POOVARASAN KAMARAJ

Cloud Support Engineer

Contact Information
Phone: +91 6381717522
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Location: Salem, Tamil Nadu, India
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Professional Summary
Dynamic Cloud Support Engineer with hands-on experience in AWS architecture, deployments, CI/CD, monitoring, and customer support. Strong problem-solving and communication skills.

Technical Skills
AWS Services, Cloud Computing, IaaS/PaaS/SaaS, Networking, Virtualization, OS Configuration, System Monitoring, AWS CloudWatch, Troubleshooting, CI/CD (CodePipeline, Jenkins), Documentation.

Soft Skills
Customer Support, Communication, Learning Agility, Problem Solving, Team Collaboration.

Languages
Tamil (Expert), English (Medium), Hindi (Basic)

Certifications
AWS re/Start – Cloud Practitioner – 2025

Work Experience

Cloud Engineer (Applying For)
• Built scalable AWS architectures
• Automated deployments
• Configured CI/CD pipelines
• Used CloudWatch for monitoring

Technical Support Engineer (Applying For)
• Supported AWS cloud environments
• Troubleshot incidents
• Created documentation

Application Support – Intern / Trainee
• Worked on ticketing systems
• Assisted user issue resolution

Education
B.E Electrical and Electronics Engineering, Anna University (2016–2020)

Additional Information
Driving License: TN77 20230001640
Willing to Relocate Abroad: Yes