Deepsikha Roy

Salesforce Application Developer

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in LinkedIn   🔗 Portfolio

SUMMARY

Experienced Salesforce Developer with 5+ years of Salesforce expertise and 7+ years in IT. Proven ability to collaborate with cross-functional teams and deliver high-quality solutions within timelines. Seeking a challenging role in a growth-oriented organization where I can contribute my skills while continuing to develop professionally.

WORK EXPERIENCE

Salesforce Application Developer 2
Hyland

06/2024 – Present
Kolkata, India

- Design and deliver scalable Salesforce solutions by translating business user stories into technical architecture and development plans.
- Integrate Salesforce with third-party platforms such as Microsoft Teams using OAuth 2.0, Named Credentials, and Apex REST callouts.
- Develop and enhance Salesforce applications using Apex, Lightning Web Components (LWC), and Flows, improving automation and user experience.
- Perform code optimization and follow Salesforce best practices to improve performance and maintainability.
- Participate in peer code reviews, ensuring high-quality, secure, and reusable code across releases.

Application Development Senior Analyst
Accenture

10/2021 – 06/2024
Bengaluru, India

- Developed Salesforce features based on acceptance criteria, including unit testing and deployments using Copado CI/CD.
- Built advanced LWC components using Lightning Message Service, custom events, decorators, and event propagation for parent-child communication.
- Implemented business logic using Apex, Flows, and Asynchronous Apex (Batch, Queueable, Future methods).
- Worked extensively on Sales Cloud and Service Cloud implementations.
- Utilized tools such as Workbench and Data Loader for bulk data operations and troubleshooting.

Associale Consultant
Wipro Ltd.

07/2018 – 10/2021
Bengaluru, India

- Developed, maintained, and enhanced small-to-medium application components, ensuring timely delivery and quality.
- Worked on enterprise projects using Oracle Customer Care and Billing (CC&B) and Java-based development principles.
- Applied core software engineering concepts including MVC architecture, object-oriented programming, and debugging practices.
- Built utility programs in Core Java to extract and process data from CSV and Excel files.
- Gained foundational experience in HTML, JavaScript, and web development concepts.

EDUCATION

B.Tech/B.E.
Kalyani Government Engineering College

2018 – 2018
Nadia, WB, India

- Graduated with a B.Tech in Information Technology with 7.96 GPA

12th, ISC
National Gems Higher Secondary School

2013 – 2014
Kolkata, India

- Passed in Computer Science with 89.83%.

10th, ICSE

National Gems Higher Secondary School

2013 − 2012

Kolkata, India

- Passed with 93.14%.

CORE COMPETENCIES

- Salesforce Platform

- Apex

- Lightning Web Component Development

- Copado

- SOQL

COURSES & CERTIFICATIONS

- Salesforce Javascript Developer 1

- Salesforce Certified Sharing and Visibility Architect

- Salesforce Certified Agentforce Specialist

- Salesforce Platform Developer 1

- Salesforce Certified Data Architect

- Salesforce Certified Platform App builder

- Salesforce Certified AI Associate