

# DEEPAK M

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## PROFILE SUMMARY

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AWS Cloud Support Engineer with 1.8+ Years of experience in cloud platforms [Amazon Web Services] providing technical support and troubleshooting for enterprise-level cloud infrastructure. Expertise in managing and monitoring cloud infrastructure for multiple clients.

## EDUCATION

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**Master of Computer Applications (MCA) – Cloud Computing** 2025 - Present  
JAIN (Deemed-to-be University), Bengaluru. CGPA: 9.5

**Bachelor of Science (BSc) in Computer Science** 2023  
Government Science College, Bengaluru. CGPA 6.6

## EXPERIENCE

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**YDI Solutions**, Bengaluru, India **June 2023 - Present**  
*AWS Cloud Support Engineer*

- Managed and maintained 180+ AWS servers, provisioning EC2 instances, configuring VPCs and security groups, and implementing automated backup and disaster recovery solutions.
- Automated cloud operations with AWS Lambda and EventBridge, monitored system health using Icinga2, Nagios, and CloudWatch, and provided technical support, ensuring high uptime and client satisfaction.

## PROJECTS

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**Cloud Infrastructure Management & Automation (AWS)** *Tools: EC2, S3, Lambda, VPC, CloudWatch, Icinga2*

- Managed and maintained 180+ AWS servers for multiple clients, ensuring high availability and performance.
- Automated provisioning of EC2 instances and configured secure VPCs, subnets, and security groups to meet client specifications.
- Designed and implemented backup automation using EBS snapshots with scheduled retention policies, archiving data to S3 for long-term storage.

## PROGRAMMING SKILLS

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**Languages:** Python, Java, MySQL .

**Technologies and Frameworks:** JDBC, Agile, AWS, Git, Linux, Maven, JUnit, Jenkins, Docker, Kubernetes, Ansible, Terraform, Trivy, SonarQube, Grafana, Prometheus, ArgoCD, MongoDB Atlas.

## CERTIFICATIONS

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**JAVA and DevOps** (JSpiders) • **Python** (Kaggle) • **AWS for Developers** (LinkedIn) • **DevOps Foundations** (LinkedIn)