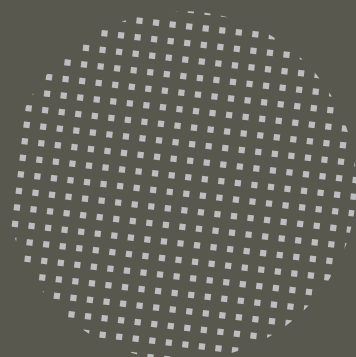
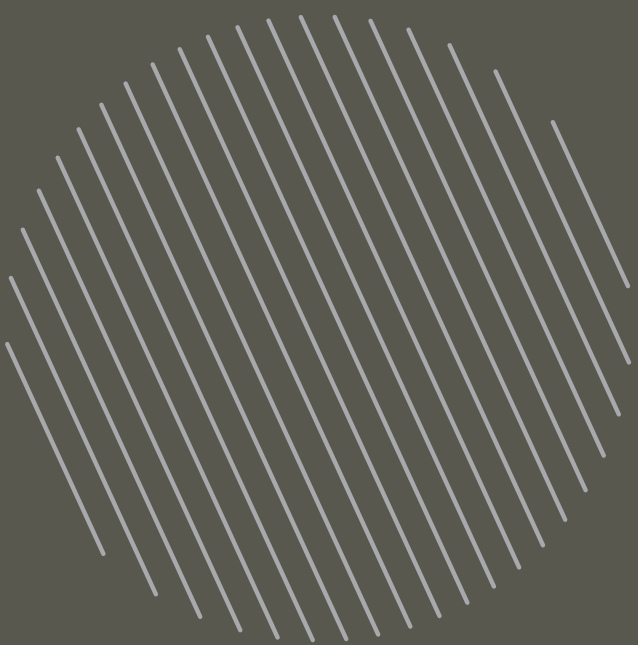


Understanding the amended Credit Control and Debt Collection Policy



The illegal connection and/or tampering with water or electricity supply is a criminal offence, which may result in legal action being taken against the offending customers.

The policy also seeks to increase the efforts against electricity and water theft by making it a criminal offence to connect to the City's service illegally.



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A message brought to you by:
Group Finance: Communications and Stakeholder Management