Pradeep Umesh Gajare

C11 shiv Gajanan welfare society sundar baug kamani kurla
mumbai 400070
8291392050 | pradeepgajare27@gmail.com

Objective

To work in a challenging environment where I can apply my skills in BigFix patch management to maintain system security, compliance, and performance.

Experience

- **Equus India pvt LTD**   12 August 2024 - Working
  BigFix Patch Management
  Roles and Responsibilities
  - Monitored patch relevance, applicability, and installation status through BigFix Console and Web Reports.
  - Performed patch validation and post-deployment verification to ensure successful remediation.
  - Implemented custom actions and scripts for software updates, configuration changes, and system maintenance
  - Created, tested, and deployed Fixlets and baselines to ensure timely patch compliance
  - Created Analyses .
  - Created a task for window software distribution wizard.
  - Troubleshot patch failures and non-relevant issues, coordinating with application and server teams for resolution.

- **Precision Infomatics M Pvt.Ltd.**   1Jan 2021 - 21 July 2023
  System Engineer
  Roles and Responsibilities
  - Monitored daily support calls and followed up on network-related issues to ensure timely resolution.
  - Installed, configured, and troubleshooted all versions of Microsoft Outlook, including Office 365.
  - Configured and managed VPN connections for secure remote access.
  - Installed and configured OneDrive, ensuring complete data backup and synchronization.
  - Performed basic networking tasks such as mapping network drives, data sharing, and LAN setup.
  - Assembled, maintained, and upgraded PC systems and related hardware.
  - Managed user access requests and permissions through a ticketing system.
  - Installed, configured, and troubleshooted printers, scanners, laptops, and desktops.
  - Provided remote and on-site technical support to end users.
  - Worked with AnyConnect VPN and SSL VPN for secure user connectivity.
  - Added, deleted, and organized hostnames and systems in proper Organizational Units (OUs)
  - Worked on IT ticketing tools to log, track, and resolve incidents efficiently.

Education

- **GV Acharya Institute of Technology**   2024
  BE in computer engineering
  7.5

- **Vidyalankar Politicnic**   2021
  Diploma in computer engineering
  80%

- **Kirti Clg Dadar**   2018
  HSC
  46

Skills

- Patch Management (Windows/Linux/Solaris)
- Compliance Reporting
- Willingness to learn

- MS excel
- Smart worker

Languages

- Marathi
- English
- Hindi
- Kannada