# **TATA HARIKA**

| <ul> <li>Education, Training &amp; Certification</li> </ul> | • | Education, | <b>Training</b> | & | Certifications | S |
|---|---|------------|-----------------|---|----------------|---|
|---|---|------------|-----------------|---|----------------|---|

- Certified High Jump WMS Developer from Korber Academy
- Koerber Core Technical and Product Training Course
- Warehouse Advantage Certified Professional
- Warehouse Advantage Certified Associate
- Körber One Page Editor Certified Associate
- Körber One Advantage Architect Certified Associate
- Warehouse Advantage Replenishment Micro Credential
- B.E. (Electronics and Communication and Engineering)
   2020

## Total Experience

4+ years

### Professional Summary

- · Aims to contribute to organizational development by leveraging and enhancing skills in a challenging environment.
- Skilled Software Engineer with over 4 years of experience in Koerber (HighJump) WMS.
- Possesses strong knowledge in Supply Chain Management and Warehouse Management Systems.
- · Proficient in providing technical solutions and support for Inbound, Outbound, and Inventory management processes.
- Currently an Associate at Cognizant, contributing to WMS development and support.

### Work Experience

#### **HighJump WMS Application Developer**

June 2022 - Present

- Developed HighJump WMS system software for a leading US footwear distribution center.
- · Gathered business requirements from end-users.
- Created new web pages, RF functions, labels, and custom reports to optimize warehouse operations.
- Played an active role in inbound, outbound, and inventory management processes.
- Proficient in creating Business, Functional, and Non-Functional Requirement Documents.
- Possess expertise in warehousing, inventory management, receiving, putaway, waving, picking, packing, and shipping activities.
- Defined test cases and performed unit testing.
- · Automated SSRS report generation and email dispatch processes.

#### **WMS Application Support Consultant**

October 2020 - May 2022

- Provided High Jump WMS System software support for a leading footwear distribution center.
- Managed incident resolution and support for High Jump systems, including Web-wise, RF devices, ADHOC reports, label requests, CLS, and user requests.
- Performed root cause analyses and implemented bug fixes.
- · Created Standard Operating Procedures (SOPs) and corresponding documentation to streamline incident resolution.

#### Cognizant EAS SCM Internship

January 2020 - May 2020

- · Completed a four-month internship at Cognizant Academy, focusing on SQL and Warehouse Management Systems.
- Managed competency development initiatives for the practice.

### Projects

# **Past Projects**

### High Jump WMS System Software Development for Footwear Distribution Center

- System software development for one of the most leading footwear distribution center in USA, including creating new web pages, RF functions, Labels, and user requested reports required for the smooth flow of warehouse operations.
- · Involved in gathering business requirements, active role on Inbound process, Outbound process and Inventory management.
- · Skilled in creating Business, Functional and Non-Functional requirement documents, defining test cases and Unit testing.
- Automated process on SSRS report generation and email dispatch..

# High Jump WMS System Software Support for Footwear Distribution Center

- System software support for one of the most leading footwear distribution center in USA.
- Responsible for Incident Resolution and Support with High Jump systems on Web-wise, RF device Issues, ADHOC Reports, Label Requests, CLS Support and user requests.
- Performed Root cause analyses and bug fixes.
- Responsible for creating SOPs and corresponding documentation to help team for faster incident resolution..

## Technical Skill Set

| WEB<br>TECHNOLOGIES |
|---------------------|
| Webwise Page Editor |

FRAMEWORKS Koerber (HighJump) W Advantage Work Flow Advantage Architect

DATABASES

MS SQL Server

TOOLS
ServiceNow
Emulators
RF Gun
Virtual Terminal
SSRS Reports

Bartender Label Integrations
Pyramid

CAJA Robotics