



DEBT REHABILITATION PROGRAM THIRD PHASE

MARCH - JUNE 2022

FAQ's CONTINUED

When does the program start?

1 March 2022.

When does the Program end?

30 June 2022.

Requirements when applying for this write off:

- The account holder must have a valid South African identity document or a document that confirms the legal residence in South Africa.
- The account holder must produce the latest copy of their municipal account.
- Proof of income for the account holder and spouse.
- Certified bank statement, for all accounts, held by the account holder and spouse, for a period of three months before date of application.
- The account holder must complete the application form, in the case of deceased estates, the person in position of the Letter of Authority from the Master of the Court's office.
- The account holder and his/her spouse must give the City permission to perform a background check through a reputable credit bureau.
- The account holder must provide meter numbers and meter readings of all meters on their properties. Account holders must provide pictures of the metering devices which clearly identify:
 - the location of the device
 - the reading on the device
 - the meter number
- The account holder must sign an appropriate agreement with the City.
- The City reserves the right to cancel the agreement and reinstate debt written-off should it be discovered that the account holder provided the City with falsified information.
- Small businesses, places of worship and NGO's/non-profit organisations must submit audited financial statements and six months banks statements.