

Avinash Santosh Dethe

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Profile summary

Detail-oriented and customer-focused Support Analyst with excellent communication skills (verbal & written), strong problem-solving abilities, and hands-on experience in ITIL practices, OS troubleshooting, and application support.

Experience

Internship at QSpiders – Software Testing

Gained hands-on training in manual testing concepts such as **Defect life cycle**, and **Test case design**.

Performed **Functional, Integration, Regression, and System testing**.

Learned to prepare and execute **Test Cases, Test Scenarios**, and **Bug Reports**.

Practiced defect tracking and reporting using tools like **JIRA/Bugzilla**.

Internship at QSpiders – SQL

Gained hands-on experience in **writing SQL queries** for data retrieval, manipulation, and analysis.

Learned and applied **DDL, DML, DCL, and TCL commands** in real-time scenarios.

Practiced **Joins, Subqueries, Views**, to handle complex queries.

Understood the use of **constraints, keys (Primary, Foreign, Unique)**, and **relationships** in databases.

CypherSA internship

Specialization in Web development (August 2021– September 2021)

During my internship at I a web development internship provides hands-on experience in designing, developemant.

Technical Skills : Manual Testing , SQL

Application Support: MS Office, Outlook, Zoom, Web Browsers

Tools & Technologies: Service Desk Tools, Remote D

Education

B.E in Computer Science and Engineering

2022-2025

College Of Engineering and Technology Akola

MIT Polytechnic Yeola.

2018-2022

Specialization: Computer Engineering

Major Projects

Trip Planner

The Trip Planner project is a web application designed to help users plan and organize their trips efficiently. It allows users to enter trip details such as destination, travel dates, budget, and preferred activities. Based on this input, the system suggests itineraries, accommodation options, places to visit, and estimated costs

Amazon Sales Analysis Using AI and PowerBI

Collected and preprocessed Amazon sales datasets. This approach combines machine learning for demand prediction and customer behavior analysis with Power BI's interactive reports, helping sellers monitor performance and improve operational efficiency.

Certifications

- **CypherSA certification of Web development.**
- **Byts System certification of Android Application Development.**
- **AWS beginners certification**