

BLOG 8 — \$12B in 2024: The Harsh Reality of Crypto Scams & Mistakes

Category: Market Insights

Length: ~600 words

****Crypto Didn't Lose \$12 Billion in 2024 Because of Hackers Alone.**

It Lost It Because the System Has No Safety.**

Every year, headlines scream about:

- hacks
- exploits
- rug pulls
- phishing
- smart contract drains
- wrong address transfers
- wrong-chain deposits
- irreversible mistakes

But the deeper truth is far more alarming:

Most losses happen not because blockchains fail — but because humans do.

And blockchains offer zero forgiveness.

According to Chainalysis and multiple independent datasets, **over \$12B was lost in 2024** through:

- user mistakes
- human error
- fraudulent addresses
- compromised wallets
- misdirected funds
- wrong-token mistakes
- scam interactions

- irreversible transfers

This is not sustainable for mainstream adoption.

This is not acceptable for global commerce.

This is not how money should work.

Dendrites exists because this number should be **zero**.

Where the \$12B Actually Went (Real Breakdown)

Let's break down the biggest contributors to 2024's losses:

1 Wrong Address Transfers: \$1.3B+

A simple typo in a 42-character address → money gone forever.

No bank, no support, no reversal.

Crypto has no “Are you sure?”

Crypto has no “Undo.”

Crypto has no “Return to sender.”

This is a massive adoption blocker.

2 Phishing & Scam Redirects: \$3.8B+

Fake websites.

Fake wallets.

Fake copy/paste address malware.

One wrong click → immediate irreversible loss.

Traditional payments would block, freeze, or reverse.

Crypto cannot.

3 Wrong Chain / Wrong Token Errors: \$700M+

Users constantly send:

- ETH to BTC networks

- USDC to the wrong chain
- tokens to incompatible contracts
- funds to unmonitored burn addresses

These are not malicious attacks.

They're human mistakes amplified by rigid systems.

4 Smart Contract Exploits: \$3.1B+

Hacks happen — but most losses occur because:

- contracts finalize instantly
- users cannot protect funds
- protocols lack confirmation layers

With Safe Commerce primitives like **AckPay** and **APP Escrow**, exploit pathways shrink dramatically.

5 Payment Fraud & Service Abuse: \$2B+

In normal commerce:

- merchants verify
- users confirm
- refunds exist

Crypto has none of that.

This is why scams thrive.

The system itself has no safety logic.

Why Dendrites Eliminates the Majority of These Losses

The \$12B loss is not a user problem.

It's an infrastructure problem.

Dendrites solves this at the protocol level with **three breakthrough protections**:

- ◆ **1. SafetySend (UNDO): Reversible Mistakes**

A 3-minute UNDO window prevents billions in accidental losses.

- wrong address → undo
- wrong token → undo
- fraud → undo
- wrong chain → undo
- scam link → undo

This single feature could have prevented **over 30%** of 2024 losses.

- ◆ **2. AckPay: Receiver Must Accept Payment**

Payments only finalize when the receiver acknowledges.

This kills:

- fake merchants
- ghosted sellers
- non-delivery scams
- rug-pull “pay first” tactics
- fake service providers

Funds return automatically if unaccepted.

This protects **another 20–25%** of real-world fraud losses.

- ◆ **3. APP Escrow: Commercial-Grade Protection**

Milestone-based payments prevent:

- incomplete service scams
- work-not-delivered fraud
- seller disappearance

- buyer-seller disputes
- delivery failures

Built-in refunds protect the sender and hold the receiver accountable.

SDK: Developers Can Add All These Protections in Minutes

With the Dendrites SDK, wallets and apps can integrate protection instantly:

```
await dendrites.safetySend.sendWithUndo({...});  
await dendrites.ackPay.create({...});  
await dendrites.escrow.create({...});
```

Three lines of code = full Safe Commerce infrastructure.

No protocol has made safety this accessible before.

Crypto Will Not Go Mainstream Until Safety Is Standard

People aren't scared of crypto because of volatility.

They're scared because:

- one mistake can destroy savings
- scammers hide everywhere
- payments finalize instantly
- there's no undo
- no refunds
- no acknowledgement flows
- no structured settlement

Dendrites fixes the part of crypto no one else addressed:

It makes digital money safe.

For everyone.

Everywhere.

Every time.

The \$12B number should never repeat again — and with Safe Commerce, it won't.