HIMANI HEDAOO

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CERTIFIED Platform Developer   **CERTIFIED** Agentforce Specialist   **CERTIFIED** AI Associate   RANGER

🎓 SKILLS

Salesforce configuration

- **Relationship**
- **Validation rule, Formula field**
- **OWD Sharing rules**
- **Record types, Flows**
- **Approval process, Data Loader**
- **Reports and Dashboard**

Salesforce customization

- **Apex class**
- **Trigger, Batch Apex**
- **Test Class, LWC**
- **SOSL / SOQL**

Programming Languages

- **C, C++**
- **Apex**
- **HTML**
- **JAVA**

Salesforce Tools

- **Visual studio**
- **Data Loader**
- **Postman**

Salesforce Cloud

- **Sales cloud**
- **Service cloud**
- **Experience cloud**

Education Background

B-Tech - G.H Raisoni College of Engineering, Nagpur.   2019-2023

SSC - **Mumbai Divisional Board**   2017

HSC - **Nagpur Divisiional Board**   2019

👤 PROFILE

- Aspire to join a growing organization, which gives me enough challenges and opportunities in my expertise and licking of salesforce.
- Hands-on experience in configuring Salesforce CRM to meet business needs.
- Adaptability, willingness to learn and grow in forward looking organization.

💼 INTERNSHIP

- Currently, I am an intern at Tech Cloud Computing Pvt. Ltd.

2024-25

⚙️ PROJECT

Project title-**Hospital Management System.**
Description:

The system manages patients, doctors, appointments, billing, and medical records with secure data access. Implemented automated workflows and approval processes to reduce manual effort, and created custom objects, reports, and dashboards for better decision-making. Applied Apex triggers, flows, and data loader for automation and data management.

Roles and Responsibilities,

- Designed and customized Objects, Fields, **Validation Rules, and Page Layouts** to manage patients, doctors, and appointments.
- Created **Flows** to automate appointment scheduling.
- Developed **Apex Triggers** for custom business logic, like updating patient records
- Built **Reports and Dashboards** to track doctor availability, patient visits.
- Ensured data security and access control using **profiles, roles, and permission sets.**
- **Used Data Loader for data import/export and maintaining hospital records.**

🏔️ TRAILHEAD

I have achieved Trailhead Ranger rank with **68,400 points, 191 Badges.**

I am **Agentblazer Innovator.**

Agentforce for Service Superbadge unit   Completed July 5, 2025

Prompt Builder Templates Superbadge unit Completed June 9, 2025