

Akojuru Demiana Nnena

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Skills

A frontend developer with knowledge of frontend development, former customer care agent, vast knowledge of communication with customers regarding products and services.

Experience

May 2018 - June 2019

Rogmax Digital, Vinnytsia, Ukraine – *Frontend developer (intern)*

- Worked on websites using HTML, CSS, Javascript as well as sub classes of js.

October 2019 - April 2020

Omio, Vinnytsia, Ukraine – *Customer Care Agent*

- Helped customers with issues pertaining to tickets for travel.
- Worked on different platforms for named companies featured on the website, spoke to customers as well as replied to emails.

November 2020 - April 2021

Makeup.uk, Vinnytsia, Ukraine – *Customer Support Agent*

- Aided customers in purchase of products on the website.
- Replied to difficult emails as well as calls from customers.

Education

January 2017 - January 2018

Vinnytsia IT Academy – *Web design and development*

Studied photoshop, basic programming featuring HTML and CSS, Figma etc

September 2018 - Present

Vinnytsia National Technical University – *Biomedical Engineering*

Currently Online studying.

Languages

Ukrainian
Russian

English

Korean (beginner)