### TATA HARIKA

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## **Objective:**

To be a part of a workforce that offers me a challenging and competitive environment where I could improve my skill set, knowledge, capabilities and put them to use for the development of the organization.

#### **Skills:**

- > Skilled software engineer with 4+ years of experience in Koerber (HighJump) WMS.
- ➤ Good Knowledge in Supply Chain Management and Warehouse Management Systems.
- > Excellent proficiency in providing technical solutions and support for Inbound Process, Outbound Process, Inventory management
- > Strong knowledge in querying tools like MS SQL Server.
- ➤ Well versed work experience in ticketing tools like ServiceNow.
- > Proficiently working on Advantage Work Flow Engine, Emulators, RF Gun, Virtual Terminal.
- ➤ Good knowledge in programming Webwise Page Editor (Search, Report, Edit and Workflow pages)
- ➤ Knowledge in programming Advantage Architect (Business process objects, process objects, lists, dialog screens, publish)
- ➤ Good knowledge in WMS process flows.
- Expertise in SSRS Reports, Bartender Label Integrations.
- ➤ Working knowledge on Warehouse Control Systems like Pyramid, CAJA Robotics.
- ➤ Have refined skills to create business, functional, Non-functional requirement documents.
- > Experienced mentor in onboarding new employees to the concepts of WMS.

#### **Certifications:**

- > Certified **High Jump WMS Developer** from Korber Academy
- ➤ Completed Koerber Core Technical and Product Training Course
- > Warehouse Advantage Certified Professional
- Warehouse Advantage Certified Associate
- ➤ Körber One Page Editor Certified Associate
- ➤ Körber One Advantage Architect Certified Associate
- Warehouse Advantage Replenishment Micro Credential

# **Industry Experience:**

IT professional, currently working as **Associate** at **Cognizant** from October 2020 to Till Date.

- ➤ Completed Internship at Cognizant in the year 2020.
- > Trained in Supply Chain Management Systems and Warehouse Management Systems.
- > Trained in Warehouse Management System Application Support and Consulting.
- Responsible for competency development and certifications across SCM practice.

#### June 2022 – Present HighJump WMS Application Developer Bangalore

- ➤ High Jump WMS System software development for one of the most leading footwear distribution center in USA.
- > Gathering Business requirements with Business users.
- > Responsible in creating new web pages, RF functions, Labels and user requested reports required for the smooth flow of warehouse operations.

- Active role on Inbound process, Outbound process and Inventory management.
- ➤ Have refined skills to create Business, Functional and Non-Functional requirement documents.
- ➤ Well versed in Warehousing, Inventory management, Receiving, Putaway, waving, Picking, Packing and shipping activities
- > Responsible in defining test cases and Unit testing.
- ➤ Automated process on SSRS report generation and email dispatch.

## October 2020 – May 2022 WMS Application Support Consultant Bangalore

- ➤ High Jump WMS System software support for one of the most leading footwear distribution center in USA.
- ➤ Responsible for Incident Resolution and Support with High Jump systems on Web-wise, RF device Issues, ADHOC Reports, Label Requests, CLS Support and user requests.
- ➤ Responsible for Root cause analyses and bug fixes.
- > Responsible for creating SOPs and corresponding documentation to help team for faster incident resolution.

#### January 2020 – May 2020 Cognizant EAS SCM Internship

Chennai

- ➤ Completed a 4 month Internship at Cognizant Academy where I learnt the basics of SQL and Warehouse Management Systems.
- > Responsible for the competency development for our practice.

## **Educational Qualifications:**

### **B.E.** (Electronics and Communication and Engineering)

8.42 (CGPA) 2020

RMK College of Engineering and Technology, Anna University, Chennai.

### **Personal Traits:**

- Responsible and Loyal
- Proactive and Initiative
- Mentor, Team Member and Team Leader

### **Declaration:**

I hereby declare that the above furnished details are true to the best of my knowledge.