



DEBT REHABILITATION PROGRAM THIRD PHASE

MARCH - JUNE 2022

NO.	ADMINISTRATIVE REQUIREMENTS
1	The account holder can apply at any customer service centre of the City
2	The account holder must have a valid South African identity document or a document that confirms their legal residence in South Africa
3	The account holder must produce the latest copy of their municipal accounts or know the account number
4	The account holder must produce proof of income for themselves and their spouse
5	Certified bank statement, for all accounts, held by the account holder and spouse, for a period of three months before date of application
6	The account holder must complete the application form, and submit all supporting documents with application
7	The account holder and his /her spouse must give the City permission to perform a background check through a reputable credit bureau
8	The account holder must provide meter numbers and meter readings of all meters on their property. Account holders must provide pictures of the metering devices which clearly identify: <ul style="list-style-type: none">• The location of the device.• The reading on the device• The meter number
9	The account holder must sign the relevant agreement after Committee approval

**** Account holders must qualify to get the advantages of the Debt Rehab Program; and it is NOT 100% write-off of debt.***