SHADRACH ALIKA

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PERSONAL STATEMENT

A graduate of Computer Science (Upper Second- 4.43 CGPA) with a disciplined, focused and proactive approach to work. Having had some post-graduation work experience, I have been able to hone skills in problem solving and issue management. I work well in a team and individually.

As an avid reader with good interpersonal and social skills, I am able to work with people at all levels and works of life. I aspire to work in an upwardly company charged with creativity and innovation. I believe my technical and personal skills will be mutually beneficial to me and the employer keen on achieving their corporate goals/strategic intent. I enjoy gardening and reviewing good music of all genre.

TECHNICAL SKILLS

- Oracle SQL (11g) Certification
- Designing HPE Backup Solutions Certification
- Designing HPE Enterprise Storage Solutions Certification
- HPE IT Business Conversations Certification
- Social media marketing and Administration
- Web Administration and Content Management
- Programming with C, C++ and Java
- Use of Oracle SQL Plus and Oracle SQL Developer
- Experience using Microsoft office package, google documents and Photoshop
- Use of mail chimp in email marketing
- Understanding of the disciplines required to drive traffic to retail websites (SEO, email marketing, etc.)
- Understanding of order management and customer fulfilment in an e-commerce context

EDUCATION

B.Sc. Computer Science (2.1)   2008 - 2012
Covenant University, Ota, Ogun State

West African Secondary School Certificate Examination   2000-2006
Kings College, Lagos

WORK HISTORY

May 2016 – Date   Sales Consultant
Edgebase Technologies Ltd.
In this role, I am charged with meeting sales and exam certification targets.
Job Responsibilities

- Providing customers with IT solutions tailored to meet their various needs.
- Maintaining and developing customer relationships with existing customers.
- Getting new customers and ensuring customer satisfaction.
- Making accurate, rapid cost calculations and providing customers with quotations.
- Gathering market and customer information and providing feedback on future buying trends
- Keeping up to date with product knowledge and latest IT trends
- Engaging in product trainings and getting certifications.

November 2013 – Date   Web Administrator & Content Manager
Edgebase Technologies Ltd. (Kono 247)

In this role, I am charged with the responsibility to generate and update website content based on products, content and promotions advised on by the initiating company. My role often requires collaborative work with email marketing provider and e-commerce provider to develop strategy to build traffic via the website.

Job Responsibilities

- Update product information and content on the website
- Manage website configuration & related parameters (e.g. payment, stock management)
- Investigate and report any technical issues arising
- Investigate, evaluate and assess new ways of generating additional traffic/orders

November 2012 – September, 2013   National Youth Service Corps
Durable Comprehensive High School, Ijegun, Lagos
Subjects taught: Mathematics, Data Processing & Entrepreneurship, Further Mathematics, Physics, and Agricultural Science

April 2011 – August, 2011   Industrial Training/Work Placement/Internship
Seamfix Nigeria Limited
While on internship, I was able to apply the skills then acquired as an undergraduate student of Computer Science at Covenant University. In addition, I participated in the programming contest of the Association for Computing Machinery and received honorable mention.

Job Responsibilities

- Drive end-to-end data transformation activities for company clients
- Work in a team and independently on the Testing and Installation of Biometric software on laptops.
- Packaging of laptops already installed with the biometric software.
- Capturing of data using Biometric software
- Rendering Client Support Services

OTHER SKILLS

- Ability to retrieve, update and manipulate complex data into easy to comprehend format.
- Good typing speed.
- Good written and oral communication skills.
- Sound administrative and planning skills.

PERSONAL DETAILS

Date of Birth: 29th August, 1989
Sex: Male
Marital Status   Single

REFERENCES

Available on request