Delight Eke

Toronto, Ontario, Canada

ekedelight@yahoo.com   +14374735769

linkedin.com/in/delight-eke-183154222

Summary

I am a result-oriented Computer scientist and electronic banking business development manager with over seven years' experience in the financial and technology Industry. I am passionate about adding extra value to every single job I am involved in. In the course of my work experience I have achieved groundbreaking milestones in different teams. This ranges from birthing new product ideas, recommendation of product improvement, research/ development, market intelligence/analysis and surpassing assigned targets. My skills and experience also include expertise in customer service, relationship management, data analysis and graphic designs.

Experience

E banking Business Development Manager

Fidelity Bank PLC

Apr 2023 - May 2023 (2 months)
Department: Electronic banking
Designation: E banking Sales Coordinator Owerri Zone

Business Development Manager

First City Monument Bank Limited

Aug 2019 - Apr 2023 (3 years 9 months)
Department: Transaction Banking
Designation: E banking business development manager- Owerri Zone

Customer Relations Manager

UBA Group

Jun 2019 - Aug 2019 (3 months)
Department: Sales
Designation: Relationship manager Aba branch

Customer Service Representative

UBA Group

May 2016 - Jun 2019 (3 years 2 months)
Department : Customer care

Customer Service Representative

Guaranty Trust

Apr 2013 - Jan 2014 (10 months)
Department: Customer care

Computer Analyst

NNPC Limited

Jan 2011 - Sep 2011 (9 months)

Department: Process computer

Education

Centennial College

Postgraduate Degree, Software Engineering

2023 - 2024

Imo State University

Bachelor of Science, Computer Science

2008 - 2012

Licenses & Certifications

Agile Project Management Certifications - Dexnova Consulting Limited

Skills

Business Development • Project Management • Web Project Management • Customer Relationship Management (CRM) • Customer Service • Sales • Customer Support • Customer Service Management • WordPress • Computer Science