

# **Iskolivery: A Crowdsourced Courier Service**

## Use Case Specification

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***Unique Reference:***

The documents are stored in the <https://github.com/marcteves/cs191-project/wiki/Project-Deliverables> referenced with Iskolivery - Iskolivery - 6 - Complain User.pdf as the filename.

***Document Purpose:***

This document discusses specific use case thoroughly by defining its description, preconditions, flow of events, postconditions, relationships, and special requirements.

***Target Audience:***

Students of University of the Philippines Diliman

***Revision Control:***

<b><i>Revision Date</i></b>	<b><i>Person Responsible</i></b>	<b><i>Version Number</i></b>	<b><i>Modification</i></b>
09/20/18	Aleksei Fernandez	1.0	Final Document

**Use-Case Name:** Use Case 6.0 Complain User

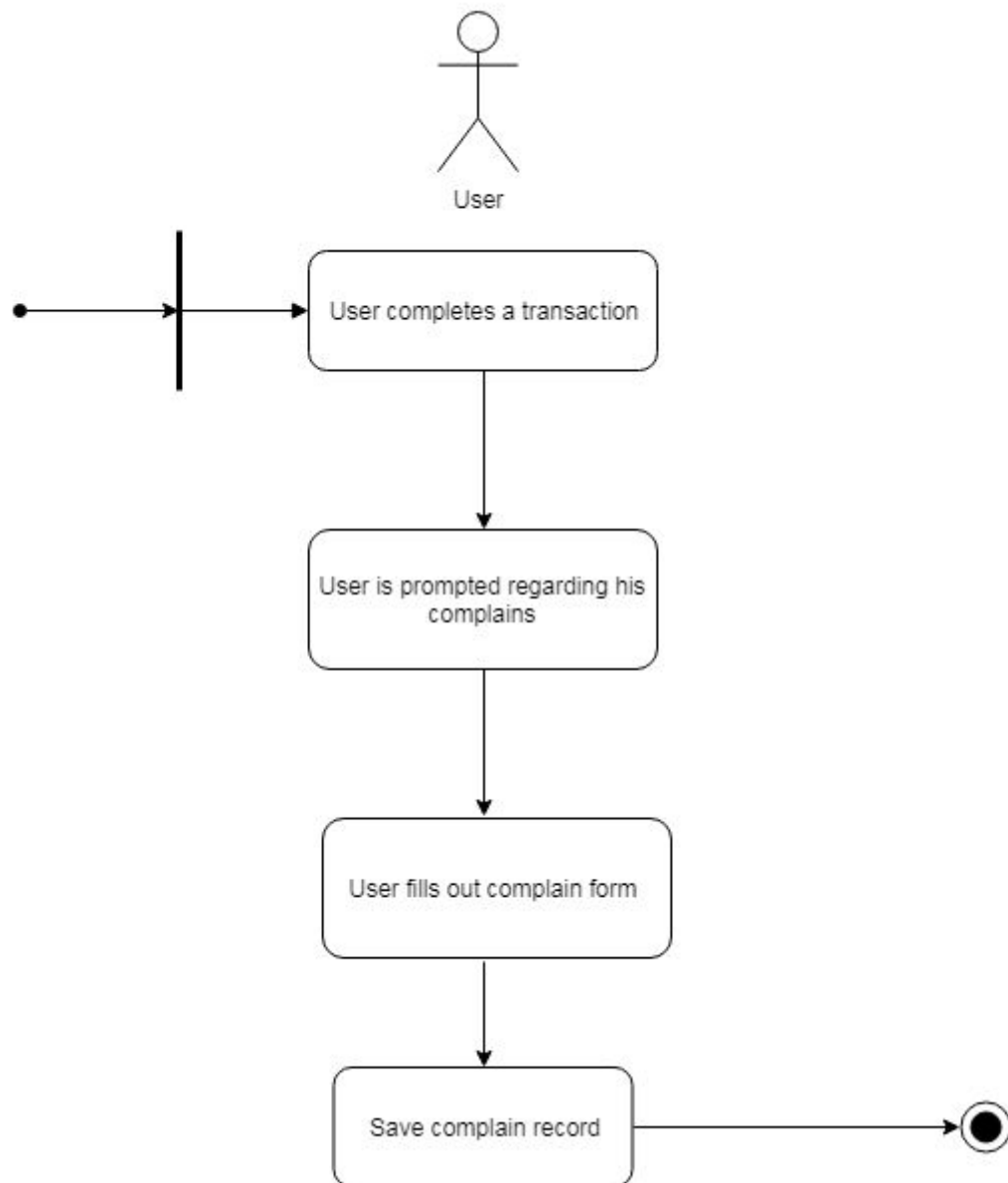
**Description:** A user can complain another user. This may affect the complained user's rating.

**Preconditions:** The complained user must have been recently involved with the complaining user as either a requester or fulfiller

**Flow of Events:**

<i>Scenario Name</i>	<i>Description</i>
Scenario 1 User complains another user	1. A transaction is fulfilled between the two users. 2. A dialog box appears. 3. Complaining user explains his situation. 4. Dialog box disappears

*Activity Diagram of the Flow of Events:*



***Postcondition:*** NONE

***Relationships:*** NONE

***Special Requirements:***  
NONE