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November 26, 2023

### 0.0.1 ANALYSIS OF THE MAVEN MARKETING CAMPAIGN DATASET

```
[ ]: import pandas as pd
```

```
[ ]: df = pd.read_csv("Marketing+Data/marketing_data.csv")
df.head()
```

```
[ ]:
```

	ID	Year_Birth	Education	Marital_Status	Income	Kidhome	Teenhome	\
0	1826	1970	Graduation	Divorced	84835.0	0	0	
1	1	1961	Graduation	Single	57091.0	0	0	
2	10476	1958	Graduation	Married	67267.0	0	1	
3	1386	1967	Graduation	Together	32474.0	1	1	
4	5371	1989	Graduation	Single	21474.0	1	0	

	Dt_Customer	Recency	MntWines	...	NumStorePurchases	NumWebVisitsMonth	\
0	2014-06-16	0	189	...	6	1	
1	2014-06-15	0	464	...	7	5	
2	2014-05-13	0	134	...	5	2	
3	2014-05-11	0	10	...	2	7	
4	2014-04-08	0	6	...	2	7	

	AcceptedCmp3	AcceptedCmp4	AcceptedCmp5	AcceptedCmp1	AcceptedCmp2	\
0	0	0	0	0	0	
1	0	0	0	0	1	
2	0	0	0	0	0	
3	0	0	0	0	0	
4	1	0	0	0	0	

	Response	Complain	Country
0	1	0	Spain
1	1	0	Canada
2	0	0	USA
3	0	0	Australia
4	1	0	Spain

[5 rows x 28 columns]

```
[3]: df.describe()
```

[3]:

	ID	Year_Birth	Income	Kidhome	Teenhome	\
count	2240.000000	2240.000000	2216.000000	2240.000000	2240.000000	
mean	5592.159821	1968.805804	52247.251354	0.444196	0.506250	
std	3246.662198	11.984069	25173.076661	0.538398	0.544538	
min	0.000000	1893.000000	1730.000000	0.000000	0.000000	
25%	2828.250000	1959.000000	35303.000000	0.000000	0.000000	
50%	5458.500000	1970.000000	51381.500000	0.000000	0.000000	
75%	8427.750000	1977.000000	68522.000000	1.000000	1.000000	
max	11191.000000	1996.000000	666666.000000	2.000000	2.000000	

	Recency	MntWines	MntFruits	MntMeatProducts	\
count	2240.000000	2240.000000	2240.000000	2240.000000	
mean	49.109375	303.935714	26.302232	166.950000	
std	28.962453	336.597393	39.773434	225.715373	
min	0.000000	0.000000	0.000000	0.000000	
25%	24.000000	23.750000	1.000000	16.000000	
50%	49.000000	173.500000	8.000000	67.000000	
75%	74.000000	504.250000	33.000000	232.000000	
max	99.000000	1493.000000	199.000000	1725.000000	

	MntFishProducts	...	NumCatalogPurchases	NumStorePurchases	\
count	2240.000000	...	2240.000000	2240.000000	
mean	37.525446	...	2.662054	5.790179	
std	54.628979	...	2.923101	3.250958	
min	0.000000	...	0.000000	0.000000	
25%	3.000000	...	0.000000	3.000000	
50%	12.000000	...	2.000000	5.000000	
75%	50.000000	...	4.000000	8.000000	
max	259.000000	...	28.000000	13.000000	

	NumWebVisitsMonth	AcceptedCmp3	AcceptedCmp4	AcceptedCmp5	\
count	2240.000000	2240.000000	2240.000000	2240.000000	
mean	5.316518	0.072768	0.074554	0.072768	
std	2.426645	0.259813	0.262728	0.259813	
min	0.000000	0.000000	0.000000	0.000000	
25%	3.000000	0.000000	0.000000	0.000000	
50%	6.000000	0.000000	0.000000	0.000000	
75%	7.000000	0.000000	0.000000	0.000000	
max	20.000000	1.000000	1.000000	1.000000	

	AcceptedCmp1	AcceptedCmp2	Response	Complain
count	2240.000000	2240.000000	2240.000000	2240.000000
mean	0.064286	0.013393	0.149107	0.009375
std	0.245316	0.114976	0.356274	0.096391
min	0.000000	0.000000	0.000000	0.000000
25%	0.000000	0.000000	0.000000	0.000000
50%	0.000000	0.000000	0.000000	0.000000

75%	0.000000	0.000000	0.000000	0.000000
max	1.000000	1.000000	1.000000	1.000000

[8 rows x 24 columns]

```
[4]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2240 entries, 0 to 2239
Data columns (total 28 columns):
#   Column                Non-Null Count  Dtype
---  -
0   ID                    2240 non-null   int64
1   Year_Birth            2240 non-null   int64
2   Education             2240 non-null   object
3   Marital_Status        2240 non-null   object
4   Income                2216 non-null   float64
5   Kidhome               2240 non-null   int64
6   Teenhome              2240 non-null   int64
7   Dt_Customer           2240 non-null   object
8   Recency               2240 non-null   int64
9   MntWines              2240 non-null   int64
10  MntFruits              2240 non-null   int64
11  MntMeatProducts        2240 non-null   int64
12  MntFishProducts        2240 non-null   int64
13  MntSweetProducts       2240 non-null   int64
14  MntGoldProds           2240 non-null   int64
15  NumDealsPurchases      2240 non-null   int64
16  NumWebPurchases        2240 non-null   int64
17  NumCatalogPurchases    2240 non-null   int64
18  NumStorePurchases      2240 non-null   int64
19  NumWebVisitsMonth      2240 non-null   int64
20  AcceptedCmp3           2240 non-null   int64
21  AcceptedCmp4           2240 non-null   int64
22  AcceptedCmp5           2240 non-null   int64
23  AcceptedCmp1           2240 non-null   int64
24  AcceptedCmp2           2240 non-null   int64
25  Response               2240 non-null   int64
26  Complain               2240 non-null   int64
27  Country                2240 non-null   object
dtypes: float64(1), int64(23), object(4)
memory usage: 490.1+ KB
```

Answering the featured questions on the mavens analytics website

Are there any null values or outliers? How will you handle them?

What factors are significantly related to the number of web purchases?

Which marketing campaign was the most successful?

What does the average customer look like?

Which products are performing best?

Which channels are underperforming?

Are there any null values or outliers? How will you handle them?

```
[5]: # The income column has leading spaces so we rename to get rid of the spaces  
df.rename(columns = {" Income ":"Income"},inplace = True)
```

```
[6]: df.isna().sum()
```

```
[6]: ID                0  
     Year_Birth        0  
     Education         0  
     Marital_Status    0  
     Income            24  
     Kidhome           0  
     Teenhome          0  
     Dt_Customer       0  
     Recency           0  
     MntWines          0  
     MntFruits         0  
     MntMeatProducts   0  
     MntFishProducts   0  
     MntSweetProducts  0  
     MntGoldProds      0  
     NumDealsPurchases 0  
     NumWebPurchases   0  
     NumCatalogPurchases 0  
     NumStorePurchases 0  
     NumWebVisitsMonth 0  
     AcceptedCmp3      0  
     AcceptedCmp4      0  
     AcceptedCmp5      0  
     AcceptedCmp1      0  
     AcceptedCmp2      0  
     Response          0  
     Complain          0  
     Country           0  
     dtype: int64
```

```
[7]: #here we will make a copy of the dataset and work with the copy
df1 = df.copy()
```

```
[8]: # we can see that only the Income field has empty values so we fill with
      ↳average value
df1["Income"].fillna(df1.Income.mean(), inplace = True)
df1.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2240 entries, 0 to 2239
Data columns (total 28 columns):
#   Column                                Non-Null Count  Dtype
---  -
0   ID                                     2240 non-null   int64
1   Year_Birth                           2240 non-null   int64
2   Education                             2240 non-null   object
3   Marital_Status                       2240 non-null   object
4   Income                               2240 non-null   float64
5   Kidhome                              2240 non-null   int64
6   Teenhome                             2240 non-null   int64
7   Dt_Customer                          2240 non-null   object
8   Recency                              2240 non-null   int64
9   MntWines                             2240 non-null   int64
10  MntFruits                             2240 non-null   int64
11  MntMeatProducts                       2240 non-null   int64
12  MntFishProducts                       2240 non-null   int64
13  MntSweetProducts                      2240 non-null   int64
14  MntGoldProds                          2240 non-null   int64
15  NumDealsPurchases                     2240 non-null   int64
16  NumWebPurchases                       2240 non-null   int64
17  NumCatalogPurchases                   2240 non-null   int64
18  NumStorePurchases                     2240 non-null   int64
19  NumWebVisitsMonth                     2240 non-null   int64
20  AcceptedCmp3                          2240 non-null   int64
21  AcceptedCmp4                          2240 non-null   int64
22  AcceptedCmp5                          2240 non-null   int64
23  AcceptedCmp1                          2240 non-null   int64
24  AcceptedCmp2                          2240 non-null   int64
25  Response                              2240 non-null   int64
26  Complain                              2240 non-null   int64
27  Country                               2240 non-null   object
dtypes: float64(1), int64(23), object(4)
memory usage: 490.1+ KB
```

```
[9]: df1.isna().sum()
```

```
[9]: ID 0
      Year_Birth 0
      Education 0
      Marital_Status 0
      Income 0
      Kidhome 0
      Teenhome 0
      Dt_Customer 0
      Recency 0
      MntWines 0
      MntFruits 0
      MntMeatProducts 0
      MntFishProducts 0
      MntSweetProducts 0
      MntGoldProds 0
      NumDealsPurchases 0
      NumWebPurchases 0
      NumCatalogPurchases 0
      NumStorePurchases 0
      NumWebVisitsMonth 0
      AcceptedCmp3 0
      AcceptedCmp4 0
      AcceptedCmp5 0
      AcceptedCmp1 0
      AcceptedCmp2 0
      Response 0
      Complain 0
      Country 0
      dtype: int64
```

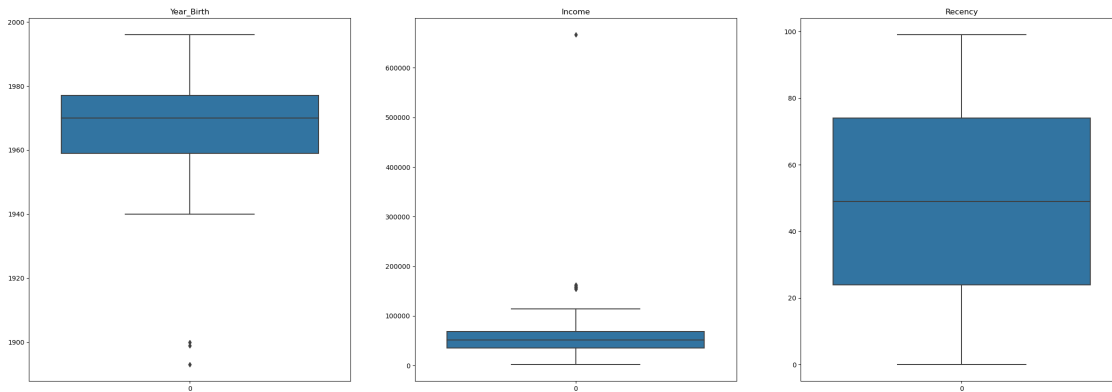
```
[10]: import matplotlib.pyplot as plt
      import seaborn as sb
```

```
[11]: plt.figure(figsize=(30,10))
      plt.subplot(1,3,1)
      plt.title("Year_Birth")
      sb.boxplot(data=df1["Year_Birth"])

      plt.subplot(1,3,2)
      plt.title("Income")
      sb.boxplot(data=df1["Income"])

      plt.subplot(1,3,3)
      plt.title("Recency")
      sb.boxplot(data=df1["Recency"])

      plt.show()
```

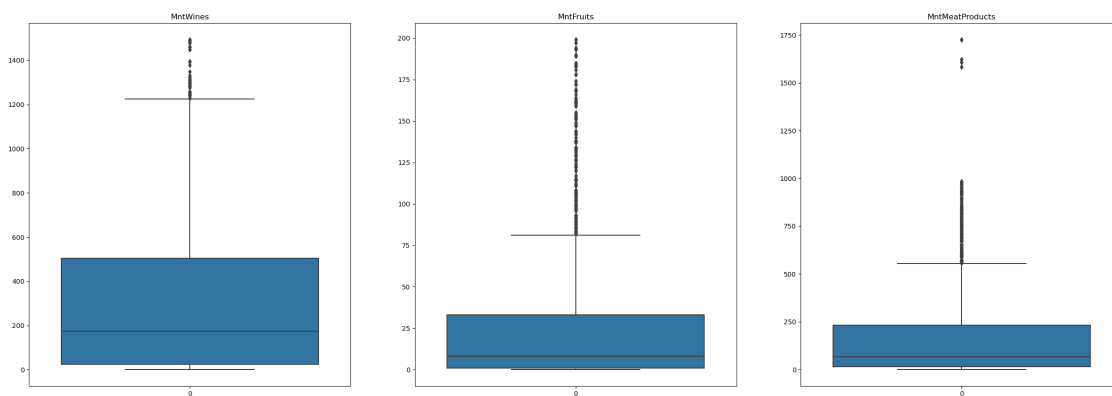


```
[12]: plt.figure(figsize=(30,10))
plt.subplot(1,3,1)
plt.title("MntWines")
sb.boxplot(data=df1["MntWines"])

plt.subplot(1,3,2)
plt.title("MntFruits")
sb.boxplot(data=df1["MntFruits"])

plt.subplot(1,3,3)
plt.title("MntMeatProducts")
sb.boxplot(data=df1["MntMeatProducts"])

plt.show()
```



```
[13]: plt.figure(figsize=(30,10))
plt.subplot(1,3,1)
plt.title("MntSweetProducts")
sb.boxplot(data=df1["MntSweetProducts"])
```

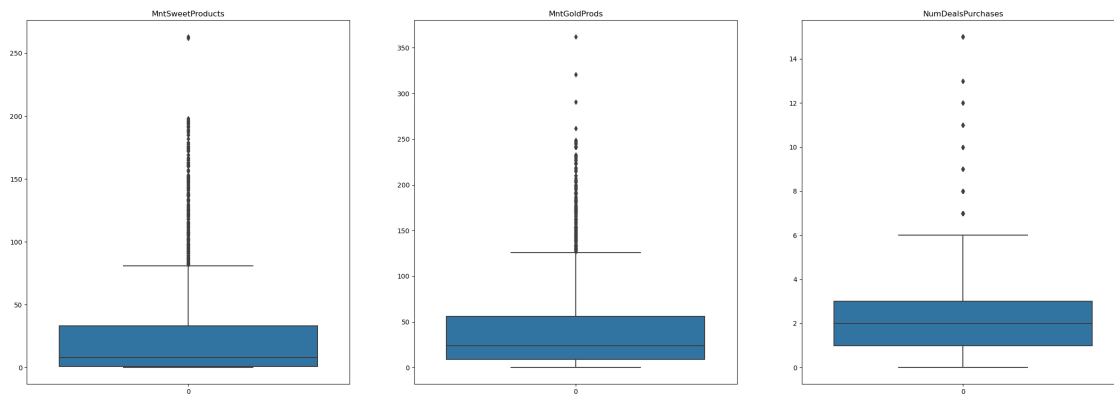
```

plt.subplot(1,3,2)
plt.title("MntGoldProds")
sb.boxplot(data=df1["MntGoldProds"])

plt.subplot(1,3,3)
plt.title("NumDealsPurchases")
sb.boxplot(data=df1["NumDealsPurchases"])

plt.show()

```



```

[14]: plt.figure(figsize=(30,10))
plt.subplot(1,3,1)
plt.title("NumWebPurchases")
sb.boxplot(data=df1["NumWebPurchases"])

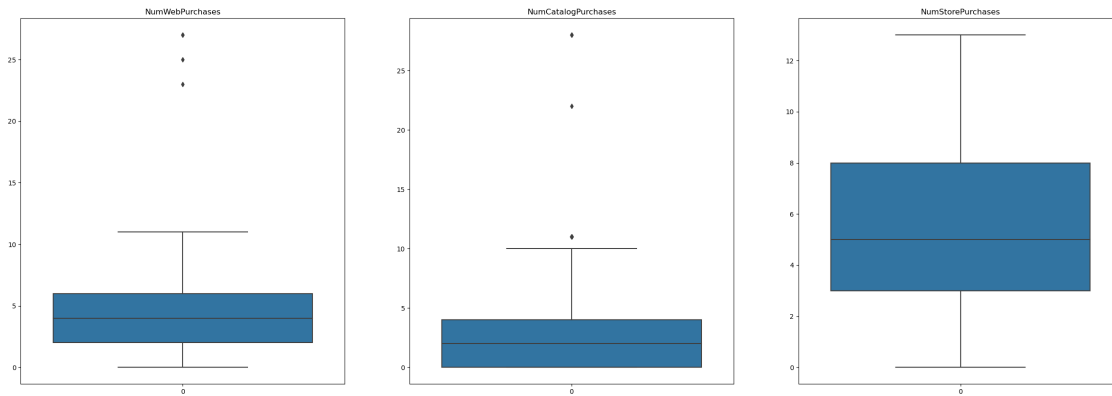
plt.subplot(1,3,2)
plt.title("NumCatalogPurchases")
sb.boxplot(data=df1["NumCatalogPurchases"])

plt.subplot(1,3,3)
plt.title("NumStorePurchases")
sb.boxplot(data=df1["NumStorePurchases"])

plt.show()

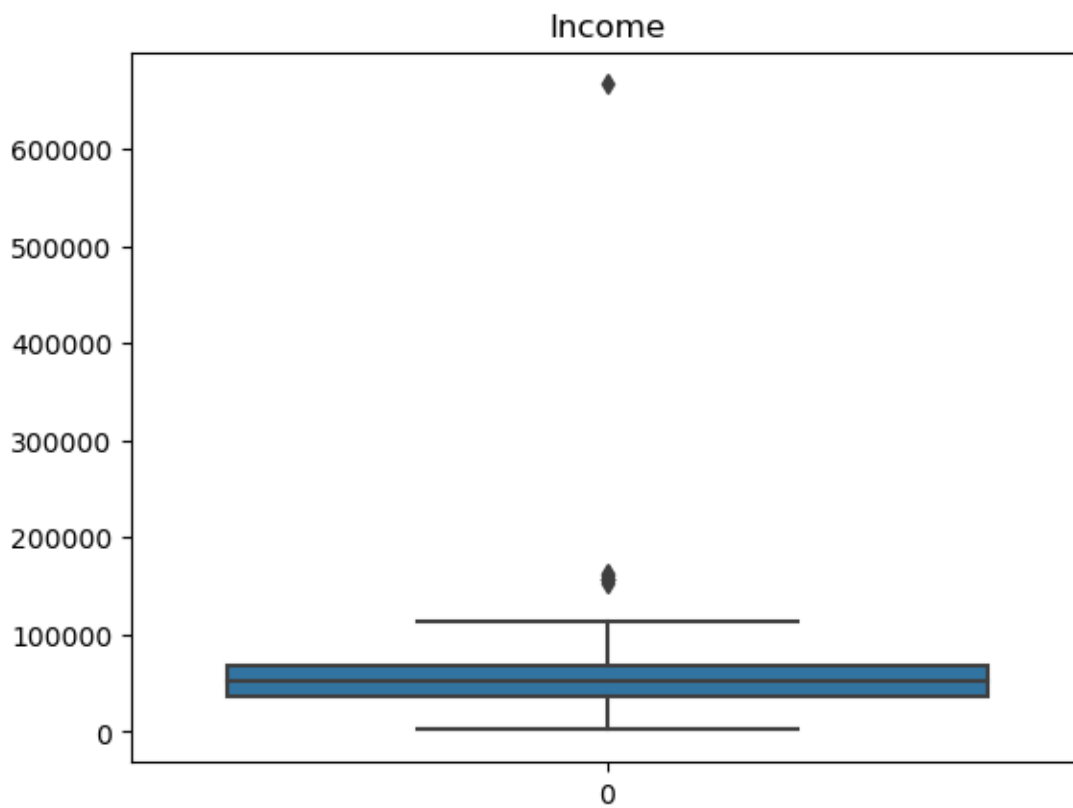
```





```
[15]: plt.title("Income")
      sb.boxplot(data=df1["Income"])
```

```
[15]: <AxesSubplot:title={'center':'Income'}>
```



```
[16]: numerical_attributes = ['Year_Birth', 'Income', 'Recency', 'MntWines', 'MntFruits', 'MntMeatProducts',
```

```

        'MntFishProducts', 'MntSweetProducts', 'MntGoldProds',
↪ 'NumDealsPurchases',
        'NumWebPurchases', 'NumCatalogPurchases',
↪ 'NumStorePurchases', 'NumWebVisitsMonth']

```

```

[17]: def iqr(data, column):
        #find the iqr by subtracting 25-quantile from the 75-quantile
        IQR = data[column].quantile(0.75) - data[column].quantile(0.25)
        return IQR

```

```

[18]: def outliers(data, column_list):
        myDict = {}
        for column_name in column_list:
            IQR = data[column_name].quantile(0.75) - data[column_name].quantile(0.
↪ 25)

            lower_outlier = data[column_name].quantile(0.25) - (1.5 * IQR)
            higher_outlier = data[column_name].quantile(0.75) + (1.5 * IQR)
            myDict[column_name] = [lower_outlier, higher_outlier]
        return myDict

```

```

[19]: limits = outliers(df1, numerical_attributes)
        limits

```

```

[19]: {'Year_Birth': [1932.0, 2004.0],
        'Income': [-13587.75, 117416.25],
        'Recency': [-51.0, 149.0],
        'MntWines': [-697.0, 1225.0],
        'MntFruits': [-47.0, 81.0],
        'MntMeatProducts': [-308.0, 556.0],
        'MntFishProducts': [-67.5, 120.5],
        'MntSweetProducts': [-47.0, 81.0],
        'MntGoldProds': [-61.5, 126.5],
        'NumDealsPurchases': [-2.0, 6.0],
        'NumWebPurchases': [-4.0, 12.0],
        'NumCatalogPurchases': [-6.0, 10.0],
        'NumStorePurchases': [-4.5, 15.5],
        'NumWebVisitsMonth': [-3.0, 13.0]}

```

```

[20]: Year_Birth_outlier = df1[df1["Year_Birth"] < (limits['Year_Birth'][0])]
        len(Year_Birth_outlier)

```

```

[20]: 3

```

```

[21]: def count_outliers(data, col_list):
        Dict = {}
        for col in col_list:
            #consider lower limit for Year and upper limits for the rest

```

```

    if col == "Year_Birth":
        numOfOutliers = data[data["Year_Birth"] < (limits['Year_Birth'][0])]
        Dict["Year_Birth"] = len(numOfOutliers)
    else:
        numOfOutliers = data[data[col] > limits[col][1]]
        Dict[col] = len(numOfOutliers)
return Dict

```

```
[22]: count_outliers(df1,numerical_attributes)
```

```
[22]: {'Year_Birth': 3,
      'Income': 8,
      'Recency': 0,
      'MntWines': 35,
      'MntFruits': 227,
      'MntMeatProducts': 175,
      'MntFishProducts': 223,
      'MntSweetProducts': 248,
      'MntGoldProds': 207,
      'NumDealsPurchases': 86,
      'NumWebPurchases': 4,
      'NumCatalogPurchases': 23,
      'NumStorePurchases': 0,
      'NumWebVisitsMonth': 8}
```

```
[23]: import numpy as np
```

```
[24]: upper_limit_inc = df["Year_Birth"].quantile(1)
      lower_limit_inc = df["Year_Birth"].quantile(0.05)
      lower_limit_inc
```

```
[24]: 1950.0
```

```
[25]: upper_limit_fr = df["MntFruits"].quantile(0.89)
      lower_limit_fr = df["MntFruits"].quantile(0.05)
      upper_limit_fr
```

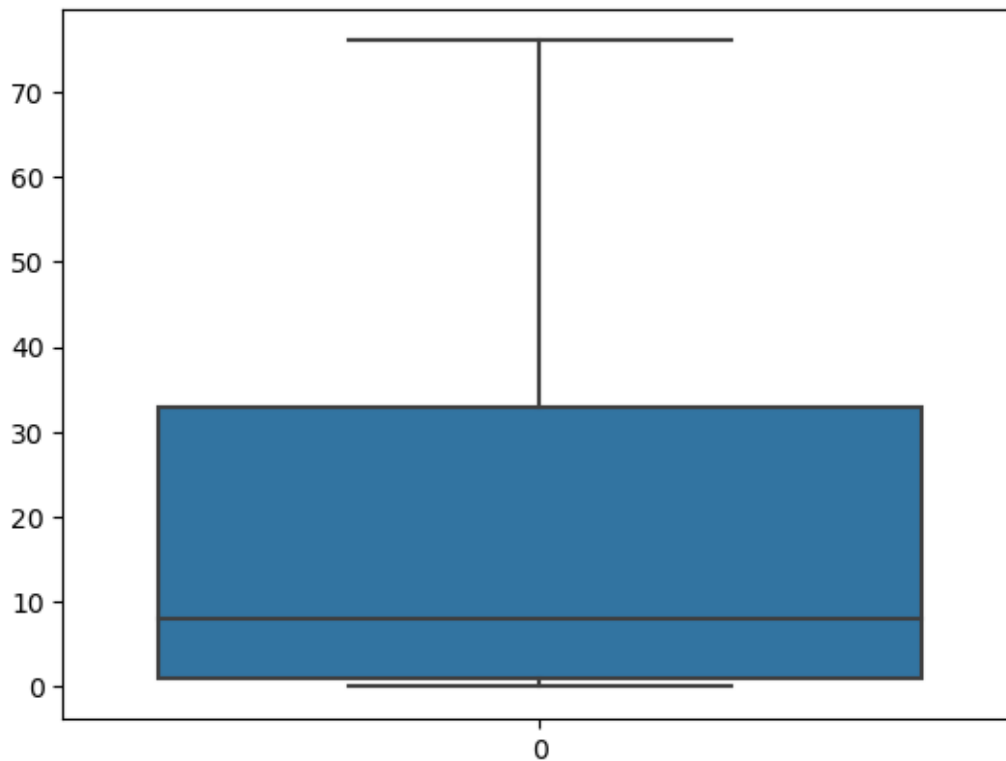
```
[25]: 80.0
```

```
[26]: # Testing Capping --> Windsorization on MntFruits Column
      df1["MntFruits"] = np.where(df1["MntFruits"] >= upper_limit_fr,
                                upper_limit_fr,
                                np.where(df1["MntFruits"] <= lower_limit_fr,
                                lower_limit_fr,
                                df1["MntFruits"]))
```

```
[27]: upper_limit_swt = df["MntSweetProducts"].quantile(0.88)
lower_limit_swt = df["MntSweetProducts"].quantile(0.05)
upper_limit_swt
# Winsorization on MntSweetProducts Column
df1["MntSweetProducts"] = np.where(df1["MntSweetProducts"] >= upper_limit_swt,
                                   upper_limit_swt,
                                   np.where(df1["MntSweetProducts"] <= lower_limit_swt,
                                   lower_limit_swt,
                                   df1["MntSweetProducts"]))
```

```
[28]: sb.boxplot(data=df1["MntSweetProducts"])
```

```
[28]: <AxesSubplot:>
```



```
[29]: # A function that winsorizes the remaining numerical attributes
def winsor_all(col_list):
    for col in col_list:
        upper_limit = df[col].quantile(0.90)
        lower_limit = df[col].quantile(0.05)
        #winsorize the column
        df1[col] = np.where(df1[col] >= upper_limit,
                            upper_limit,
```

```

        np.where(df1[col] <= lower_limit,
                lower_limit,
                df1[col]))
    return "Winsorization Successful"

```

The winsorization function was significant on only a few columns because the data of each column is distributed differently so I check for columns which where outliers were not significantly impacted to winsorize them individually using thresholds tailored for each column.

```

[30]: upper_limit_gold = df["MntGoldProds"].quantile(0.88)
      lower_limit_gold = df["MntGoldProds"].quantile(0.05)
      upper_limit_gold

```

[30]: 108.0

```

[31]: upper_limit_wp = df["NumWebPurchases"].quantile(0.98)
      lower_limit_wp = df["NumWebPurchases"].quantile(0.05)
      upper_limit_wp

      # Winsorization on MntSweetProducts Column
      df1["NumWebPurchases"] = np.where(df1["NumWebPurchases"] >= upper_limit_wp,
                                      upper_limit_wp,
                                      np.where(df1["NumWebPurchases"] <= lower_limit_wp,
                                              lower_limit_wp,
                                              df1["NumWebPurchases"]))

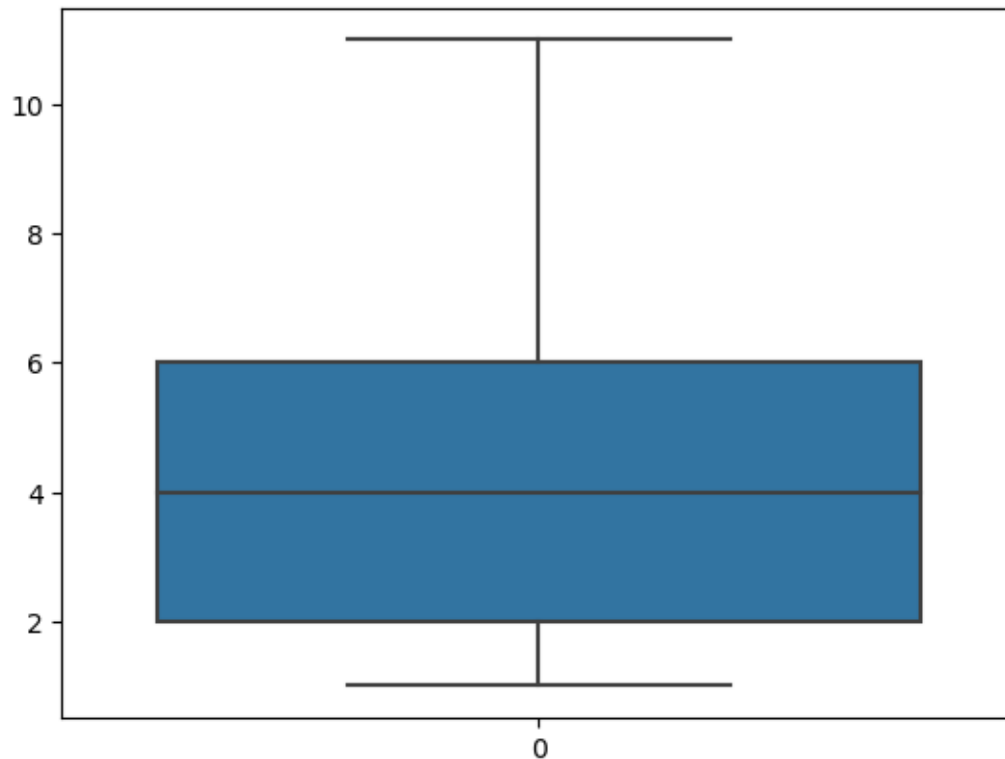
```

```

[32]: sb.boxplot(data=df1["NumWebPurchases"])

```

[32]: <AxesSubplot:>



**Answer the Question :** Are there any null values or outliers? How will you handle them?

Only the Income column had null values. These values were imputed using the mean. Most of the columns had outliers and these outliers were detected using box plot and handled using the winsorization technique

**Q2. What factors are significantly related to the number of web purchases?**

```
[33]: def significant_corr(corr_col, data, col_list):
    myDict = {}
    for col in col_list:
        corr_num = data[corr_col].corr(data[col])
        corr_num = np.around(corr_num, 1)
        myDict[col] = corr_num
    return myDict
```

```
[34]: web_purchase = significant_corr("NumWebPurchases", df1, numerical_attributes)
web_purchase = pd.DataFrame(list(web_purchase.items()))
web_purchase
```

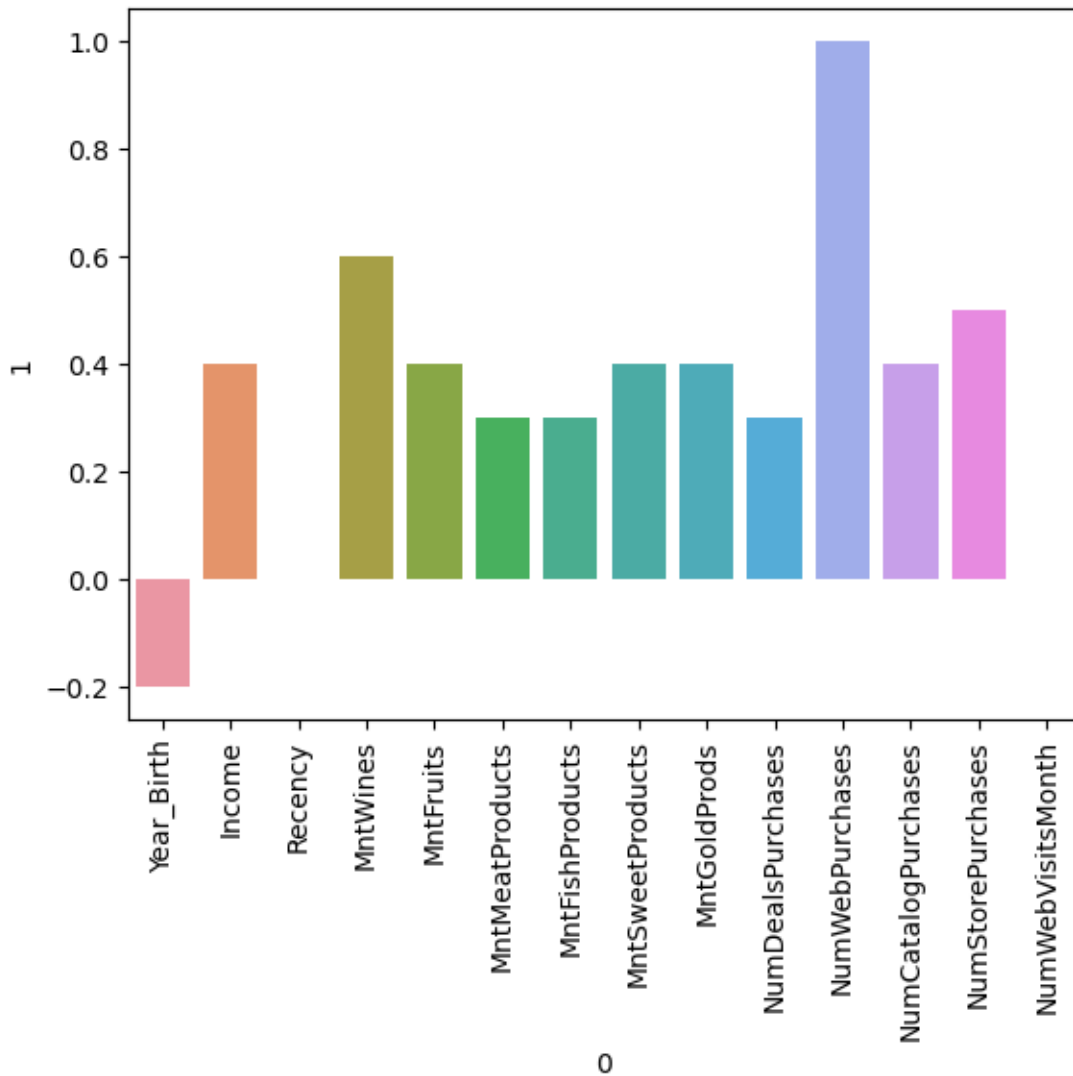
```
[34]:
      0      1
0      Year_Birth -0.2
1      Income 0.4
2      Recency -0.0
3      MntWines 0.6
4      MntFruits 0.4
5      MntMeatProducts 0.3
6      MntFishProducts 0.3
7      MntSweetProducts 0.4
8      MntGoldProds 0.4
9      NumDealsPurchases 0.3
10     NumWebPurchases 1.0
11     NumCatalogPurchases 0.4
12     NumStorePurchases 0.5
13     NumWebVisitsMonth -0.0
```

```
[35]: web_purchase.shape
```

```
[35]: (14, 2)
```

```
[36]: sb.barplot(x=web_purchase[0],y=web_purchase[1])
plt.xticks(rotation=90)
```

```
[36]: (array([ 0,  1,  2,  3,  4,  5,  6,  7,  8,  9, 10, 11, 12, 13]),
      [Text(0, 0, 'Year_Birth'),
       Text(1, 0, 'Income'),
       Text(2, 0, 'Recency'),
       Text(3, 0, 'MntWines'),
       Text(4, 0, 'MntFruits'),
       Text(5, 0, 'MntMeatProducts'),
       Text(6, 0, 'MntFishProducts'),
       Text(7, 0, 'MntSweetProducts'),
       Text(8, 0, 'MntGoldProds'),
       Text(9, 0, 'NumDealsPurchases'),
       Text(10, 0, 'NumWebPurchases'),
       Text(11, 0, 'NumCatalogPurchases'),
       Text(12, 0, 'NumStorePurchases'),
       Text(13, 0, 'NumWebVisitsMonth')])
```



## Answer to Q2

From the graph above it can be seen that the the num of web purchases is strongly correlated to the Income of customers.

**Which marketing campaign was the most successful?**

```
[37]: marketing_df = df1.copy()
```

```
[38]: marketing_df = marketing_df.  
      ↪ drop(columns=["ID", "Income", 'MntWines', "Year_Birth", "Education", "Kidhome", "Teenhome", "Dt_Cu  
      ↪ "Recency",  
      ↪ 'Marital_Status', 'MntFruits', 'MntMeatProducts', 'MntFishProducts',
```



```

    'MntSweetProducts', 'MntGoldProds', 'Complain', \
    ↪ 'Country'], axis=1)
marketing_df

```

```

[38]:
    NumDealsPurchases  NumWebPurchases  NumCatalogPurchases  \
0                    1                4.0                    4
1                    1                7.0                    3
2                    1                3.0                    2
3                    1                1.0                    0
4                    2                3.0                    1
...
2235                  2                5.0                    2
2236                  1                1.0                    0
2237                  2                6.0                    1
2238                  1                5.0                    4
2239                  1                8.0                    5

    NumStorePurchases  NumWebVisitsMonth  AcceptedCmp3  AcceptedCmp4  \
0                    6                  1              0              0
1                    7                  5              0              0
2                    5                  2              0              0
3                    2                  7              0              0
4                    2                  7              1              0
...
2235                  11                 4              0              0
2236                   3                 8              0              0
2237                   5                 8              0              0
2238                  10                 3              0              0
2239                   4                 7              0              1

    AcceptedCmp5  AcceptedCmp1  AcceptedCmp2  Response
0              0              0              0          1
1              0              0              1          1
2              0              0              0          0
3              0              0              0          0
4              0              0              0          1
...
2235            0              0              0          0
2236            0              0              0          0
2237            0              0              0          0
2238            0              0              0          0
2239            1              0              0          1

[2240 rows x 11 columns]

```

```

[39]: campaign_acceptance = ["AcceptedCmp1", "AcceptedCmp2", "AcceptedCmp3",
    "AcceptedCmp4", "AcceptedCmp5", "Response"]

```

```
def sum_accepted(data,accepted_list):
    myDict = {}
    for accepted in accepted_list:
        total = data[accepted].sum()
        myDict[accepted] = total
    return myDict
```

```
[40]: campaign_data = sum_accepted(marketing_df,campaign_acceptance)
      campaign_data
```

```
[40]: {'AcceptedCmp1': 144,
      'AcceptedCmp2': 30,
      'AcceptedCmp3': 163,
      'AcceptedCmp4': 167,
      'AcceptedCmp5': 163,
      'Response': 334}
```

```
[41]: campaign_df = pd.DataFrame(campaign_data.items())
      campaign_df
```

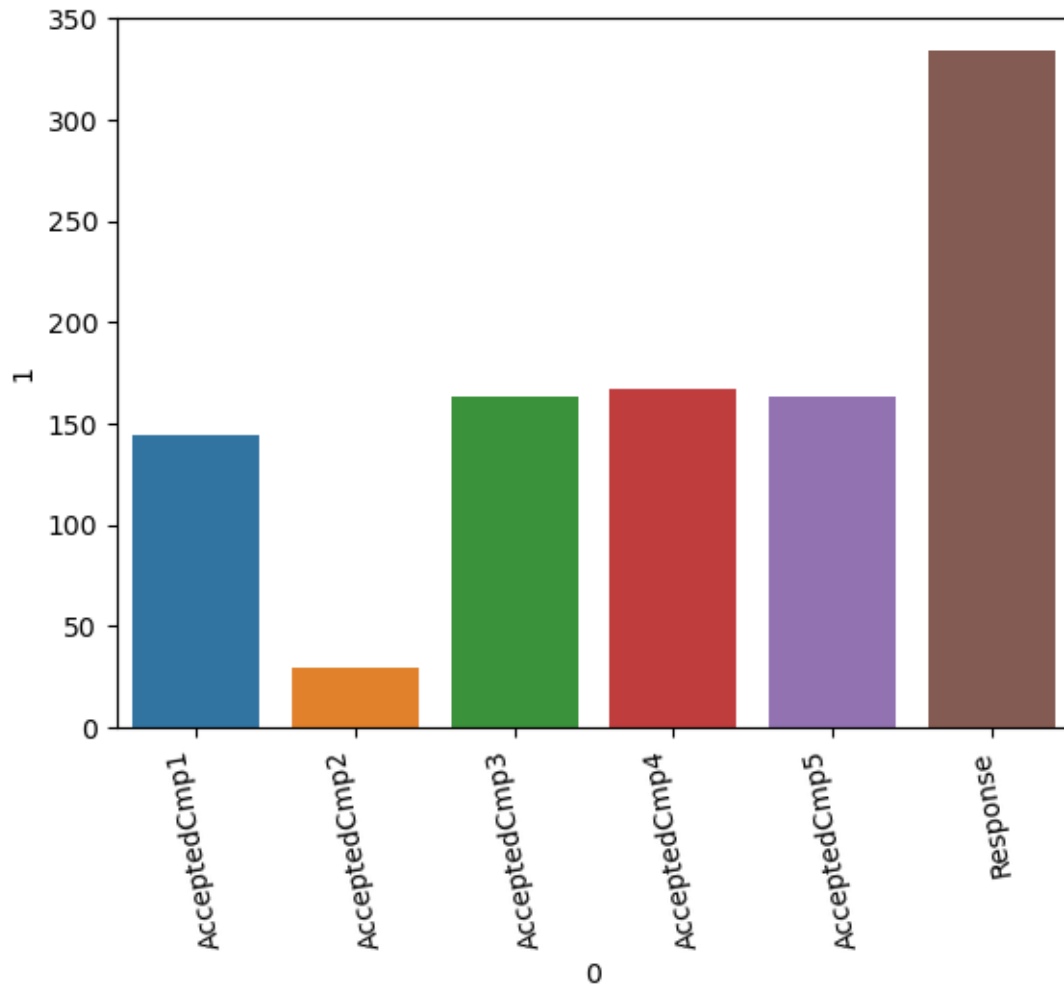
```
[41]:
```

	0	1
0	AcceptedCmp1	144
1	AcceptedCmp2	30
2	AcceptedCmp3	163
3	AcceptedCmp4	167
4	AcceptedCmp5	163
5	Response	334

```
[42]: sb.barplot(campaign_df[0],campaign_df[1])
      plt.xticks(rotation=100)
```

/Users/pc/opt/anaconda3/lib/python3.9/site-packages/seaborn/\_decorators.py:36:  
FutureWarning: Pass the following variables as keyword args: x, y. From version  
0.12, the only valid positional argument will be `data`, and passing other  
arguments without an explicit keyword will result in an error or  
misinterpretation.  
warnings.warn(

```
[42]: (array([0, 1, 2, 3, 4, 5]),
      [Text(0, 0, 'AcceptedCmp1'),
       Text(1, 0, 'AcceptedCmp2'),
       Text(2, 0, 'AcceptedCmp3'),
       Text(3, 0, 'AcceptedCmp4'),
       Text(4, 0, 'AcceptedCmp5'),
       Text(5, 0, 'Response')])
```



### Answer Q3

From the bar graph above, It can be seen that the best performing marketing campaign was the last marketing campaign and the worst performing marketing campaign was the second campaign.

### Digging deeper into the last marketing campaign

```
[43]: last_campaign_df = df1[df1["Response"] == 1]
      ↪ 1[["MntWines", "MntFruits", 'MntMeatProducts', 'MntFishProducts',
      'MntSweetProducts', 'MntGoldProds', 'NumWebPurchases', 'NumCatalogPurchases',
      'NumStorePurchases', "Country"]]
```

### What products were bought more on the last marketing campaign

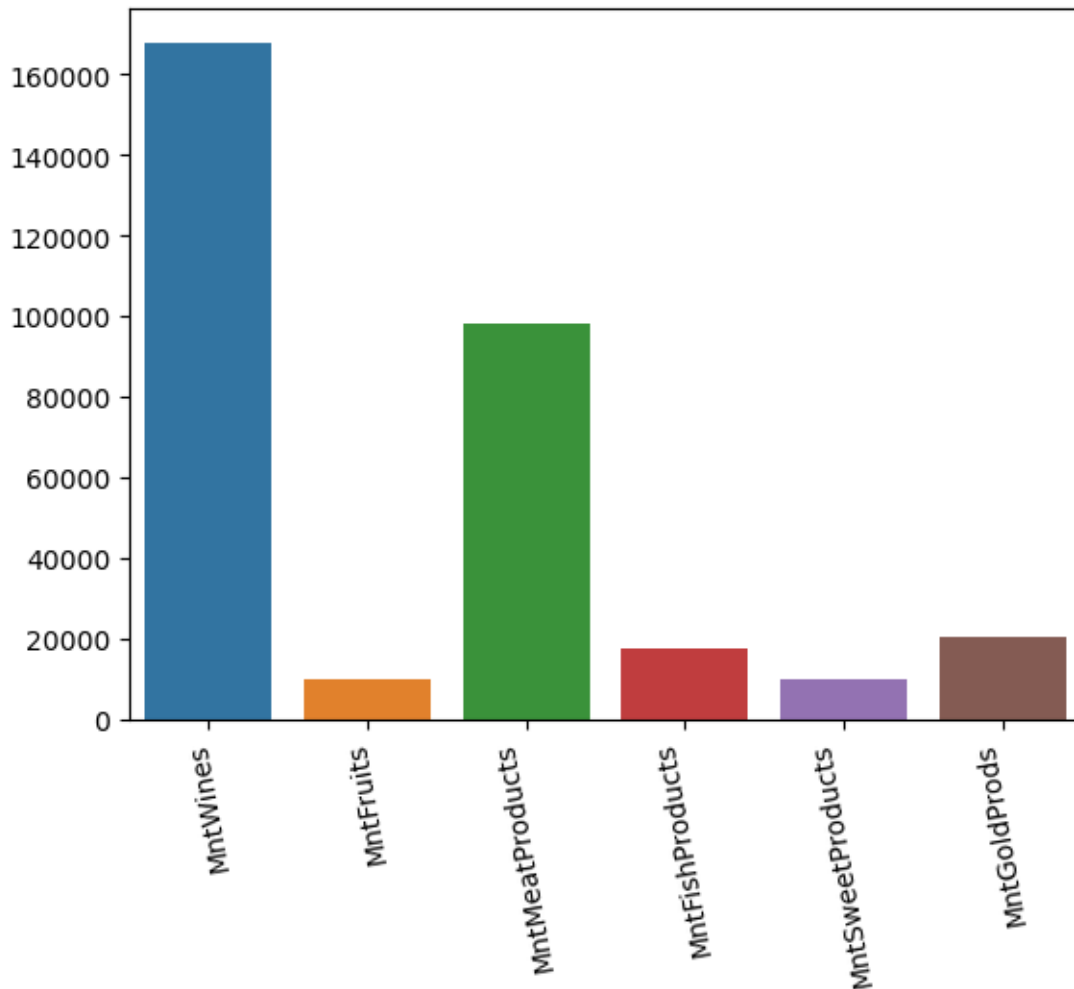
```
[44]: last_campaign_df[["MntWines", "MntFruits", 'MntMeatProducts', 'MntFishProducts',
      'MntSweetProducts', 'MntGoldProds']].sum()
```

```
[44]: MntWines          167903.0
      MntFruits        10142.0
      MntMeatProducts  98314.0
      MntFishProducts  17385.0
      MntSweetProducts 10048.0
      MntGoldProds     20523.0
      dtype: float64
```

```
[45]: last_campaign_prd = ["MntWines", "MntFruits", "MntMeatProducts", "MntFishProducts",
                          "MntSweetProducts", "MntGoldProds"]
      last_campaign_totals = [167903.0, 10142.0, 98314.0, 17385.0, 10048.0, 20523.0]
```

```
[46]: sb.barplot(x=last_campaign_prd, y=last_campaign_totals)
      plt.xticks(rotation=100)
```

```
[46]: (array([0, 1, 2, 3, 4, 5]),
      [Text(0, 0, 'MntWines'),
       Text(1, 0, 'MntFruits'),
       Text(2, 0, 'MntMeatProducts'),
       Text(3, 0, 'MntFishProducts'),
       Text(4, 0, 'MntSweetProducts'),
       Text(5, 0, 'MntGoldProds')])
```



The above bar chart shows that in the last campaign, Wine, Meat and Gold products were the top 3 performing products respectively

**Which sales channel was used by the the customers who responded to the last campaign?**

```
[47]: last_campaign_channel =
      ↪ last_campaign_df[['NumWebPurchases', 'NumCatalogPurchases',
      'NumStorePurchases']]
      last_campaign_channel.sum()
```

```
[47]: NumWebPurchases      1695.0
      NumCatalogPurchases  1404.0
      NumStorePurchases   2036.0
      dtype: float64
```

What does the average customer look like?

```
[48]: df1["Age"] = 2023 - df["Year_Birth"]
df1["Children"] = df["Kidhome"] + df["Teenhome"]
df1
```

```
[48]:
```

	ID	Year_Birth	Education	Marital_Status	Income	Kidhome	\
0	1826	1970	Graduation	Divorced	84835.0	0	
1	1	1961	Graduation	Single	57091.0	0	
2	10476	1958	Graduation	Married	67267.0	0	
3	1386	1967	Graduation	Together	32474.0	1	
4	5371	1989	Graduation	Single	21474.0	1	
...	...	...	...	...	...	...	
2235	10142	1976	PhD	Divorced	66476.0	0	
2236	5263	1977	2n Cycle	Married	31056.0	1	
2237	22	1976	Graduation	Divorced	46310.0	1	
2238	528	1978	Graduation	Married	65819.0	0	
2239	4070	1969	PhD	Married	94871.0	0	

	Teenhome	Dt_Customer	Recency	MntWines	...	AcceptedCmp3	\
0	0	2014-06-16	0	189	...	0	
1	0	2014-06-15	0	464	...	0	
2	1	2014-05-13	0	134	...	0	
3	1	2014-05-11	0	10	...	0	
4	0	2014-04-08	0	6	...	1	
...	...	...	...	...	...	...	
2235	1	2013-03-07	99	372	...	0	
2236	0	2013-01-22	99	5	...	0	
2237	0	2012-12-03	99	185	...	0	
2238	0	2012-11-29	99	267	...	0	
2239	2	2012-09-01	99	169	...	0	

	AcceptedCmp4	AcceptedCmp5	AcceptedCmp1	AcceptedCmp2	Response	\
0	0	0	0	0		1
1	0	0	0	1		1
2	0	0	0	0		0
3	0	0	0	0		0
4	0	0	0	0		1
...	...	...	...	...		...
2235	0	0	0	0		0
2236	0	0	0	0		0
2237	0	0	0	0		0
2238	0	0	0	0		0
2239	1	1	0	0		1

	Complain	Country	Age	Children
0	0	Spain	53	0
1	0	Canada	62	0

2	0	USA	65	1
3	0	Australia	56	2
4	0	Spain	34	1
...	...	...	...	...
2235	0	USA	47	1
2236	0	Spain	46	1
2237	0	Spain	47	1
2238	0	India	45	0
2239	0	Canada	54	2

[2240 rows x 30 columns]

[ ]:

[49]: df1[numerical\_attributes].mean()

```
[49]: Year_Birth      1968.805804
      Income          52247.251354
      Recency         49.109375
      MntWines        303.935714
      MntFruits        21.575000
      MntMeatProducts  166.950000
      MntFishProducts  37.525446
      MntSweetProducts 21.358036
      MntGoldProds     44.021875
      NumDealsPurchases 2.325000
      NumWebPurchases  4.080804
      NumCatalogPurchases 2.662054
      NumStorePurchases 5.790179
      NumWebVisitsMonth 5.316518
      dtype: float64
```

[50]: numerical\_attributes.append("Age")

[51]: numerical\_attributes.append("Children")

[52]: numerical\_attributes

```
[52]: ['Year_Birth',
      'Income',
      'Recency',
      'MntWines',
      'MntFruits',
      'MntMeatProducts',
      'MntFishProducts',
      'MntSweetProducts',
      'MntGoldProds',
```

```
'NumDealsPurchases',
'NumWebPurchases',
'NumCatalogPurchases',
'NumStorePurchases',
'NumWebVisitsMonth',
'Age',
'Children']
```

```
[53]: numerical_attributes.remove("Year_Birth")
```

```
[54]: df1[numerical_attributes].mean()
```

```
[54]: Income                52247.251354
Recency                    49.109375
MntWines                   303.935714
MntFruits                  21.575000
MntMeatProducts           166.950000
MntFishProducts            37.525446
MntSweetProducts           21.358036
MntGoldProds               44.021875
NumDealsPurchases          2.325000
NumWebPurchases             4.080804
NumCatalogPurchases        2.662054
NumStorePurchases          5.790179
NumWebVisitsMonth          5.316518
Age                        54.194196
Children                   0.950446
dtype: float64
```

```
[55]: df1.columns
```

```
[55]: Index(['ID', 'Year_Birth', 'Education', 'Marital_Status', 'Income', 'Kidhome',
'Teenhome', 'Dt_Customer', 'Recency', 'MntWines', 'MntFruits',
'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts',
'MntGoldProds', 'NumDealsPurchases', 'NumWebPurchases',
'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth',
'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5', 'AcceptedCmp1',
'AcceptedCmp2', 'Response', 'Complain', 'Country', 'Age', 'Children'],
dtype='object')
```

```
[56]: categorical_attr = ['Education', 'Marital_Status', 'Country']
df[categorical_attr].mode()
```

```
[56]: Education Marital_Status Country
0 Graduation Married Spain
```



**Answer Q3** ##### The average customer has: ##### Income 51447.697559 ##### Recency 48.704018 ##### MntWines 281.795268 ##### MntFruits 21.575000 ##### MntMeatProducts 145.846429 ##### MntFishProducts 32.066071 ##### MntSweetProducts 21.358036 ##### MntGoldProds 39.077232 ##### NumDealsPurchases 2.170536 ##### NumWebPurchases 3.944643 ##### NumCatalogPurchases 2.466964 ##### NumStorePurchases 5.685714 ##### NumWebVisitsMonth 5.244196 ##### Age 54.194196 ##### Children 0.950446

### Q5. Which products are performing best?

[57]: df1

```
[57]:
```

	ID	Year_Birth	Education	Marital_Status	Income	Kidhome	\
0	1826	1970	Graduation	Divorced	84835.0	0	
1	1	1961	Graduation	Single	57091.0	0	
2	10476	1958	Graduation	Married	67267.0	0	
3	1386	1967	Graduation	Together	32474.0	1	
4	5371	1989	Graduation	Single	21474.0	1	
...	...	...	...	...	...	...	
2235	10142	1976	PhD	Divorced	66476.0	0	
2236	5263	1977	2n Cycle	Married	31056.0	1	
2237	22	1976	Graduation	Divorced	46310.0	1	
2238	528	1978	Graduation	Married	65819.0	0	
2239	4070	1969	PhD	Married	94871.0	0	

	Teenhome	Dt_Customer	Recency	MntWines	...	AcceptedCmp3	\
0	0	2014-06-16	0	189	...	0	
1	0	2014-06-15	0	464	...	0	
2	1	2014-05-13	0	134	...	0	
3	1	2014-05-11	0	10	...	0	
4	0	2014-04-08	0	6	...	1	
...	...	...	...	...	...	...	
2235	1	2013-03-07	99	372	...	0	
2236	0	2013-01-22	99	5	...	0	
2237	0	2012-12-03	99	185	...	0	
2238	0	2012-11-29	99	267	...	0	
2239	2	2012-09-01	99	169	...	0	

	AcceptedCmp4	AcceptedCmp5	AcceptedCmp1	AcceptedCmp2	Response	\
0	0	0	0	0	1	
1	0	0	0	1	1	
2	0	0	0	0	0	
3	0	0	0	0	0	
4	0	0	0	0	1	
...	...	...	...	...	...	
2235	0	0	0	0	0	
2236	0	0	0	0	0	
2237	0	0	0	0	0	

2238	0	0	0	0	0
2239	1	1	0	0	1

	Complain	Country	Age	Children
0	0	Spain	53	0
1	0	Canada	62	0
2	0	USA	65	1
3	0	Australia	56	2
4	0	Spain	34	1
...	...	...	...	...
2235	0	USA	47	1
2236	0	Spain	46	1
2237	0	Spain	47	1
2238	0	India	45	0
2239	0	Canada	54	2

[2240 rows x 30 columns]

```
[58]: df1.columns
```

```
[58]: Index(['ID', 'Year_Birth', 'Education', 'Marital_Status', 'Income', 'Kidhome',
        'Teenhome', 'Dt_Customer', 'Recency', 'MntWines', 'MntFruits',
        'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts',
        'MntGoldProds', 'NumDealsPurchases', 'NumWebPurchases',
        'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth',
        'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5', 'AcceptedCmp1',
        'AcceptedCmp2', 'Response', 'Complain', 'Country', 'Age', 'Children'],
        dtype='object')
```

```
[59]: product_df = df1[["MntWines", 'MntFruits', 'MntMeatProducts', 'MntFishProducts',
        ↪ 'MntSweetProducts',
        'MntGoldProds']]
product_df
```

```
[59]:
```

	MntWines	MntFruits	MntMeatProducts	MntFishProducts	MntSweetProducts	\
0	189	80.0	379	111	76.0	
1	464	5.0	64	7	0.0	
2	134	11.0	59	15	2.0	
3	10	0.0	1	0	0.0	
4	6	16.0	24	11	0.0	
...	...	...	...	...	...	
2235	372	18.0	126	47	48.0	
2236	5	10.0	13	3	8.0	
2237	185	2.0	88	15	5.0	
2238	267	38.0	701	149	76.0	
2239	169	24.0	553	188	0.0	

	MntGoldProds
0	218
1	37
2	30
3	0
4	34
...	...
2235	78
2236	16
2237	14
2238	63
2239	144

[2240 rows x 6 columns]

```
[60]: product_list = ["MtWines", 'MtFruits', 'MtMeatProducts', 'MtFishProducts', 'MtSweetProducts',
                    'MtGoldProds']
def sum_items(df, col_list):
    myDict = {}
    for prod in col_list:
        total = df[prod].sum()
        myDict[prod] = total
    return myDict
```

```
[61]: product_performance = sum_items(product_df, product_list)
product_performance
```

```
[61]: {'MtWines': 680816,
      'MtFruits': 48328.0,
      'MtMeatProducts': 373968,
      'MtFishProducts': 84057,
      'MtSweetProducts': 47842.0,
      'MtGoldProds': 98609}
```

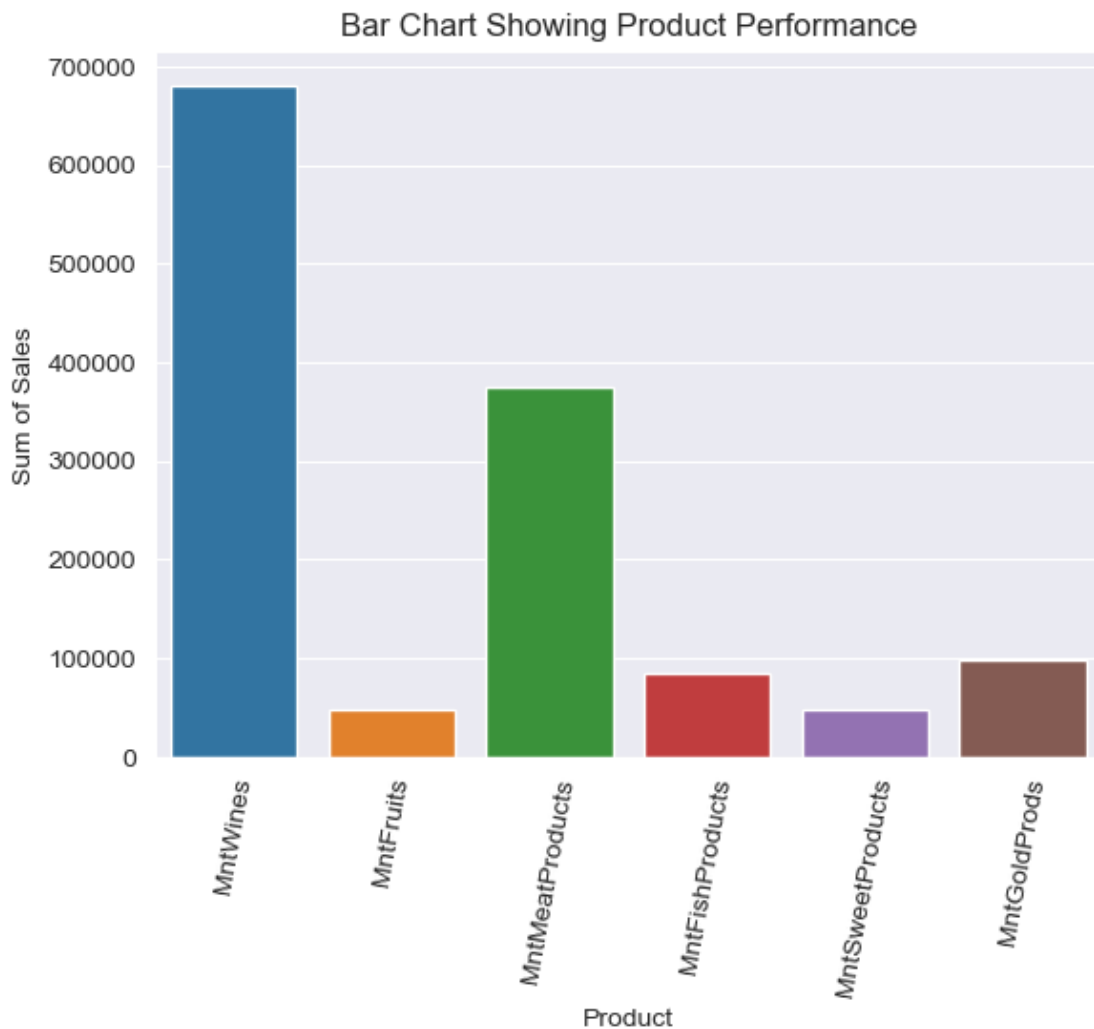
```
[62]: product_performance_df = pd.DataFrame(list(product_performance.items()),
                                             columns=["Product", "Sum of Sales"])
product_performance_df
```

```
[62]:
```

	Product	Sum of Sales
0	MtWines	680816.0
1	MtFruits	48328.0
2	MtMeatProducts	373968.0
3	MtFishProducts	84057.0
4	MtSweetProducts	47842.0
5	MtGoldProds	98609.0

```
[63]: sb.set_style("darkgrid")
sb.barplot(x=product_performance_df["Product"],y=product_performance_df["Sum of Sales"])
plt.title("Bar Chart Showing Product Performance")
plt.xticks(rotation=80)
```

```
[63]: (array([0, 1, 2, 3, 4, 5]),
[Text(0, 0, 'MntWines'),
Text(1, 0, 'MntFruits'),
Text(2, 0, 'MntMeatProducts'),
Text(3, 0, 'MntFishProducts'),
Text(4, 0, 'MntSweetProducts'),
Text(5, 0, 'MntGoldProds')])
```



## Answer to Q5

From the graph above, It can be seen that wine is the product that performed really well with sum of sales exceeding 600,000. Meat was the next performing products with sum of sales exceeding 300,000. The remaining products did not really perform as well as the Meat and Wine products. Given the the high value of gold products, it is commendable to see that gold products sold more than fish, fruit and sweet products.

### Which channels are underperforming?

```
[64]: df1.columns
```

```
[64]: Index(['ID', 'Year_Birth', 'Education', 'Marital_Status', 'Income', 'Kidhome',  
        'Teenhome', 'Dt_Customer', 'Recency', 'MntWines', 'MntFruits',  
        'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts',  
        'MntGoldProds', 'NumDealsPurchases', 'NumWebPurchases',  
        'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth',  
        'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5', 'AcceptedCmp1',  
        'AcceptedCmp2', 'Response', 'Complain', 'Country', 'Age', 'Children'],  
        dtype='object')
```

```
[65]: channels_df = df1[['NumWebPurchases', 'NumCatalogPurchases', 'NumStorePurchases']]  
      channels_df
```

```
[65]:
```

	NumWebPurchases	NumCatalogPurchases	NumStorePurchases
0	4.0	4	6
1	7.0	3	7
2	3.0	2	5
3	1.0	0	2
4	3.0	1	2
...	...	...	...
2235	5.0	2	11
2236	1.0	0	3
2237	6.0	1	5
2238	5.0	4	10
2239	8.0	5	4

[2240 rows x 3 columns]

```
[66]: sale_channels = sum_items(channels_df,  
                                ↳  
                                ↳(['NumWebPurchases', 'NumCatalogPurchases', 'NumStorePurchases'])  
                                sale_channels
```

```
[66]: {'NumWebPurchases': 9141.0,  
        'NumCatalogPurchases': 5963,  
        'NumStorePurchases': 12970}
```

```
[67]: sale_channels_df = pd.DataFrame(sale_channels.items(),
                                     columns=["Channel", "Total Num of Sales"])
sale_channels_df
```

```
[67]:
```

	Channel	Total Num of Sales
0	NumWebPurchases	9141.0
1	NumCatalogPurchases	5963.0
2	NumStorePurchases	12970.0

```
[68]: channel_data = [num for num in sale_channels_df["Total Num of Sales"]]
channel_labels = [label for label in sale_channels_df["Channel"]]
```

```
[69]: fig, ax = plt.subplots(figsize=(6, 4), subplot_kw=dict(aspect="equal"))

def func(pct, allvals):
    absolute = int(np.round(pct/100.*np.sum(allvals)))
    return f"{pct:.1f}%\n({absolute:d})"

wedges, texts, autotexts = ax.pie(channel_data, autopct=lambda pct: func(pct,
↪channel_data),
                                textprops=dict(color="w"))

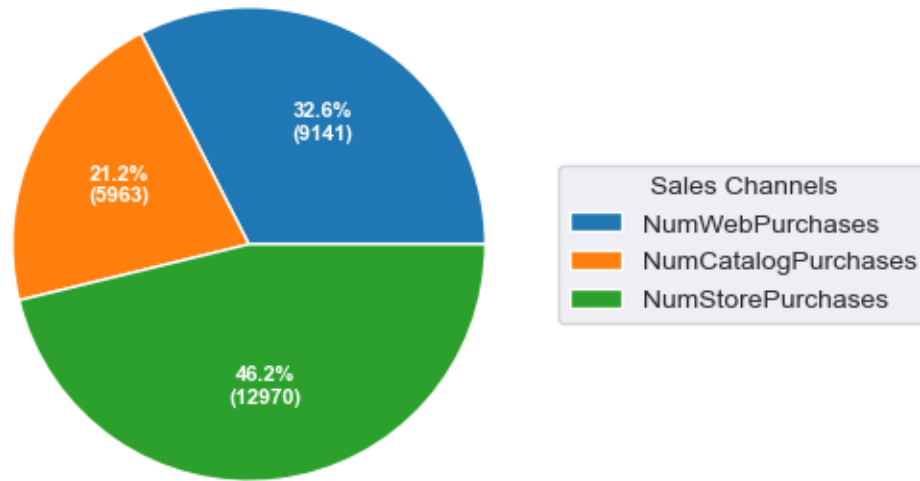
ax.legend(wedges, channel_labels,
          title="Sales Channels",
          loc="center left",
          bbox_to_anchor=(1, 0, 0.5, 1))

plt.setp(autotexts, size=8, weight="bold")

ax.set_title("Sales Channels Performance")

plt.show()
```

## Sales Channels Performance



### Answer to Q6

From the pie chart above, it is clear that the catalog purchase is the underperforming sales channel when compared to the other two channels. The Store purchase channel is the most effective one generating a total number of sales of 12,970 which is 46.2% of the total number of sales from all channels.

[96]: df1

```
[96]:
```

	ID	Year_Birth	Education	Marital_Status	Income	Kidhome	\
0	1826	1970	Graduation	Divorced	84835.0	0	
1	1	1961	Graduation	Single	57091.0	0	
2	10476	1958	Graduation	Married	67267.0	0	
3	1386	1967	Graduation	Together	32474.0	1	
4	5371	1989	Graduation	Single	21474.0	1	
...	...	...	...	...	...	...	
2235	10142	1976	PhD	Divorced	66476.0	0	
2236	5263	1977	2n Cycle	Married	31056.0	1	
2237	22	1976	Graduation	Divorced	46310.0	1	
2238	528	1978	Graduation	Married	65819.0	0	
2239	4070	1969	PhD	Married	94871.0	0	

	Teenhome	Dt_Customer	Recency	MntWines	...	AcceptedCmp3	\
0	0	2014-06-16	0	189	...	0	
1	0	2014-06-15	0	464	...	0	

2	1	2014-05-13	0	134	...	0
3	1	2014-05-11	0	10	...	0
4	0	2014-04-08	0	6	...	1
...	...	...	...	...	...	...
2235	1	2013-03-07	99	372	...	0
2236	0	2013-01-22	99	5	...	0
2237	0	2012-12-03	99	185	...	0
2238	0	2012-11-29	99	267	...	0
2239	2	2012-09-01	99	169	...	0

	AcceptedCmp4	AcceptedCmp5	AcceptedCmp1	AcceptedCmp2	Response	\
0	0	0	0	0	1	
1	0	0	0	1	1	
2	0	0	0	0	0	
3	0	0	0	0	0	
4	0	0	0	0	1	
...	...	...	...	...	...	
2235	0	0	0	0	0	
2236	0	0	0	0	0	
2237	0	0	0	0	0	
2238	0	0	0	0	0	
2239	1	1	0	0	1	

	Complain	Country	Age	Children
0	0	Spain	53	0
1	0	Canada	62	0
2	0	USA	65	1
3	0	Australia	56	2
4	0	Spain	34	1
...	...	...	...	...
2235	0	USA	47	1
2236	0	Spain	46	1
2237	0	Spain	47	1
2238	0	India	45	0
2239	0	Canada	54	2

[2240 rows x 30 columns]

```
[97]: df1.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2240 entries, 0 to 2239
Data columns (total 30 columns):
#   Column                Non-Null Count  Dtype
---  -
0   ID                    2240 non-null  int64
1   Year_Birth            2240 non-null  int64
```



2	Education	2240	non-null	object
3	Marital_Status	2240	non-null	object
4	Income	2240	non-null	float64
5	Kidhome	2240	non-null	int64
6	Teenhome	2240	non-null	int64
7	Dt_Customer	2240	non-null	object
8	Recency	2240	non-null	int64
9	MntWines	2240	non-null	int64
10	MntFruits	2240	non-null	float64
11	MntMeatProducts	2240	non-null	int64
12	MntFishProducts	2240	non-null	int64
13	MntSweetProducts	2240	non-null	float64
14	MntGoldProds	2240	non-null	int64
15	NumDealsPurchases	2240	non-null	int64
16	NumWebPurchases	2240	non-null	float64
17	NumCatalogPurchases	2240	non-null	int64
18	NumStorePurchases	2240	non-null	int64
19	NumWebVisitsMonth	2240	non-null	int64
20	AcceptedCmp3	2240	non-null	int64
21	AcceptedCmp4	2240	non-null	int64
22	AcceptedCmp5	2240	non-null	int64
23	AcceptedCmp1	2240	non-null	int64
24	AcceptedCmp2	2240	non-null	int64
25	Response	2240	non-null	int64
26	Complain	2240	non-null	int64
27	Country	2240	non-null	object
28	Age	2240	non-null	int64
29	Children	2240	non-null	int64

dtypes: float64(4), int64(22), object(4)

memory usage: 525.1+ KB

## ANALYSING THE PURCHASE HABITS BY INCOME AND AGE GROUP

```
[72]: #Splitting the datasets into 4 age groups namely children, adolescents, adult,
      ↪and senior adult
```

```
children = [0,12]
adolescent = [13,18]
adult = [19,59]
senior = [60]
```

```
[73]: children_df = df1[(df1["Age"] > children[0]) & (df1["Age"] <= children[1])]
      children_df
```

[73]: Empty DataFrame

Columns: [ID, Year\_Birth, Education, Marital\_Status, Income, Kidhome, Teenhome, Dt\_Customer, Recency, MntWines, MntFruits, MntMeatProducts, MntFishProducts, MntSweetProducts, MntGoldProds, NumDealsPurchases, NumWebPurchases, NumCatalogPurchases, NumStorePurchases, NumWebVisitsMonth, AcceptedCmp3,

```
AcceptedCmp4, AcceptedCmp5, AcceptedCmp1, AcceptedCmp2, Response, Complain,
Country, Age, Children]
Index: []
```

```
[0 rows x 30 columns]
```

```
[74]: adolescent_df = df1[(df1["Age"] >= adolescent[0]) & (df1["Age"] <=
↳ adolescent[1])]
adolescent_df
```

```
[74]: Empty DataFrame
Columns: [ID, Year_Birth, Education, Marital_Status, Income, Kidhome, Teenhome,
Dt_Customer, Recency, MntWines, MntFruits, MntMeatProducts, MntFishProducts,
MntSweetProducts, MntGoldProds, NumDealsPurchases, NumWebPurchases,
NumCatalogPurchases, NumStorePurchases, NumWebVisitsMonth, AcceptedCmp3,
AcceptedCmp4, AcceptedCmp5, AcceptedCmp1, AcceptedCmp2, Response, Complain,
Country, Age, Children]
Index: []
```

```
[0 rows x 30 columns]
```

```
[75]: adult_df = df1[(df1["Age"] >= adult[0]) & (df1["Age"] <= adult[1])]
adult_df
```

```
[75]:
```

	ID	Year_Birth	Education	Marital_Status	Income	Kidhome	\
0	1826	1970	Graduation	Divorced	84835.0	0	
3	1386	1967	Graduation	Together	32474.0	1	
4	5371	1989	Graduation	Single	21474.0	1	
7	1991	1967	Graduation	Together	44931.0	0	
11	5642	1979	Master	Together	62499.0	1	
...	...	...	...	...	...	...	
2235	10142	1976	PhD	Divorced	66476.0	0	
2236	5263	1977	2n Cycle	Married	31056.0	1	
2237	22	1976	Graduation	Divorced	46310.0	1	
2238	528	1978	Graduation	Married	65819.0	0	
2239	4070	1969	PhD	Married	94871.0	0	

	Teenhome	Dt_Customer	Recency	MntWines	...	AcceptedCmp3	\
0	0	2014-06-16	0	189	...	0	
3	1	2014-05-11	0	10	...	0	
4	0	2014-04-08	0	6	...	1	
7	1	2014-01-18	0	78	...	0	
11	0	2013-12-09	0	140	...	0	
...	...	...	...	...	...	...	
2235	1	2013-03-07	99	372	...	0	
2236	0	2013-01-22	99	5	...	0	
2237	0	2012-12-03	99	185	...	0	

2238	0	2012-11-29	99	267	...	0
2239	2	2012-09-01	99	169	...	0

	AcceptedCmp4	AcceptedCmp5	AcceptedCmp1	AcceptedCmp2	Response	\
0	0	0	0	0	1	
3	0	0	0	0	0	
4	0	0	0	0	1	
7	0	0	0	0	0	
11	0	0	0	0	0	
...	...	...	...	...	...	
2235	0	0	0	0	0	
2236	0	0	0	0	0	
2237	0	0	0	0	0	
2238	0	0	0	0	0	
2239	1	1	0	0	1	

	Complain	Country	Age	Children
0	0	Spain	53	0
3	0	Australia	56	2
4	0	Spain	34	1
7	0	Spain	56	1
11	0	Spain	44	1
...	...	...	...	...
2235	0	USA	47	1
2236	0	Spain	46	1
2237	0	Spain	47	1
2238	0	India	45	0
2239	0	Canada	54	2

[1496 rows x 30 columns]

```
[76]: senior_df = df1[df1["Age"] >=
↳senior[0]][["Marital_Status","Income",'MntWines','MntFruits',
'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts',
'MntGoldProds', 'NumDealsPurchases', 'NumWebPurchases',
'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth','Age'],
↳'Children']]
senior_df
```

```
[76]: Marital_Status  Income  MntWines  MntFruits  MntMeatProducts  \
1      Single    57091.0      464      5.0          64
2      Married    67267.0     134     11.0          59
5      Single    71691.0     336     80.0         411
6      Married    63564.0     769     80.0         252
8      Married    65324.0     384      0.0         102
...      ...      ...      ...      ...      ...
2202    Single    23091.0      35      0.0          11
```

2216	Divorced	50611.0	459	0.0	24
2217	Divorced	50611.0	459	0.0	24
2227	Together	62568.0	362	17.0	398
2233	Divorced	36640.0	15	6.0	8

	MntFishProducts	MntSweetProducts	MntGoldProds	NumDealsPurchases	\
1	7	0.0	37		1
2	15	2.0	30		1
5	240	32.0	43		1
6	15	34.0	65		1
8	21	32.0	5		3
...	...	...	...	...	
2202	0	0.0	2		4
2216	6	0.0	4		6
2217	6	0.0	4		6
2227	80	35.0	61		3
2233	7	4.0	25		1

	NumWebPurchases	NumCatalogPurchases	NumStorePurchases	\
1	7.0	3	7	
2	3.0	2	5	
5	4.0	7	5	
6	10.0	10	7	
8	6.0	2	9	
...	...	...	...	
2202	2.0	1	3	
2216	4.0	5	7	
2217	4.0	5	7	
2227	5.0	3	5	
2233	2.0	1	2	

	NumWebVisitsMonth	Age	Children
1	5	62	0
2	2	65	1
5	2	65	0
6	6	69	0
8	4	69	1
...	...	...	...
2202	7	60	2
2216	6	63	1
2217	6	63	1
2227	4	61	1
2233	5	123	1

[744 rows x 15 columns]

```
[100]: print(adult_df["Income"].max())  
print (adult_df["Income"].mean())
```

```
666666.0  
49733.0852399419
```

```
[101]: print(senior_df["Income"].max())  
print (senior_df["Income"].mean())
```

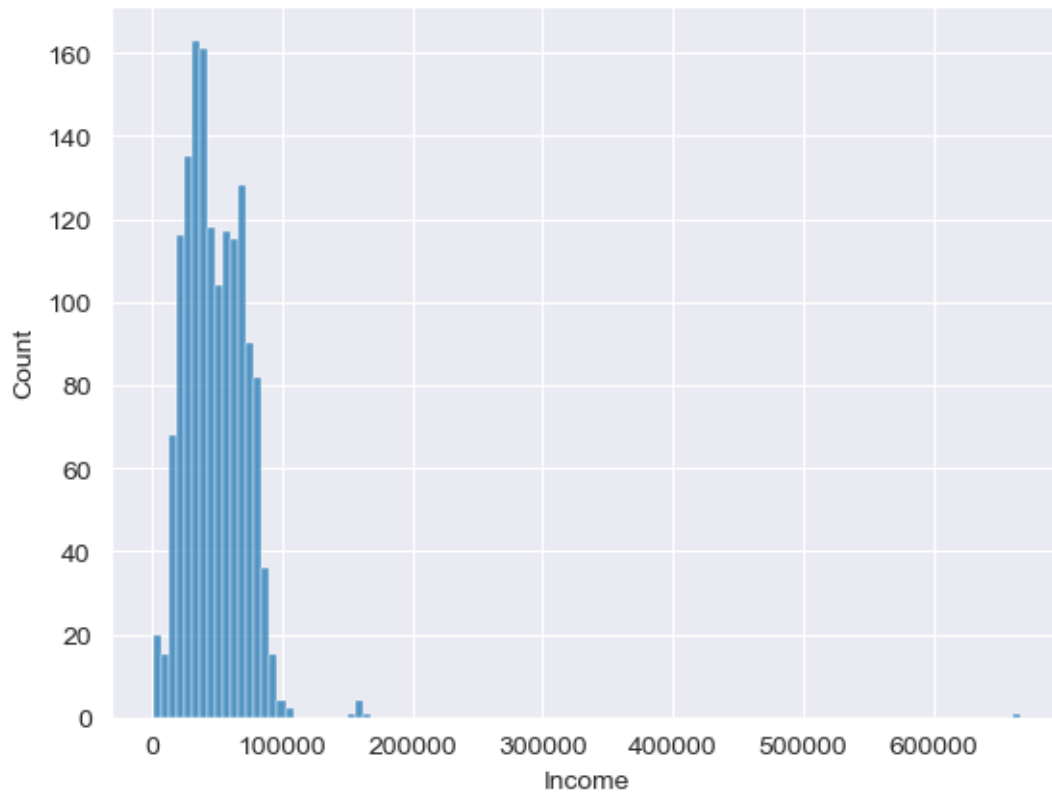
```
156924.0  
57302.617625723
```

Analysing the purchase habits for each age group exploration will be done on the basis of:

1. Income levels of the age group
2. Type of products consumed or purchased
3. Type of sales channels used

```
[77]: sb.histplot(data=adult_df["Income"])
```

```
[77]: <AxesSubplot:xlabel='Income', ylabel='Count'>
```



```
[78]: adult_df["Income"].max()
```

```
[78]: 666666.0
```

The adult age group has a few individuals with relatively higher income so I will separate this individuals to study their spending habits

```
[79]: #individuals with higher income
adult_df_high = adult_df.loc[adult_df["Income"] > 130000]
adult_df_high
```

```
[79]:
```

	ID	Year_Birth	Education	Marital_Status	Income	Kidhome	\
325	4931	1977	Graduation	Together	157146.0	0	
497	1501	1982	PhD	Married	160803.0	0	
527	9432	1977	Graduation	Together	666666.0	1	
731	1503	1976	PhD	Together	162397.0	1	
853	5336	1971	Master	Together	157733.0	1	
1826	5555	1975	Graduation	Divorced	153924.0	0	
2204	8475	1973	PhD	Married	157243.0	0	

	Teenhome	Dt_Customer	Recency	MntWines	...	AcceptedCmp3	\
--	----------	-------------	---------	----------	-----	--------------	---

325	0	2013-04-29	13	1	...	0
497	0	2012-08-04	21	55	...	0
527	0	2013-06-02	23	9	...	0
731	1	2013-06-03	31	85	...	0
853	0	2013-06-04	37	39	...	0
1826	0	2014-02-07	81	1	...	0
2204	1	2014-03-01	98	20	...	0

	AcceptedCmp4	AcceptedCmp5	AcceptedCmp1	AcceptedCmp2	Response	\
325	0	0	0	0	0	
497	0	0	0	0	0	
527	0	0	0	0	0	
731	0	0	0	0	0	
853	0	0	0	0	0	
1826	0	0	0	0	0	
2204	0	0	0	0	0	

	Complain	Country	Age	Children
325	0	Saudi Arabia	46	0
497	0	USA	41	0
527	0	Saudi Arabia	46	1
731	0	Spain	47	2
853	0	Spain	52	1
1826	0	Spain	48	0
2204	0	India	50	1

[7 rows x 30 columns]

```
[80]: #Adults with not very high income (ie income follws normal distribution)
adult_df_normal = adult_df.loc[adult_df["Income"] < 130000]
adult_df_normal
```

```
[80]:
```

	ID	Year_Birth	Education	Marital_Status	Income	Kidhome	\
0	1826	1970	Graduation	Divorced	84835.0	0	
3	1386	1967	Graduation	Together	32474.0	1	
4	5371	1989	Graduation	Single	21474.0	1	
7	1991	1967	Graduation	Together	44931.0	0	
11	5642	1979	Master	Together	62499.0	1	
...	...	...	...	...	...	...	
2235	10142	1976	PhD	Divorced	66476.0	0	
2236	5263	1977	2n Cycle	Married	31056.0	1	
2237	22	1976	Graduation	Divorced	46310.0	1	
2238	528	1978	Graduation	Married	65819.0	0	
2239	4070	1969	PhD	Married	94871.0	0	

	Teenhome	Dt_Customer	Recency	MntWines	...	AcceptedCmp3	\
0	0	2014-06-16	0	189	...	0	

3	1	2014-05-11	0	10	...	0
4	0	2014-04-08	0	6	...	1
7	1	2014-01-18	0	78	...	0
11	0	2013-12-09	0	140	...	0
...	...	...	...	...	...	...
2235	1	2013-03-07	99	372	...	0
2236	0	2013-01-22	99	5	...	0
2237	0	2012-12-03	99	185	...	0
2238	0	2012-11-29	99	267	...	0
2239	2	2012-09-01	99	169	...	0

	AcceptedCmp4	AcceptedCmp5	AcceptedCmp1	AcceptedCmp2	Response \
0	0	0	0	0	1
3	0	0	0	0	0
4	0	0	0	0	1
7	0	0	0	0	0
11	0	0	0	0	0
...	...	...	...	...	...
2235	0	0	0	0	0
2236	0	0	0	0	0
2237	0	0	0	0	0
2238	0	0	0	0	0
2239	1	1	0	0	1

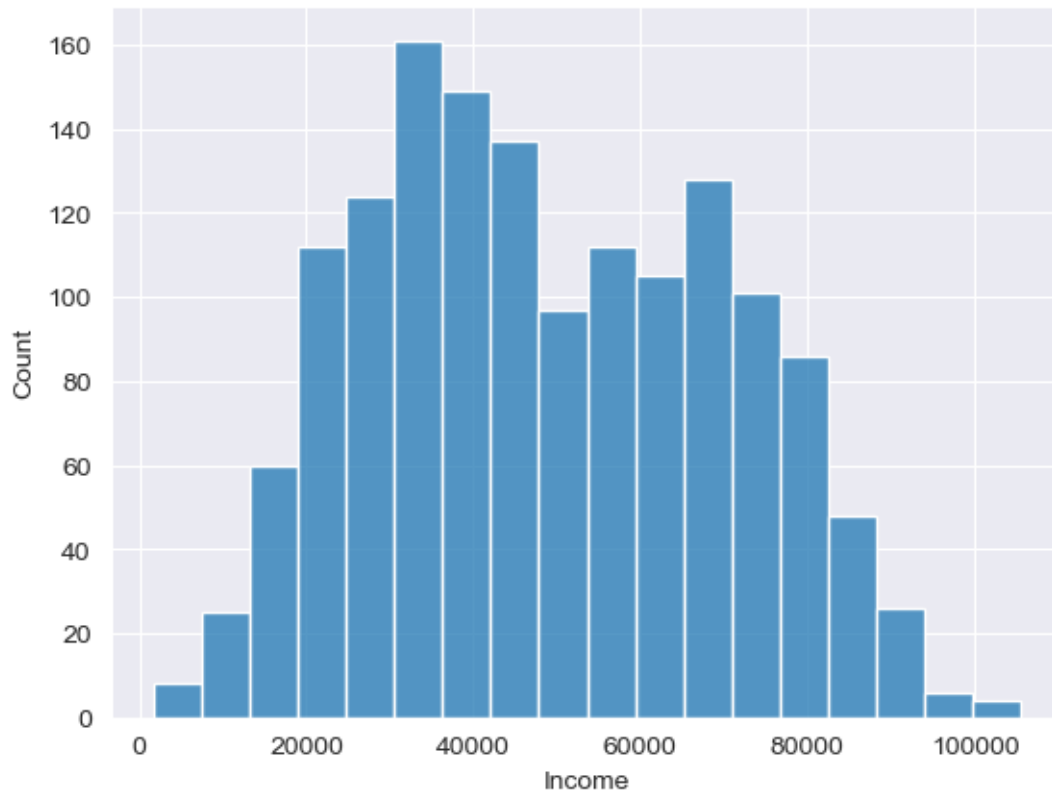
	Complain	Country	Age	Children
0	0	Spain	53	0
3	0	Australia	56	2
4	0	Spain	34	1
7	0	Spain	56	1
11	0	Spain	44	1
...	...	...	...	...
2235	0	USA	47	1
2236	0	Spain	46	1
2237	0	Spain	47	1
2238	0	India	45	0
2239	0	Canada	54	2

[1489 rows x 30 columns]

```
[81]: sb.histplot(data=adult_df_normal["Income"])
```

```
[81]: <AxesSubplot:xlabel='Income', ylabel='Count'>
```





```
[82]: adult_normal_df =
↳ adult_df_normal[["Marital_Status", "Income", "MntWines", "MntFruits", "MntMeatProducts",
↳ "MntFishProducts", "MntSweetProducts", "MntGoldProds", "NumDealsPurchases",
↳ "NumWebPurchases", "NumCatalogPurchases", "NumStorePurchases", "NumWebVisitsMonth",
↳ "Age", "Children"]]
adult_normal_df
```

```
[82]:
```

	Marital_Status	Income	MntWines	MntFruits	MntMeatProducts	\
0	Divorced	84835.0	189	80.0		379
3	Together	32474.0	10	0.0		1
4	Single	21474.0	6	16.0		24
7	Together	44931.0	78	0.0		11
11	Together	62499.0	140	4.0		61
...	...	...	...	...	...	
2235	Divorced	66476.0	372	18.0		126
2236	Married	31056.0	5	10.0		13
2237	Divorced	46310.0	185	2.0		88
2238	Married	65819.0	267	38.0		701
2239	Married	94871.0	169	24.0		553

	MntFishProducts	MntSweetProducts	MntGoldProds	NumDealsPurchases	\
0	111	76.0	218		1
3	0	0.0	0		1
4	11	0.0	34		2
7	0	0.0	7		1
11	0	13.0	4		2
...	...	...	...	...	
2235	47	48.0	78		2
2236	3	8.0	16		1
2237	15	5.0	14		2
2238	149	76.0	63		1
2239	188	0.0	144		1

	NumWebPurchases	NumCatalogPurchases	NumStorePurchases	\
0	4.0		4	6
3	1.0		0	2
4	3.0		1	2
7	2.0		1	3
11	3.0		1	6
...	...	...	...	
2235	5.0		2	11
2236	1.0		0	3
2237	6.0		1	5
2238	5.0		4	10
2239	8.0		5	4

	NumWebVisitsMonth	Age	Children
0	1	53	0
3	7	56	2
4	7	34	1
7	5	56	1
11	4	44	1
...	...	...	...
2235	4	47	1
2236	8	46	1
2237	8	47	1
2238	3	45	0
2239	7	54	2

[1489 rows x 15 columns]

```
[83]: adult_normal_prod = adult_normal_df[["MntWines", "MntFruits", "MntMeatProducts",
      "MntFishProducts", "MntSweetProducts", "MntGoldProds"]].sum()
adult_normal_prod
```

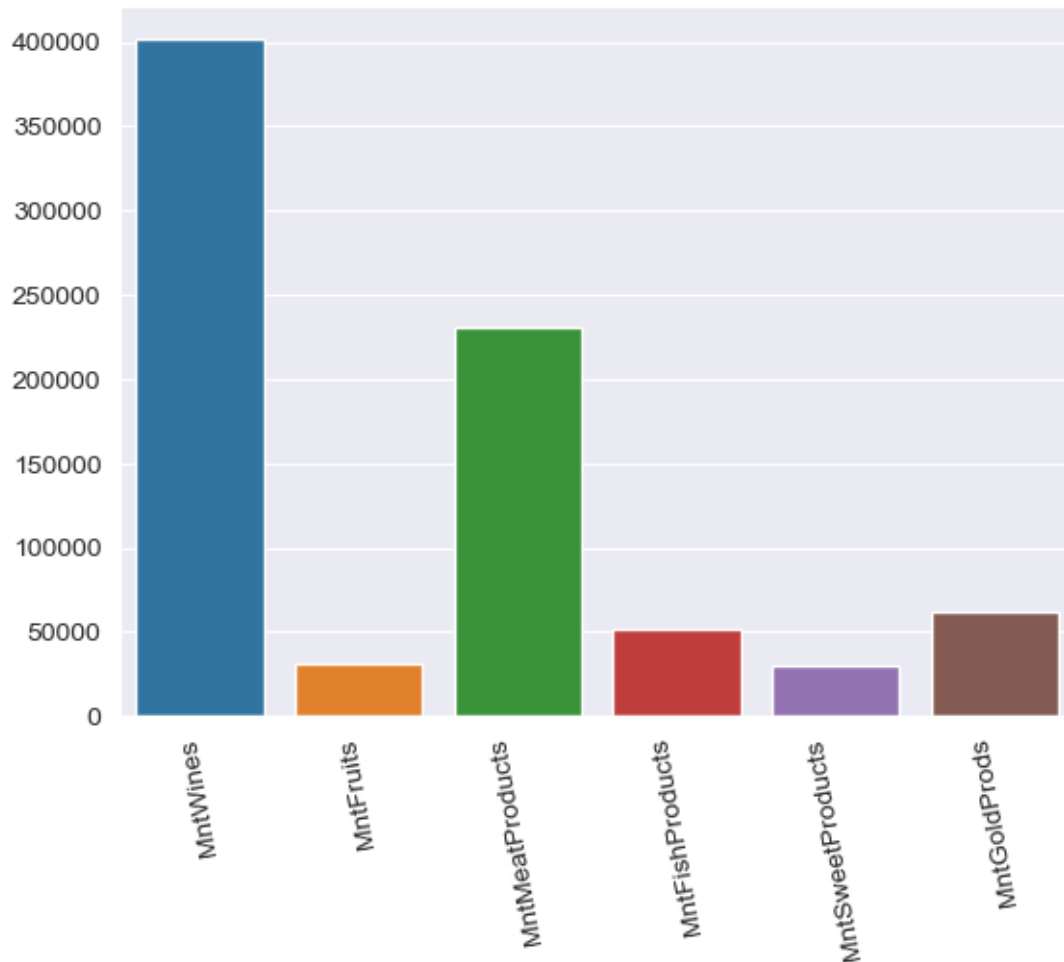
```
[83]: MntWines          401343.0
      MntFruits        30883.0
      MntMeatProducts  230648.0
      MntFishProducts  52205.0
      MntSweetProducts 30480.0
      MntGoldProds     61527.0
      dtype: float64
```

```
[84]: adult_prd = _
      ↪ ["MntWines", "MntFruits", "MntMeatProducts", "MntFishProducts", "MntSweetProducts",
        "MntGoldProds"]

      adult_prd_sum = [401343.0, 30883.0, 230648.0, 52205.0, 30480.0, 61527.0]
```

```
[85]: sb.barplot(x=adult_prd, y=adult_prd_sum)
      plt.xticks(rotation=100)
```

```
[85]: (array([0, 1, 2, 3, 4, 5]),
      [Text(0, 0, 'MntWines'),
        Text(1, 0, 'MntFruits'),
        Text(2, 0, 'MntMeatProducts'),
        Text(3, 0, 'MntFishProducts'),
        Text(4, 0, 'MntSweetProducts'),
        Text(5, 0, 'MntGoldProds')])
```



In tune with the general population, the adult age group with the low income consume wine and meat products the most. They also spend on gold products

```
[86]: adult_normal_channel = adult_normal_df[["NumWebPurchases", "NumCatalogPurchases",
                                             "NumStorePurchases"]].sum()
adult_normal_channel
```

```
[86]: NumWebPurchases      5781.0
      NumCatalogPurchases  3475.0
      NumStorePurchases   8200.0
      dtype: float64
```

```
[87]: adult_normal_channel_data = [5781.0, 3475.0, 8200.0]
      adult_normal_channel_label = □
      ↪ ["NumWebPurchases", "NumCatalogPurchases", "NumStorePurchases"]
```

```
[88]: fig, ax = plt.subplots(figsize=(6, 4), subplot_kw=dict(aspect="equal"))

def func(pct, allvals):
    absolute = int(np.round(pct/100.*np.sum(allvals)))
    return f"{pct:.1f}%\n({absolute:d})"

wedges, texts, autotexts = ax.pie(adult_normal_channel_data, autopct=lambda pct:
    ↪ func(pct, adult_normal_channel_data),
                                textprops=dict(color="w"))

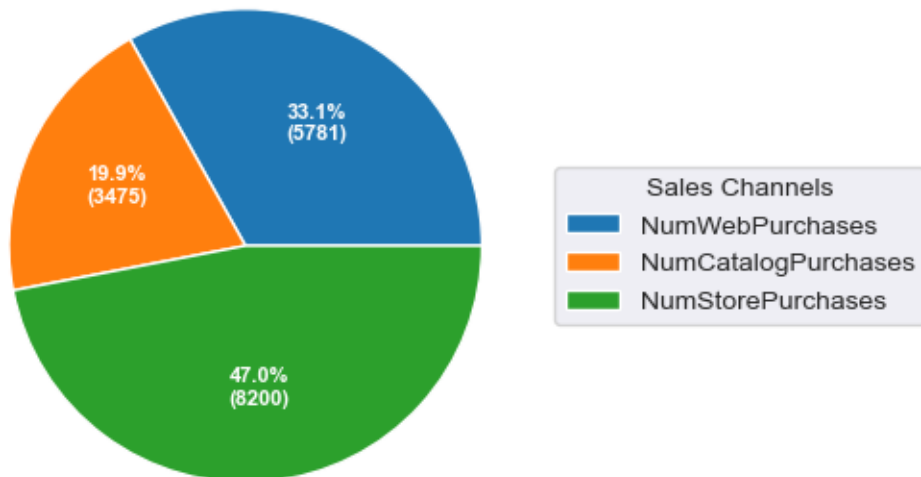
ax.legend(wedges, adult_normal_channel_label,
          title="Sales Channels",
          loc="center left",
          bbox_to_anchor=(1, 0, 0.5, 1))

plt.setp(autotexts, size=8, weight="bold")

ax.set_title("Sales Channels Performance (Normal Income Earners)")

plt.show()
```

Sales Channels Performance (Normal Income Earners)



As with the the general population yet again, normal income earners prefer to use the store for purchases as shown above

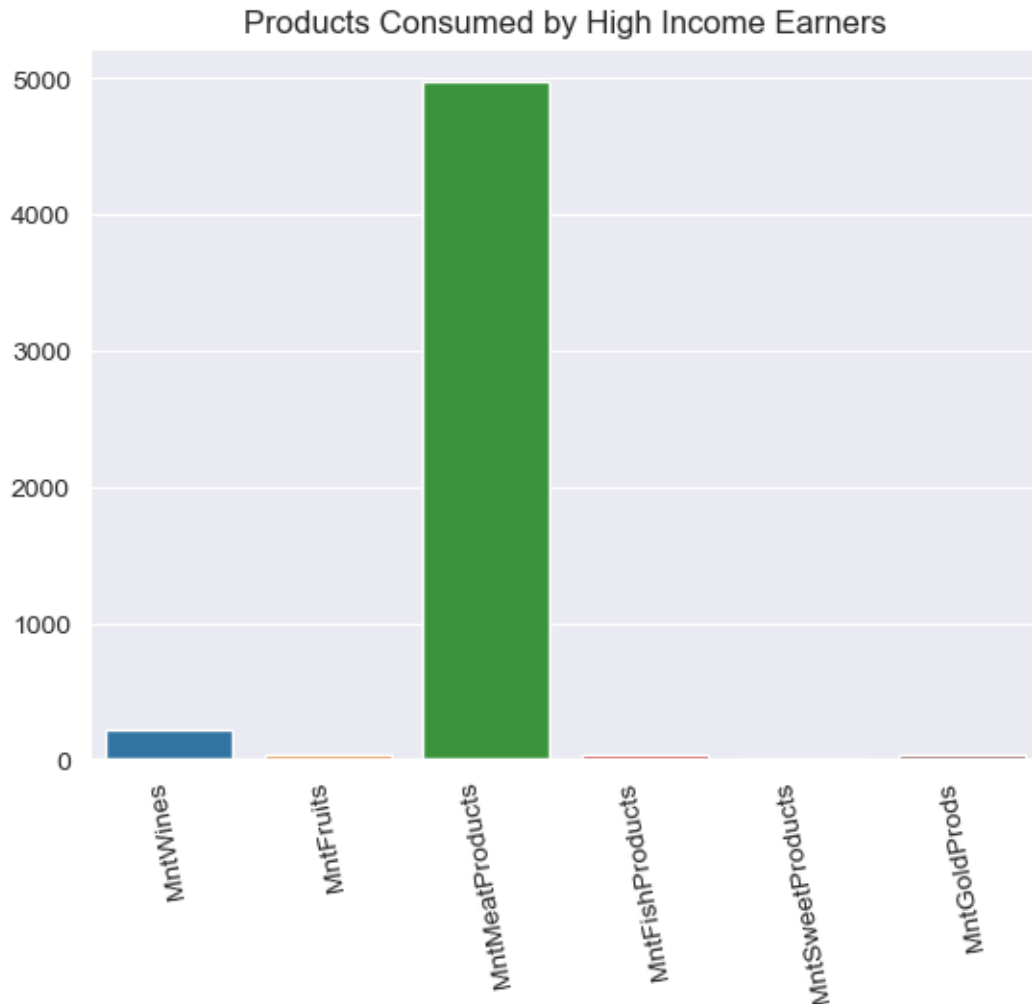
```
[89]: # analysing the purchase habits of high income earners now
adult_df_high_prod = adult_df_high[["MntWines", "MntFruits", "MntMeatProducts",
                                     "MntFishProducts", "MntSweetProducts", "MntGoldProds"]].sum()
adult_df_high_prod
```

```
[89]: MntWines          210.0
MntFruits           35.0
MntMeatProducts     4973.0
MntFishProducts      33.0
MntSweetProducts      9.0
MntGoldProds        29.0
dtype: float64
```

```
[90]: adult_high_prd =
↳ ["MntWines", "MntFruits", "MntMeatProducts", "MntFishProducts", "MntSweetProducts",
   "MntGoldProds"]

adult_high_prd_sum = [210.0, 35.0, 4973.0, 33.0, 9.0, 29.0]
```

```
[91]: sb.barplot(x = adult_high_prd, y = adult_high_prd_sum)
plt.xticks(rotation=100)
plt.title("Products Consumed by High Income Earners")
plt.show()
```



From the bar graph above it can be seen that high income earners are spending more on Meat products. This is different from the spending habits of the general population

```
[92]: adult_high_channel = adult_df_high[["NumWebPurchases", "NumCatalogPurchases",
                                           "NumStorePurchases"]].sum()
adult_high_channel
```

```
[92]: NumWebPurchases      9.0
      NumCatalogPurchases  79.0
      NumStorePurchases    6.0
      dtype: float64
```

```
[93]: adult_high_channel_data = [9.0, 79.0, 6.0]
      adult_high_channel_label =
      ↪ ["NumWebPurchases", "NumCatalogPurchases", "NumStorePurchases"]
```

```
[94]: fig, ax = plt.subplots(figsize=(6, 4), subplot_kw=dict(aspect="equal"))

def func(pct, allvals):
    absolute = int(np.round(pct/100.*np.sum(allvals)))
    return f"{pct:.1f}%\n({absolute:d})"

wedges, texts, autotexts = ax.pie(adult_high_channel_data, autopct=lambda pct: func(pct, adult_high_channel_data),
    textprops=dict(color="w"))

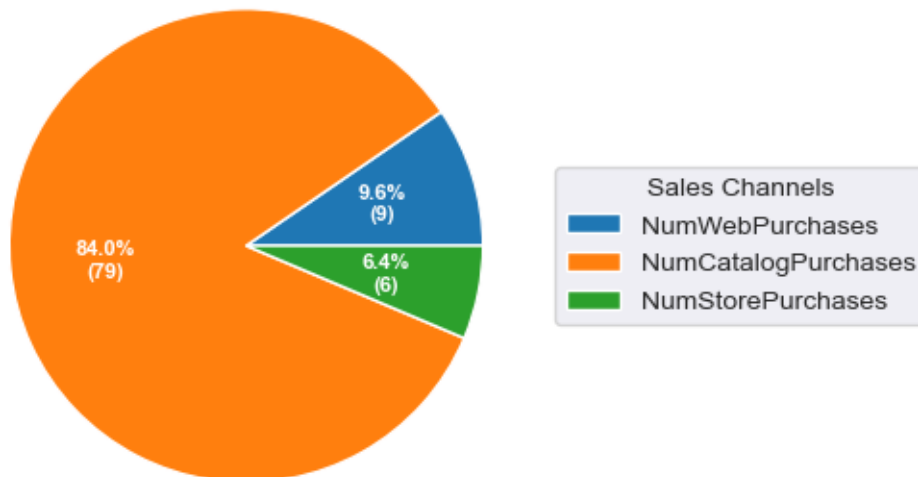
ax.legend(wedges, adult_high_channel_label,
    title="Sales Channels",
    loc="center left",
    bbox_to_anchor=(1, 0, 0.5, 1))

plt.setp(autotexts, size=8, weight="bold")

ax.set_title("Sales Channels Performance (High Income Earners)")

plt.show()
```

Sales Channels Performance (High Income Earners)

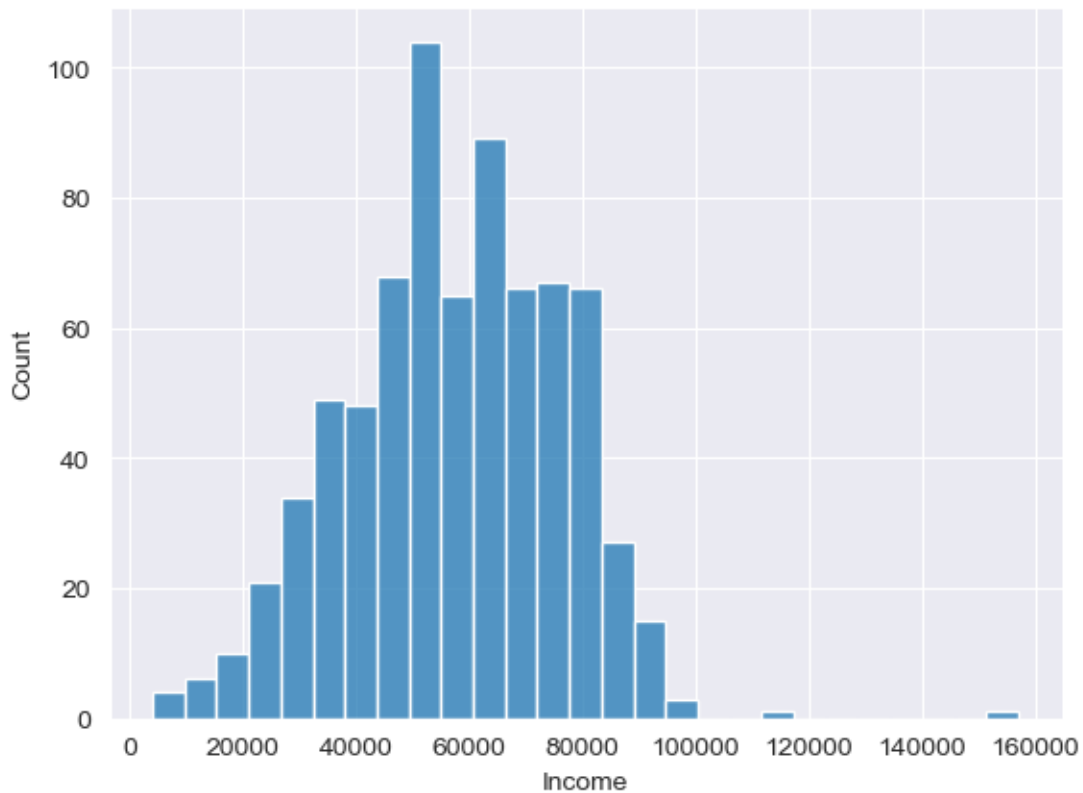


Again as opposed to the general and low income earners, High Income earners generally tend to purchase products from products catalogs as can be seen in the pie charts above



```
[98]: sb.histplot(data=senior_df["Income"])
```

```
[98]: <AxesSubplot:xlabel='Income', ylabel='Count'>
```



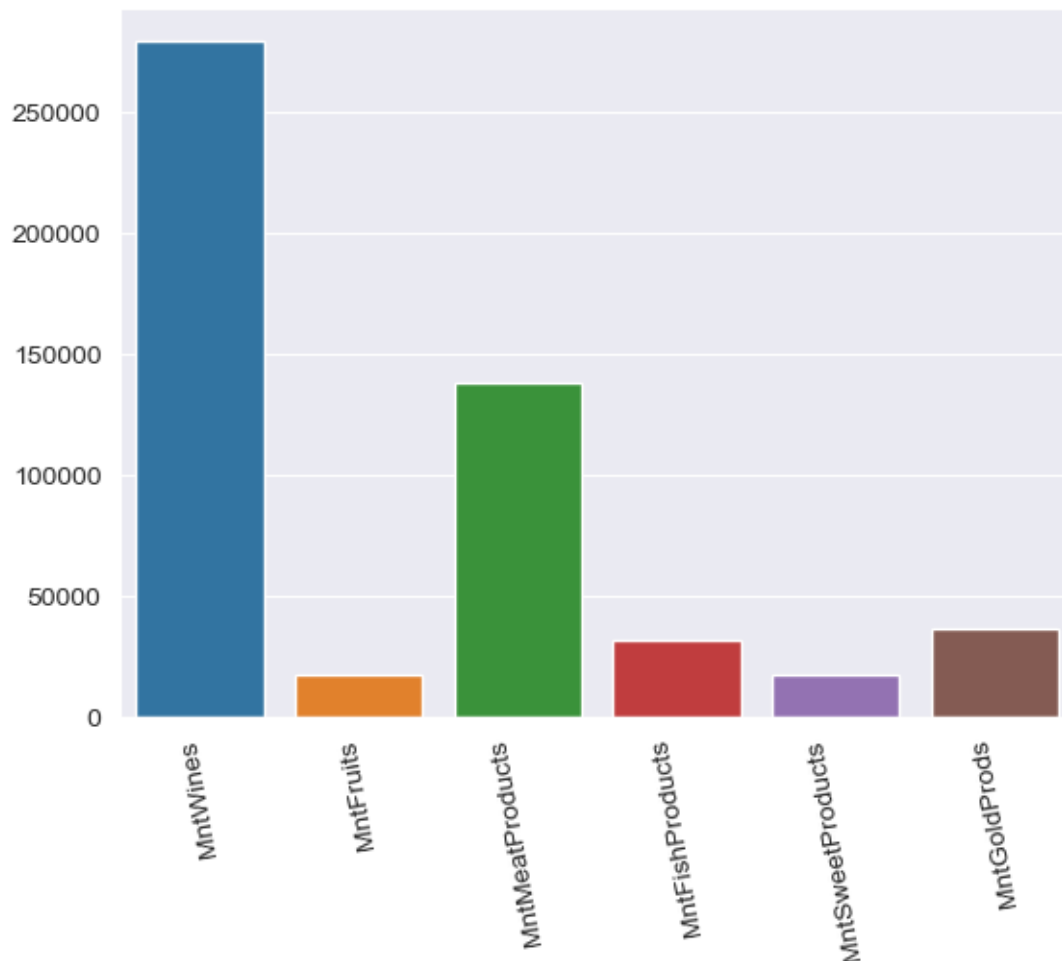
```
[102]: senior_prd = senior_df[["MntWines","MntFruits","MntMeatProducts",  
                                "MntFishProducts","MntSweetProducts","MntGoldProds"]].sum()  
senior_prd
```

```
[102]: MntWines          279263.0  
MntFruits          17410.0  
MntMeatProducts    138347.0  
MntFishProducts     31819.0  
MntSweetProducts   17353.0  
MntGoldProds       37053.0  
dtype: float64
```

```
[105]: senior_prd =  
    ↳ ["MntWines","MntFruits","MntMeatProducts","MntFishProducts","MntSweetProducts",  
        "MntGoldProds"]  
senior_prd_sum = [279263.0,17410.0,138347.0,31819.0,17353.0,37053.0]
```

```
[106]: sb.barplot(x=senior_prd,y=senior_prd_sum)
plt.xticks(rotation=100)
```

```
[106]: (array([0, 1, 2, 3, 4, 5]),
[Text(0, 0, 'MntWines'),
Text(1, 0, 'MntFruits'),
Text(2, 0, 'MntMeatProducts'),
Text(3, 0, 'MntFishProducts'),
Text(4, 0, 'MntSweetProducts'),
Text(5, 0, 'MntGoldProds')])
```



In tune with the general population, the senior age group consume wine and meat products the most. They also spend on gold products

```
[107]: senior_channel = senior_df[["NumWebPurchases", "NumCatalogPurchases",
                                   "NumStorePurchases"]].sum()
senior_channel
```

```
[107]: NumWebPurchases      3351.0
       NumCatalogPurchases 2409.0
       NumStorePurchases   4764.0
       dtype: float64
```

```
[108]: senior_channel_data = [3351.0,2409.0,4764.0]
       senior_channel_label =
       ↪ ["NumWebPurchases", "NumCatalogPurchases", "NumStorePurchases"]
```

```
[109]: fig, ax = plt.subplots(figsize=(6, 4), subplot_kw=dict(aspect="equal"))

       def func(pct, allvals):
           absolute = int(np.round(pct/100.*np.sum(allvals)))
           return f"{pct:.1f}%\n({absolute:d})"

       wedges, texts, autotexts = ax.pie(senior_channel_data, autopct=lambda pct:
       ↪func(pct, senior_channel_data),
           textprops=dict(color="w"))

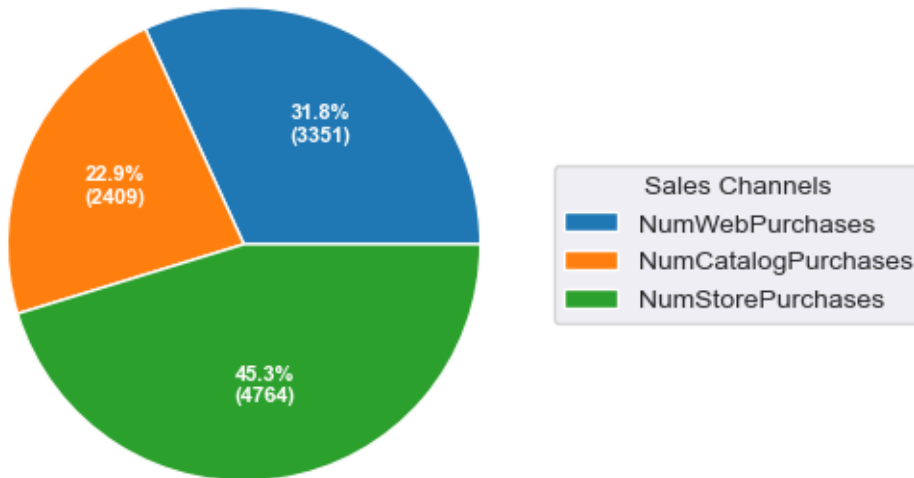
       ax.legend(wedges, senior_channel_label,
           title="Sales Channels",
           loc="center left",
           bbox_to_anchor=(1, 0, 0.5, 1))

       plt.setp(autotexts, size=8, weight="bold")

       ax.set_title("Sales Channels Performance (Senior Age Group)")

       plt.show()
```

### Sales Channels Performance (Senior Age Group)



As with the the general population yet again, the senior age group prefer to use the store for purchases as shown above

[ ]:

#### 0.0.2 INSIGHTS FROM DATASET

**FACTORS SIGNIFICANTLY RELATED TO WEB PURCHASES** - The data shows that the the num of web purchases is strongly correlated to the Income of customers.

**MARKETING CAMPAIGN SUCCESS** - The data also shows that the best performing marketing campaign was the last marketing campaign and the worst performing marketing campaign was the second campaign.

- In the last marketing campaign which was the most accepted by clients, Wine, Meat and Gold products were the top 3 performing products respectively. Customers who accepted the last campaign generally used the store purchase channel.

**DESCRIPTION OF AVERAGE CUSTOMER** - The average customer has income of 51447.697559, Recency of 48.704018, spent 281.795268, 21.575000, 145.846429, 32.066071, 21.358036, 39.077232 on wine, fruit, meat, fish, sweets and gold respectively, aged 54 and has 1 or more children.

**PRODUCT PERFORMANCE** - The data also shows that wine is the product that performed really well with sum of sales exceeding 600,000. Meat was the next performing products with sum of sales exceeding 300,000. The remaining products did not really perform as well as the Meat and Wine products. Given the the high value of gold products, it is commendable to see that gold products sold more than fish, fruit and sweet products.

**SALES CHANNEL PERFORMANCE** - Exploring and analysing the whole data shows that the catalog purchase is the underperforming sales channel when compared to the other two channels. The Store purchase channel is the most effective one generating a total number of sales of 12,970 which is 46.2% of the total number of sales from all channels.

**AGE GROUPS EXPLORATION** - There were no transactions involving children (Age 1 to 12) and adolescents (Age 13 to 18). All transactions were associated with adults (Age 19 to 59) and seniors (Age 60 above).

- On average seniors earn much more than than adults with average income of 57302.6 and 49733.0 respectively.

**SPENDING HABITS BY AGE GROUP (ADULT AGE GROUP)** - The adult age (Age 19 to 59) group has a few individuals with relatively higher income was split into two (normal income and very high income levels) to study their spending habits.

- In tune with the general population, the adult age group with the normal income consume wine and meat products the most and they also spend on gold products.

- As with the the general population yet again, normal income earners prefer to use the store for purchases as their channel of purchase.

- High income earners are spending more on Meat products. This is different from the spending habits of the general population

- Again as opposed to the normal income earners, High Income earners generally tend to purchase products from product catalogs.

**SPENDING HABITS BY AGE GROUP (SENIOR AGE GROUP)** - Again in tune with the general population, the senior age group consume wine and meat products the most. They also spend on gold products.

- In alignment with the general population, the senior age group consume wine and meat products the most. They also spend on gold products

- Also aligning with the general population, the senior age group consume wine and meat products the most. They also spend on gold products

[ ]: