#### Reflection Notes on Queue & stack

#### 1. Why is FIFO critical in hospitals for non-emergency patients?

#### **Key Idea:**

FIFO (**First In, First Out**) ensures patients are attended to in the same order they arrive. For **non-emergency cases**, this method balances fairness, trust, and operational efficiency.

# **Details (with assignment references):**

### Fairness & Equity

- Everyone is treated equally based on arrival time.
- Prevents queue jumping or favoritism.
- (Reference: In the assignment's **BK ATM Queue** and **Nyabugogo Bus Queue**, the first in line is always the first served — hospitals must work the same way to ensure justice.)

# • Trust & Satisfaction

- Transparent order reduces anxiety.
- o Patients gain confidence in Rwanda's healthcare services.
- (Reference: Just like queues in ATM systems, patients trust the process because it is predictable and unbiased.)

#### Operational Efficiency

- Easy for staff to manage waiting areas without chaos.
- o Prevents disputes and ensures peace in busy hospital environments.
- (Reference: Similar to bus queues in Nyabugogo terminal, FIFO organizes flow efficiently.)

# • Ethical & Legal Standards

 Aligns with professional medical ethics and Rwanda's constitutional right to equal healthcare.

#### **Conclusion:**

FIFO in hospitals protects **fairness, trust, and order** — making healthcare delivery smooth, ethical, and socially acceptable.

### 2. Why is Stack suitable for temporary storage in problem-solving?

# **Key Idea:**

A stack's **LIFO** (Last In, First Out) behavior makes it ideal for handling temporary data where the most recent task must be solved or undone first.

### Details (with assignment references):

# • LIFO Principle

- Recently added data is retrieved first, matching natural problem-solving.
- (Reference: In the Momo App navigation stack, the last step "Confirm" is undone first when pressing back.)

# • Temporary Storage & Undo Operations

- Allows easy reversal of steps or operations.
- (Reference: In the **UR Exam System stack**, answers are stored temporarily and popped out in reverse order of entry.)

# Backtracking & Recursion

- Perfect for solving nested problems like recursion and parsing.
- (Reference: In the Bracket Balancing algorithm, opening brackets are pushed and popped when matching closing brackets.)

#### Memory Efficiency

- Direct access to the top element (O (1) complexity).
- Frees memory automatically when data is popped.

#### **Conclusion:**

Stacks are suitable for **temporary storage** because they are **fast, reversible, and memory-efficient**, especially for tasks like undoing operations, recursive problem solving, and navigation.