

# Denali Stevens

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## Education

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### St. Lawrence University

Bachelor of Science in Data Science

GPA 3.669/4.000

Canton, NY

May 2024

## Work Experience

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### The Tick Tock Inn

Bartender

Canton, New York

January 2022 – Current (Seasonal)

- Served 100+ customers nightly at a college bar
- Worked a 11pm to 2am shift two nights a week while managing college studies

### Zenergy Health Club and Spa

Membership Services

Sun Valley, Idaho

July 2019 – Current

- Aided 100+ customers daily in securing time specific appointments for accessing club facilities, ensuring customer satisfaction while following COVID-19 state regulations
- Managed 40+ phone calls daily regarding membership inquiries, service details, and scheduling to maintain smooth operations throughout the facility
- Collaborated with 2+ team members to review customer complaints and forwarded relevant information to supervisors, resolving member grievances

### Power House

Restaurant Hostess

Hailey, Idaho

June 2018 – October 2018

- Seated 100+ customers per shift in an organized manner that allowed for effective service between waitstaff and customers
- Expedited 200+ meals and beverages to 30+ tables including indoor and outdoor seating
- Cleaned 100+ tables per shift as customers left to prepare them for new customers
- Collaborated with 5+ other waitstaff to ensure timely delivery of meals and full customer satisfaction

## References

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### Haily Schlemlein (Zenergy)

- (208)725-0595 extension 7

### Tanya Olson (Power House)

- (208)788-9184