



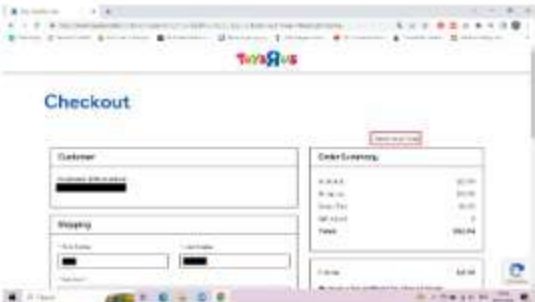





Windows 10 - Checkout - Need Help? Visit' is missing the forwarding URL

| | | | | | | | | |
|---|----------|-------------------|-------|----------------------|----------|------------|-------------|------------|
| TESTER | STATUS | VALUE | BUILD | MODIFIED | SEVERITY | ISSUE TYPE | SOURCE | FREQUENCY |
|  Denis Kudriavets | Approved | somewhat valuable | 1 | 02/08/23 at 12:15 AM | Low | Functional | Exploratory | Every Time |

ENVIRONMENT
 Windows 10 - Chrome

| DESCRIPTION | MESSAGES |
|--|---|
| COMMUNITY REPRODUCTIONS |   |
| ACTION PERFORMED | <ol style="list-style-type: none">1. Open https://www.toysrus.com 2. Add item to cart3. Go to cart4. Press the key "Checkout" |
| EXPECTED RESULT | Need Help? Visit's available forwarding URL. If you need help when ordering the product |
| ACTUAL RESULT | Need Help? Visit' is missing the forwarding URL. We can't ask for help when ordering the product |
| DID YOU FOLLOW TITLE FORMAT IN THE OVERVIEW? ⓘ | Yes, I checked the overview and I wrote the bug title with the correct format. |
| DID YOU START STEPS WITH HOMEPAGE URL AND WRITE ALL THE STEPS? ⓘ | Yes, I started the steps with the homepage URL and wrote all steps to reproduce the issue. |
| DID YOU WRITE EXPECTED RESULT CORRECTLY? ⓘ | Yes, I wrote what the user would expect to happen. |
| DID YOU WRITE ACTUAL RESULT CORRECTLY? ⓘ | Yes, I wrote what happens when the user carries out the steps. |
| DID YOU ATTACH A SCREENSHOT? ⓘ | Yes, I did upload a highlighted screenshot of the issue. |
| ATTACHMENTS | <div><div><div>Drag a file here</div><div>or just...</div><div>Выбрать файлы</div><div>Файл н</div></div><div> 1166 .png - 119 KB </div></div> |



Checkout

Need Help? Visit

Customer

Customer Information:
[Redacted]

Shipping

* First Name
[Redacted]

* Last Name
[Redacted]

* Address 1
[Redacted]

| Order Summary | |
|---------------|----------------|
| Subtotal | \$21.99 |
| Shipping | \$10.95 |
| Sales Tax | \$0.00 |
| Gift Card | 0 |
| Total | \$32.94 |

| | |
|---------------------------------------|---------|
| 1 Items | \$21.99 |
| Monopoly Travel World Tour Board Game | |

