



Says

What have we heard them say?
What can we imagine them saying?

Grumpy

Whisper

Message



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

Windows are used to invite many people

See our relatives in one place

Make our family strong and big



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Short summary of the persons

When was the function are related

Getting very important person for good

Every function is enjoyable

We know from our family was big

Helps to see a report solutions

Make our family strong and big



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?

See an example