

Deepak Kumar

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SUMMARY

Looking for a position as a Team member or Delivery work utilizing great enthusiasm to work in a fast food chain, supermarket, store and a strong commitment to provide excellent customer service.

- 1 years' work experience in customer service and cashiering
- 1.5 Year Experience in corporate world
- Fun and friendly nature; value customers, clients and staff and takes complete pleasure in every kind of work
- Professional demeanour and neat appearance
- Excellent oral communication skills
- Languages known: English, Hindi, Punjabi

SUMMARY

- Highly skilled in working in both kitchen and first contact capacities
- In-depth knowledge of basic kitchen duties and food preparation
- Ability to multitask and prioritize responsibilities
- *Teamwork*: Excellent team player who works willingly and respectfully with others
- *Organization*: Excellent organizational skills and able to prioritize when faced with number of tasks.
- *Reliability*: Punctual worker who uses time effectively to meet deadlines.

CUSTOMER SERVICE EXPERIENCE

Dec 2015 – May 2016

KFC Restaurant – Phase 3b2, Sangrur, PB(India)-148001

Team Member

- Maintained first point of contact with customers as they come into the restaurant
- Made customers aware of menu, new dishes and any price changes or add-ons
- Cooked, prepared and delivered food orders based on customers' choice
- Ensured prepared food is up to standard sanitation procedures
- Packed food and drinks for 'To Go' customers

July 2016 – Nov 2016

Domino's Pizza – Sector 28, MG Road, Gurgaon (India)- 122002

Assistant Manager

- Maintained a healthy atmosphere in the grocery store of the restaurant.
- Made customers aware of the coupons and the add-ons, discounts.
- Made an eye contact with customers and gave greetings on occasions.
- Ensured prepared food is up to standard sanitation procedures.
- Packed food and drinks and maintained a good coordination amongst the other team members.

CORPORATE EXPERIENCE

EasyTech Services Pvt. Ltd.

Gurgaon, HR

Data Analyst

Aug-2016 – Current

- Served as a TEAM LEADER where have managed team of 5 members.
- Working with other teams and team members to complete special projects and achieve project deadlines.
- Interpret data from primary and secondary sources using statistical techniques and provide ongoing reports.
- Develop and initiate more efficient data collection procedures.
- Working with managing leadership to prioritize business and information requirements.
- Performing daily data queries and prepared reports on daily, weekly, monthly, and quarterly basis
- Used advanced Excel functions to generate spreadsheets and pivot tables.

EDUCATION

Saint Longowal Institute of Engineering and technology

Longowal, Pb

Bachelor of Engineering Information Technology

2013-2016

- Scored CGPA 7.74.

Saint Longowal Institute of Engineering and technology

Longowal, Pb

Diploma in Computer Science

2011-2013

- Scored 75.25%.

Masters: Pursuing from Lambton College Toronto, Canada, Current student-2018

DECLARATION

I hereby declare that above furnished are true to the best of my knowledge and belief.

DEEPAK KUMAR