

Shubham Mangalwedhekar

Technical Operation Engineer

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SUMMARY

TechOps & DevOps Support Engineer with 3+ years of experience in Linux-based environments, containerization, and production support. Skilled in Docker, AWS, log analysis, microservices testing, and troubleshooting distributed systems. Experienced in supporting deployments, monitoring applications, performing root-cause analysis, and ensuring high availability across test and production environments.

SKILLS

Linux, Docker, AWS, Git, Postman, Ansible, Shell Scripting, Jenkins, Maven, Apache Tomcat, Grafana, Wireshark, Log Analysis, Postman, Python, SQL, UI Testing, Application Testing, Functional Testing, Microservices Testing, Kubernetes, Azure Desktop, Putty, Mobaxterm, FileZilla, SOAP app

EXPERIENCE

Technical Operation Engineer

Omni Payments Software Pvt Ltd

Fintech solution product based company

Pune

07/2025

- Provided L2/L3 application support for BPPR, one of the leading banks in Puerto Rico.
- Monitored real-time banking transactions and application workflows to ensure smooth processing of account-related requests.
- Investigated and debugged failed transactions by analyzing logs, reviewing configurations, and validating request/response flows.
- Performed end-to-end testing of account requests, ensuring accuracy, system stability, and compliance with banking standards.
- Coordinated with development, QA, and DevOps teams to resolve production issues and improve transaction reliability.
- Supported daily operations by tracking incidents, identifying root causes, and ensuring timely resolution of customer-impacting failures.

DevOps Support Engineer

JPL - Jio Platforms Limited

Company focused on Product Development

Mumbai, India

07/2022 - 04/2025

- Supported application deployments using Docker in the IoT and production environments.
- Assisted in monitoring container performance and resolving basic service issues using logs and health checks.
- Contributed to simple CI/CD tasks like triggering builds, updating Jenkins jobs, and checking pipeline logs.
- Used Ansible to check if systems were ready for deploying applications through Docker and ensure consistent setups across environments.
- Helped investigate issues by checking logs, reviewing configurations, and analyzing packets using Wireshark.
- Coordinated with senior DevOps and QA teams during deployments, testing phases, and issue tracking.
- Maintained basic documentation like deployment steps, checklists, and known issue logs to support operations.
- Pursuing ongoing training in AWS multicloud and DevOps tools to enhance cloud and CI/CD proficiency.

PROJECTS

5G Network Applications Deployment

5G Network Apps Deployment Automation

- Applications deployment using DevOps tools, supporting environment setup and ensuring smooth delivery

CNOPS ; Core Network Operations System

CNOPS Project Implementation

- Managed Docker container operations such as monitoring and health checks, using Ansible Playbooks.

BPPR : Banco Popular de Puerto Rico

- Coordinated with development, QA, and DevOps teams to resolve production issues and improve transaction reliability.

TRAINING / COURSES

DevOps with AWS : Ashok IT School

Scan left side QR to view certificate



EDUCATION

Btech in Electronics & Telecommunication

Punyashlok Ahilyadevi Holkar University, Solapur, CGPA 08/10

- College : Skn Singhad College of Engineering