Vickram M

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SUMMARY

Motivated IT-Technical Support professional with a strong foundation in Ui/UX, networking, and graphic design. Demonstrated ability to leverage technical skills to resolve complex IT issues effectively. Seeking an opportunity to apply technical acumen and creativity to deliver exceptional support and innovative solutions in a dynamic environment.

PROJECT

UI/UX Design for Elysian skill training institute Using Figma | Elysian Skill Training academy | December 2025 - December 2025

- **Developed user-centered mobile app designs in Figma**, incorporating user feedback, interactive prototypes, and consistent visual design standards.
- **Created end-to-end mobile UI/UX designs using Figma**, from wireframes to final screens, improving usability and engagement.
- **Collaborated with developers to implement Figma designs** into a responsive mobile application, ensuring alignment with user experience goals.

Automated Glucose level monitoring -using IOT | Medical Field | August 2025 - December 2025

- Engineered an IoT-enabled glucose monitoring solution that provided continuous real-time data collection, enhanced patient safety, and facilitated proactive health interventions.

Chatbot for Mining Industries | September 2024 - November 2024

- **Developed a chatbot for the mining industry** to provide real-time operational guidance, safety procedures, and equipment support, leveraging NLP and backend integrations to improve efficiency and reduce response times.

EDUCATION

Bachelor of Engineering Computer Science and Engineering | Pandian Saraswathi Yadav Engineering College - Anna University | Minor in Programming & IT Related | 8.21

Arasanoor - Sivagangai | 2025

HSC | Asian Matric Higher Secondary School | Minor in Computer science | 81%

Madurai, Melur | 2021

SSC | Asian Matric Higher Secondary School | Minor in Computer Science | 80%

Madurai , Melur | 2019

CERTIFICATIONS

IT - Technical Support Associate | Elysian Skill Training Pvt Ltd | 2025

- Certified in IT - TSA(Technical Support Associate), demonstrating validated skills in Networking, Desktop support , graphic designing which strengthens my ability to effectively perform Designing and adds credibility to my technical expertise.

Application Developer Web Mobile | IT-ITes Sector Skill Council | 2024

• A certificate is relevant for an Application Developer (Web & Mobile) because it shows that you have learned and understand specific technologies and tools used in real projects. It helps validate your skills, improves your credibility with employers.

Python (Basics) | Phoenix technologies | 2023

• Python certificate demonstrates foundational programming skills, problem-solving ability, and readiness to work on projects using Python.

SKILLS

Technical Skills:

Networking

UI/UX designer

Graphic designer

Python

HTML

SQL - (Database)

 IT Support