Analytic Solver for Students
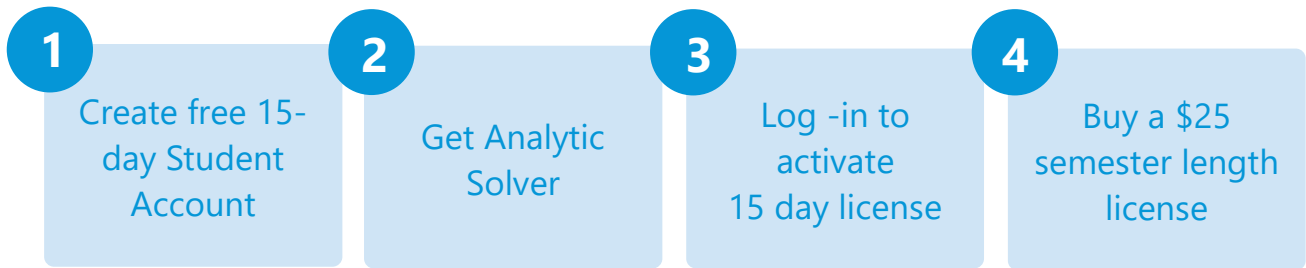
The first step in passing your class? Follow all instructions carefully to install your license properly!

1 Create free 15-day Student Account

2 Get Analytic Solver

3 Log -in to activate 15 day license

4 Buy a $25 semester length license

STEP ONE: Register at https://www.solver.com/welcome-students

- **If you skip this step, your license and purchase license will not be implemented correctly.**
- You should receive your **book** code and **course** code from your professor.
- Triple check you've copied and pasted these codes into the correct fields!

STEP TWO: Chose how you want to Install Analytic Solver

There are *two* options – read carefully, and pick the best installation option for you:

Analytic Solver Cloud	Analytic Solver Desktop
✓ **Requires Office 365 Subscription** ✓ Use in Windows, Mac, or Excel Online ✓ No Download or Setup Program ✓ Requires a Constant Internet Connection	✓ Requires Excel for Windows ✓ Complex Installation for Macs ✓ Download and Run Setup Program ✓ Requires a Periodic Internet Connection
Add-in Instructions	**Installation Instructions**
1. Go to the Microsoft Store and search for **Analytic Solver** & select GET IT NOW. 2. Go to the Microsoft Store and search for **Data Mining** & select GET IT NOW. Can't find the apps? Go to Solver.com/welcome-students for links and info on the correct Office 365 version!	1. From the Selection Page (Solver.com/chose-analytic-solver-cloud-or-desktop) – select Analytic Solver DESKTOP 2. Select DOWNLOAD NOW 3. Exit out of excel and follow the prompts for the installation. When finished, restart excel.

If installation was successful, you should see new tabs on the Excel ribbon for Analytic Solver & Data Mining.

STEP THREE: Log in to your 15 day Student Account

- Open the new Analytic Solver tab on your Excel ribbon and click on Model to open the Task Pane.
- From the Task Pane on the right side, click "Get Started" and then log in.
- ALL LICENES start with a 15-day trial. If you need more time, keep going to step 4.

STEP FOUR: Purchase your Student License

- Select License from the Analytic Solver Tab, and then Manage Licenses. From the My Licenses tab, you will see an option to Purchase a Student License.
- Use your account email and **course** code to apply the student discount. This will reduce your license cost to either $25 (140 days) or $62.50 (1-year license), taxes may be included.
  - If your cost is not reduced, DO NOT PURCHASE, and reach out to us (see contact below).
- After completing the purchase, you should receive a confirmation email and your license should be set-up automatically.

Frequently Asked Student Questions

FAQ #1 – What if I only see one tab?

If you're seeing one tab, but not the other, you need to go to the Microsoft store and insert BOTH Analytic Solver and Data Mining Apps.

FAQ #2 – The icons inside the Analytic Solver tabs are greyed out and I can't select anything.

This means you are not logged in, or your account is expired. Go to the Solver Home tab and log in using your account email. If you have a weak or no internet connection, you may need to try this again, as an internet connection is required to use Analytic Solver. If you've tried to log in several times, and it's still not logging you in, log in through the License Manager:

Excel → Analytic Solver Tab → Help Icon → Click Local License box in the lower left corner. Allow the License Manager open. Sign in on the left side of the License Manager. Restart Excel.

If you can log in successfully, and your icons are still greyed out, your license may have expired. See FAQ #4.

FAQ #4 – I received a notification saying my trial expired, but I thought I was supposed to have the software for the semester?

When you download Analytic Solver, you are downloading a 15-day trial. To get the extended student license, you need to complete STEP FOUR and purchase the license. Please re-login to ensure that your new license attaches to the trial.

If you have done this already, and received the confirmation email, please forward the confirmation email along with your Course Code and Account email to our support team.

FAQ #5 – What if I don't have an internet connection?

An internet connection is required to install and use Analytic Solver. Some Universities' Wi-Fi connections have limitations, try contacting your IT department or moving to a different internet connection.

At our busiest, it takes us ~48 hours to respond to student support requests. If you read through this guide thoroughly, you may not need to reach out after all! Support is not available on weekends or holidays.

The fastest way to queue into support is to email Support@Solver.com, and be as detailed as possible:

- Your account email
- A detailed explanation of the problem and the steps you took prior to seeing the problem
- The steps have you already tried to remedy the problem
- A screenshot of the specific error message you are receiving