

## CONTACT Details



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github.com/Dennis-Munene



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## TECHNICAL SKILLS

- Microsoft applications: Microsoft Word/Excel/Access/PowerPoint
- Programming languages: Python, JavaScript, PHP
- Web Design: HTML, CSS, JavaScript, and Expert in Adobe tools for graphic designs
- Database management: MYSQL
- Technical Support: Troubleshooting hardware/software/network issues, cable crimping, system installations, end-user training

## SOFT SKILLS

- Excellent communication and interpersonal skills
- Effective problem-solving and decision making capabilities
- Customer service-oriented
- Team player with a positive attitude

## LANGUAGES

English

Kiswahili

## REFEREES

MADAM CATHERINE WANJIRU  
Lecturer, Information technology Department  
+254 721311280  
Mount Kenya University

MR. BENARD IRUNGU  
Head of ICT Department  
+254 722577303  
JFC Munene College of Health Sciences

MR. SOLOMON CHERUIYOT  
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+254 716915199  
Mount Kenya University

Madam Winnie  
Institute Secretary  
+254 710253230  
Dangote Institute of Technology

## DENNIS MUNENE MURIUNGI

## PERSONAL PROFILE

Passionate and dedicated ICT specialist with hands-on experience in user support, system troubleshooting, and IT training. Adept at resolving hardware and software issues, maintaining ICT infrastructure, and ensuring efficient technology use in both academic and administrative environments. Committed to providing clear, patient, and professional assistance to end-users.

## EDUCATION

**Bachelor of science in information technology → Sep 2020 – Dec 2024**

Mount Kenya University, Thika campus

**Certificate in data entry and analysis → May 2023 – June 2023**

KESAP RESEARCH CENTRE, IBM

## PROFESSIONAL EXPERIENCE

### ICT Trainer

Nairobi Institute of Software Development – Nairobi, Kenya → January 2025 – Present

- Deliver training sessions on core IT subjects including Networking, Software Development, and Computer Applications
- Provide hands-on support to students and staff on system usage, installation, and troubleshooting
- Prepare training materials, practical labs, and real-world examples to enhance learning
- Guide learners in project work and assessments related to Python, Web Development, and Database Systems
- Support the institute's ICT infrastructure through technical assistance and maintenance

### ICT Software Trainer

Dangote Institute of Technology – Nairobi, Kenya → January 2025 – March 2025

- Taught practical courses in software development including Python, HTML/CSS/JavaScript/PHP/MYSQL
- Managed and maintained the computer lab environment, ensuring devices were operational and internet-ready
- Conducted assessments and provided feedback to learners to support continuous improvement

### ICT Intern

JFC Munene College of Health Sciences – Thika, Kenya → May 2024 – August 2024

- Developed a Learning Management System (LMS) with features including a trainer's dashboard, sidebar navigation, and dynamic content pages.
- Managed LAN setup and maintenance across college departments
- Delivered tutorials on Microsoft Office tools and conducted lectures on digital skills to students.
- Maintained and upgraded computer hardware and software for office and lab environments
- Provided technical support to staff and students, troubleshooting hardware, software, and network issues to maintain operational efficiency.
- Collaborated with teams to ensure successful deployment of ICT solutions, including deploying applications on Microsoft Azure for production.