

Shaik Abdul Qayyum

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Data Analyst

Data Analyst with industry-backed experience gained through a high-responsibility, enterprise level Application Support environment. Over **2+ years**, worked closely with product, engineering, and operations teams, handling complex systems, analyzing patterns, improving workflows, and supporting data-driven improvements across the business. Skilled in SQL, Excel, Power BI, Tableau, and Python, with strong exposure to real-time operations, system behavior analytics, and process optimization. Known for spotting trends, refining reporting accuracy, and translating large volumes of operational data into actionable insights. Aspiring Data Analyst.

KEY SKILLS

- Data Analysis: SQL, Excel (Advanced), Power BI, Tableau, Python, Forecasting, Hypothesis Testing
- Data Operations: Data Validation, Data Cleaning, Data Transformation, ETL Pipelines, Data Quality Assurance
- Reporting & Visualization: Dashboard Development, KPI Tracking, Trend Analysis, Power Query, DAX (Power BI)
- Business Skills: Requirement Gathering, Process Mapping, Business Process Optimization, Documentation, Workflow Automation
- Other Skills: Analytical Thinking, Problem Solving, Cross-Functional Collaboration, Root Cause Analysis

PROFESSIONAL EXPERIENCE

Samola Systems, Hyderabad (hybrid)

Aug 2023 – June 2024

Application Support Analyst

- **File Validation & Data Integrity:** Managed **50+ Ship-to-Shore (S2S) and Shore-to-Ship file transfers daily**, applying validation steps that improved data accuracy and reduced manual corrections by **25%**.
- **XML Error Analysis & Reporting:** Cleared **30–50+ XML errors per month** and responded through system mails with accurate updates after each correction.
- **Service Now Ticket Handling:** Handled **120–150+ tickets monthly**, retrieved required data, verified user records across internal applications, confirmed user status, and closed tickets based on accurate system checks.
- **Manual Issue Resolution (IP Login Systems):** Logged into **10–15+ remote Micros systems daily** via secure IP access to manually resolve high-priority saver issues and maintain system continuity.
- **Quality Monitoring & Reporting:** Performed routine validation checks and generated summary reports, maintaining **99% data accuracy** across system activities.

PROJECTS

Sales & Forecasting Dashboard Project

Oct 2025

Sales & Demand Forecasting Project | Excel, Power BI, SQL

- Created a geographic view of sales & profit by state to identify high-performing regions across the U.S.
- Built a **15-day forecasting model** analyzing daily spikes and demand patterns using Python/Power BI forecasting tools.
- Analyzed **341K sales, 5.2K orders**, and key segment/category trends.
- Identified top revenue drivers and high-performing states.

KEY COMPETENCIES

Process improvement Data-driven strategic planning Cost-benefit analysis Strategic Planning Report writing and presenting Critical thinking skills Excellent communication skills Stakeholder Management Strong interpersonal skills Proactive and self-motivated Exceptional organizational skills Leadership Time management Team building Problem-solving Conflict resolution

CERTIFICATIONS

Data Analytics Certification - Naresh IT, Hyderabad | 2025
Deloitte Data Analytics Virtual Job Simulation – Deloitte Australia | 2025
SQL for Data Analysis Workshop – AI for Techies | 2025

EDUCATION & CERTIFICATIONS

Master of Business Administration - JNT University, Hyderabad, TS | Exp. Graduation Year: 2026

Bachelor of Business Administration - Osmania University, Hyderabad, TS | Mechanical Engineering, CGPA 8.14

SSC – Ravindra Bharathi School, Hyderabad, TS | Graduation Year: 2014