

# **SERENITY STYLES**

23MCA245 - Mini Project

# Scrum Master

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# **ABSTRCT**

#### **Beauty Salon Booking System**

The **Beauty Salon Booking System** is a comprehensive web application designed to simplify the process of booking appointments at beauty salons. Built using **HTML**, **CSS**, **JavaScript**, **and PHP**, the system provides a seamless and interactive user experience, allowing both customers and salon administrators to efficiently manage appointments, services, and payments.

The system consists of several key functionalities aimed at improving the overall customer experience and streamlining salon management. **User Registration and Login** enable customers to create personalized accounts, making it easier to manage their bookings and track their appointment history. Through a dynamic interface, users can **browse available services**, select the desired beauty treatments (e.g., haircuts, facials, massages), and view important details such as pricing and duration.

One of the core features is the **Online Appointment Booking** system, where users can select their preferred services, choose an available time slot, and confirm their bookings. The system ensures time slot availability by checking the salon's schedule in real-time using **JavaScript** for a smooth, dynamic experience. Users are also given the option to **cancel or reschedule** their appointments.

An integrated **Payment Gateway** (such as PayPal or Stripe) allows users to securely pay for their services online, with a bill generated and sent upon successful payment.

The **Admin Dashboard** provides salon administrators with the ability to manage all aspects of the salon, including **appointments**, **services**, and **user accounts**. Admins can also view and manage customer feedback through **ratings and reviews** for services rendered. The system also includes a **Ratings and Reviews** feature that allows customers to provide feedback on their salon experience, helping new users make informed decisions.

Additionally, the system supports a **real-time availability checker**, ensuring that users only book available time slots. It also provides users with the ability to search and filter services by various criteria like price or type making it easier to find desired services. The application is built with a **responsive design**, ensuring compatibility across a wide range of devices, including desktops, tablets, and smartphones.

The **Beauty Salon Booking System** aims to provide an intuitive, user-friendly platform for both customers and salon administrators, ensuring a smooth booking process and better salon management, all while providing a pleasant and personalized experience for the end user.



## **Technologies Used:**

• **Frontend:** HTML, CSS, JavaScript

Backend: PHP, MySQL

• **Features:** User registration, login system, appointment booking, payment integration, real-time availability checker, ratings and reviews, responsive design

### **Admin Dashboard Functionalities**

- **1. Manage Appointments:** View, approve, cancel, and reschedule appointments.
- **3. Service Management:** Add/edit/delete services and categorize them.
- **4. User Accounts:** Manage customer accounts, deactivate, and update details.
- **5. Product Management:** Manage beauty products, prices, and stock.
- 6. Ratings & Reviews: View, moderate, and respond to feedback.
- **7. Financial Management:** Track revenue, generate invoices, and analyse sales.
- **8. Real-time Availability:** Schedules appointment slots.
- **9. Customer Support:** Send notifications/reminders.

#### **User Functionalities**

- 1. Registration/Login: Create an account or log in.
- 2. Browse Services: View and filter available services.
- 3. **Book Appointments:** Select services and book time slots.
- 4. **Product Purchase:** Browse and buy beauty products.
- 5. Ratings/Reviews: Rate and review services/products.
- 6. **Order/Appointment History:** View past bookings and purchases.
- 7. Account Management: Update personal details and preferences.
- 8. **Payments:** Pay securely for services and products.
- 9. **Notifications:** Receive reminders for appointments and offers.

