

DANIEL SANTOS

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WORK EXPERIENCE

- Aliupseeri**
Finnish Defense Forces
Jul 2024 – Jun 2025
Finland
 - Completed team-leader training with responsibilities for small-team coordination, discipline, and operational readiness.
 - Developed leadership, communication, and pressure-management skills.
- General Laborer**
Stretch Tents NZ
Feb 2024 – May 2024
New Zealand
 - Installed and maintained event tents; conducted safety checks and basic repairs.
 - Worked on varied sites, including schools and private venues; ensured safe, compliant setups.
- Seasonal Event Crew**
The Christmas Decorators (TCD)
Nov 2022 – Jan 2024
New Zealand
 - Seasonal installations, decorations, and take-down across private and commercial sites.
 - Delivered reliable, detail-focused work under tight deadlines.
- Event Crew (setup, decoration, logistics)**
Cut The Mustard (CTM)
May 2023 – May 2024
New Zealand
 - Assembled and dismantled event structures, handled materials, and performed on-site decorating.
 - Coordinated timing and transport with the team to meet event schedules.
- Bartender / Server**
Hey Coastie
10 Dec 2022 – 18 Dec 2023
New Zealand
 - High-volume drink preparation, order taking, and POS operation.
 - Managed busy service periods and coordinated with the team to maintain speed and quality.
- Server / Bartender / Kitchen Assistant**
The Front Room
16 Jan 2022 – 25 Sep 2022
New Zealand
 - Customer service, coffee and food preparation, cash handling, and stock replenishment.
 - Maintained cleanliness and efficient service during busy shifts.

EDUCATION

- Business Information Technology – Cybersecurity**
Laurea UAS
Aug 2025 – Present
Finland

SKILLS AND LANGUAGES

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| Leadership
I've led small teams both in military training and on the job, whether coordinating event setups or keeping things running smoothly in busy hospitality shifts. I know how to delegate, stay calm, and get the best out of people. | English
Native English speaker with strong communication skills in professional and customer-facing settings |
| Problem-Solving
I'm used to thinking on my feet whether it's handling a tricky customer or task, adjusting a setup plan last minute, or managing a team. I stay focused and find practical solutions without drama. | Suomi
Good spoken Finnish, comfortable using the language in everyday work environments and continuing to improve through practical use. Confident working bilingually across hospitality, logistics, and education roles. |

REFERENCES

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|---|---|
| Sam Karla
Duty Manager, The Front Room E: sam80542@gmail.com | Maia Standen
Shift Manager, Hey Coastie E: maiadevin5@gmail.com |
| Lizz Santos
Supervisor, (CTM) and (TCD) E: lizz@cutthemustard.co.nz | Aaron Hopkins
Shift Manager, Stretch Tents NZ E: wellington@stretchtents.co.nz |