





Customer Journey Map

	RESEARCH	MODEL DEVELOPMENT	DEPLOYMENT	USAGE
ACTIONS	Studies the need for a fabric classification model	Develops and trains a neural network on fabric patterns	Deploys the model to a web interface	Uploads an image of a fabric pattern to classify
THOUGHTS	Can this model really help in our inspection process?	How accurate will the model be on new patterns?	Will the deployment process be smooth?	is the classification result trustworthy
FEELINGS	 skeptical	 uncertain	 hopeful	 satisfied
OPPORTUNITIES	Explain model benefits and potential ROI	Provide performance metrics and examples	Offer deployment support and training	Ensure result accuracy and guide actions
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