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**2023 Tesla Model 3**

3 messages

**Ani Pananian** <Ani@pasadenacollision.com>

Wed, May 8, 2024 at 10:12 AM

To: "jmreback@gmail.com" &lt;jmreback@gmail.com&gt;

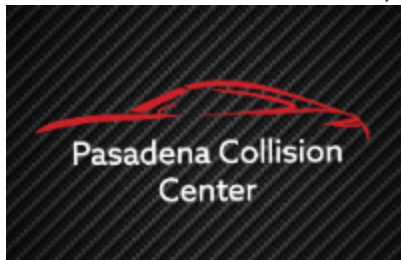
Cc: Pasadena Collision Center <office@pasadenacollision.com>,  
"jackpasadenacollision@yahoo.com" <jackpasadenacollision@yahoo.com>

Good Morning Jonathan,

Per our conversation over the phone, here is the attached Preliminary Estimate. As far as Burbank Service Center can you please update us on who you spoke with regarding your vehicle being towed in to our shop. Thank you.

Ani

Pasadena Collision Center,



+1 (626) 360-1979  
[640 N Fair Oaks Ave](http://PasadenaCollision.com)  
Pasadena, CA 91103  
<http://PasadenaCollision.com>

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 **Preliminary Estimate.pdf**  
171K**Jonathan R** <jmreback@gmail.com>

Wed, May 8, 2024 at 11:03 AM

To: Ani Pananian &lt;Ani@pasadenacollision.com&gt;

Hi so yes that might've been Glendale Service Center, but I spoke to someone from Burbank yesterday as they're the ones processing the warranty investigation and asked that he reach out to you, because I did mention these lot fees are accruing, and while I'm fairly confident this'll fall under a tesla warranty claim once they finish their investigation (their full self-driving trial feature accelerated the car into the curb) if G-d forbid it doesn't, this is a lot out of pocket to cover. If it was more than another day until they said they'd get back to me, I'd have it towed to mine at this point but he was pretty sure it would only be max another 48 hours and that was yesterday, so fingers crossed i hear back today or tomorrow

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**Ani Pananian** <Ani@pasadenacollision.com>  
To: Jonathan R <jmreback@gmail.com>

Wed, May 8, 2024 at 11:24 AM

Okay, thank you for providing me with this information. I will forward it to my manger so everyone is on the same page.

Ani

Pasadena Collision Center,



+1 (626) 360-1979  
[640 N Fair Oaks Ave](http://PasadenaCollision.com)  
Pasadena, CA 91103  
<http://PasadenaCollision.com>

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**From:** Jonathan R <jmreback@gmail.com>  
**Sent:** Wednesday, May 8, 2024 11:03 AM  
**To:** Ani Pananian <Ani@pasadenacollision.com>  
**Subject:** Re: 2023 Tesla Model 3

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