

Dellon Collins

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SUMMARY

I am a software developer from Columbus, OH. My area of work is Digital Experience/UI and IT Support. I enjoy making aesthetically striking, responsive and functional websites with a strong base of knowledge outside of full stack development. I also have years of experience in IT support, working closely with customers and infrastructure support.

EDUCATION

The Ohio State University | Columbus, Ohio

B.S. Computer Science and Engineering

Cumulative GPA: 3.2 / Major GPA: 3.4

Experience

Infosys | Aug 2018 - Dec 2022 | Software Associate

- **United Airlines** | 2019 | Web Developer
 - Built a web based portal for the tracking and displaying of flight information
- **Allison Transmission** | 2019 - 2022 | Helpdesk Technician
 - Assisted clients over the phone with preliminary troubleshooting with tickets managed in ServiceNow
 - Server and task monitoring in the SolarWinds
 - Package deployment via SCCM

SKILLS

- Strong familiarity with a variety of subjects in computer science (machine learning, game design, mesh generation, data visualization, networking)
- Experience working in a Scrum-Agile environment
- Strong technical communication skills

TECHNICAL KNOWLEDGE

Front End

- HTML/CSS
- Bootstrap
- Javascript / Typescript
- React - Redux/Zustand
- Angular - NGRX

Back End

- Express
- MongoDB
- SQL

IT Support

- ServiceNow
- SAP
- Solarwinds
- Microsoft SCCM

Programming Languages

- Java (Android)
- Python (tkinter)
- C# (Unity)

PERSONAL WEBSITE

<https://delloncollins.github.io/my-portfolio/#/home>