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SUMMARY

Credentialing Specialist | Data Analyst | SQL • Power BI • Excel - Results-driven Data and Operations Analyst with 3+ years of experience in optimizing healthcare data systems, automating workflows, and delivering actionable insights. Skilled in SQL Server, Power BI, and Excel (VBA, Power Query, Power Pivot) for analytics and reporting. Proven record of improving data accuracy, streamlining credentialing processes, and enabling data-driven decisions across cross-functional teams.

WORK EXPERIENCE

WEB Healthcare

Jan 2025 - Present

SME Credentialing Specialist

- Built and optimized SQL validation pipelines, achieving 98 % data accuracy in provider credentialing workflows.
- Designed Power BI dashboards to track turnaround time and delays, improving leadership visibility.
- Automated audit and status reports using Python (Pandas) and Excel VBA, reducing manual effort by 25 %.
- Collaborated with process leads to integrate multi-source data into a unified reporting model.

Key Achievements:

- Improved provider data accuracy by 98 % through SQL-based validations.
- Reduced reporting turnaround time from 2 days to 6 hours.

Knack Global

Mar 2024 - Jan 2025

Senior Process Associate

- Developed **advanced SQL queries** to reconcile provider data discrepancies, enhancing accuracy by **30%**.
- Created and maintained **Power BI dashboards** integrating MySQL data via Power Query.
- Optimized SQL queries (indexing, joins) to reduce report runtime by **40%**.
- Designed Excel-based **KPI tracking templates** for cross-department performance reporting.

Key Achievements:

- Built automated KPI dashboard improving weekly reporting efficiency.
- Delivered actionable insights used by leadership to improve SLA compliance.

Sutherland Healthcare Solutions

Dec 2021 - Aug 2023

Associate – Transaction Processing

- Managed and cleaned large credentialing and enrollment datasets using MySQL and Excel.
- Developed SQL-driven compliance reports ensuring **100% adherence to audit standards**.
- Assisted in **data migration and validation** during transition to cloud-based systems.
- Conducted ad-hoc analyses on provider and claims data to identify process gaps.

Key Achievements:

- Maintained 100% audit compliance through robust SQL validation reports.
- Supported successful transition to new credentialing system (data migration accuracy 99.8%).

EDUCATION

Capital Degree College, Hyderabad

Jun 2016 - May 2019

Bachelor of Business Administration (B.B.A) - 8.2

PROJECTS

AtliQ Hardware – Business Insights 360 Dashboard (Power BI, SQL)

Aug 2024 - Nov 2024

- Built an end-to-end BI dashboard integrating SQL datasets to analyze finance, sales, and supply chain.
- Created KPIs and DAX measures for sales margin and forecast accuracy.
- Reduced manual reporting time by **35%** through automation.

Layoffs Data Cleaning & Analysis (SQL)

Jul 2024 - Aug 2024

- Cleaned and standardized **2,000+ records** using CTEs and Window Functions.
- Delivered regional and industry-based insights on layoff trends.
- Improved data reliability by **30%** via SQL transformations.

Business Reports with Excel, Power Pivot, and Power Query

May 2024 - June 2024

- Built dynamic Excel dashboards consolidating multi-year sales data.
- Used Power Query for ETL and Power Pivot for automated financial metrics.

Sales Forecasting & Performance Analysis (SQL)

Mar 2024 - Apr 2024

- Extracted and analyzed sales data for forecasting profitability.
- Developed SQL validation scripts improving report accuracy by **15%**.

TOOLS / SKILLS

Databases: MySQL, SQL Server

SQL: Joins, CTEs, Subqueries, Window Functions, Query Optimization, Stored Procedures

Visualization: Power BI (DAX, Data Modeling, KPI Dashboards)

Excel: Power Query, Power Pivot, VBA, Pivot Tables, Charts

Programming: Python (Pandas, NumPy)

Analytics: ETL, Data Cleaning, Report Automation, KPI Reporting, Trend Analysis

Tools: GitHub, Power BI Service, Advanced Excel, Power Automate

CERTIFICATIONS

SQL Beginner to Advanced For Data Professionals

SQL (Advanced) Certificate

Power BI Certification

Excel: Mother of Business Intelligence

Professional Development

- Writes blog posts on data analytics and business intelligence.
- Attends webinars on Power BI and data visualization best practices.
- Avid reader of Atomic Habits (James Clear) and Ikigai (Hector Garcia).