

CHENCHU SRIKANTH

Hyderabad, Telangana

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CAREER OBJECTIVE

To secure a Cloud Engineer position where I can utilize my expertise in cloud platforms, automation, CI/CD, monitoring, and problem-solving to contribute to building scalable, secure, and highly available infrastructure while continuously learning advanced cloud technologies.

PROFESSIONAL SUMMARY

Cloud Engineer with **4 years of experience** in the **Fintech domain**, specializing in multi-cloud infrastructure, automation, IaC, DevOps practices, monitoring, and production support.

Experienced in provisioning and managing cloud environments on **AWS, Azure, and GCP**, automating deployments using **Jenkins/GitLab**, and implementing secure, scalable, and reliable cloud solutions. Strong analytical and troubleshooting ability with hands-on involvement in incident resolution, performance optimization, and cloud modernization.

TECHNICAL SKILLS

- Cloud Platforms: AWS, Azure, GCP
- IaC: Terraform, CloudFormation
- CI/CD Tools: Jenkins, GitLab CI/CD
- Containers: Docker
- Monitoring: CloudWatch, Grafana, Prometheus, Site24x7, App Manager
- Config Mgmt: Ansible
- OS: Linux, Windows

SOFT SKILLS

Communication, Problem-Solving, Team Collaboration, Analytical Thinking

WORK EXPERIENCE

HighRadius Technologies – Hyderabad

Role: Cloud Engineer I

Duration: 25 Feb 2022 – 07 July 2025

Industry: Fintech (Product-Based Company)

PROJECT DETAILS

Project Title: Cloud Infrastructure Automation & CI/CD Modernization

Domain: Fintech Platform

Project Description:

Worked on modernizing and automating cloud infrastructure for HighRadius's AI-driven finance and payment applications. The project involved building scalable multi-cloud environments, implementing automated deployments, hardening security, and improving monitoring for mission-critical financial workloads. Ensured high availability, reliability, and faster deployments using DevOps and IaC frameworks.

Roles & Responsibilities

- Designed and managed cloud infrastructure on **AWS, Azure, and GCP** for production and non-production workloads.
- Developed **Terraform modules** and CloudFormation templates for infrastructure automation across environments.
- Built and optimized **CI/CD pipelines** using Jenkins & GitLab for automated deployments and testing.
- Containerized microservices using **Docker**, improving consistency and deployment reliability.
- Configured proactive monitoring & alerting using **CloudWatch, Grafana, Prometheus, Site24x7**, and App Manager.
- Implemented **IAM**, VPC setups, security groups, and network policies to enhance cloud security posture.
- Automated OS patching, configuration updates, and software installation using **Ansible**.
- Coordinated with dev teams for release cycles and resolved infrastructure-related issues.
- Troubleshooted production incidents, conducted RCA, and implemented permanent fixes.
- Assisted with disaster recovery planning, backup configurations, and cross-region failover testing.
- **Performed Linux OS & kernel patching** during quarterly maintenance windows using automation tools, ensuring compliance and minimizing downtime.
- **Handled Service Requests (SRs), Incidents, and Change Management (ITIL)** by investigating issues, performing RCA, applying fixes, and preparing post-resolution documentation.

Key Achievements

- Reduced infrastructure provisioning time by **70%** via automated IaC modules.
- Improved deployment frequency and speed by **40%** through optimized CI/CD workflows.
- Decreased production incidents by **30%** by improving monitoring and alerting systems.
- Contributed to modernization by migrating legacy workloads to containerized environments.

EDUCATION

M.Sc Computer Science – 2020
Chaitanya Deemed to be University

B.Sc Computer Applications – 2018 – 70%
Vaagdevi Degree & PG College, Kakatiya University

ACHIEVEMENTS

- Recognized for improving deployment efficiency and reducing release failures.
- Appreciated for resolving multiple high-priority production issues quickly.
- Played a key role in improving observability and reducing downtime.

LANGUAGES

English, Telugu

PERSONAL DETAILS

DOB: 12-09-1997

Gender: Male

Marital Status: Single

Nationality: Indian

DECLARATION

I hereby declare that all the information provided is true to the best of my knowledge.