MANNAM MOUNIKA

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CAREER OBJECTIVE

Motivated B.Tech graduate in Computer Science with experience in AI content analysis and chatbot development. Skilled in Python, AI/ML, and problem-solving, seeking to contribute to impactful projects that drive growth and efficiency. Eager to learn, adapt, and collaborate in a dynamic environment.

PROFESSIONAL EXPERIENCE: 2 years

Teleperformance Global Services Pvt Ltd / Sr. Analyst

September 2023 - November 2025, Hyderabad

Deepmind - CoreML project:

- Educated the bard through evaluating the content generated by the AI while maintaining quality and accuracy for projects, including Vertex AI and Gemini
- Contributed to the development of a Wendy's chatbot by creating and refining a robust training dataset derived from real-world drive-through audio interactions, improving its accuracy and efficiency
- Applied advanced AI techniques to enhance visual search capabilities and improve accessibility, contributing to cutting-edge research in AI
- Developed and labeled video datasets to train robots for specific tasks.
- Trained new team members on project objectives and tasks.

Content Moderation

- Ensuring AI accuracy and avoiding bias
- Scale: huge amounts of content posted every second
- Balancing free expression with safety
- High emotional toll on human moderators
- Evolving harmful behaviors (deep fakes, AI-generated spam)
- Flagging suspicious content for human review

- Detecting obvious violations (e.g., hate speech, nudity, spam)
- Evaluate posts, comments, images, and videos
- Monitoring patterns for coordinated harmful behavior
- Provide feedback to improve moderation guidelines
- Escalate sensitive cases (e.g., threats, self-harm)

Google Shopping project:

- Manual checkout process - An internal Google tool for managing the purchase checkout experience
- Customers go through when deciding to buy, accept an offer, or resolve a need
- Played a good team player role in the entire team

EDUCATIONAL QUALIFICATIONS

- **B.Tech in Computer Science & Engineering**
  QIS Institute of Technology, 2022 | CGPA: 7.63
- **Intermediate (12th)**
  Sri Pratibha Junior College, 2018 | 87%
- **SSC**
  Nagarjuna High School, 2016 | CGPA: 8.0

TECHNICAL SKILLS

- **Programming Languages**: C (Basic), Python
- **Software Tools**: MS Word, MS Excel, MS PowerPoint
- **Core Competencies**:
  - Strong analytical and problem-solving skills
  - Excellent verbal and written communication
  - Basic understanding of Information Technology concepts
  - Good presentation and data visualization skills
  - Good in understanding software development life cycle(SDLC)
  - Ability to work in agile environments
  - Collaborative team player with cross-functional experience
  - Fast learner with a passion for emerging technologies

ACADEMIC PROJECTS

Major Project: Real-Time Object Detection for AUVs Using Self-Cascaded Convolution Neural Networks

Project Duration: From January 2022 to August 2022

- Developed a method for real-time object detection using Side-Scan Sonar (SSS) and onboard GPU, specifically for Autonomous Underwater Vehicles.
- Utilized a modified Convolution Neural Network (CNN), referred SC-CNN to segment images into object highlights, shadows, and seafloor areas.
- Employed crop layers in SC-CNN to integrate local and global features without increasing convolution parameters, enhancing model efficiency.

EXTRA-CURRICULAR ACTIVITIES

- Participated in the **National Service Scheme (NSS)** camp during college, contributing to community service and team-building activities.
- Engaged in various college-level technical and cultural events, demonstrating leadership and teamwork skills.

PERSONAL INFORMATION

- **Father's Name**: Madhava Rao
- **Date of Birth**: 21stFebruary 2000
- **Gender**: Female
- **Languages Known**: English, Telugu, Hindi

DECLARATION

I hereby declare that the information provided above is true to the best of my knowledge and belief.

Date: 13th November 2025   Yours Sincerely

Place: Chennai   M. Mounika