Nagavijay Bathula
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PROFESSIONAL SUMMARY:

PL/SQL Developer with 3.11 years of proven experience in designing, developing, and optimizing complex database solutions in high-volume environments. Expert in writing scalable PL/SQL packages, procedures, functions, triggers, and performance-tuned SQL queries. Strong in query optimization, indexing, execution plan analysis, and handling large datasets with bulk operations. Hands-on exposure to production support with root-cause analysis and quick resolution. Known for improving application performance, automating repetitive workloads, and collaborating effectively with cross-functional teams to deliver reliable and stable database systems.

SKILLS:

- **Languages/Database:** MySql | PL/SQL
- **Scripting:** Bash
- **Ticketing Tools:** ITSME | Remedy | Jira
- **Methodologies:** SDLC | Agile | ITIL
- **Tools:** Excel | Oracle DB 10g | TOAD | Granite 15.1 | ANM | Putty | SoapUI
- **SCM:** GIT and GitHub
- **OS:** Windows and Linux.

PROFESSIONAL EXPERIENCE:

TATA CONSULTANCY SERVICES (TCS) | Hyderabad | Dec 2021 to Present
PROJECT I : Saudi Telecom Company (STC)
Role: PL/SQL Developer
Duration: Dec/2023 – Present
Description: Granite Inventory provides an end-to-end representation of every physical, logical, and virtual component of the given Communications Service Providers a comprehensive view of resources and the relationships among them to support fulfilment, assurance, and network management processes.

ROLE AND RESPONSIBILITIES:

- Enhanced SQL scripts for reporting, reducing manual reporting time by 40%.
- Worked closely with business users to resolve application-related issues.
- Provided logs as per the request received from the upstream systems.
- Resolved high-priority incidents within SLA, ensuring 99.9% uptime.
- Hands-on experience in JIRA as defect tracking and Jira bug track.
- Working with other teams like CRM, Networking , Billing and order Management to solve issues in development.
- Reduced recurring incidents by 20% through proactive monitoring and automation.
- Handled production support for multiple applications across domains.
- Performed daily health checks, log monitoring, and job status verification.
- Ability to work as a team member to set priorities, plan/organize and carry out assigned tasks to closure.
- Mentor junior team members and provide knowledge transfer sessions.

PROJECT II : Tata TeleServices Limited (TTSL)
Role: PL/SQL Developer
Duration : Dec 2021 to Nov 2023
Description: Tallyman is a product that allows a business to manage recovery of debt from their customers. It is a fully automated system to manage collections during the life cycle of the customer.

ROLE AND RESPONSIBILITIES:

- Optimized SQL queries, improving system response time by 30%.
- Worked with oracle PL\SQL developer queries, scripts, procedures, functions, triggers and query optimization.
- Analysed and designed new requirements, functionalities and products being launched by the customer.
- Active team member and worked in critical situations to meet SLA's.
- Involved in the development back end code, altered tables to add new columns, constraints, sequences as per business requirements.
- Worked in agile methodology attended scrum calls to work collaboratively with the team.
- Automated several parts of regular work in my project.
- Handled errors using Exception Handling extensively for the ease of debugging and displaying the error messages in the application.
- Developed knowledge base and support documentation.

EDUCATION QUALIFICATION:

- Bachelor of Technology (B.Tech) - Electrical & Electronics Engineering
  Godavari Institute of Engineering and Technology (GIET), Rajahmundry,
  Andhra Pradesh.
  CGPA: 7.3 | Graduation Year: 2021

ACHIEVEMENTS:

- Received 3 "On the Spot" awards for customer appreciation.
- Awarded a "Special Initiative" recognition for proactive contributions.

ADDITIONAL INFORMATION:

- Experience working in Agile/DevOps environments.

HOBBIES:

- Photography
- Travelling