

NAKAWUKA HASIPHA

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Professional Summary

Social Care Worker with 3+ years of experience working with vulnerable [Type]. Dedicated team player with excellent communication skills, passionately providing exceptional social care for community members.

Experience

Professional Experience

Café Assistant

VIRUNGA HOTEL- KISORO UGANDA

(July, 2022 – September, 2023)

- Organized and managed recipes to meet customer preferences and dietary requirements.
- Assisted in menu planning and food preparation, ensuring high-quality and consistent results.
- Maintained a clean and organized kitchen environment, adhering to health and safety regulations.
- Coordinated with team members to manage workflow efficiently during busy periods.
- Engaged with customers to address inquiries, offer recommendations, and ensure satisfaction with their meals.
- Managed inventory levels, ordered supplies, and restocked as needed to support kitchen operations.
- Monitored and ensured proper storage of ingredients to maintain freshness and prevent spoilage.
- Prepared and portioned ingredients for daily use, adhering to portion control standards.
- Assisted in training new kitchen staff and provided guidance on kitchen procedures and safety practices.

Care Worker

RAFIQ SERVICES LIMITED – 2/1 495 SHETTLESTON ROAD G32 7JJ

(December, 2023 – April, 2024)

- Visit and cared for service users within their own homes.
- Create reports on patient medical and physical health using Patient Source.
- Used aids and personal equipment to promote service users' mobility.
- Provide a friendly, compassionate and proactive approach throughout service.
- Administer fluid and solid medication to those requiring assistance.
- Cook nutritious meals, adhering to patient dietary requirements.
- Implement individual support plans and tailored activities.
- Keep client information secure and confidential.
- Support people with social and physical health with a proactive and helpful approach.
- Respond appropriately to safeguarding incidents and emergencies.
- Build professional relationships with service users.
- Help patients requiring assistance to consume drinks and food.
- Maintain excellent patient satisfaction by proactively helping them with their needs, requirements and offering service with a smile.
- Deliver anti-discriminatory care practice without judgement.
- Perform high-quality end of life care in residential setting.
- Conduct regular measurements to monitor patients' temperature, pulse and weight.
- Closely monitor patient physical and mental health, reporting changes or concerns to managers immediately.
- Assist patients with showering, cleaning and toileting duties as requested.

Cleaner

SKYE FACILITIES MANAGEMENT LTD

THOMAS BARRIER & CO ATALANTIC – HOUSE 1A CADOGAN STREET, GLASGOW (SC513729)

(May, 2024 – August, 2024)

- Perform routine cleaning tasks within clients' homes, ensuring all areas are thoroughly cleaned and maintained.
- Create detailed cleaning reports using appropriate tools to document work completed and any issues encountered.
- Used cleaning aids and personal equipment to promote effective cleaning and maintain a high standard of hygiene.
- Provide a friendly, professional, and proactive approach throughout the cleaning service.
- Administer cleaning solutions and products in accordance with safety guidelines and client preferences.
- Prepare and maintain a clean and organized environment, adhering to clients' specific requirements and preferences.
- Implement tailored cleaning plans and adjust cleaning methods to meet individual client needs.
- Keep client information secure and confidential, ensuring privacy and trust.
- Support clients with a proactive approach to address any cleaning needs or concerns they may have.
- Responded appropriately to any incidents or emergencies during cleaning duties, ensuring a swift and effective resolution.
- Build positive professional relationships with clients, understanding their preferences and requirements.
- Assist clients with any additional cleaning-related needs, such as organizing and tidying up as requested.
- Maintain excellent client satisfaction by proactively addressing their needs, requirements, and delivering service with a positive attitude.
- Deliver non-judgmental and respectful service, ensuring all clients feel valued and respected.
- Perform detailed cleaning tasks in residential settings, ensuring all areas meet high standards of cleanliness.
- Conduct regular checks to monitor the effectiveness of cleaning and address any issues promptly.
- Closely monitor and report any changes or concerns related to the cleanliness or condition of the client's home.
- Assist clients with any additional needs related to the cleanliness and organization of their living space as requested.

Core Qualifications

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| •Food Preparation and Cooking | • Emotional support and companionship |
| •Kitchen Organization and Cleanliness | • Child welfare checks |
| •Customer Service and Communication | • Documentation management |
| •Inventory Management | • Social services |
| •Health and Safety Compliance | • Community engagement |
| •Team Coordination and Collaboration | |

Education

**BACHELOR OF BUSINESS ADMINISTRATION IN
MARKETING**

BUGEMA UNIVERSITY

- [\[Degree\]](#) Graduate

2021
KAMPALA

A-Levels: ARTS

ST. Julian High School Gayaza

- [\[UACE\]](#) Academic Achievement Award

2014
KAMPALA

Certifications

« CARE STANDARD certificate