

## Deepshikha Khatarkar

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has successfully completed the following openSAP course:

### How to Build Chatbots with SAP Conversational AI

Instructors: Sébastien Beghelli , Tim Janssen ,  
Dhayabaran Jayaraman

This six-week online course was held from October 20 through December 9, 2020. It comprised 3-4 hours of learning effort per week, 6 weekly assignments, and 1 final exam.

The course covered the following topics:

- General Introduction to SAP Conversational AI
- Train Your Chatbot
- Build Your Conversational Flows
- Connect Your Chatbot to Communication Channels
- Monitor the Usage of Your Chatbot
- Improve Your Development Landscape

Maximum score possible for this course: 360 points.

**The candidate scored 271.0 points (75.3%) by working on weekly assignments and taking a final exam.**



Michaela Laemmler  
Head of openSAP



Sébastien Beghelli  
Instructor

openSAP is SAP's platform for open online courses. It supports you in acquiring knowledge on key topics for success in the SAP ecosystem.

Walldorf, Germany, September 15, 2021



Verify online: <https://open.sap.com/verify/xidem-camez-bisof-kegog-hyzez>

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