Deepak Gupta

Salesforce Developer

Result-driven Salesforce Developer with 2.5 years of experience in designing ,developing and deploying customized solutions on the Salesforce platform.Proficient in Apex,Visualforce,Lightning Web Components(LWC),and integration using REST/SOAP APIs. Strong skills in Salesforce customization,automation of business processes and enhancing user experience with Lightning.Adept at working collaboratively in Agile environment to deliver high-quality solutions.

Work Experience

Salesfroce Developer , Mphasis Pvt. Ltd.

Feb 2022 - Oct 2024 Chennai, India

- Developed and maintained custom solutions using Apex, Visualforce, and Lightning Web Components to meet the client's business requirements.
- Designed and implemented complex Salesforce workflows, approval processes, and process builders to automate business processes.
- Created and customized Salesforce Reports and Dashboards to meet users' reporting needs and help with business insights.
- Integrated third-party applications with Salesforce using REST and SOAP APIs for seamless data flow across systems.
- We conducted unit testing and troubleshooting of developed solutions to ensure quality and alignment with business requirements.
- Worked in Agile development teams and participated in sprint planning, daily stand-ups, and retrospective meetings.

Projects

Event Management Application

- Created a Salesforce app for a non-profit organization to manage event registrations, volunteer schedules, and donations.
- Implemented triggers to automatically update volunteer availability and event attendance records, improving event planning efficiency by 30%.

Covid-19 analyser

- Cost-effective Data mining Application Covid-19 analyzer using Salesforce Einstein.
- It tracks, analyzes, and displays covid-19 data.
- It can be used for data analysis, visualization, and forecasting.
- It tells the risk management for reducing the infection rate.

Educational Background

BTech ,Computer Science (CCV)

GLA University, Mathura
Aug 2017 - Aug 2021

Contact

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Skills

Technical Skills
- Salesforce CRM
- Sales cloud/Service cloud
- LWC
- Apex
- Visualforce
- Salesforce Integration
- SOQL/SOSL
- Agile Methodologies
- Salesforce APIs(REST/SOAP)

Soft Skills

- Commiunication
- Collaboration
- Team Work
- Leadership and Initiative

Certification/Short Courses

- sAFE for Agile Practitioner Certification
- Java fullStack developer ,SimpliLearn

Languages

- English (Fluent)
- Hindi (Native)