Sai Deepthi Miryala
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PROFESSIONAL OBJECTIVE

Dedicated and detail-oriented SAP Basis and ERP Security professional with 2 years of hands-on experience in managing, configuring, and maintaining SAP environments. Proficient in system administration, user management, performance tuning, and security compliance to ensure optimal system performance and data integrity.

TECHNICAL SKILLS

- SAP Technologies: SAP NetWeaver, SAP HANA, SAP ECC, SAP Solution Manager
- Security & User Management: User Administration, Role Management, Authorization Checks
- System Administration: Transport Management System (TMS), Backup & Recovery Procedures, Client Administration
- Performance Management: Performance Tuning, System Monitoring, Root Cause Analysis
- Operating Systems: Windows, Linux
- Databases: Oracle, HANA
- Scripting & Automation: Shell Scripting, Python
- Cloud Platforms: AWS, Azure

EXPERIENCE

DXC Technology, Bangalore

Associative Software Engineer   **July 2020-Nov 2022**

Key Responsibilities

- Managed end-to-end SAP Basis administration, including system installation, patching, and performance tuning.

- Implemented and maintained security protocols for user authentication, role management, and authorization checks.

- Monitored system performance using SAP Solution Manager to identify and resolve performance bottlenecks.

- Handled client copy, system refreshes, and transport management to ensure smooth system operations.

- Conducted regular backups and implemented disaster recovery strategies to safeguard critical business data.

- Collaborated with cross-functional teams for incident management and problem resolution.

- Ensured compliance with audit requirements and security standards.

- Provided training and support to end-users and team members on SAP Basis and security best practices.

EDUCATION DETAILS

- 2023-2024: Master of Science in Information Technology Management (MSITM), Campbellsville University
- 2016-2020: Bachelor of Technology (B. Tech): Osmania University, Hyderabad, Telangana.

CERTIFICATIONS

- SAP Certified Technology Associate - SAP HANA 2.0 SPS05
- SAP Certified Technology Specialist - SAP S/4HANA Conversion and SAP System Upgrade 2022
- Microsoft Certified Azure Fundamentals
- Oracle Cloud Infrastructure Foundations 2021 Certified Associate