

KUNAL PANCHAL

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SUMMARY

Highly proficient Salesforce Developer and Integration Specialist with 8 Salesforce certifications, including Platform Developer and JavaScript Developer, and extensive hands-on expertise in MuleSoft and Azure integration architecture.

WORK EXPERIENCE

Salesforce & Integration, WIPRO Ltd

Nov 2024 - Present

- Developed Apex classes, triggers, batch jobs, and REST APIs to support scalable Salesforce automation.
- Built Lightning Web Components (LWC) with reusable UI modules, event-driven communication, wired data services, and Apex imperative calls.
- Designed and maintained end-to-end integrations between Salesforce, MuleSoft, and Azure.
- Implemented Azure Logic Apps & Function Apps for automation and payload transformation.
- Developed reusable C# (.NET) components for API orchestration within Azure Function Apps.
- Utilized Azure Blob, AFS, and Key Vault for secure file and credential handling.
- Collaborated with architects to enforce Salesforce & MuleSoft integration best practices.

Zettown India Pvt. Ltd. ,Noida

Feb 2024 - Nov 2024

- Managed MES workflows aligned with Salesforce-style configurations including access control and automation.
- Designed workflow enhancements improving operational efficiency.
- Coordinated cross-team data flows and maintained configuration documentation.

Optiemus Electronics Ltd, Noida

Dec 2022 - Feb 2024

- Supported NPI builds and BOM processes through structured workflow management.
- Automated reporting processes similar to Salesforce automation.
- Performed system audits and quality checks ensuring accurate data management.

EDUCATION

B.Tech – Electronics & Communication Engineering
Raj Kumar Goel Institute of Technology, Ghaziabad

Aug 2018 - July 2022

CORE SKILLS

- **Salesforce Development:** Apex, LWC, SOQL, REST APIs, Triggers, Batch Apex
- **Salesforce Admin:** Flows, Validation Rules, Permission Sets, Custom Objects
- **Integrations:** MuleSoft, REST/SOAP, Named Credentials, External Services
- **Azure:** Logic Apps, Function Apps, Blob/AFS Storage, Key Vault
- **Programming:** C# (.NET), JavaScript
- **Tools:** Git, VS Code, Jira, Confluence, AnyPoint Studio, Azure DevOps

CERTIFICATIONS

- Salesforce Platform Developer I
- Salesforce Platform App Builder
- Salesforce JavaScript Developer I
- Salesforce Certified Administrator
- Salesforce Certified Agentforce Specialist
- Salesforce Data Cloud Consultant
- MuleSoft Certified Developer – Level 1
- Salesforce AI Associate
- Microsoft Azure Fundamentals (Ongoing)