

Shubham Mangalwedhekar

Technical Operation Engineer

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SUMMARY

TechOps & DevOps Support Engineer with 3+ years of experience in Linux-based environments, containerization, and production support. Skilled in Docker, AWS, log analysis, microservices testing, and troubleshooting distributed systems. Experienced in supporting deployments, monitoring applications, performing root-cause analysis, and ensuring high availability across test and production environments.

SKILLS

Linux, Docker, AWS, Git, Postman, Ansible , Shell Scripting, Jenkins, Maven, Apache Tomcat, Grafana, Wireshark, Log Analysis, Postman, Python, SQL, UI Testing, Application Testing, Functional Testing, Microservices Testing, Kubernetes , Azure Desktop, Putty, Mobaxterm, FileZilla, SOAP app

EXPERIENCE

Technical Operation Engineer

[Omni Payments Software Pvt Ltd](#)

Fintech solution product based company

Pune

07/2025

- Provided L2/L3 application support for BPPR, one of the leading banks in Puerto Rico.
- Monitored real-time banking transactions and application workflows to ensure smooth processing of account-related requests.
- Investigated and debugged failed transactions by analyzing logs, reviewing configurations, and validating request/response flows.
- Performed end-to-end testing of account requests, ensuring accuracy, system stability, and compliance with banking standards.
- Coordinated with development, QA, and DevOps teams to resolve production issues and improve transaction reliability.
- Supported daily operations by tracking incidents, identifying root causes, and ensuring timely resolution of customer-impacting failures.

DevOps Support Engineer

Mumbai, India

[JPL - Jio Platforms Limited](#)

07/2022 - 04/2025

Company focused on Product Development

- Supported application deployments using Docker in the IoT and production environments.
- Assisted in monitoring container performance and resolving basic service issues using logs and health checks.
- Contributed to simple CI/CD tasks like triggering builds, updating Jenkins jobs, and checking pipeline logs.
- Used Ansible to check if systems were ready for deploying applications through Docker and ensure consistent setups across environments.
- Helped investigate issues by checking logs, reviewing configurations, and analyzing packets using Wireshark.
- Coordinated with senior DevOps and QA teams during deployments, testing phases, and issue tracking.
- Maintained basic documentation like deployment steps, checklists, and known issue logs to support operations.
- Pursuing ongoing training in AWS multicloud and DevOps tools to enhance cloud and CI/CD proficiency.

PROJECTS

5G Network Applications Deployment

5G Network Apps Deployment Automation

- Applications deployment using DevOps tools, supporting environment setup and ensuring smooth delivery

CNOPS ; Core Network Operations System

CNOPS Project Implementation

- Managed Docker container operations such as monitoring and health checks, using Ansible Playbooks.

BPPR : Banco Popular de Puerto Rico

- Coordinated with development, QA, and DevOps teams to resolve production issues and improve transaction reliability.

TRAINING / COURSES

[DevOps with AWS](#) : Ashok IT School

Scan left side QR to view certificate



EDUCATION

Btech in Electronics & Telecommunication

Punyashlok Ahilyadevi Holkar University, Solapur, CGPA 08/10

- College : Skn Singhad College of Engineering