Digital marketing assignment Topic

Digital Marketing Plan for DermaCo Sunscreen



BRANDING

Brand Name: DermaCo Sunscreen

Tagline: "Illuminate Your Skin's Future"

Brand Values:

• Skin Health: Dermatologically tested and designed to protect and nourish skin.

• **Innovation:** Uses cutting-edge sun protection technology.

• Trustworthiness: Backed by scientific research and dermatological testing.

• Sustainability: Eco-friendly packaging and ethical sourcing.

Visual Identity:

- **Logo:** Clean, modern design symbolizing protection and skin care (e.g., shield or sun).
- Color Palette:

Primary Colors: Soft blues or greens for a calming effect.

Accent Colors: Warm tones like gold or orange to evoke the sun.

• Typography:

Primary Font: Elegant sans-serif (e.g., Helvetica, Avenir).

Secondary Font: Complementary serif or sans-serif for details.

• **Packaging:** Sleek, functional design with recyclable materials.

Messaging:

- **Primary Message:** "Protect your skin with advanced sun care that's both effective and gentle."
- **Secondary Message:** "Stay radiant and safe under the sun with our dermatologist-approved formula."

Performance

Growth Strategy

- Optimize Campaigns: Use CTR to adjust ad creatives and targeting.
- Enhance Lead Generation: Improve lead capture and conversion tactics based on lead data.
- **Increase Visibility:** Use impression data to ensure broad reach and adjust ad spend.

1. Click-Through Rate (CTR)

- **Definition:** The ratio of users who click on your ad or content to the number who view it.
- **Objective:** Increase engagement and optimize ad effectiveness.
- **Action:** Analyze CTR to identify high-performing ads, refine messaging, and adjust targeting.

2. Leads

- **Definition:** Potential customers who express interest by filling out forms or subscribing.
- **Objective:** Generate high-quality leads and track their conversion potential.
- **Action:** Assess lead sources, improve lead capture methods, and nurture leads to boost conversions.

3. Impressions

- **Definition:** The number of times your ad or content is displayed to users.
- **Objective:** Measure and expand brand visibility.
- **Action:** Track impressions to evaluate reach and optimize campaigns for better audience targeting.

BUYER PERSONA

Name: Upasana Mhaskar

Demographics:

-Age: 24

- Gender: Female

- Marital Status: UnMarried

- Education: B.E. (Computer Engineering)

- Occupation: Developer

- Household Income: 4L p.a.

- Location: Belapur Navi Mumbai

Personal Background:

- **Hobbies**: Enjoys yoga, Gym, Table tennis, cooking

- Values: Prioritises health, family, honesty

- Personality: open-minded, confident, generosity

Goals:

- **Primary Goal**: To find a sunscreen with high SPF that protects from sun damage and also light on the pocket.
 - Secondary Goal: To invest in a light-weight, oil-free, and no white cast sunscreen.

Challenges:

- Primary Challenge: Maintaining savings while purchasing online stuff
- **Secondary Challenge**: Building a skincare regime with budget-friendly products that suit the skin type

Behavioral Traits:

- **Shopping Preferences**: Prefers purchasing from the brand's website which assures of delivering authentic products with additional discounts and free samples
- **Technology Usage:** Active on social media (especially Instagram and YouTube), uses a smartphone for most of her online activities and relies on product reviews and recommendations.
- **Buying Decision Influences**: Heavily influenced by online reviews, word-of-mouth recommendations, and social media endorsements from influencers she trusts.

Brands and Influences:

- Favourite Brand: DermaCo Sunscreen

- **Influencers**: Follows lifestyle bloggers on YouTube & Instagram

Marketing Message:

- **Core Message**: "Simplify your life with sustainable products that you and your family can trust".
- **Value Proposition**: High-quality, eco-friendly products that save time and offer peace of mind for busy professionals and caring parents.

Channels & Content:

- Preferred Channels: YouTube & Instagram
- Content Types: Product reviews videos, and advertisements on Instagram & YouTube

CONTROL

Quality Assurance:

- Manufacturing: Adherence to stringent industry standards and regulations.
- **Testing:** Comprehensive dermatological and stability tests to ensure product efficacy and safety.

Compliance:

- **Labeling:** Accurate ingredient listing and usage instructions compliant with regulations.
- **Certifications:** SPF testing and dermatological certifications from accredited labs.

Inventory Management:

- Stock Levels: Regular monitoring to avoid shortages or overstock.
- **Supply Chain:** Reliable suppliers and logistics partners for consistent product availability.

CHANNELS

Objectives:

- **Expand Market Reach:** Utilize multiple distribution channels to maximize product availability and accessibility.
- **Engage Target Audience:** Leverage effective marketing channels to reach and engage with potential customers.

Distribution Channels:

- **E-Commerce:** Sales through the brand's website and major online retailers like Amazon.
- **Retail Stores:** Partnerships with pharmacies, supermarkets, and specialty beauty stores.
- **Direct Sales:** Possible subscription models or exclusive offers through the brand's website.

Marketing Channels:

- **Social Media:** Platforms such as Instagram, Facebook, and YouTube for promotions and educational content.
- **Influencers:** Collaborations with skincare experts and lifestyle influencers for product endorsements.
- **Email Marketing:** Newsletters featuring product information, promotions, and skincare tips.

TIMELINES

Objectives:

- **Timely Product Launch:** Develop and launch the product within planned timeframes to capture market opportunities.
- Manage Marketing and Sales Activities: Align marketing efforts with product availability and sales goals.

Product Development:

- **Research and Formulation:** 6-12 months for development, testing, and finalizing the formula.
- **Packaging Design:** 2-3 months for design and prototype creation.

• **Production:** 3-6 months for manufacturing and quality assurance.

Marketing Launch:

- **Pre-Launch:** 2-3 months of pre-launch activities including teasers and influencer outreach.
- **Launch:** Coordinated launch event, initial promotional campaigns, and press releases.
- **Post-Launch:** Continuous marketing efforts, customer feedback collection, and product adjustments.

BUDGET

Development Costs: (formulation, testing, packaging design).

• Formulation and Testing: \$100,000 - \$250,000

• Packaging Design: \$20,000 - \$50,000

• **Production Costs:** \$50,000 - \$100,000 (initial batch)

Marketing Expenses: (digital advertising, influencer collaborations).

• **Digital Advertising:** \$30,000 - \$70,000

• **Influencer Collaborations:** \$20,000 - \$50,000

• **Retail Partnerships:** \$10,000 - \$30,000 (for initial placement and promotions)

Operational Costs:

• **Distribution and Logistics:** \$20,000 - \$40,000

• Customer Support: \$10,000 - \$20,000

MEASUREMENT:

Key Performance Indicators:

- Sales Metrics: Total units sold, revenue generated, and profit margins.
- Market Penetration: Share of the market in the sunscreen category.
- **Customer Metrics:** Customer acquisition cost, retention rate, and satisfaction scores.

Marketing Effectiveness:

• **Engagement:** Metrics from social media (likes, shares, comments) and website traffic analysis.

- Conversion Rates: Percentage of website visitors who complete a purchase.
- **Return on Investment (ROI):** Analysis of marketing spend versus revenue generated.

Customer Feedback:

- **Reviews and Ratings:** Monitoring and responding to online reviews and customer ratings.
- **Surveys:** Gathering customer feedback through surveys to assess satisfaction and identify areas for improvement.

DIGITAL MARKETING PLAN FOR DERMACO SUNSCREEN:

1. SEO and Website Optimization

- Optimize product pages with relevant keywords.
- Create skincare-focused blog content.
- Ensure fast, mobile-friendly website performance.

2. Content Marketing

- Publish blog posts, videos, and infographics on sun care.
- Highlight product benefits through educational content.

3. Social Media Strategy

- Focus on Instagram, Facebook, and TikTok.
- Partner with skincare influencers.
- Encourage user-generated content with branded hashtags.

4. Paid Advertising

- Run Google Ads targeting sun protection keywords.
- Launch targeted social media ad campaigns.
- Collaborate with influencers for sponsored posts.

5. Email Marketing

- Build an email list through pop-ups and campaigns.
- Send personalized newsletters and automated emails.

6. Public Relations

- Distribute press releases to beauty media outlets.
- Host webinars and events featuring the product.

7. Affiliate Marketing

• Create an affiliate program for bloggers and influencers.

8. Analytics and Optimization

- Track performance and adjust strategies based on data.
- Use A/B testing to refine content and ads.

9. Customer Engagement

- Develop a loyalty program.
- Encourage customer reviews and offer excellent support.

This plan focuses on boosting online visibility, driving traffic, and increasing sales for DermaCo sunscreen.