

Test with Lachezar

(transcript)

D: [\(00:08\)](#) Hello, my name is Deniz and firstly, I would like to ask for your consent to be recorded for University purposes.

L: [\(00:18\)](#) Yes, I'm fine with that

D: [\(00:20\)](#) Okay, so your feedback that you're going to give will be used in order to improve our product that we're developing as much as we can. And here I would like to say that your participation is voluntary. In other words, you can at any point withdraw this participation that you have here. And you can also ask us not to upload it anywhere. So you're entitled to this. And now let me give you some more detail about what you're going to do now. So you will test a website that we are currently developing and the testing will take approximately, let's say two to maximum, eight minutes. And remember that we are testing the website, not you. So nothing can go wrong with you. And with that being said, are you ready?

L: [\(01:23\)](#) Yep, I am

D: [\(01:25\)](#) Okay, so firstly, some general information. What is your name and where are you from?

L: [\(01:32\)](#) My name is Lachezar Mitov and I'm from Bulgaria. I study at Fontys, I study ICT & Software and I'm in semester two. Okay, Lachezar.

D: [\(01:43\)](#) So, now let's move on to the testing of the website. Firstly, I'm going to show you something and you will have 5 seconds to see it. But firstly, close your eyes. And when I tell you, open your eyes. Open them.

L: [\(02:03\)](#) Okay.

D: [\(02:04\)](#) Open your eyes.

L: [\(02:06\)](#) Nice. I see the website. Right.

D: [\(02:13\)](#) So now that you've seen this, I would like for you to ask you, what did you remember from what you saw?

L: [\(02:22\)](#) I think I remember the colors. I remember the reactive picture and NAV bar on the top.

D: [\(02:33\)](#) All right. And what do you think this website is about then in this case.

L: [\(02:40\)](#) I think this website is for a singer or music producer of some kind.

D: [\(02:47\)](#) Okay. And what was your first impression to sell?

L: [\(02:53\)](#) My first impression. It looks really nice. It looks fresh with the nice green colors. So my first impression is good.

D: [\(03:04\)](#) All right, so now let's move on to some tasks that I'm going to give you. So now that you've already seen the website for 5 seconds, you'll have the chance to see it for even more now. So the first one that I'm going to assign you is imagine that, for example, you want to collaborate with this person called Michael J. Radian and you want to contact her. What would you do in this case?

L: [\(03:33\)](#) In this case, I would go to the contact me page. Yes, I'll press the button. Then I would have my full name, my email, and I would send a message of some sort like question and then just press the button. Contact me.

D: [\(03:52\)](#) Okay, so that was quite intuitive. And now the next task is, let's say that you are a fan of Mike of the singer and you want to see her performing Life on Life concert where would you go in this case?

L: [\(04:12\)](#) Well, I'll probably go to the events page so I can see her live shows and I can go to one.

D: [\(04:23\)](#) If you want to go to, let's say, to see some performances. Future, let's say yes.

L: [\(04:31\)](#) I'll click the future appearances to see. Yes, this looks good. Maybe not just me, but the black stems. Maybe they could be changed. But everything else looks great. Yes. You can see everything. Can see the title, you can see the date, you can see the place. So I think it looks very good.

D: [\(05:03\)](#) Okay. But just to think more about the black stands, right?

L: [\(05:07\)](#) Yes.

D: [\(05:09\)](#) Okay. I'll keep this in mind for the team. Okay. So these were tasks. And now the next part of the testing is it is going to be some kind of a walkthrough through the website. And now you have the chance to explore the different sections. And just while looking at all the sections, just feel free to think aloud and just share what you think.

L: [\(05:41\)](#) Okay. Yeah.

D: [\(05:43\)](#) Just speak your mind.

L: [\(05:47\)](#) About me.

D: [\(05:49\)](#) Okay.

L: [\(05:49\)](#) See the information about the person. Okay. That's really cool, actually.

D: [\(06:01\)](#) Where you can play the music.

L: [\(06:02\)](#) Oh, you can. That's great.

D: [\(06:06\)](#) Yeah.

L: [\(06:07\)](#) So you can put the record and it's going to play. Yeah.

D: [\(06:16\)](#) Exactly. Just like that.

L: [\(06:19\)](#) Oh, that's amazing.

D: [\(06:21\)](#) Okay.

L: [\(06:21\)](#) That's something very cool. Yeah. Okay. This is the event. Okay, great. Oh, nice. Very good. And it looks really good. I think it's great. Maybe one thing I would note is that there could be a button on the bottom right that says, like go up to the top. It said that you have to having to scroll back up.

D: [\(06:59\)](#) At the bottom.

L: [\(07:01\)](#) Yeah, the bottom right. It just says go to the top. So you can just press it and automatically go to the top of the page. You don't need to scroll up.

D: [\(07:12\)](#) Yeah, I get you. Okay. So just to go back directly to the home page.

L: [\(07:17\)](#) Yeah.

D: [\(07:20\)](#) Okay. So now that you have the chance to explore, like the whole one pager, I would like to ask you some questions with which we're going to wrap up this testing. So now that you've seen the website, what grabbed your attention? Let's put it like that what grabbed my attention.

L: [\(07:45\)](#) Yes, for sure. It was the record player because that's something I've never seen before.

D: [\(07:51\)](#) All right. Is it because of the interactivity or something else?

L: [\(07:58\)](#) Yes. Because you can chose a record, you can put it and it's going to play the specified music. So it's amazing.

D: [\(08:07\)](#) Okay. We'll keep this in mind for sure. Maybe for our next project. And now I think you already said this, but just to clarify it once again, what things can be added or let's say removed if there's such a thing.

L: [\(08:27\)](#) Yeah. One thing that can be added is the button that automatically Scrolls up to the top instead of you doing that manually.

D: [\(08:36\)](#) Okay. You said somewhere here yes, on the.

L: [\(08:39\)](#) Bottom right would be great but you can choose bottom left. Bottom right. It's okay.

D: [\(08:44\)](#) Okay.

L: [\(08:48\)](#) Yeah, one thing because I was in the event, I think I personally would think that without the black stems would be good and just the green rectangles would look great, but that's just my opinion. All right.

D: [\(09:11\)](#) We will also keep this in mind about the future things and the very last question is do you think that the website is useful and it's user friendly now that I've seen it

L: [\(09:29\)](#) Yes, I do think it's user friendly because everything is can easily be seen, can easily be interacted with and I think someone that opens the website for the first time would have an easy time of finding whatever he wants. And I think the website is really good because everything for a person of this type of field, like music person, everything is there

D: [\(10:00\)](#) Ok, so thank you very much for your feedback. As I said, that was your last question and this really helped us to gain more insight about our work and as I said at the beginning, we will use your feedback in order to tailor this project as much as possible to the needs of the users. So, now I would say that we are finished and I wish you to have a nice day! Bye!

L: [\(10:32\)](#) You too! Bye!