 Which Environmental Factors affect International Business?

A-7

- **Cultural Differences:** Cultural norms, values, and customs vary across countries and impact consumer behavior, communication styles, and business practices. Understanding cultural differences is essential for companies to build strong relationships, tailor marketing strategies, and avoid misunderstandings in foreign markets.
- **Social Environment:** Social factors, such as demographic trends, lifestyle changes, and societal values, shape market demand and consumer expectations. Adapting to the social environment in each region helps businesses align their products and services to meet local preferences.
- **Technological Factors:** Technological advancements influence how businesses operate, produce goods, and reach consumers globally. Different countries may have varying levels of technology

adoption, which affects logistics, marketing, and communication strategies.

- **Economic Environment:** Economic conditions, such as inflation rates, currency exchange rates, and economic growth, play a critical role in determining a business's profitability and investment potential in a foreign market. Understanding these factors helps companies plan for economic fluctuations and market demand.
- **Political Environment:** The political landscape, including government stability, trade policies, and legal regulations, directly affects international business operations. Political factors determine the ease of entry into new markets, investment risks, and compliance requirements.

Q-8 What is Domestic Business?

A-8 Domestic Business is defined as the business whose economic transaction is conducted within the geographical limits of the country.

Domestic business refers to commercial activities that are conducted within a single country's borders. In domestic business, all transactions—such as buying, selling, and manufacturing—occur within the geographical limits of the home country, involving only local currency, laws, and regulations. Companies operating domestically cater to the needs and preferences of the local market and are generally more familiar with the social, cultural, and economic conditions of the region.

Since domestic businesses deal with only one national regulatory framework, they often face fewer complexities compared to international businesses. There are no international trade barriers, currency exchange issues, or cross-border legal requirements, making domestic operations typically simpler and less risky.

Q-9 Define International Business.

A-9 International Business refers to a business which is not restricted to a single country, i.e. a business which is engaged in the economic transaction with several countries in the world.

International business refers to commercial activities that cross national borders, involving economic transactions between entities in different countries. Unlike domestic business, international business encompasses trade, investment, and collaboration with multiple countries, allowing companies to expand their operations, market reach, and customer base globally.

This type of business requires companies to navigate diverse regulatory environments, exchange rates, languages, cultural differences, and economic conditions in each country. Engaging in international business can provide companies with access to new markets, diverse resources, cost advantages, and opportunities for growth, but it also involves more complex logistics, compliance

requirements, and risks due to the global scale.

Q-10 What is Globalization?

A-10 Globalization is the process of interaction and integration among people, companies, and governments worldwide. A process by which businesses or other organizations develop international influence or start operating on an international scale.

Globalization is the process of increased interconnectedness and interdependence among countries, businesses, and individuals across the world. It involves the movement of goods, services, information, technology, and capital beyond national borders, leading to the creation of a global marketplace. This process has been accelerated by advancements in communication, transportation, and technology, allowing for faster and more efficient international trade, investment, and cultural exchange.

Globalization influences various aspects of life, including economics, politics, culture, and society. It enables businesses to expand into international markets, consumers to access a wider variety of products, and cultures to exchange ideas. While it offers opportunities for growth and collaboration, globalization also presents challenges, such as increased competition, inequality, and cultural homogenization.

## **ENTREPRENEURSHIP AND ROLE OF STIMULATING CREATIVITY**

Q-1 Define Creativity.

A-1 Creativity is marked by the ability or power to create — to bring into existence, to invest with a new form, to produce through imaginative skill, to make or bring into existence something new.

Creativity is the ability to generate new ideas, concepts, or solutions through imagination and originality. It involves thinking outside the box, using one's skills to create something innovative, and transforming existing ideas or materials into something unique and valuable.

Q-2 What is Convergent thinking?

A-2 Convergent thinking— consider all available information and arrive at the unique best possible answer.

Convergent thinking is a cognitive process that involves focusing on finding a single, correct

solution to a problem by evaluating all available information and narrowing down possibilities. It requires logical reasoning, critical thinking, and drawing from existing knowledge to arrive at the most effective or optimal answer. Unlike divergent thinking, which explores many possibilities, convergent thinking emphasizes finding the best possible solution by honing in on one clear, focused outcome.

Q-3 What is Divergent Thinking?

A-3 Divergent thinking---involving multiple possible solutions to the problem under consideration.

Divergent thinking is a creative thinking process that involves exploring a wide range of possible solutions to a problem. It encourages the generation of many ideas or alternatives without immediately judging or narrowing down options. Divergent thinking is often used in brainstorming sessions and is essential for creativity, as it allows for the exploration of multiple perspectives, innovative solutions, and new possibilities before focusing on the best answer. Unlike convergent thinking, which seeks one correct solution, divergent thinking embraces variety and originality in problem-solving.

Q-4 Which are the Attributes of a creative person?

A-4

- **Unconventional:** Creative individuals often think outside the box, rejecting traditional methods and exploring new, unconventional approaches to problems and ideas.
- **Independent:** They are self-reliant and capable of pursuing their unique ideas without being overly influenced by others' opinions or norms.
- **Sensible:** Despite their innovative thinking, creative people are practical and grounded, applying common sense to their ideas to ensure they are feasible and realistic.
- **Visionary:** Creative individuals possess the ability to see beyond the present, imagining future possibilities and thinking long-term about how ideas or projects can evolve.
- **Intuitive:** They trust their instincts and have a deep sense of intuition that guides their creative process, helping them recognize patterns or connections that others might miss.
- **Humble and Proud:** Creative people often exhibit a balance of humility and pride—humble in their willingness to learn and grow, yet proud of their unique abilities and accomplishments.

Q-5 Which are the social factors affecting motivation and creativity?

A-5

- **Evaluation:** The process of being assessed or judged can have a significant impact on creativity. Positive feedback can motivate and encourage further creative thinking, while negative evaluation might stifle creativity and cause anxiety.

- **Time Pressure:** When individuals face strict deadlines or pressure to produce quickly, it may hinder their creative thinking. On the other hand, time constraints can sometimes spur innovation by forcing people to focus and come up with quick solutions.
- **Restriction of Choices:** Limiting the options available to a person can have both positive and negative effects on creativity. While restrictions can encourage creative problem-solving by forcing people to think within constraints, too many limitations can reduce the ability to explore diverse solutions.
- **Competition:** Competitive environments can either motivate individuals to push their creative boundaries or lead to stress and anxiety, affecting creativity negatively. A healthy sense of competition can drive innovation, but excessive competition may undermine collaboration and creativity.
- **Reward:** The presence or absence of rewards (intrinsic or extrinsic) can affect creativity. Tangible rewards like money or recognition can provide motivation, while intrinsic rewards (like personal satisfaction and achievement) often lead to more sustained and genuine creativity.
- **Surveillance:** Constant monitoring or surveillance can diminish creativity by creating pressure or anxiety. Feeling observed can limit free thinking and risk-taking, both of which are essential components of creative expression.

Q-6 What do you mean by Prioritizing?

A-6 Prioritizing means deciding which activities are most likely to achieve a specific goal and which tasks are the most urgent or important.

Prioritizing is the process of identifying and arranging tasks or activities in order of their importance or urgency. It involves assessing which actions will most effectively help achieve a particular goal and focusing on those that require immediate attention. By prioritizing, individuals and organizations can allocate time and resources more efficiently, ensuring that critical tasks are completed first and contributing to better productivity and goal attainment.

Q-7 Which are the things Entrepreneurs strive for?

A-7 Entrepreneurs strive to create more opportunities in industry, providing more employment options and ultimately having a positive impact on per capita income, revenue generation, lifestyle, etc.

- **Creating Opportunities:** Entrepreneurs work to identify and create new opportunities within their industries, driving innovation and opening up new markets.
- **Employment Generation:** By establishing and growing businesses, they provide job

opportunities, helping reduce unemployment and enhance economic stability.

- **Increasing Per Capita Income:** Successful entrepreneurial ventures boost economic activity, contributing to higher incomes for employees and communities, which positively affects the overall standard of living.
- **Revenue Generation:** Entrepreneurs generate revenue for both their businesses and the economy, contributing to tax income and further investments in infrastructure and social services.
- **Improving Lifestyle and Quality of Life:** Through innovative products and services, entrepreneurs often improve the quality of life, providing solutions that enhance convenience, health, and well-being.

Q-8 How Creativity Helps in Transcend Boundaries?

A-8 Most path-breaking discoveries are made when two or more disciplines collide. That's why it is essential that the boundaries set by disciplines blur and collisions take place. Creative problem solving is great because it is actually able to connect two distinct areas of expertise and enable you to extrapolate probable solutions from one field to an unrelated area.

Q-9 How Creativity helps to Exploit Employee Potential?

A-9

- By not encouraging their employees to be creative, organizations are essentially utilizing only half of their potential.
- The good news is that employees are realizing that there is an ocean of information and creative ideas that are dormant and untapped at all levels.
- Tapping all this talent can involve anything – from improving processes, making them more effective and profitable, solving performance-related issues, developing new financial strategies, or innovating to stay ahead of the herd.

Q-10 Which are the roles of today's manager have to play to behave different way?

A-10 -

- **Investor:** Managers act like investors by strategically allocating resources, time, and talent to areas that offer the best potential for growth and success. They carefully assess where to invest their team's efforts to maximize returns and achieve long-term goals.
- **Customer Advocate:** Managers prioritize understanding customer needs and preferences, ensuring that their team's work aligns with customer satisfaction. Acting as a customer advocate, they strive to deliver quality products or services that enhance customer experience and loyalty.
- **Sports Coach:** Like a coach, managers motivate, guide, and train their teams, helping individuals improve their skills and performance. They foster teamwork, provide constructive feedback,

and encourage a growth mindset to build a resilient and high-performing team.

- **Partner:** Managers build collaborative relationships, working alongside their teams as partners. They encourage open communication, mutual respect, and shared responsibility, empowering employees to take ownership and contribute actively toward shared objectives.

## **CREATIVE TEAMS AND MANAGERIAL RESPONSIBILITIES**

Q-1 What is Branding?

A-1 Branding is the process involved in creating a unique name and image for a product in the consumers' mind, mainly through advertising campaigns with a consistent theme.

Q-2 What is Trade marks?

A-2 A Trademark generally refers to a “brand” or “logo”. Trademark registration can also be obtained for a business name, distinctive catch phrases, taglines or captions. Properly used and promoted, a Trademark may become the most valuable asset of a business.

Q-3 Registered Design Protection is defined as \_\_.

A-3-

Registered Design Protection is an important mechanism used by the company. A registered design is a monopoly for a design (for example a tread pattern) when applied to an article (for example a tyre) and is granted under the laws of a country the registered design is filed in. A registered design protects the way a product looks.

Q-4 What do you mean by a Patent?

A-4 A patent is an exclusive right granted for an invention, which is a product or a process that provides, in general, a new way of doing something, or offers a new technical solution to a problem.

A patent is a legal right granted to an inventor, giving them exclusive control over their invention for a specified period. This invention can be a new product, process, or method that provides an innovative way of doing something or addresses a specific problem with a new technical solution. By holding a patent, the inventor has the right to prevent others from making, using, selling, or distributing the patented invention without permission, allowing them to protect and potentially commercialize their creation.

Q-5 Define Copyright.

A-5 Copyright is a legal right created by the law of a country that grants the creator of an original work exclusive rights for its use and distribution.

Copyright is a legal protection granted to the creators of original works, such as literature,



music, art, and software, giving them exclusive rights to control how their work is used, reproduced, and distributed. This right allows creators to prevent others from copying, performing, or sharing their work without permission, typically for a limited period. Copyright ensures creators are recognized and can benefit financially from their original contributions.

Q-6 What do you mean by Trade Secrets as a Protective Device?

A-6 The best way to protect creative ideas and concepts is for them to be developed into a trade secret. Under the law, a trade secret consists of any type of information, including a formula, pattern, compilation, program, device, method, technique, or process that derives independent economic value from not being generally known to other persons who can obtain economic value from its disclosure or use.

Q-7 Which are the conditions for effective innovation and creativity at organization level?

A-7

- **Culture:** An open, supportive culture that encourages risk-taking, experimentation, and learning from mistakes is essential for creativity and innovation to thrive.
- **Experience:** A diverse range of experiences among team members can provide fresh perspectives and insights, leading to innovative ideas.
- **Skills:** Developing relevant skills within the organization, such as problem-solving, critical thinking, and technical abilities, equips employees to contribute to creative solutions.
- **Autonomy:** Granting employees freedom and responsibility in their roles allows them to explore new ideas without excessive oversight, fostering a sense of ownership and innovation.
- **Leadership:** Strong, visionary leadership that supports and motivates employees to pursue creative initiatives is crucial for sustaining innovation.
- **Favorable Attitudes Toward Change:** A positive attitude toward change within the organization promotes adaptability and openness to new approaches and improvements.
- **Greater Decentralization and Flexibility:** A decentralized structure with flexible policies empowers employees to make decisions and implement innovative solutions efficiently.

Q-8 The right to the exclusive use of an idea is lost by voluntary disclosure unless the \_\_\_\_\_ elements are present.

A-8

- **Concrete Form:** The idea must be clearly defined and expressed in a specific, tangible way, rather than just being an abstract thought.
- **Original and Useful:** The idea should be unique, created by the originator, and have practical value or purpose.
- **Expectation of Compensation:** The idea should be shared in a context where compensation for its use is expected or discussed, such as during formal business negotiations or agreements.

Q-9 What are the characteristics of the creative employee?

A-9 Creative employees are investing themselves in their work and create it through the reflection of their preferences.

- **Passionate Engagement:** They are deeply invested in their work, bringing enthusiasm and commitment to tasks, often going above and beyond to produce exceptional results.
- **Self-Expression:** Creative employees express their personal preferences and unique perspectives through their work, adding originality and diversity to their contributions.
- **Curiosity and Openness:** They are naturally curious, open to new experiences, and eager to explore different ideas, which helps them generate fresh insights and solutions.
- **Adaptability:** They embrace change and are comfortable with ambiguity, allowing them to respond well to new challenges and shifting demands.
- **Intrinsic Motivation:** Rather than focusing solely on rewards or recognition, creative employees find personal satisfaction and motivation in the process of creation and problem-solving.

Q-10 What do you mean by the word 'Managing creative teams'?

A-10 Nobody likes "being managed," especially not creatives. Therefore, if you need to control their work, do it delicately and discreetly.

"Managing creative teams" involves leading and guiding a group of creative individuals in a way that encourages their unique talents and fosters innovation, while still aligning their efforts with the organization's goals. Since creatives typically value autonomy and freedom, effective management focuses on providing direction and support rather than imposing strict control. This approach requires balancing structure with flexibility, offering constructive feedback, and nurturing a collaborative environment where team members feel valued and motivated to produce their best work.

## **INNOVATION AND ENTREPRENEURSHIP : TYPES AND SOURCES OF INNOVATION**

Q-1 What is Innovation?

A-1 Innovation is "The multistage process whereby organizations transform ideas into new/improved products/services or processes, in order to advance, compete and differentiate themselves successfully in their marketplace."

Q-2 Innovation process involves?

A-2 Innovation as a process involves stages, social, means, nature , type ,and aim.

- **Stages:** The process starts with idea generation, followed by concept development, prototyping, testing, and finally, commercialization or implementation. Each stage focuses on refining the idea and turning it into a practical, viable solution.

- **Social:** Innovation often involves collaboration and interaction among various social groups, including teams within an organization, customers, and even external partners. Social factors like teamwork, communication, and shared vision play a crucial role in fostering innovation.
- **Means:** The means of innovation include the tools, resources, technologies, and methods used to create new products, services, or solutions. These can range from research and development to design thinking, prototyping, and leveraging technological advancements.
- **Nature:** The nature of innovation can be either incremental (gradual improvements) or disruptive (radical change). It may also be driven by technology, market demand, or the need to solve specific problems.
- **Type:** There are various types of innovation, such as product innovation (new or improved products), process innovation (enhancements in how something is done), and business model innovation (redefining how a company delivers value).
- **Aim:** The aim of innovation is typically to create value—whether through solving customer problems, improving efficiency, enhancing experiences, or gaining a competitive advantage in the market. It's about finding new ways to meet needs or address challenges more effectively.

Q-3 Organizational structure innovation Concerned with\_.

A-3 Organizational structure innovation, concerned with the organization's authority relations, communication systems, or formal reward systems.

Q-4 Product or service innovation concerned with\_.

A-4 Product or service innovation, concerned with the organization's new product or service offerings.

Q-5 Production-process innovation, referring to\_.

A-5 Production-process innovation, referring to the changes to organizational operations and production; this is also usually initiated by technological advancements.

Q-6 People's innovation relates to\_.

A-6 People innovation, relating to changes to the people (staff) within an organization, including changes in staffing levels, personnel, job roles, cultures, and behaviours.

Q-7 The classification of innovations are based on \_.

A-7

- on the basis of the nature or degree of innovation.
- on the basis of the type of innovation, respectively.

Q-8 The nature or degree of innovation refers to\_\_\_\_\_

A-8 The nature or degree of innovation refers to the newness or degree of novelty involved, and leads

to a classification of innovations into radical or incremental.

Q-9 According to Peter Ducker sources of innovation are?

A-9

- **The Unexpected:** Innovation can arise from unforeseen events or outcomes, such as market shifts, new discoveries, or surprising results that reveal new opportunities.
- **Incongruities:** Discrepancies or contradictions in processes, systems, or expectations can highlight areas for improvement or creative solutions. Identifying these inconsistencies often leads to innovation.
- **Market Structure:** Changes in the market structure, such as new competitors, emerging markets, or shifts in consumer behavior, can create opportunities for businesses to innovate and adapt.
- **Necessity:** Innovation is often driven by the need to solve a problem or overcome a challenge. Necessity forces individuals and organizations to think creatively and come up with new solutions.
- **Demographics:** Changes in population characteristics, such as age, location, income, or cultural shifts, can lead to new needs and demands, driving innovation to meet those evolving requirements.
- **Changing Perception:** Shifts in how people perceive products, services, or societal values can lead to innovation. For example, environmental consciousness or changes in social norms may drive new product developments.
- **New Knowledge:** Advances in technology, research, and scientific discoveries open up new possibilities for innovation. This can lead to the creation of new products, services, or business models based on emerging knowledge.

Q-10 Binary models of innovation proposed to \_\_\_\_.

A-10 Binary models proposed Bantel and Jackson, Daft, Evan in the 1970's and 1980's discuss, variously, administrative, technical, incremental, radical, product, and process, as types of innovation. More recently a number of integrative models have been proposed all of which identify a number of different types of innovation.

## INTRODUCTION TO SOCIAL ENTREPRENEURSHIP

Q-1 Define Social Entrepreneur.

A-1 The social entrepreneur is defined as someone who aims for value in the form of positive transformational change in the society. In fact, a social entrepreneur is one who recognizes the social problems and uses entrepreneurial principles for bringing social change.

Q-2 Which are the characteristics of social entrepreneurs?

A-2

- **Innovator:** Social entrepreneurs are often pioneers, introducing new ideas or approaches to solve social problems in ways that have not been tried before.
- **Social Vision:** They have a strong vision for creating social change, focusing on addressing societal challenges and improving the lives of marginalized or underserved communities.
- **Courageous:** Social entrepreneurs show bravery in tackling difficult issues, often facing significant risks or resistance, yet persist in their mission to make a difference.
- **Direct Action Takes:** Unlike those who just plan or theorize, social entrepreneurs are proactive. They take immediate and concrete steps to implement their ideas and drive change.
- **Creative:** They think outside the box and come up with unconventional solutions to complex social problems, applying creativity to design sustainable models.
- **Inspired:** Driven by passion and purpose, social entrepreneurs are inspired by their commitment to social impact, and their dedication often motivates others to join their cause.

Q-3 What is the aim of social entrepreneurship?

A-3 Social Entrepreneurship mainly aims at creating social capital and social good without measuring the economic and financial performance.

Q-4 Which are the things involved in the Social Entrepreneurship is a new area of entrepreneurship?

A-4 Social Entrepreneurship is a new area of entrepreneurship that involves nonprofit organizations, governments, and businesses that focuses on innovation, risk taking, and with particular emphasis on bringing positive transformation to the social problems that ultimately leads to social change.

Q-5 What is the main aim of the Hunger Project?

A-5 The Hunger Project: Founded in 1977, The hunger Project is a nonprofit organization committed to the sustainable end of world hunger.

The main aim of **The Hunger Project** is to **end world hunger sustainably** by empowering individuals and communities to take charge of their own development. Founded in 1977, the organization focuses on promoting sustainable solutions, such as education, health, economic empowerment, and community development, to ensure that communities have the necessary tools and resources to eliminate hunger and poverty. Their approach emphasizes self-reliance, mobilizing local leadership, and fostering long-term, scalable change rather than simply providing aid.

Q-6 According to Mort, Weerawardena and Carnegie (2002), what is Social entrepreneurship?

A-6 Social entrepreneurship is a multidimensional construct involving the expression of entrepreneurially virtuous behavior to achieve the social mission, a coherent unity of purpose and action in the face of moral complexity, the ability to recognize social value-creating opportunities and key decision-making characteristics of innovativeness, pro activeness and risk taking.

Q-7 What is the aim of the Blind People Association?

A-7 Blind People Association: It is an organization that promotes comprehensive rehabilitation of persons with all categories of disabilities through education, training, employment, community based rehabilitation, integrated education, research, publications, human development etc. since 1984.

Q-8 What do you mean by courageous type of social Entrepreneurs?

A-8 Courageous Social Entrepreneurs always involved in innovating new products or processes. Invariably they take major challenges and take the risk of implementing the challenges with great courage.

Q-9 What is the objective of the Grameen Bank?

A-9 Grameen Bank: Muhammad Yunus incorporated the Grameen Bank, a microfinance organization that makes small loans to people living in rural areas without requiring collateral. The bank does not believe in charity but in offering help to people as an initiative to break through the poverty cycle.

Q-10 Write the purpose of Schwab Foundation for Social Entrepreneurship.

A-10 Schwab Foundation for Social Entrepreneurship: Founded by Professor Klaus Schwab and his wife, the main purpose of Schwab Foundation for Social Entrepreneurship is to promote social innovation. The foundation does not give grants but addresses social problems and provides platforms at the country, global and regional levels.

The **Schwab Foundation for Social Entrepreneurship**, founded by Professor Klaus Schwab and his wife, aims to **promote social innovation** by supporting social entrepreneurs who are addressing critical social challenges. The foundation focuses on **creating platforms for social entrepreneurs** at national, regional, and global levels to enhance their impact. Rather than providing direct grants, the foundation offers recognition, networking opportunities, and resources to help these entrepreneurs scale their solutions and drive systemic change. Its purpose is to foster collaboration among innovators, policymakers, and the business community to accelerate progress in tackling social issues.

## INNOVATION AND ENTREPRENEURSHIP IN SOCIAL CONTEXT

Q-1 What is innovation?

A-1 Innovation is defined as the “introduction of novelties; the alteration of what is established by the introduction of new elements or forms”

Q-2 Which are the types of innovation?

A-2 **Incremental innovation:** Incremental innovation is the most common form of innovation. It utilizes the existing technology and increase values to the customers by creating change in features, designs, simplification etc. within the existing market or geography.

**Disruptive innovation:** It is also known as stealth innovation. It involves applying new technology or processes to the current market or area where you are operating. The newer technology is often more expensive and fewer features and making it user friendly.

**Architectural innovation:** This innovation is simply incorporating the lessons, skills, and overall technology and applying them within a different market. This innovation is amazing at increasing new customers and so long as the customers is receptive to it.

**Radical innovation:** This type of innovation is related to revolution of the technology and system fully. The introduction of air transport is a complete revolution in the transport system, introduction of mobile phone is another revolution in the telecommunication system.

Q-3 According to Drucker what is Innovation?

A-3 According to Drucker “Innovation is the specific tool of entrepreneurship, the means by which they exploit change as an opportunity for different business or a different service.

Q-4 According to Holt, which are the steps includes in innovation process?

A-4 According to Holt the steps include in innovation process like Analytical Planning, Organizing Resources, Implementation, and Commercial Application. Analytical planning is related to identifying product design, market strategy, financial needs, plan operations and many more.

Q-5 Which are the six steps of the Aldo de Moor model?

A-5 Six steps of the Aldo de Moor model includes 1) Prompts, 2) Proposals, 3)

Prototypes, 4) Sustaining, 5) Scaling, 6) Systematic Change. This model talks about the conception of ideas in mind that leads to proposal and finally leading towards systematic change.

1. **Prompts:** Recognize and identify challenges or opportunities that prompt the need for innovation or improvement.
2. **Proposals:** Develop potential solutions or proposals in response to the identified challenges, outlining how they could address the issues effectively.
3. **Prototypes:** Create initial versions or pilot programs of the proposed solutions to test their feasibility and gather feedback.
4. **Sustaining:** Establish practices and support systems to maintain and integrate successful prototypes into regular operations, ensuring they can function over time.
5. **Scaling:** Expand successful solutions to reach a broader audience or implement them on a larger scale to maximize impact.
6. **Systematic Change:** Achieve widespread adoption, leading to systemic changes within the organization or community, transforming practices and policies on a broader level.

Q-6 Define Innovation According to Michael Porter.

A-6 According to Michael Porter 'innovation can be manifested in a new product design, a new production process, a new marketing approach, or a new way of conducting training for achieving a competitive advantage'.

Q-7 Which things are lead to a need for new ways of thinking and new ways of looking at the social context of innovations?

A-7 Financial instability, resources crisis, political disengagement and pressing unmet needs lead us to a need for new ways of thinking and new ways of looking at the social context of innovations. These challenges highlight limitations in current systems and push for solutions that address not only the technical or economic aspects but also the social and ethical dimensions. For instance, a resource crisis, such as water scarcity, calls for new sustainable technologies and community-focused approaches to ensure fair access and conservation efforts.

Q-8 Which are the actors in the social innovation process?

A-8 Facilitators are not necessarily the 'owner' of the challenge in the social innovation process. The host centres in Social Innovation Community (SIC) were not social innovation experts but intermediaries in a leverage position to support a new way to find solutions to local issues. The SIC social innovation process aimed to build on their existing skills and capability in order to master social innovation processes. Stakeholders are individuals or organisations with an interest or concern in the local challenge or issue. Providers of services tackling the issue of some of its parts – local authorities, charities, private service providers, end users, associations, research organisations and intermediaries are some examples. Some of the stakeholders will be unusual suspects as they don't currently identify themselves as social innovators due to lack of awareness of the concepts or language of social innovation. Support Partners are experts in Social Innovation Community in social innovation tools and methods. The host centres were trained and supported by them in order to become designers and facilitators of social innovation processes in their regions. Challenge owners are the community, organisation or collective who have the rights and/or duties over the challenge.

Q-9 Which are the Misconception about innovation?

A-9 - There should be dramatic change in the product or service the entrepreneur offers in the market. This concept is in fact wrong. If the product or service is completely different, it becomes difficult for the people to put a reference in their mental frame. So, this **misconception of dramatic change in the existing product/service/system** is to be controlled.

- Secondly, the thinking that '**major innovation is the most appropriate**' is another **misconception**. We need to remove this misconception from our mind. If we focus on major innovation, it is quite frequently catastrophically. So, step by step process of change and innovation with proper course of actions is important for success in innovation.

- **Everyone like change and innovation is another important misconception**. Most people do not want to take the pain of change in the existing system as it needs in most cases effort to adapt in the new system.

- The concept of 'management, experts, and **top level people like change and they are the most effective in bringing change**' is another **misconception**. Great number of great innovators comes from the grass root level that does not have proper education.

- The concept of all innovations is good has no standing and no takers. Large number of innovations cannot sustain in the market even for a fortnight.



Q-10 Which are the activity consist in a social innovation process that seeks to find solutions to a specific challenge?

A-10

- **Preparation:** The preparation stage of the process of Social innovation talks about Team Building, Capacity Building, and understanding the challenge. It is basically the ground work for taking up new challenge.
- **Co-define the local challenges:** In this stage, the core team discusses with the stakeholders and explore the challenges, define the challenge themes or questions they wanted to bring to the stakeholders, key people and end users. The collaborative and open approach enabled a multi-disciplinary perspective that allowed a wider understanding of the challenge and the aspects of the issue to be focused on.
- **Co-create the solutions:** In this phase, the core team leveraged the outputs by co-defining local challenges together with local actors from the public, private and third sectors to co-create social innovation solutions to address the defined challenges.
- **Implement the solutions locally:** In this phase, the chosen solutions were implemented with the support of the people in that society.

## START-UPS, EARLY VENTURE ISSUES

Q-1 Describe 'Make in India' campaign.

A-1 'Make in India' campaign was introduced by the government of India in September 2014 to attract foreign investments and encourage domestic companies to participate in the manufacturing sector. The government increased the foreign direct investment (FDI) limits for most of the sectors and strengthened intellectual property rights (IPRs) protection to instill confidence in the startups.

Q-2 Write the aim of Standup India.

A-2 Standup India in 2015 aimed at promoting entrepreneurship among women and to help startups with bank funding. Benefits: Economic Integration, increasing per Capita, diversify Market giving opportunity for Local Startups.

Q-3 What is the main objective Digital India?

A-3 'Digital India' introduced in 2015 to ensure government services are made available to every citizen through online platform that aims to connect rural areas by developing their digital infrastructure which translates into a huge business opportunity for startups.

Q-4 What is SEWA?

A-4 SEWA ( Self Employed Women's Association) was founded in 1972 by Gandhian and civil rights leader Ela Bhatt based in Ahmedabad, India. It promotes the rights of low income, independently-employed female workers. With over 2 million participating women, SEWA is the largest organization of women workers in the world and largest non-profit organisation in India.

Q-5 Write the aim of MUDRA Yojna.

A-5 MUDRA Yojna: Pradhan Mantri MUDRA Yojana (PMMY) is a scheme launched by the Hon'ble Prime Minister on April 8, 2015 for providing loans upto 10 lakh to the non-corporate, non-farm small or micro enterprises. These loans are classified as MUDRA loans under Pradhan Mantri MUDRA Yojana. These loans are given by Commercial Banks, Regional Rural Banks, Small Finance Banks, Cooperative Banks, Micro Finance Institutions (MFIs) and Non Banking Financial Companies (NBFCs).

Q-6 Write the characteristics of the E-Biz Portal.

A-6 E-Biz Portal: Another very decent service for the easy and faster business friendly initiative is E-Biz Portal. It was implemented by Infosys Technologies Limited (Infosys) under the guidance and aegis of Department of Industrial Policy and Promotion (DIPP), Ministry of Commerce & Industry, Government of India. The focus of eBiz is to improve the business environment in the country by enabling fast and efficient access to Government-to-Business (G2B) services through an online portal. This will help in reducing unnecessary delays in various regulatory processes required to start and run businesses.

Q-7 What is SETU?

A-7 SETU (Self-Employment and Talent Utilization) Fund: The Government has established a mechanism known as SETU (Self-Employment and Talent Utilization) under NITI Aayog. SETU will be a Techno-Financial, Incubation and Facilitation Programme to support all aspects of start-up businesses, and other self-employment activities, particularly in technology-driven areas.

Q-8 Why India is a hub of startup opportunities?

A-8 **India's Large Population change of Minds toward Startups:** With a vast and diverse population, India provides a massive market for innovative products and services, allowing startups to reach a wide audience and scale quickly. The younger generation in India increasingly views startups as viable career paths, embracing entrepreneurship and innovation. This change has fostered a vibrant startup culture and ecosystem.

**Investments by big business houses:** Large corporations in India, such as Reliance and Tata, are investing in startups, providing mentorship, funding, and resources that help early-stage companies grow.

**Investors are looking towards Startups in India:** Foreign and domestic investors see India as an emerging market with high potential for growth, leading to increased funding for Indian startups and greater innovation across sectors.

Q-9 Define startup ecosystem.

A-9 startup ecosystem, it is formed by different teams, interacting as a system to create and scale new organizations. The team includes Universities, Funding organizations, Support organizations (like incubators, accelerators, co-working spaces etc.), Research organizations, Service provider organizations (like legal, financial services etc.) and large corporations."

**Universities:** Institutions that nurture talent, conduct research, and often provide resources for aspiring entrepreneurs.

**Funding Organizations:** Entities like venture capital firms, angel investors, and government funds that supply capital for startups.

**Support Organizations:** Incubators, accelerators, and co-working spaces that offer mentorship, resources, and workspace.

**Research Organizations:** Bodies focused on innovation and technology development, providing

valuable knowledge and support.

**Service Providers:** Organizations offering essential services like legal, financial, and marketing assistance.

**Large Corporations:** Companies that may collaborate with startups or invest in them for mutual growth.

Q-10 Which are the Early Venture Issues?

A-10 **Financial Resources Related Issues:** Limited access to capital can restrict growth and operational stability, making it hard to cover expenses or invest in essential areas.

**Poor Revenue Generation:** Startups may struggle to generate consistent income, affecting their ability to scale and sustain operations.

**Problems of Employees:** Finding and retaining skilled employees is often challenging, and new ventures may face high turnover or lack experience.

**Market Competition:** Intense competition from established companies can make it difficult for startups to gain a foothold in the market.

**Unrealistic Expectations:** Many new businesses set ambitious goals that are hard to meet, leading to early disappointment and misalignment of objectives.

**Lack of Mentorship:** Without experienced mentors, startups may lack guidance in decision-making, hindering their progress.

**Lack of Innovation:** Startups that don't continuously innovate may struggle to attract customers or stay relevant in the market.