Delmon Mukaisi Munialo

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🚗 IDL-BL6416   ⚥ Male

🪪 PROFILE

A results-driven ICT specialist with hands-on experience in network security, system administration, hardware maintenance, and software installation. I successfully completed an industrial attachment at Kenya Technical Trainers College (KTTC), where I was actively involved in securing the institution's ICT infrastructure, configuring network equipment, and providing technical support.

My ability to work both independently and collaboratively allows me to contribute effectively to IT teams. I have developed strong problem-solving skills and technical expertise that enable me to handle complex system issues efficiently. I am eager to apply my skills in a challenging environment where I can contribute to network optimization, cybersecurity, and IT infrastructure development.

🧠 SKILLS

Hardware Repair & Preventive Maintenance
Diagnosing, repairing, and maintaining hardware components.

Software Installation & System Maintenance
Installing and configuring software applications for enhanced performance.

Technical Support & Troubleshooting
Providing user support and resolving IT-related issues effectively.

Configuration
Setting up and maintaining wireless communication stations for seamless connectivity.

Structured Cabling & IT Infrastructure
Implementing cabling solutions to optimize connectivity and efficiency.

Network Security
Protecting IT infrastructure from threats and implementing recovery solutions.

Network Administration
Managing and troubleshooting network systems to ensure reliability.

💼 PROFESSIONAL EXPERIENCE

09/2018 – 12/2018

Kenya Technical Trainers College (KTTC)
Industrial Attachment – ICT Department
- Assisted in network security and data recovery, ensuring safe and reliable system operations.
- Configured and installed nano-stations to improve wireless connectivity across the institution.
- Administered and troubleshot network systems, ensuring smooth operations and minimal downtime.
- Installed and updated software to enhance system efficiency and user experience.
- Conducted hardware repair and preventive maintenance, extending the lifespan of IT equipment.
- Laid structured cabling to improve network performance and connectivity.
- Provided technical support to students and staff, assisting with system-related issues.
- Developed strong teamwork and problem-solving skills by working closely with IT professionals.

2022 — 2023	**Sama Source Kenya**
	Data Annotation
	I also worked at Sama Source Kenya for a brief period of time in data annotation and lidar image annotations.

2023 — 2024	**CCI Kenya**
	Customer Service Agent
	I worked at CCI Kenya as a customer service agent for a year.

🎓 EDUCATION

| 2021 — 2022 | **Certificate in Graphics and Design** |
| | KIPS Technical College |

| 2017 — 2019 | **Certificate in Information Communication and Technology** |
| | Nairobi Technical Training Institute |

| 2012 — 2015 | **KCSE Certification** |
| | St. Luke's Lumakanda Boys High School |

⚛ REFERENCES

Available upon request