**Deepak R**

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Mobile : **+919880473521**

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| Professional Summary | * ISTQB certified QA Lead with 12+ experience testing client server & web-based applications * Certification, experience in agile scrum & other SDLC * Trained/Knowledge of Gen AI technology * Worked in Center of Excellence COE (testing capabilities). * Work experience as QA lead in **Product companies Walmart & Amazon**, **Service companies** * **Experience in** Middleware APIs Integrations using Mule Soft * Domain knowledge in Digital-Commerce, Retail, BFSI, Healthcare, & ISV * Experience in test plan preparation * Experience in web service testing & Rest API using Soap UI and Postman. * Knowledge of Python Selenium Robot framework * Experience/Knowledge of Functional automation testing using Java & Selenium web driver. * Experience in Performance testing using OpenSTA * Confident with Client Interaction and team handling. * Possess knowledge of CMM, PCMM practices and ISO 9001-2000 * Strong analytical skills and excellent inter-personal communication & presentation abilities |

Technical Preview

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| Functional testing tool | Soap UI, Postman & JAVA Selenium web driver, |
| Defect management tool | Azure DevOps, HPQC\ALM, JIRA, Bug zilla, Mantis, TFS |
| Performance testing tool | OpenSTA |
| Domain experience | Digital-Commerce for **Amazon**, Retail with **Walmart**, BFSI, HealthCare & Insurance |
| Programming Lang & Db | JAVA, SQL |
| Certification | * Good performance certificate (Absolute Striker) * ISTQB foundation * Finance & Banking fundamentals, * Scrum fundamentals certification |
| Onsite Experience | **Walmart, Tokyo**, **Japan**: Application knowledge transfer & support User Acceptance Testing. |

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| Organizational Experience | **Organization** | **Duration** | **Remarks** |
|  | MetricStream Infotech Pvt. Ltd | Feb 2011 – Sep 2011 | World rank # 2 in GRC as per Gartner & Forrester |
|  | TietoEvry India ltd | Sep 2011 – May 2022 | At client place **Walmart** |
|  | Absolute Labs | Aug 2022 – Nov 2023 | At client place **Amazon** |
|  | Valtech pvt ltd | Nov 2023- till date | Digital commerce company |

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| **Project 7: PoSeptive/WhiteStuff/GC** | **Duration: Aug2022 –till date** |
| PoSeptive aims to integrate POS into their current estate of applications and to build the foundation for a smoother omnichannel shopping experience for customers. The solution should cover all required aspects of security and support to ensure that the new POS runs efficiently.  **Team size:** 4 **Location:** Bangalore **Domain**: Retail **Environment:** MuleSoft, REST, POSTMAN, | |
| **Role Description: Team lead**   * Requirements understanding using TD/JIRA bugs information/support emails * Test plan preparation & assisting test manager in test estimation * Tracking testing activity w.r.t test plan * Design and execution of Test Cases in Azure DevOps tools * Test Case peer reviews * Smoke testing, System testing of the integration in test * Defect tracking and maintaining test artifacts using ADO. * Testing at Customer place **Amazon India.** | |

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| **Project 6: Bosse (Core Banking) & Vibben** | **Duration: Feb2018 – Aug2022** |
| Core banking is a banking service provided by a group of networked bank branches where customers may access their bank account and perform basic transactions from any of the member branch offices This project includes web service to Perform these operations and QA team is responsible for the quality of these services.  Vibben: Project will replace Wizer backends w.r.t all the equity market Web/Rest services.  **Team size:** 5 **Location:** Bangalore **Domain**: BFSI **Environment:** SOAP, REST, LINUX ORACLE db.  **Automation:** Cashier application using Java Selenium | |
| **Role Description: Team lead**   * Requirements understanding using TD/JIRA bugs information/support emails. * Test case design using automation tool & manual test cases. * Smoke testing, System testing of the APIs @ respective environments using SOAPUI. * Support tasks & incidence tasks * Part of Daily standup meeting, retrospective meeting etc. * Defect log using JIRA & TFS (support task)   **Responsibilities under Selenium automation -**   * Understanding existing in-house developed Selenium framework. * Involved in generating automation test scripts for identified Cashier application manual test cases. * Automating identified manual test cases & test script peer review. * Cashier application regression testing by execution of automated test script using Java selenium. * Logging regression defects using JIRA and retesting of the fixed defects. | |

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| **Project 5: Optimist** | **Duration: Aug 2016 – Jan 2018** |
| Ambit Optimist 8 is a dynamic financial analysis application that allows bankers to assess the credit worthiness of business customers and develop sophisticated customer management strategies across the whole of the relationship life cycle.  **Team size:** 5 **Location:** Bangalore **Domain**: BSFI **Environment:** Microsoft technologies | |
| **Role Description: Team lead**   * Requirements understanding by interacting with Business Analysist. * Test plan preparation & assisting test manager in test estimation * Tracking testing activity w.r.t test plan * Design and execution of Test Cases * Test Case peer reviews * Function- integration and system testing * Defect management using TFS. * RTM preparation in excel & in TFS | |

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| **Project 4:** **Retail Migration (World’s biggest retail client: :(Walmart)** | **Duration: Sep 2014- Aug 2016** |
| This project consists of migration projects with little developments and enhancement projects. This belongs to retails domain and this project includes various modules for its migration to .net and other technologies. Some of the modules include Logistics, Replenishments, FSS etc  **Team size: 5 Location:** Bangalore **Domain**: Retail  **Environment:** VB, .Net, Java Mainframes, DB2, Informix, Tomcat. | |
| **Role Description: Team lead**   * Requirements understanding by SME meeting, exploring legacy application. * Preparation of test plan & test strategy documents. * Design and execution of Test Cases. * Test Case peer reviews. * Performing functional, regression, L10n and compatibility testing * Defect tracking and reporting using Bugtracker. * Maintaining test artifacts in HPQC\HPALM * UAT support at customer place Walmart Tokyo, Japan | |

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| **Project 3: Cash Pool** | **Duration: Aug 2013 – Sep 2014** |
| Cash Pool system is a service that brings balances for one customer from different accounts together in a net which provides the overall liquidity in the Organization. The main purpose from the customer is to achieve interest netting and better utilization of available liquidity.  **Team size: 5 Location:** Bangalore **Domain**: Banking  **Environment:** Java, Oracle | |
| **Role Description: Team lead**   * Requirement understanding by interacting with product managers. * Test plan preparation. * Efforts estimation by test complexity method. * Functional – System and Regression testing. * Participating in verification meetings & defect triage meetings. * Design and execution of Test Cases in HP ALM * Performing functional, regression & L10n testing. * Defect tracking and reporting using HP ALM * Maintaining test artifacts in HPALM | |

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| **Project 2: Magnetic north: Maximize** | **Duration: Dec 2012- Feb 2013** |
| Performance testing was carried out using OpenSTA tool for the critical scenarios identified  **Team size: 1 Environment: C#, Asp.Net, SQL 2005** | |
| **Role Description: Team lead**   * Identify the test that requires performance test automation. * Plan and Deign Tests. * Generating the automated scripts and parameterization. * Run test scripts for identified critical scenarios to identify bottleneck in the system. * Generate performance test results. * Analysis reports and retest for fixes. | |

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| **Project 1:** **PharmPix** | **Duration: Jan 2011-Sep 2012** |
| **Team size: 5 Domain:** Pharmacy & Health care **Environment:** C#, ASP.net, SQL server 2012 R2 | |
| **Role Description: Team lead**   * Client interaction for requirements understanding. * Test plan preparation & Tracking testing activity w.r.t test plan. * Design and execution of Test Cases. * Functional – System and Regression testing. * Defect tracking using TFS * Capturing and analyzing defect metrics * Initiating weekly meeting to address testing team concerns * Ensure processes are followed as laid down. | |

Education Summary

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| **Degree** | **University** | **Passing class** |
| B. E | Bangalore University | **70.2% (First class with distinction)** |

Personal Details

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| Parent  Sex | Late R. Ramesh Chandra Rao and Vijayamala. R  Male |
| Date of Birth | 12-Feb-1980 |
| Hobbies | Excursion, Painting & Social service |
| Address | # 85, 4th cross, Behind national convent school, Vittal nagar, ISRO layout, Bangalore- 560078 |