NATIONAL URBAN STACK
Trade License

A trade license is a regulatory mechanism for businesses operating in a locality. It helps an Urban Local Body (ULB) to ensure that the business complies with standards and safety guidelines. A trade license also generates revenue for a ULB. Efficient management of trade licenses is one of the measures used to evaluate "Ease of Doing Business" Index for a ULB.

The **Trade License** application of the NUS platform enables

- Ease of doing business — Traders can apply for new licenses, renewals, amendments, and supplemental licenses
- Regulatory Tracking — Administrators can track and manage regulatory processes
- Shorter Timelines — It streamlines and automates business licensing processes and helps a business to be setup quickly
- Data-driven decision making — The application collates valuable information on the economic activity and employment opportunities in a ULB

Faster Operations

6 Lac+
LICENCES
Licenses issued

4 crore
4 crore citizens Interact with our solutions

900+
cities
900+ cities are being transformed through our platform

15
YEARS
15 years invested in urban governance

NUS-Trade License Application's benefits

Business Friendly

Every transaction requirement of a trade/business is available online. Business owners can focus on their operations instead of having to grapple with paperwork. The application makes it easier for provisional licenses to be issued.

Citizen-facing and user-friendly payments portal

The Trade License application helps business owners quickly and easily apply for a license online. Renewals can also be carried out online. The application also has a payments gateway for quick collection of license fees.

Speed and Scale

The Trade License application helps in reducing paperwork, and minimises phone-based citizen inquiries. While reducing footfalls in a ULBs office, this speeds up the licensing process.

The app helps to configure complex workflows, automating the trade license process. Workflows ensure that license application, renewals, scheduling of inspections, fee calculations and so on require no manual intervention. This helps in increasing efficiency of ULB employees.

Measurable activity and dashboards

The application provides powerful MIS reports. Details of businesses operating in an area can be easily generated. These reports are an invaluable resource for city planners. It helps measure the economic activity and employment levels in a ULB.
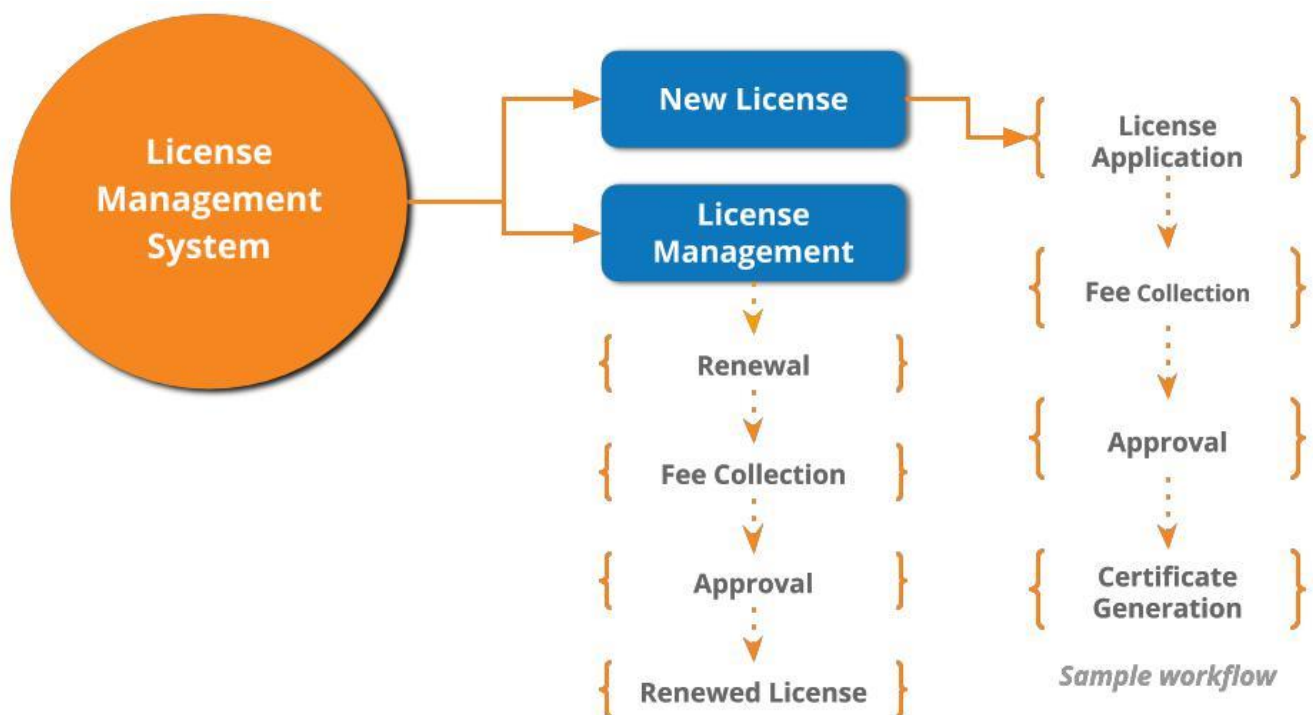
Metrics for planned growth in city

Reports and data generated from trade license has the potential to be a key business directory for planning and growth of city .It also helps local government to monitor employment and implement skilling initiatives by central government accordingly.

Trade License

Key Features

- **Master Data Management:** All plan details are stored in system

  Trade categories | Trade status (permanent/temp) | Area license fee masters | Motor fee | Penalty fee | Conservancy fee masters | New trades workflows

- **License Management**

  License fee calculation | License certificate issue | Objection notices | Inspection responses | Renewals | Cancellations | Modifications | License transfers

- **Approvals and payment alerts**

  Retrieval of data using application # | Email/SMS alerts for approvals, application statuses, fees to be paid, instructions on how and where to pay

Reports

- Boundary wise licenses
- Late renewals, Trade wise licenses
- Boundary wise collection details
- Defaulters Report
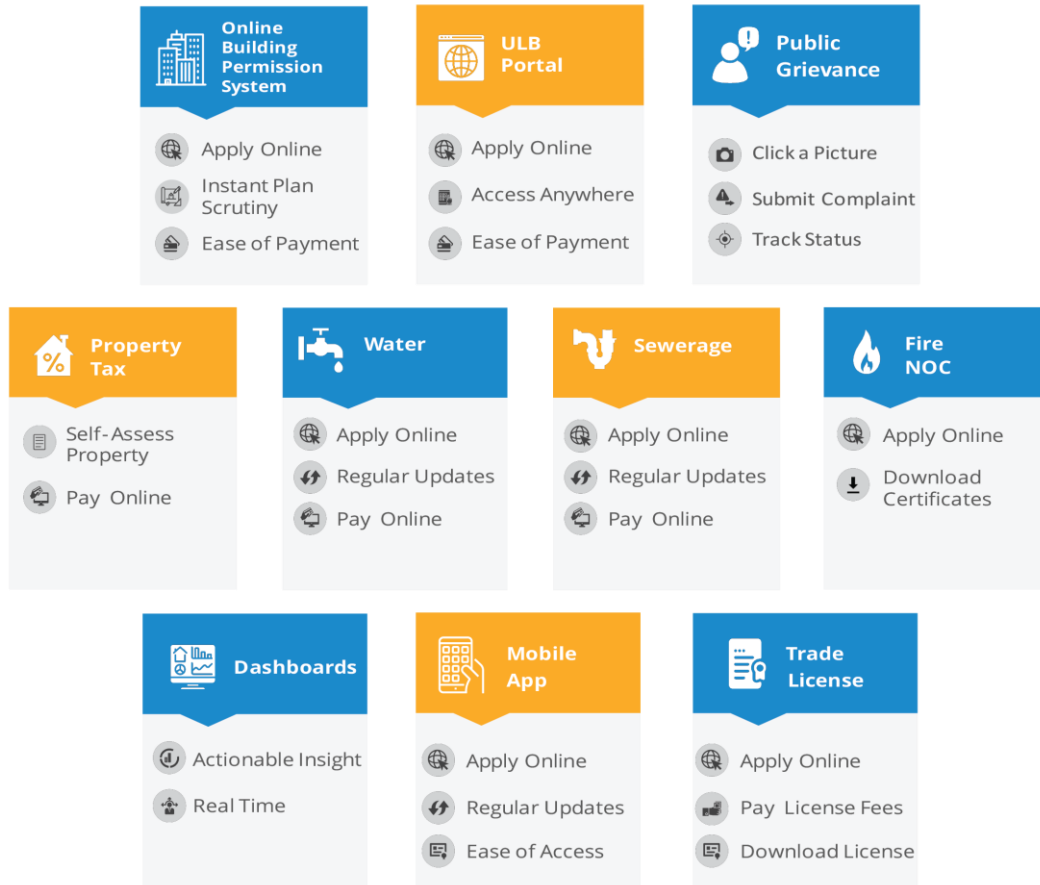- List of Renewed/Non-renewed licenses
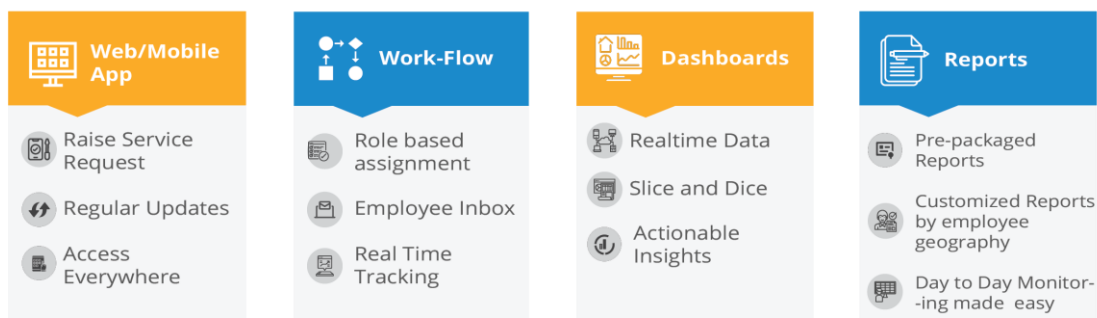
Integrations

- Finance
- Property tax
- Other state departments, like Fire, Pollution Control etc., for NOC

Trade License

Ministry of Housing and Urban Affairs
Government of India

National Institute of Urban Affairs

The platform comes with ready to deploy citizen centric applications that capture 90% of transactions & 80% of ULBs revenue

Citizen Centric Application

Online Building Permission System
- Apply Online
- Instant Plan Scrutiny
- Ease of Payment

ULB Portal
- Apply Online
- Access Anywhere
- Ease of Payment

Public Grievance
- Click a Picture
- Submit Complaint
- Track Status

Property Tax
- Self-Assess Property
- Pay Online

Water
- Apply Online
- Regular Updates
- Pay Online

Sewerage
- Apply Online
- Regular Updates
- Pay Online

Fire NOC
- Apply Online
- Download Certificates

Dashboards
- Actionable Insight
- Real Time

Mobile App
- Apply Online
- Regular Updates
- Ease of Access

Trade License
- Apply Online
- Pay License Fees
- Download License

Employee Centric Application

Web/Mobile App
- Raise Service Request
- Regular Updates
- Access Everywhere

Work-Flow
- Role based assignment
- Employee Inbox
- Real Time Tracking

Dashboards
- Realtime Data
- Slice and Dice
- Actionable Insights

Reports
- Pre-packaged Reports
- Customized Reports by employee geography
- Day to Day Monitor--ing made easy

Learn more about the NUS platform and applications for urban governance
Visit us at http://nus.niua.org/ or email us at nus@niua.org
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