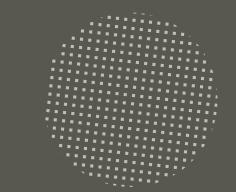
Understanding the amended Credit Control and Debt Collection Policy





All customers who receive pensioner's rebates are exempted from paying a security deposit.

All customers with a property value not exceeding R500 000 are exempted from paying a security deposit.

The deposits will not be refunded but discharges to the monthly billing.





A message brought to you by:

Group Finance: Communications and Stakeholder Management

