Temperance SPARC Bug Report

This report should be filled after contacting Support. Each Issue should have its own report.

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| **Reporter’s name:** | *John Doe* |
| **Area/Department:** | *Firmware, Testing, Marketing…* |
| **Company/Institution:** | *Please specify Institution/Company dependency if applicable.* |
| **Office phone number:** | *Country LADA + 10 digits* |
| **Software version used:** | *X.X* |
| **Is the version used the newest one?** | *Yes/No* |
| **Is the bug in the Issues tab on GitHub?** | *Yes/No* |
| **Bug isolation** | *Are you able to reproduce the bug? If so, fill this blank accordingly.*  ***///Example///***  *Whenever the following actions are taken:*  *1. Connect the computer with the SPARC.*  *2. Plug the SPARC.*  *3. The motors correctly move to the starting position.*  *The SPARC, instead of communicating “Welcome to SPARC” as stated in the manual, it immediately sends “Command completed”.*  ***///Example///***  *If you are not able to replicate the bug, leave this space empty.* |
| **Bug traceability** | *If you have tried earlier software versions, list them, and specify if you were able to replicate the bug in them.*  ***///Example///***  *Version 1.5 - Bug replicated*  *Version 1.4 - Bug replicated*  *Version 1.0 - Bug NOT replicated*    ***///Example///***  *If you are not able to replicate the bug, leave this space empty.* |
| **Severity** | *The impact of the bug should fit any of the following categories:*  *S3 - The software cannot run.*  *S2 - The software cannot do an intended action, it crashes.*  *S1 - The bug is annoying but the intended action is done.*  *S0 - This is a suggestion, not a bug.*  *Choose a category and leave ONLY its name in this space.*  ***///Example///***  *S3*    ***///Example///*** |
| **Frequency** | *There are three options for this row:*  *Always*  *Random*  *Once*  *If you were able to replicate the bug, you should state the Frequency as Always*  ***///Example///***  *Always*    ***///Example///*** |
| **Expected behavior** | *Even if you were not able to reproduce the bug, you may still describe as detailed as possible the intended action or expected behavior.* |
| **Actual behavior** | *You may also describe the current behavior taking place. This is not limited to a written description. Pictures, videos and audios of the erratic behavior greatly improve the debugging process. Be sure to attach all the involved media, including this report, once you create the Issue in the GitHub repository.* |