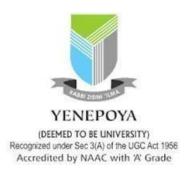


# YENEPOYA (DEEMED TO BE UNIVERSITY)



# Final Project Report

On

# Big Data Analytics Using Social Media Sentiments BACHELOR OF SCIENCE

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#### **Executive Summary**

#### <u>1. Aim:</u>

To develop an analytics tool that identifies trending songs on Instagram from January to October 2024 and provides insights into user sentiment based on comments. The tool will help users understand trends and public reactions to popular content.

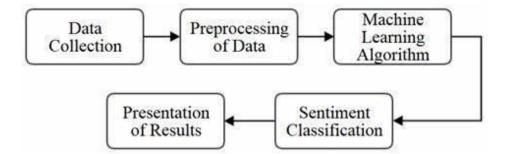
#### 1.1 Technologies:

Key technologies include Python for data processing, Hugging Face for sentiment analysis, machine learning libraries (e.g., Scikit-Learn, TensorFlow, or PyTorch), Natural Language Processing (NLP) for processing Instagram comments, and data visualizationlibraries (e.g., Plotly, Dash, or Matplotlib) for the dashboard.

#### 1.2 Hardware Architecture:

Suitable for a standard machine with a high-performance CPU and sufficient RAM (16GBor more). For larger data volumes, a GPU-enabled environment may be beneficial for faster processing of NLP models.

- Pandas: A Python library for data manipulation and analysis.
- **NumPy:** For numerical operations and handling large datasets.
- NLTK (Natural Language Toolkit): For text processing and linguistic analysis.
- **Matplotlib:** A Python library for creating static, animated, and interactive visualizations.



#### 1.3 Software Architecture:

A modular setup with data collection, data preprocessing, and sentiment analysismodules feeding into a visualization layer, ensuring scalability and easy updates.

# The architecture can be divided into several layer:

• **Data Collection Layer Components**: API Integrations: Connect to social mediaplatforms like Twitter, Facebook, Instagram, etc., to collect posts

## Data Storage Layer:

Raw Data Storage: Storeraw collected data.

Data Storage: Storedata after initial processing and cleaning.

# • Data Processing Layer:

Data Cleaning: Removenoise, handle missing values, normalize text.Data

Transformation: Tokenization, stemming, and lemmatization.

## Machine Learning Layer Components:

Model Training: Trainsentiment analysis models using labeled datasets. Model

Evaluation: Validate modelaccuracy and performance.

Model Deployment: Servethetrained model for real-time predictions.

#### • Application Layer Components:

Frontend: User interface for interacting with the sentiment analysis results.

Backend: Handle requests, manage user sessions, and provide API endpoints

#### 2. System:

#### 2.1 Requirements

#### 2.1.1 Functional Requirements

- Trend analysisto identifypopular songs.
- Sentiment analysis of Instagram comments using NLP models.
- o Dashboard with visual representations of trends and sentiment results.

# 2.1.2 User Requirements

#### 1. Accuracy and Reliability:

- High accuracy in sentiment classification to ensure reliable insights.
- Minimal false positives/negatives in sentiment detection.

#### 2. Ease of Use:

- Intuitive and easy-to-navigate user interface.
- Minimal training required for new usersto effectively use the system.

# 2.1.3 Environmental Requirements

## 1. Hardware Requirements:

- High-performance servers or cloud infrastructure to handle data processing and model training.
- Sufficient storage capacity for large volumes of social media data.

# 2. Software Requirements

- Use of modern deep learning frameworks (e.g., TensorFlow, PyTorch).
- Databases and data storage solutions capable of handling large-scale data (e.g.,Hadoop, Spark, NoSQL databases).

#### 3. Network Requirements:

- High-speed internet connection for real-time data retrieval and processing.
- Reliable and secure network infrastructure to prevent data breaches and ensuresmooth operation.

# 4. Operational Environment

- Deployment in acloud environment (e.g., AWS, Google Cloud, Azure) for scalability and flexibility.
- Regular maintenance and updates to the system to ensure optimal performance and security.

# **5.** Compliance and Regulations

- Adherence to legal and regulatoryrequirements related to datacollection and analysis.

#### **Design and Architecture**

## 1. Overall System Architecture

The system can be divided into several key components: Data Ingestion, Data Pre-processing, Sentiment Analysis Model, Real-time Processing, User Interface, and Storage.

# 2. Component Breakdown

#### 1. Data Ingestion Layer:

**APIs for Data Collection:** Utilize APIs from social media platforms (e.g., Twitter API, Facebook Graph API) to collect posts in real-time.

**Streaming Framework**: Use frameworks like Apache Kafka or AWS Kinesis to handle real-time data streaming.

**Scheduler and Job Management**: Implement schedulers (e.g., Apache Airflow) formanaging periodic data collection tasks.

# 2. Data Pre-processing Layer:

- **Data Cleaning**: Remove noise, handle missing values, and filter non-relevant posts.
- **Text Pre-processing**: Tokenization, stop-word removal, stemming, lemmatization, and normalization.
- **Feature Extraction:** Use techniques such as TF-IDF, word embeddings (e.g., Word2Vec, GloVe), and contextual embeddings (e.g., BERT).

#### 3. Sentiment Analysis Model Layer:

**Model Selection:** Use a transformer-based model (e.g., BERT, GPT-3) for sentimentanalysis due to their state-of-the-art performance in NLP tasks.

- **Training Pipeline**: Implement a pipeline for model training, validation, and testing. Use libraries like TensorFlow or PyTorch.

- Real-time Inference: Deploy the trained model using a scalable inference engine

## 4. Real-time Processing Layer:

- Message Queue: Use a message queue (e.g., RabbitMQ, Apache Kafka) to managetheflow of datathrough the system.
- **Stream Processing**: Implement stream processing using frameworks like ApacheFlinkor Spark Streaming to ensure real-time sentiment analysis.

# 5. User Interface Layer:

- **Dashboard**: Develop a web-based dashboard using frameworks like React or Angularfor visualizing sentiment analysis results.
- **Visualization Tools**: Integrate visualization libraries (e.g., D3.js, Chart.js) to create interactive graphs and charts.
- **Real-time Updates**: Use WebSocket or similar technologies to provide real-timeupdates to the dashboard.

# 6. Storage Layer:

- **Database:** Use a NoSQL database (e.g., MongoDB, Cassandra) to store processeddata and analysis results.
- **Data Warehouse**: Implement a data warehouse solution (e.g., Amazon Redshift, Google BigQuery) for long-term storage and analysis.
- **Backup and Recovery**: Ensure regular backups and implement disaster recoveryplans.

#### 3. Detailed Design

#### 1. Data Ingestion

- API Integrations: Scriptsor microservices to collect data from various social media APIs.
- Real-time Streaming: Apache Kafka as the central data streaming platform.
- Job Scheduler: Apache Airflow for orchestrating data collection tasks.

# 2. Data Pre-processing

- Data Cleaning Service: Microservice for cleaning and filtering raw data.
- Text Pre-processing Pipeline: Pre-processing steps implemented as a sequence of operations within a microservice.

#### 3. Sentiment Analysis Model

- Model Training: Use Jupyter notebooks or dedicated scripts for model training, leveraging GPUs for faster computation.
- Model Serving: Deploy models using TensorFlow Serving or TorchServe, ensuring theservice is scalable using Kubernetes or Docker Swarm.

## 4. Real-time Processing

- Stream Processing Application: An application built using Apache Flink to handle real-time data and perform sentiment analysis.
- Message Queue Integration: Integration with RabbitMQ or Kafka for managing real-time data flow.

#### 5. User Interface

- Front-end Application: A single-page application (SPA) built with React, providing interactive and real-time sentiment analysis results.
- Back-end API: RESTful or GraphQL API built with Node.js or Django to serve data to the frontend

#### 6. Storage

- NoSQL Database: MongoDB for storing high-velocity data.
- Data Warehouse: Google BigQuery for analyzing historical data and generating reports.
- Backup Solutions: Regular backups using cloud services like AWS S3 with automated scripts.

# 7. Security and Compliance

- Data Encryption: Encrypt data at rest and in transit using protocols like TLS.
- Access Control: Implement role-based access control (RBAC) to secure the system.
- Compliance: Ensure adherence to GDPR, CCPA, and other data protection regulations.

# **8.** Scalability and Performance

- Auto-scaling: Use Kubernetes or cloud provider auto-scaling features to handle variable

data loads.

- Load Balancing: Distribute traffic using load balancers to ensure system reliability.
- Caching: Implement caching strategies (e.g., Redis) to reduce latency for frequentqueries.

# **IMPLEMENTATION**

#### **Testing Plan**

# 1. Test Plan Objectives

- Ensure the system accurately identifies the sentiment in social media posts.
- Validate the real-time processing capabilities of the system.
- Verifythe system's performance, security, and reliability.
- Ensure compliance with data protection regulations.
- Confirmthat the user interface is intuitive and provides real-time updates.

#### 2. Data Entry

- Data Ingestion Tests: Verifythat data is correctly ingestedfromvarious social media platforms.

- Pre-processing Tests: Ensure data pre-processing steps (e.g., tokenization, stop-word removal) are performed correctly.
- Data Validation: Check for data integrity, completeness, and correctness.

#### 3. Security

- Authentication and Authorization: Test user authentication and role-based accesscontrol.
- Data Encryption: Verify that data is encrypted both in transit and at rest.
- Vulnerability Scanning: Conduct regular vulnerabilityscansand penetration testing.

# 4. Test Strategy

- Unit Testing: Test individual components of the system (e.g., data ingestion, pre-processing,

model inference).

- Integration Testing: Ensure that components work together seamlessly.
- System Testing: Validate the entire system end-to-end.
- Performance Testing: Assess the system's performance under various conditions.
- Security Testing: Evaluate the system's security measures.
- User Acceptance Testing (UAT): Confirm that the system meets user requirements and expectations.

#### **5.** System Test

- Functional Testing: Verifythat all functionalities (e.g., real-time sentiment analysis, data visualization) work as expected.
- End-to-End Testing: Test the complete workflow from data ingestion to sentimentanalysis and visualization.
- Regression Testing: Ensure that new changes do not break existing functionality.

#### 6. Performance Test

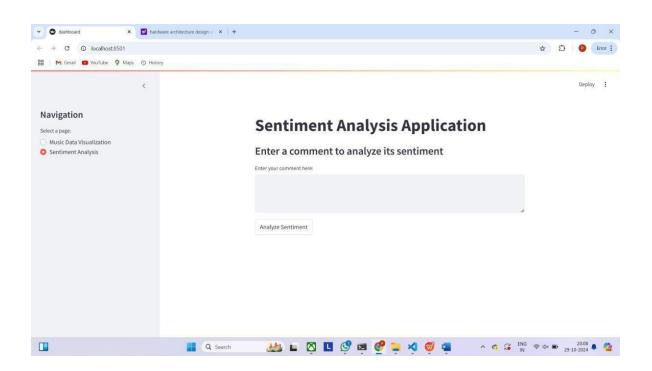
- Load Testing: Evaluate system performance under expected user load.
- Stress Testing: Test the system's behavior under extreme load conditions.
- Scalability Testing: Ensure the system can scale up to handle increased load.

# 7. Security Test

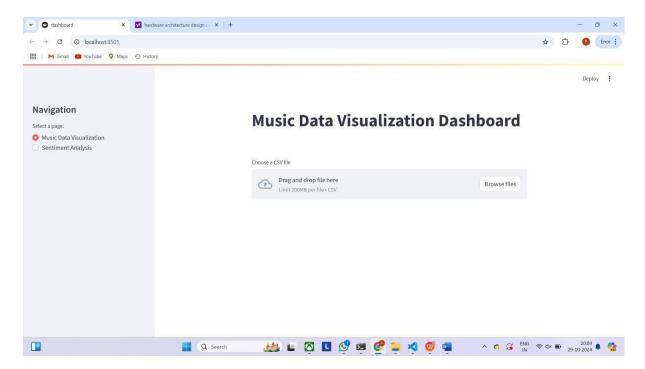
- Penetration Testing: Identify and exploit vulnerabilities to assess system security.
- Access Control Testing: Verify that users have appropriate access levels.
- Data Protection Testing: Ensure compliance with data protection regulations (e.g., GDPR, CCPA).

## 2.5 Graphical User Interface (GUI) Layout:

# **SENTIMENT ANALYSIS LAYOUT:**



#### TREND ANALYSIS LAYOUT:



# **2.7** Evaluation and Performance:

{'angry': 0.2, 'disgust': 0.0, 'fear': 0.1, 'happy': 0.01, 'sad': 0.3, 'surprise': 0.02, 'neutral': 0.37} ('angry': 0.99, 'disgust': 0.0, 'fear': 0.01, 'happy': 0.0, 'sad': 0.0, 'surprise': 0.0, 'neutral': 0.0} ('angry': 0.06, 'disgust': 0.0, 'fear': 0.07, 'happy': 0.01, 'sad': 0.13, 'surprise': 0.0, 'neutral': 0.72} ('angry': 0.01, 'disgust': 0.0, 'fear': 0.64, 'happy': 0.0, 'sad': 0.0, 'surprise': 0.35, 'neutral': 0.0} {'angry': 0.01, 'disgust': 0.0, 'fear': 0.06, 'happy': 0.0, 'sad': 0.06, 'surprise': 0.0, 'neutral': 0.87} {'angry': 0.01, 'disgust': 0.0, 'fear': 0.12, 'happy': 0.0, 'sad': 0.22, 'surprise': 0.0, 'neutral': 0.64} {'angry': 0.0, 'disgust': 0.0, 'fear': 0.0, 'happy': 1.0, 'sad': 0.0, surprise': 0.0, 'neutral': 0.0} {'angry': 0.01, 'disgust': 0.0, 'fear': 0.39, 'happy': 0.01, 'sad': 0.0, 'surprise': 0.59, 'neutral': 0.0} {'angry': 0.24, 'disgust': 0.0, 'fear': 0.02, 'happy': 0.34, 'sad': 0.19, 'surprise': 0.01, 'neutral': 0.2} {'angry': 0.07, 'disgust': 0.05, 'fear': 0.35, 'happy': 0.03, 'sad': 0.14, 'surprise': 0.28, 'neutral': 0.07} ('angry': 0.0, 'disgust': 0.0, 'fear': 0.99, 'happy': 0.0, 'sad': 0.0, 'surprise': 0.01, 'neutral': 0.0}

	precision	recall	f1-score	support	
Negative	0.97	0.97	0.97	5946	
Positive	0.60	0.54	0.57	447	
accuracy			0.94	6393	
macro avg	0.78	0.76	0.77	6393	
weighted avg	0.94	0.94	0.94	6393	

# **2.7.1 Table**

Aspect	Description
Data Source	Supports input from URLs and local files (CSV, TXT, PNG, JPG, JPEG)
Data Loading	Utilizes pandas for CSV and TXT files, pytesseract for image-to-text conversion
Text Cleaning	Removes punctuation, converts to lowercase, and eliminates stopwords using NLTK
Feature Extraction	Uses CountVectorizer to convert text into numerical features (bag-of-words model)
Dataset Splitting	Splits data into training and testing sets using train_test_split from sklearn
Model	Multinomial Naive Bayes (MultinomialNB from sklearn.naive_bayes)
Training	Fits the Naive Bayes classifier on the training data
Evaluation Metrics	Confusion Matrix, Classification Report (Precision, Recall, F1-Score), Accuracy Score
Visu alizati on	Seaborn heatmap for confusion matrix, Matplotlib for text length histogram, WordCloud for text data

# 2.7.2 STATIC CODE ANALYSIS

# Overview:

The static code analysis evaluates the Python code for sentiment analysis and imageprocessing. Theaimwas to ensure code quality, readability, and maintainability

# **Key Findings**

- Coding Standards: The code mostlyadheres to PEP 8 but has some issues with linelength and

naming consistency.

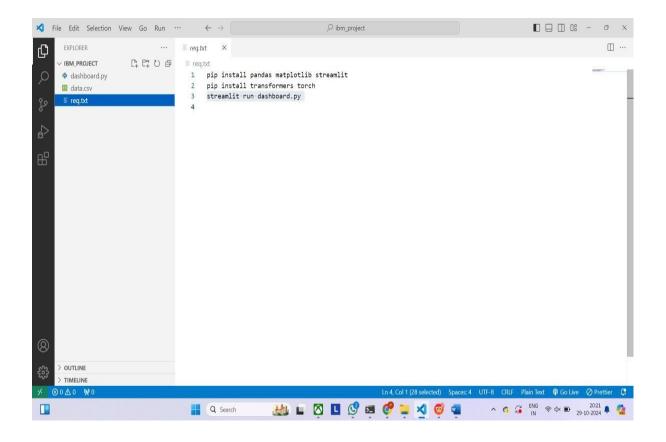
- Potential Issues:
- Exception Handling: General exception handling could be more specific.
- Duplicated Code: Functions for image analysis have similar code that can be refactored.
- Security: Ensure input validation for file pathsand URLs to prevent securityrisks

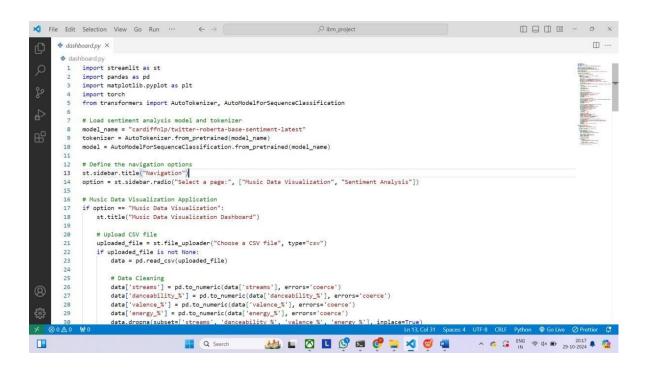
#### **Actions Taken**

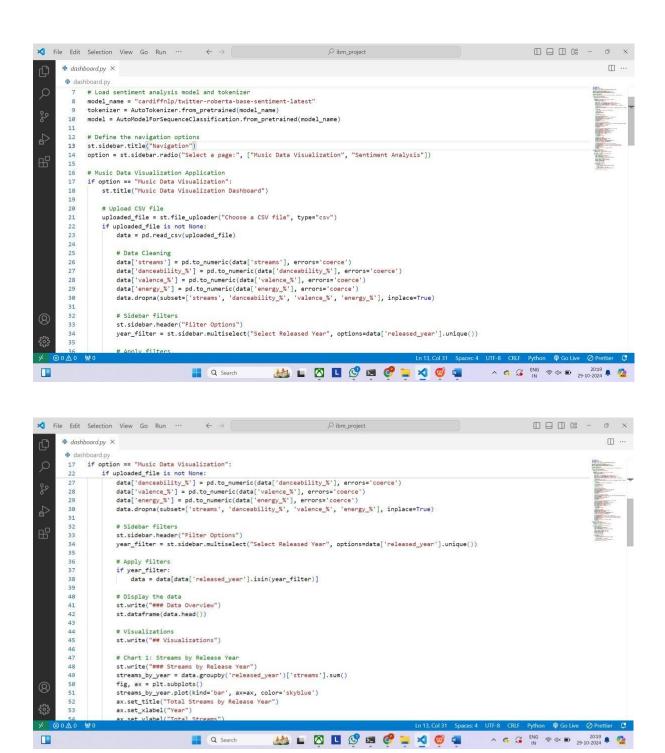
- Refactored duplicated code and improved exception handling.
- Reviewed code for PEP 8 compliance and security.

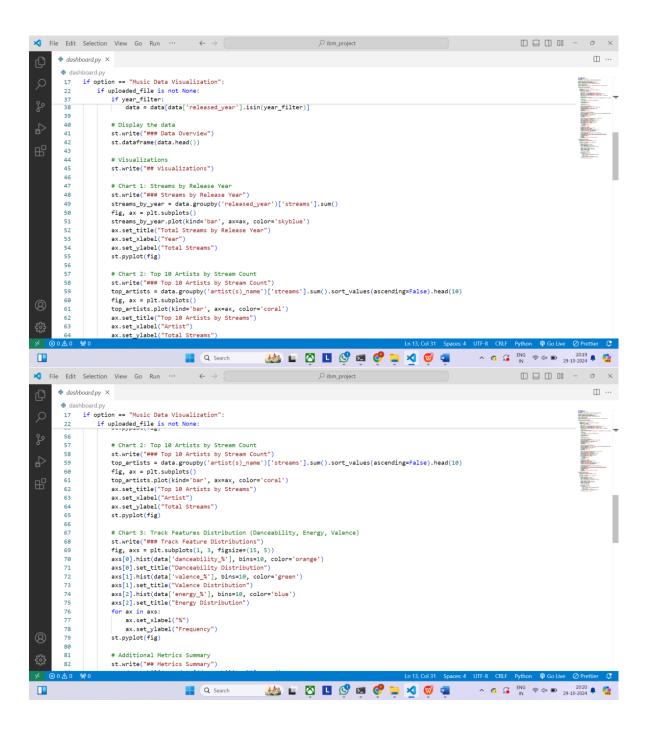
The analysis highlighted areas for improvement in code duplication, exceptionhandling, and adherence to standards. Implementing these changes willenhance code quality and maintainability

# **TEST OF MAIN FUNCTION**

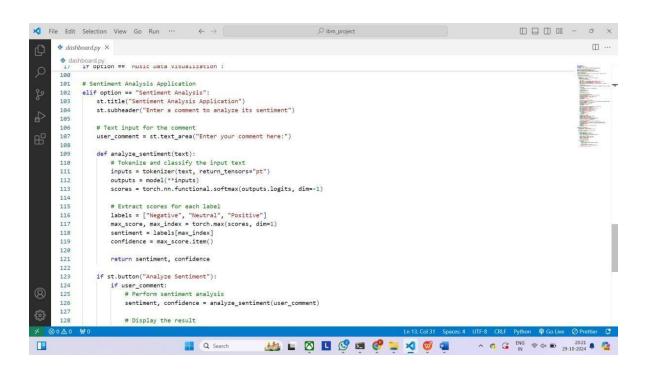


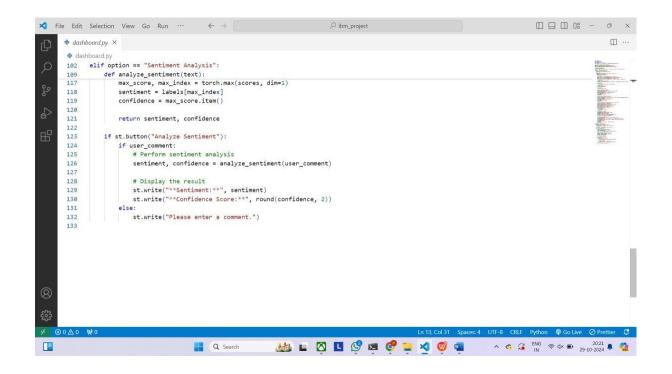


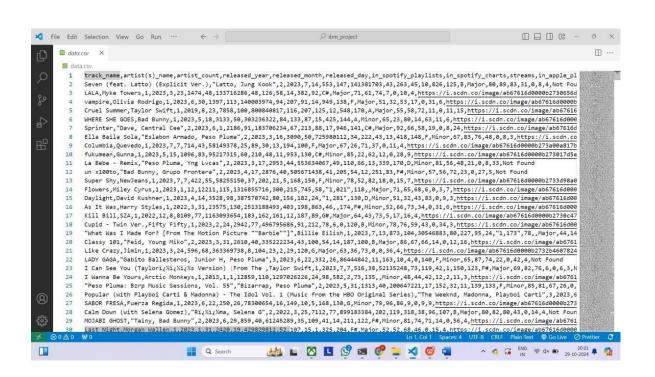




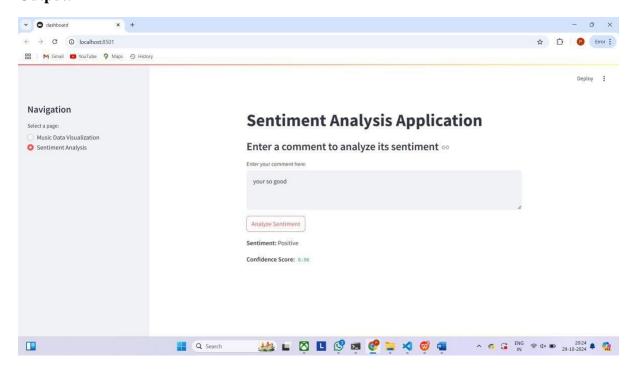
```
	imes File Edit Selection View Go Run \cdots \longleftrightarrow 	o
                                                                                                                  □□□□ □ -
                                                                                                                                                                                                                             o x
          □ …
           dashboard.pv
                   if option == "Music Data Visualization":
                         if uploaded file is not None:
            22
                            for ax in axs:
                               st.pyplot(fig)
            80
                              # Additional Metrics Summary
st.write("## Metrics Summary")
avg_danceability = data['danceability_%'].mean()
avg_valence = data['valence_%'].mean()
avg_energy = data['energy_%'].mean()
st.write(ff"**Average Danceability:** {avg_danceability:.2f}")
st.write(ff"**Average Valence:** {avg_valence:.2f}")
st.write(ff"**Average Energy:** {avg_energy:.2f}")
            81
82
            83
            84
85
            86
87
            88
           99
91
92
93
94
95
96
97
98
                               # Track Features vs. Popularity
                               st.write("### Relationship between Track Features and Popularity")
fig, ax = plt.subplots()
                               ax.scatter(data['danceability_%'], data['streams'], alpha=0.5, label="Danceability")
ax.scatter(data['energy_%'], data['streams'], alpha=0.5, label="Energy", color='red')
ax.set_xlabel("Feature (%)")
                               ax.set_ylabel("Streams")
ax.legend()
                               ax.set_title("Track Features vs. Popularity (Streams)")
            99
                               st.pyplot(fig)
           100
          101
                   # Sentiment Analysis Application
                   elif option == "Sentiment Analysis":
st.title("Sentiment Analysis Application")
          103
           194
                         st.subheader("Enter a comment to analyze its sentiment")
                                                                                           Q Search
```

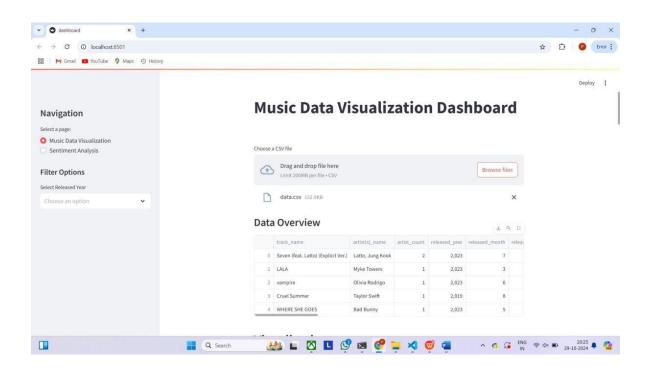


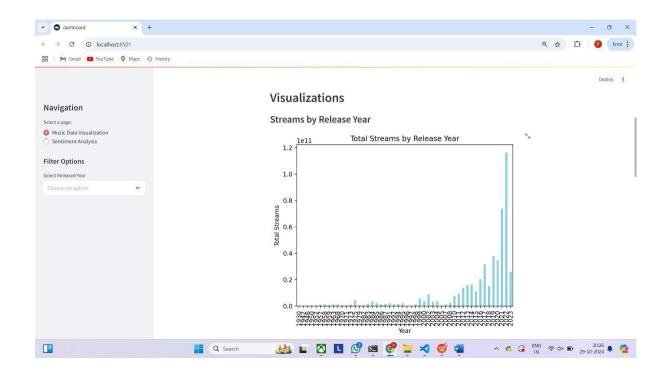


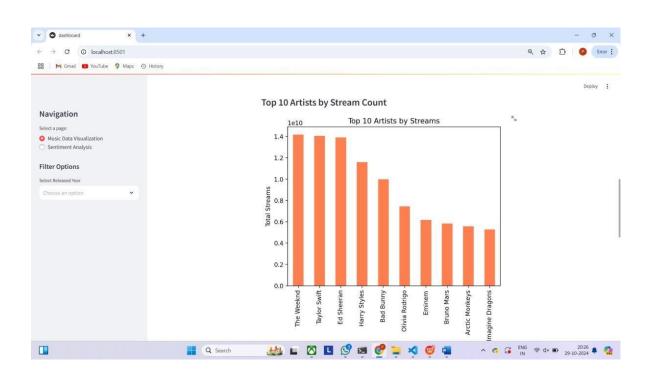


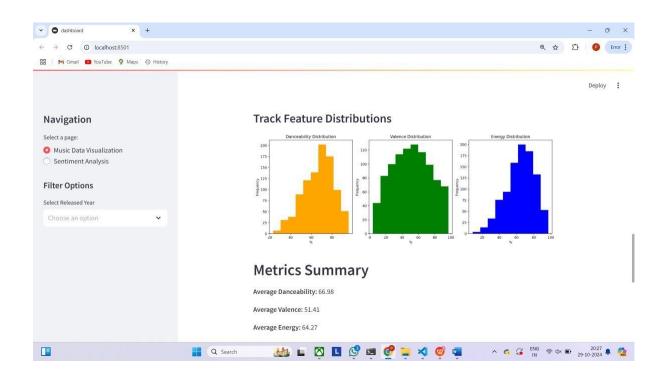
# **Output:**

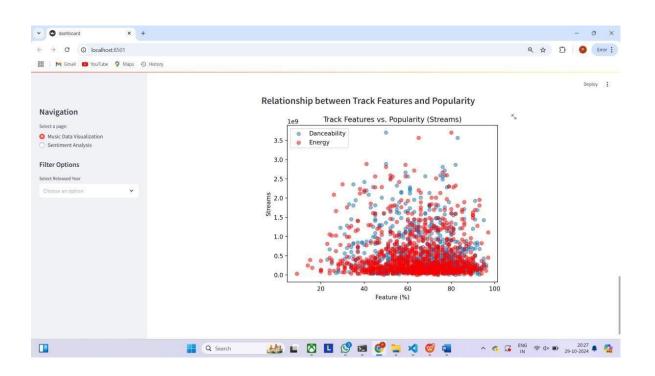


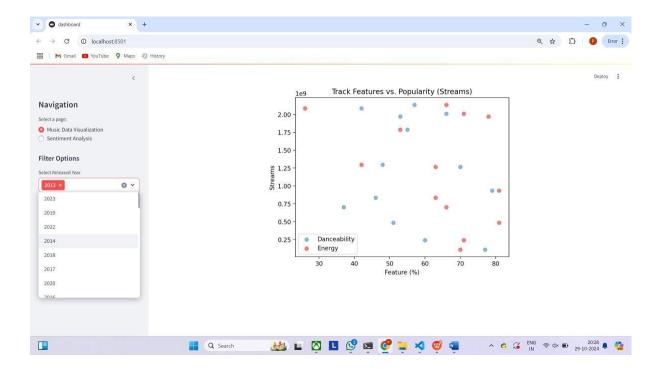












# **Conclusion:**

The conclusion of the social media analytics project on Instagram highlights the successful implementation of trend and sentiment analysis to capture the evolving music trends and audience sentiments from January to October 2024. By identifying trending songs and gauging public sentiment, the project provides insights into user engagement and preferences, offering value for influencers, marketers, and brands targeting music-basedcontent on Instagram. The dashboard serves as a powerfultool to visualize trends and sentiment shifts, helping stakeholders make data-driven decisions to enhance content relevance and audience engagement. This project underscores the potential of social media analytics in forecasting and adapting to user interests.

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- Comparative study of Sentiment Analysis on trending issues on Social Media (feb 2018)
   <u>byhttps://www.researchgate.net/publication/324602957\_Comparative\_study\_of\_S</u> entiment Analysis on trending issues on Social Media
- Sentiment Analysis for Social Media (November 2013) by R. A. S. C. Jayasanka, M. D. T. Madushani, E. R. Marcus, I. A. A. U. Abeyratn<a href="https://www.researchgate.net/publication/268817500\_Sentiment\_Analysis\_for\_Social\_Media">https://www.researchgate.net/publication/268817500\_Sentiment\_Analysis\_for\_Social\_Media</a>