# Dejaun Gayle

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## **SUMMARY**

Computer Science student with 4 years of full-stack development experience, skilled in both front-end and back-end technologies. Balances academic studies with practical development projects, showcasing strong problem-solving abilities and a dedication to innovation. Committed to contributing to scalable solutions and professional growth through a collaborative and detail-oriented approach.

## **TECHNICAL SKILLS**

**Proficient in:** Java | HTML | JavaScript | C# | CSS | Git | Assembly Language (LC3) | Data Structures | Implementing Technical Designs **Familiar with:** Python | C++ | SQL | Node.Js | React | UX/UI | Machine Learning

## **EXPERIENCE**

**Help Desk Analyst** 

**OCIS (Computer and Information Services)** 

Kean University - Union, NJ

October 2023 - Present

- **Provide** Level 1 technical support to the university community via phone, email, and remote sessions, including diagnosing and documenting issues for escalation.
- **Resolve** problems related to user accounts, access rights, and permissions; proficiently manage walk-in requests and track incidents using a ticketing system.
- Collaborate effectively with various IT teams to facilitate seamless communication and enhance user support.

## STEP Intern (Student Training in Engineering Program)

Google - New York, NY

Summer 2023

- **Received** invaluable coaching and mentorship from experienced Google engineers, which guided my development and provided insights into best practices in software engineering.
- **Engaged** in comprehensive sessions on technical interview preparation, coding practices, and Google's technologies, significantly enhancing my readiness for a career in computer science
- **Built** a professional network and lasting friendships with a diverse group of fellow interns, sharing a passion for technology and computer science, aiding in collaborative learning and personal growth.

## Electronics/Specialty Sales Team-lead, Target - South Plainfield, NJ

July 2021 - Present

**Expected Graduation Date:** May 2025

• **Exceeded** department goals and metrics by implementing effective sales strategies and fostering a team-oriented environment, leading to increased customer satisfaction and sales performance.

## **PERSONAL PROJECTS**

## FreedomGPT (2023-2024) - Developer

• A personal project utilizing **machine learning** to develop a LLM that takes the user's prompt and applies various adversarial methods until it receives an acceptable response from the targeted LLM. - **Python** 

#### Robust Testing of Al-Language Models Resilience with Novel Adversarial Prompts (2023-2024) - Researcher

- **Conducted** a critical evaluation of AI models' resilience and cybersecurity, including ChatGPT-4, Bard, Claude, and Microsoft Copilot, using innovative adversarial prompts to test content moderation capabilities.
- **Implemented** the Response Quality Score (RQS) metric to quantitatively assess and enhance the accuracy and reliability of AI responses, fostering improvements in AI performance and user trust.

## Car Haven (2022) - Project Manager

- As project manager/coordinator, I led a team of developers and designers in creating Car Haven.
- Car Haven is a car-buying comparison tool that helps users compare prices, features, and reviews of different supercars from various dealerships. HTML & Java

## HONORS, CERTIFICATIONS, & EXTRACURRICULAR

Research Program(s): CAHSI LREU - February 2024 | Garden State LSAMP - October 2023

Bootcamp(s): Al4ALL (Scholar) - January 2024

Organization(s): Center for Cybersecurity (Member) - March 2023

IAAMCS, Institute for African American Mentoring in Computing Sciences (Scholar) - August 2023

**Association for Computing Machinery (Member) - October 2022** 

## **EDUCATION**

Kean University - Union, NJ

B.S. in Computer Science

Relevant Coursework: Computer Programming, Discrete Structures, Computer Organization and Architecture, Data Structures and Algorithms, Object Oriented Analysis and Design, Computer Operating Systems, Program World Wide Web Server, Software

Development with Frameworks