

DEEPTHY M VIJAYAN, PMP®, CSM®

Mississauga, Ontario ▪ (289) 623-2989 ▪ deepthymvijayan@gmail.com ▪ [LinkedIn](#)

PROFESSIONAL CAREER SUMMARY

Motivated and detail-oriented Deployment Project Manager with 4+ years of experience in project coordination, client relations, and process optimization. Proficient in managing end-to-end deployments, vendor coordination, and KPI tracking. Skilled at ensuring timely project completion within budget while maintaining excellent communication and delivering superior customer service.

HIGHLIGHTS INCLUDE:

- Successfully coordinated global deployments of ERP and CRM systems, streamlining processes and ensuring client satisfaction.
- Proficient in tools like Google Suite, Smartsheet, JIRA, and HubSpot for project tracking and reporting.
- Adept at managing hardware and software installations, ensuring adherence to company standards and customer needs.
- Experienced in stakeholder communication, including conducting status meetings and providing detailed updates.
- Skilled in budget tracking, invoice management, and ensuring financial accountability in deployments.
- Strong interpersonal and troubleshooting skills, capable of addressing client escalations effectively.

PROFESSIONAL EXPERIENCE

QOBALT SOFTWARE TECHNOLOGIES PRIVATE LIMITED, India

June 2019-March 2023

IT Project Coordinator

- Managed deployments of ERP and CRM systems across diverse business sectors, ensuring smooth integrations and meeting customer requirements.
- Communicated effectively with clients, vendors, and internal teams to coordinate installations and resolve issues.
- Maintained accurate project records, tracked KPIs, and ensured projects were completed on time and within budget.
- Led process improvement initiatives, enhancing efficiency and scalability for deployment projects.

AMRITA INSTITUTE OF MEDICAL SCIENCE (AIMS), India

April 2017- July 2017

Java Developer – Hospital Information System

- Developed and maintained modules for a comprehensive healthcare management system, enhancing operational efficiency.
- Gained expertise in regulated environments, ensuring compliance and quality standards in healthcare solutions.

AMRITA CENTRE FOR WIRELESS NETWORKS & APPLICATIONS, India

June 2016 – March 2017

Project Assistant

- Researched and implemented wireless communication solutions, which directly impacted telecommunications advancements for rural communities, ensuring better connectivity and safety
- Managed project timelines and stakeholder communication, ensuring the timely development of a mobile infrastructure for coastal regions, which improved safety and communication for fishermen at sea.
- Applied project management principles to oversee the design, testing, and implementation phases, ensuring alignment with project goals and regulatory requirements.

SKILLS

- **Technical:** ERP & CRM systems, SQL, API integration, JIRA, MS Project, PowerBI, Agile methodologies, Data-driven Project Management, Process Automation, Telecom Industry Solutions
- **Soft Skills:** Analytical thinking, Problem-solving, Communication, Stakeholder Management, Collaboration, Leadership

EDUCATION

- **Graduate Certificate in Project Management**
Algoma University *May 2023 - December 2024*
- **Master of Technology (M. Tech) in Wireless Networks and Applications**
Amrita Vishwa Vidyapeetham *July 2014 - August 2016*
- **Bachelor of Technology (B. Tech) in Electronics and Communications Engineering**
Mahatma Gandhi University *July 2009 - July 2013*

CERTIFICATIONS

1. Project Management Professional (PMP), Project Management Institute (PMI), August 2024
2. Certified Scrum Master (CSM), Scrum Alliance, November 2024
3. Verified International Academic Qualifications, World Education Services (WES), May 2024

EXTRACURRICULAR AND VOLUNTEERING

- Volunteer, Rural Electrification and Community Development, Amrita Live-in-Labs®
July 2014 – August 2015