



## Bill of Supply for Electricity

DUPLICATE BILL 03.08.24

Name: MR. RAMESH CHAND .S/O Mr. GIAN CHAND .

Sanctioned Load (KW/KVA) 1.00/1.00  
Contract Demand

CA No. 60029373549

Billing Address: HOUSE NO 10703 GALI MANDIR  
WALI MANAKPURA NEW DELHI

Power Factor

CIVIL LINES

Energisation Date 22/11/1976

Security Deposit

SLD Charges 0.00

Connection Type PERMANENT

Supply Address: HOUSE NO 10703 STREET NO.

District

Tibya College

Tariff Category NDLT

GALI MANDIR WALI MANAKPURA CITY DELHI 110005

Zone

CL11C003

Bill Basis Actual(KVAH)

MRU No.

000514/1681/001

Bill Remark Bill On Reading

Walking Sequence

423-7/14



Bill Date 19/07/2024

Mobile/Tel No. 9818093031

Pole/Pillar No.

Bill No. 10211325053

E-mail rameshchand56789@gmail.com

Unit	Current Meter Detail		Removed Meter Detail		Units Consumed [(A-B) x MF] + [(C-D) x MF]		<div>Due Date  03-AUG-2024 (Immediate for Arrears)  Total Amount Payable  Rs. 400.00</div> 
	Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)			
	No.41529466,MF= 1.00 Status(Visual Inspection):OK,Single Phase						
	18/07/2024	17/06/2024			2		
KWH MDI KW	2973 0.02	2971					



### Important Message

For any help related to Online registration of New Connection request, please contact @ 24\*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at www.tatapower-ddl.com

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 60029373549. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.  
Power Purchase Adjustment Cost (PPAC) is being levied on Energy & Fixed Charges as - Provisional PPAC @ 8.75% and Differential PPAC @ 29.13%, for detail, please refer reverse side of bill

Nearest Payment Centres (1) TPDDL Payment Centre, Nangia Park, Shakti Nagar , Delhi

### Consumption History

Billing Period	Days	Units	Bill Basis	Current Demand	Subsidy	Provisional Bill Refund	Total Amount Payable
17/05/24 to 17/06/24	32	3	Actual	430.37	0.00	0.00	430.00
16/04/24 to 16/05/24	31	5	Actual	436.41	0.00	0.00	440.00
15/03/24 to 15/04/24	32	4	Actual	439.17	0.00	0.00	440.00
13/02/24 to 14/03/24	31	6	Actual	454.31	0.00	0.00	460.00
12/01/24 to 12/02/24	32	2	Actual	416.19	0.00	0.00	410.00
10/12/23 to 11/01/24	33		Actual	383.58	0.00	0.00	390.00

### Payment History

JUN-24	MAY-24	APR-24	FEB-24	DEC-23	NOV-23
430.00	440.00	900.00	800.00	380.00	370.00

Other Arrears not incl. in "Total Amount Payable"

On a/c of Theft of Electricity NTA/Disputed



### Your Electricity Bill Summary / बिल सारांश

Net Current Demand	Subsidy	Arrears (included in Total Amount Payable)		Provisional Bill Refund	Adjustments	LPSC	Total Amount Payable
406.75		Energy	Non-Energy				
		-2.68	0				404.07

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Wasn't at home when the meter reader visited

No Worries! Send us your reading along with photographs using Self-reading link in TPDDL Connect App or on WhatsApp.



96675 58009



"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW  
अबके भविष्य के लिए विद्युत वाहन की तरफ बढ़ना है"

(The Connection shall be liable to be disconnected on non-payment of all payable dues including arrears, after notice as per section 56(1) of the Electricity Act, 2003 read with chapter VI of DERC (Supply Code and Performance Standards) Regulations 2017).

**Tariff applicable w.e.f. 01-October-2021 as per DERC (for detail please visit www.derc.gov.in)**

Category	Fixed Charges per month	Units per Month	Energy Charges
Domestic	Upto 2 kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	201-400 units	₹ 4.50/kWh
	>5 kW and ≤15 kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	801-1200 units	₹ 7.00/kWh
	>25 kW	above 1200 units	₹ 8.00/kWh
Single Points Delivery Supply at 11kV for GHS	₹ 150/kW		₹ 4.50/kWh
Non-Domestic	upto 3kVA		₹ 6.00/kVAh
	above 3kVA		₹ 8.50/kVAh
Industrial	₹ 250/kVA		₹ 7.75/kVAh
Agriculture	₹ 125/kW		₹ 1.50/kWh
Public Utilities	₹ 250/kVA		₹ 6.25/kVAh
Advertisement & Hoardings	₹ 250/kVA		₹ 8.50/kVAh
Charging Station for E-Rickshaw/E-Vehicle on single point delivery		LT	4.50/kWh
		HT	4.00/kVAh

TOD tariff shall be applicable on all consumers (other than Domestic) whose sanctioned load/MDI (whichever is higher) is 10kW/11kVA and above			
Months	TOD hours	Surcharge	Rebate
May to Sept	Peak Hours 14:00 to 17:00 hrs 22:00 to 01:00 hrs	20%	
	Off Peak Hours 04:00 to 10:00 hrs		20%

• Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2012.  
 • Pension Trust Surcharge @ 7% on Fixed & Energy Charges is applicable.  
 • Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be applicable.  
 • For prepaid consumers, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed Charges and all other charges on the tariff applicable.  
 • For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA. Where the Maximum Demand (MD), as defined in DERC (Supply Code and performance Standards) Regulations, 2017 reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges corresponding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case on non-availability of actual Power Factor, the Power Factor shall be considered as utility for sanctioned load/contract demand upto 10kW/11kVA.

Detail of Power Purchase Cost Adjustment Charge Rates					
for detail please visit <a href="https://www.tatapower-dsl.com/regulations-and-compliance/tariff-related/power-purchase-adjustment-charges">https://www.tatapower-dsl.com/regulations-and-compliance/tariff-related/power-purchase-adjustment-charges</a>					
Period	Rate	Period	Rate	Period	Rate
17.02.21 to 16.05.21	7.51% (Prov.)	26.04.22 to 25.07.22	8.52% (Prov.)	16.12.22 to 31.07.24	5.55% (DWR)
26.07.21 to 25.10.21	1.14% (Prov.)	01.04.21 to 31.07.24	8.50% (DWR)	09.03.23 to 31.07.24	2.84% (DWR)
26.10.21 to 25.01.22	1.64% (Prov.)	10.06.22 to 31.07.24	2.00% (DWR)	07.06.23 to 31.07.24	1.49% (DWR)
26.01.22 to 25.04.22	6.76% (Prov.)	26.07.22 to 31.07.24	8.75% (DWR)	23.01.24 to 22.04.24	8.75% (Prov.)

**Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन**

**Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति**

You may contact us through any of the following touch points/अप किसी भी निम्नलिखित/संपर्क बिंदु/संकेतकों के माध्यम से हमें संपर्क कर सकते हैं -

- Sampark Kendra/सम्पर्क केंद्र (19124)
- District Customer Care Centres/जिला उपभोक्ता सेवा केंद्र (9:30 AM to 5:30 PM-Mon-Fri/सोम-शुक्र 9:30 AM to 1:00 PM-Sat/शनि)
- Online through Complaint section on Tata power-DDL Website www.tatapower-ddl.com or e-mail at customercare@tatapower-ddl.com
- To report Harassment, unethical Practice or Theft/वर्चस्व अयोग्य व्यवहार, बिजली की चोरी की सूचना व शिकायत के लिए 19124 पर संपर्क कर सकते हैं or write to us at vigilance@tatapower-ddl.com

**Complaint Management: Three Tier Grievance Redressal Structure**

**Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)**

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/यदि आप अपने किसी भी निम्नलिखित/संकेतकों के संबंध में हमें संपर्क नहीं करते हैं तो आप जिला उपभोक्ता सेवा केंद्र जाकर संपर्क कर सकते हैं

**Level 1 - Customer Relations Executive(CRE)/उपभोक्ता संबंध अधिकारी**

**Level 2 - Customer Service Manager(CSM)/District Manager/उपभोक्ता सेवा प्रबंधक/जिला प्रबंधक अधिकारी/(on any working day/किसी भी कार्य दिवस पर)**

**Level 3 - Circle Head (with prior appointment through Customer Service Manager)/सर्चिफ़ प्रमुख (उपभोक्ता सेवा प्रबंधक के माध्यम से पूर्व अनुमति प्राप्त करें)**

**Level 4 - Head (Customer Services)/संयुक्त प्रमुख (उपभोक्ता सेवा)**

Customer Complaint Analysis Group(CCAG), उपभोक्ता शिकायत विश्लेषण समूह  
TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: ccag@tatapower-ddl.com

**TIER-II (Independent Forum-CGRF)**

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

**Consumer Grievance Redressal Forum(CGRF)**, Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: cgrf@tatapower-ddl.com

**Note:** Forum shall not entertain a complaint if it pertains to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall U/s 126,127,135,139,143,152 & 161 of Indian Electricity Act, 2003.

**TIER-III (Independent Forum-Electricity Ombudsman)**

If not satisfied with CGRF order, an appeal against CGRF orders may be filled with the **electricity Ombudsman**, B-53, Pashchim Marg, Opp, Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect\_ombudsman@yahoo.com

**As per GoNCTD order no. F.6/54/Power/Subsidy/2023/725 dated 14-Apr-23 for FY 2023-2024**

- Subsidy to domestic consumer will be applicable as below:
  - Subsidy will be provided equivalent to the entire current month bill charges utilizing consumption upto 200 units per month.
  - Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- Subsidy to Agriculture consumer will be applicable on existing tariff as Rs. 105/kWh/month on fixed charges.
- Disclaimer:** "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises"/"इस बिजली बिल उपभोक्ता द्वारा प्रत्येक अलग निवास क्षेत्र के लिए संबंधित बिजली सप्लाय से संबंधित है एवं यह उस निवास क्षेत्र के उपर स्वामित्व अथवा अधिकार के लिए प्रयोग में नहीं लाया जाएगा।"
- Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the property prior to Sale/Purchase to avoid any inconvenience in future. (विलियम में होने वाली किसी भी अचुकी हुई संपत्ति के संबंध में, टाटा पावर-डीडीएल से "अनुमति प्राप्त देय मुक्ति प्रमाण-पत्र" प्राप्त करवाएं।)
- Notice:** In event of all dues (incl. previous bill/s arrear) non-payment by due date, connection shall be disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003. (नोटिस : भोरा अधिनियम 2003, सारा 56(1) के अनुसार नोटिस देन के 15 दिनों की अवधि के बाद देय राशि (पिछले बिलों के बकाया सहित) का भुगतान न किए जाने पर कनेक्शन की अनुमति बंद करने की तारीख लागू होगी।)

**General Information / सामान्य सूचना**

- बिल राशि **Rs. 4000/-** से अधिक होने पर भुगतान **Cheque/Demand Draft/Online modes** द्वारा करें।
- Debit/Credit card** द्वारा **Rs. 5000/-** से अधिक बिल राशि के भुगतान पर **Processing charges** उपभोक्ता देय होगा।
- As per DERC tariff order the payment of monthly electricity bill of all categories of consumers except Domestic, Agriculture & Mushroom Cultivation exceeding Rs. 20,000/- shall necessarily be paid digitally i.e. NEFT, RTGS, IMPS, Credit Card, Debit Card, Wallets, etc w.e.f. 1st April 2022.
- Cheque Bounce** होने पर **Negotiable Instruments Act, 1881** की धारा **138** के तहत कानूनी कार्यवाही की जा सकती है। बिजली कनेक्शन कटवा जा सकता है एवं **Cheque** वापसी शुल्क **200/-** वसूल जायेगा।
- दो विलियम चक्र से अधिक बिजली प्रयोग नहीं करने की स्थिति में संपर्क केंद्र या संबंधित जिला उपभोक्ता सेवा केंद्र को सूचित करें।
- एक वर्ष के भीतर दो चेक बॉउंस होने पर उपभोक्ता अंतिम चेक बॉउंस से अगले **6** विलियम चक्र के लिए नकार और चेक से बिल का भुगतान नहीं कर सकते हैं।
- बकाया राशि के भुगतान न करने पर **LPSC** की सलाह प्रतिदिन के आधार पर **18%** अधिक की दर से होगी।
- कृपया किसी भी कर्बवश आपके पास आने वाले प्रत्येक टाटा पावर-डीडीएल कर्मचारी के सहानुभूति से कार्य करें। इसके लिए आप संपर्क केंद्र या मोबाइल एप पर संपर्क कर सकते हैं।
- In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- As per the DERC Guidelines, Reference Regulation Number of Supply Code Regulation 26, special Meter Reading Charges, for LT Connection: INR 50/- only and for HT Connection: INR 200/- only

Payment Channels	Mode of Payment	Timings
Online Payment at www.tatapower-ddl.com	Net Banking / Credit / Debit Card	
Digital Online payments	BBPS (Bharat Bill Pay) - QR code on bill	24 Hours
Mobile Wallets / Apps.	Amazon, Paytm, Mobikwik, Freecharge, Airtel Money, etc.	
HDFC Bank / Yes Bank*	NEFT / RTGS/ IMPS*	
Designated Yes Bank Branches*	Cash up to Rs.50000/-	As per Bank Timings
Tata Power -DDL Collection Centres	Cash (cash up to Rs.4000/-) / Cheque / DD / Cards	9:00 AM - 4:00 PM* Lunch Time 01:30 PM to 02:00 PM

\*For More Details visit our website - www.tatapower-ddl.com

No Power Supply (NPS) complaints can now be registered through the following modes:		Electricity Bill on Whatsapp	
Missed Call Service @ 96196 19124 through Registered Mobile No (RMN)	NPSPH<space><RMN> or NPSPH XXXXXXXXXX	For Whatsapp Opt in give missed call at 7303482071 from RMN	
WhatsApp @ 7303482071	NPSCA<space><CA no> or NPSCA XXXXXXXXXX	Duplicate Bill on WhatsApp @ 7303482071	BILL<space><CA no>

## लोकसभा चुनाव 2024

### LOK SABHA ELECTIONS

25 मई, 2024

अधिक जानकारी के लिए स्कैन करें

चुनाव का पर्व DESH KA GARV

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लोकसभा के लिए जरूरी है मतदान

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## TPDDL CONNECT is now upgraded to MY TATA POWER APP!

Get Instant Solutions with 24/7 Assistance

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Stay Updated About Power Outages

Scan & Download My Tata Power App

## GET SMART POWER TIPS BY ROSHNI

VISIT TATA POWER-DDL'S WEBSITE AND CLICK ON "MEET ROSHNI" TAB

## #PoweringLightAgainstCorona

SOCIAL DISTANCING WEAR A MASK WASH YOUR HANDS WITH SOAP

Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.