

## Track and Trace Agent Manual

Europe Service Center
January 2006
English

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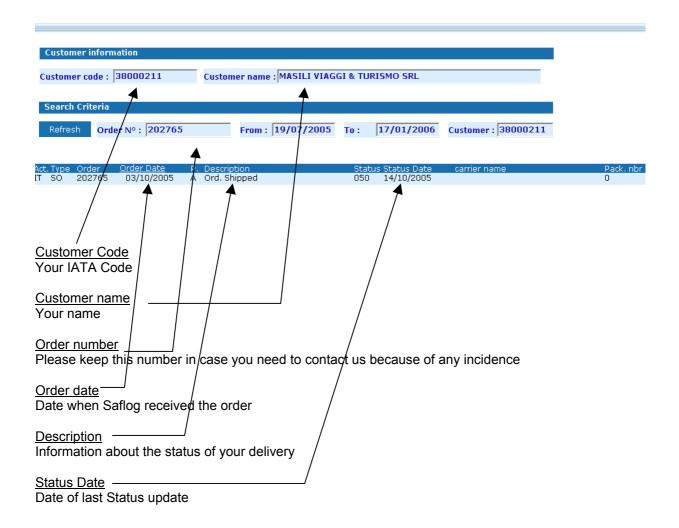
## **Change Control Sheet**

Version	Owner	Approved by	Notes	Date
V1.0	Raquel Montejo	Dominique Brun	Approved	17/01/2006
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## Track and Trace Manual

You will receive an email with a link to your order on Track and Trace.

Click on the link and Track and Trace will display automatically the information about your delivery.



In case of incident, exception status will be displayed (order blocked, order cancelled, ...) please contact with the Customer Service Center (www.iata.org/europe/cs).

If the status is Delivered and you are completely sure of not having receive the tickets please contact with the Customer Service Center (<a href="www.iata.org/europe/cs">www.iata.org/europe/cs</a>).