



Jonathan R <jmreback@gmail.com>

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## Claim Closure - CL-18-922JPH-1

2 messages

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**Tesla Insurance Services** <claims@reply.teslainsuranceservices.com>

Tue, Aug 13, 2024 at  
9:38 AM

Reply-To: Tesla Insurance Services <claims@reply.teslainsuranceservices.com>

To: jmreback@gmail.com

Aug 13, 2024

Jonathan Reback

SUBJECT:

Claim Closure

RE:

Policy #:

TLA-CA-A-R-99922JPH

Insured:

Jonathan Reback

Date of Loss:

Apr 26, 2024

Our File #:

CL-18-922JPH-1

Dear Jonathan Reback,

Please be advised that we have now closed the claim referenced above.

If you have any questions or believe the claim has been wrongfully closed, please contact me immediately.

Sincerely,

Your Assigned Adjuster

Drew Aucoin

Claims Adjuster

Direct Dial: 801-996-9536

E-mail: [claims@reply.teslainsuranceservices.com](mailto:claims@reply.teslainsuranceservices.com)

Tesla Insurance Claims

PO BOX 4000, Draper, UT 84020

Tesla Insurance Services, Inc. CA agency license 0L89098

The communication in this email is in reference to a claim under a private passenger automobile insurance policy underwritten by State National Insurance Company, Inc., NAIC 12831.

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**Jonathan R** <jmreback@gmail.com>

Fri, Nov 29, 2024 at 4:41 PM

To: Tesla Insurance Services <claims@reply.teslainsuranceservices.com>

what was the final disposition of this claim? Was it denied, and if so can you provide the original reasons for its denial? Did Tesla Insurance Services ever make a claim against Tesla Motors' warranty policy? In general, has Tesla Insurance Services ever pursued a claim against Tesla's warranty policy for faulty defects and/or product malfunctions? Does Tesla Insurance Services have in place procedures to safeguard its arms-length relationship with Tesla Motors, and what

mechanisms are in place to assure to the highest standard that the shared corporate parentage of both companies doesn't unduly influence one's decisions in regards to the other? In other words, how does Tesla Insurance Services navigate what is an obvious conflict-of-interest on claims like this one above?

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