

Property Tax – a levy on Vacant Land & Buildings. Taxes are based on location, type of construction, property dimensions, property usage etc. A significant source of revenue for the ULBs which has to be tracked, serviced and managed well in an integrated manner

The **Property Tax** application of the NUS platform offers a full suite of services which

- Drives increase in revenue and advance collections across ULBs
- Dynamic dashboards for collection analysis
- Enables data-driven decision making by administrators
- Increases efficiency of operations of the ULB
- Promotes user-friendly interaction between ULB administrators and citizens

NUS Property Tax application benefits

Streamlining a traditional and cumbersome process

The application helps modernise property registration and any modifications thereon. Its automated workflow enables ULBs to easily calculate property tax, issue tax-due notices and calculate penalties. Automated functions free up the staff time of an ULB and reduce human error.

Insights from dynamic dashboards and reports

Dashboards provide at-a-glance views of Key Performance Indicators. Revenue collected over different time periods can be analysed — this helps to identify delinquent filers. Administrators can use the information to make data-driven for the proper functioning of ULBs.

Tracks employee performance

The app records collection data for each ULB official in their allocated wards and zones. Administrators can use the data to review the work of officials, identify and recognize top performers. Further analysis assists in better resource allocation—officials can be assigned based on workload.

Tracks leakage

Payment information is captured. It helps track defaulters and cheque bouncers.

Multi-channel access for citizens to ULB system

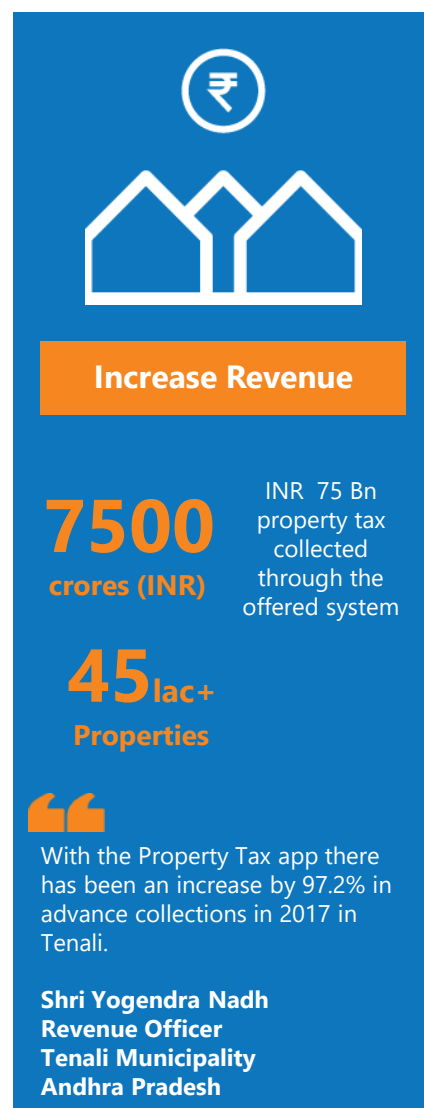
A user-friendly interface enables citizens to submit applications for new properties and other functions. Citizens notified through SMS and email at each stage of a transaction

Faster processing of payments

Online property tax collection ensures faster payment processing. This saves valuable time. The amounts are transferred instantly to bank accounts, negating the need to handle cash and cheques

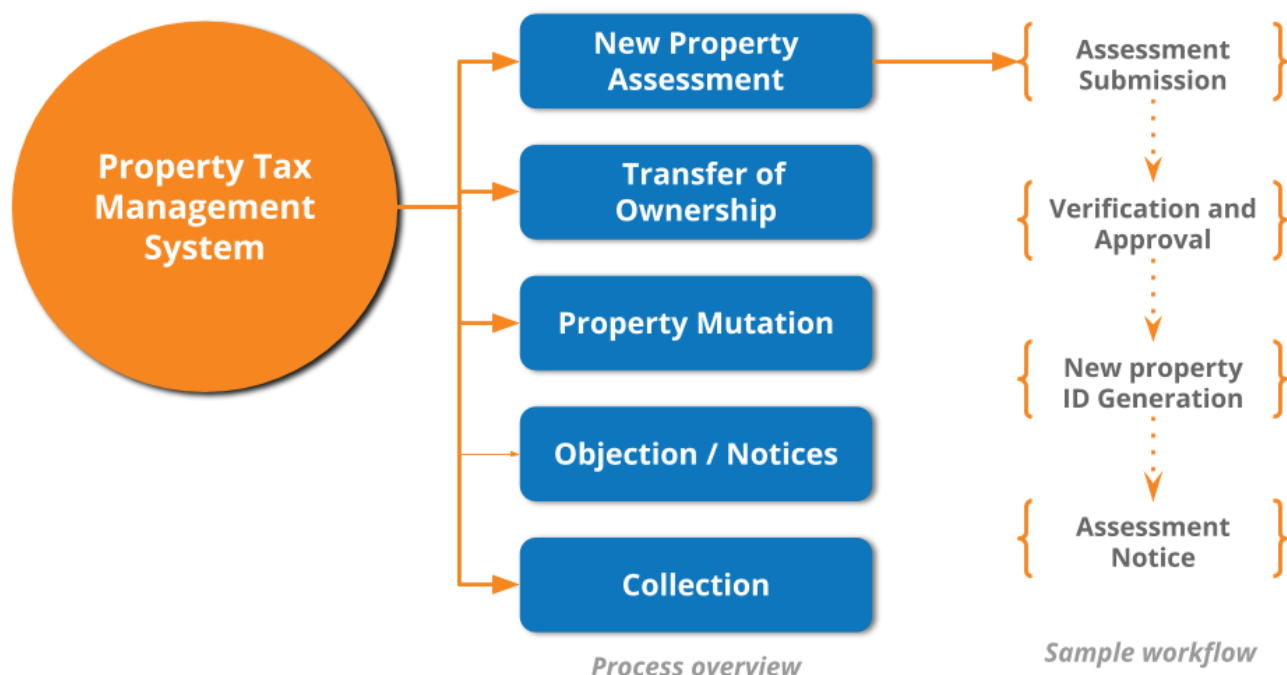
Access Control

Role based access of data for officials based on designation and jurisdiction at the touch of a button



The infographic features a blue background with white icons of a rupee symbol and three houses. It highlights the following statistics:

- Increase Revenue**
- 7500** crores (INR)
- INR 75 Bn property tax collected through the offered system
- 45** lac+ Properties
- With the Property Tax app there has been an increase by 97.2% in advance collections in 2017 in Tenali.
- Shri Yogendra Nadh**
Revenue Officer
Tenali Municipality
Andhra Pradesh



Key Features

- **Search:** Track a property using the property Id
- **Amalgamate:** Amalgamate more than one existing property into a single entity
- **Reconstruction:** Supports all transactions related to demolition and reconstruction
- **Transfer:** Transfer ownership of property with generation of notice
- **Exemption:** Support for tax exemptions if there is a change in the nature of a property
- **Revisions:** Manage disagreements in tax levied
- **Alterations:** Add new information and documents to an existing application

Reports



- Demand-based collection
- Collection trend analysis
- Property application workflow status
- Current collection performance
- Zone- and ward-wise collections
- Boundary-wise deactivated properties
- Arrear collection performance

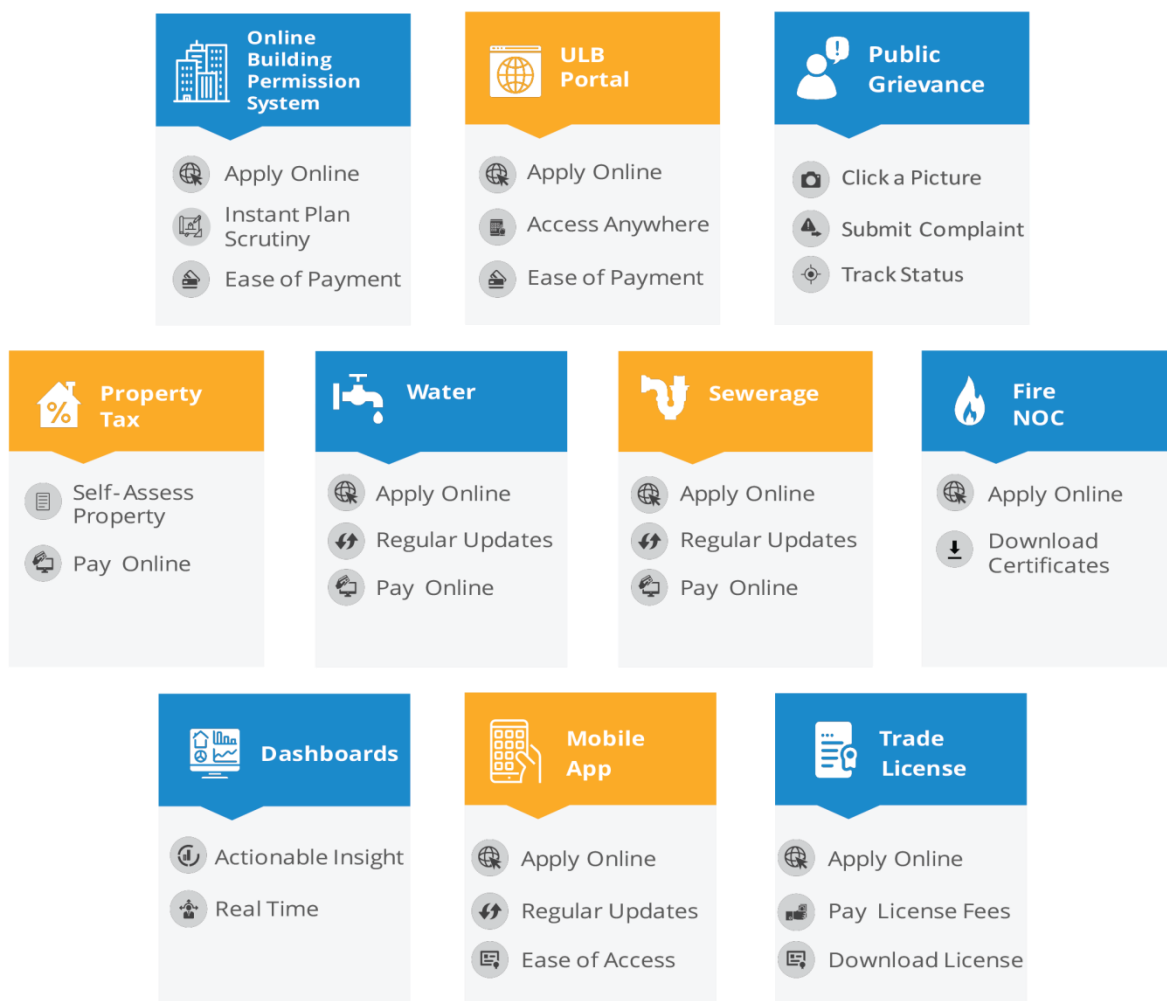
Integrations



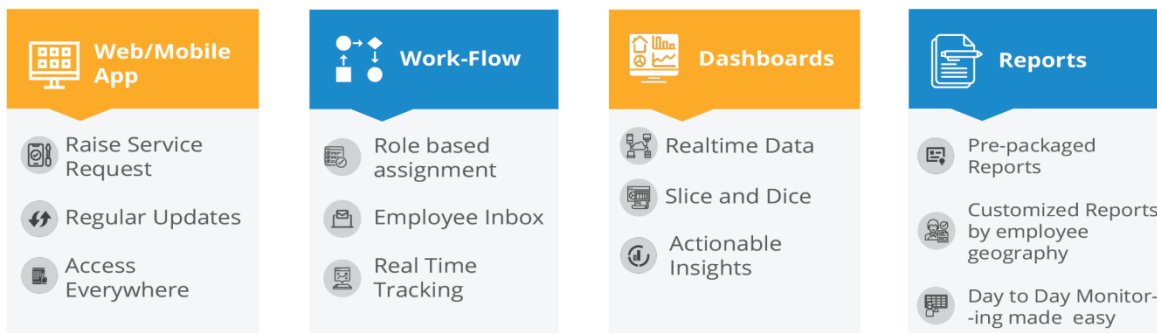
- Financials
- Citizen portal
- Water charges
- GIS

The platform comes with **ready to deploy** citizen centric applications that capture **90% of transactions & 80% of ULBs revenue**

Citizen Centric Application



Employee Centric Application



Learn more about the NUS platform and applications for urban governance
Visit us at <http://nus.niua.org/> or email us at nus@niua.org
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