

**5** Courses

Customer Analytics
Operations Analytics
People Analytics
Accounting Analytics
Business Analytics Capstone



Mar 9, 2023

#### **Jan Dennis Zapatos**

has successfully completed the online, non-credit Specialization

## **Business Analytics**

This learner has successfully completed all five courses in Wharton's Business Analytics Specialization, and has gained the data literacy and analytic mindset necessary to describe, predict, and inform business decisions using big data in the specific areas of marketing, human resources, finance, and operations.

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Eric Bradlow, Vice Dean; Brian Bushee, Peter Fader, Noah Gans, Christopher Ittner, Professors; Matthew Bidwell, Martine Haas, Raghu Iyengar, Sergei Savin, Senthil Veeraraghavan, Associate Professors; Ron Berman, Assistant Professor; Cade Massey, Practice Professor

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

Verify this certificate at: <a href="https://coursera.org/verify/specializat">https://coursera.org/verify/specializat</a> ion/6YHLH6Z4D5ZU



Nov 26, 2022

### Jan Dennis Zapatos

has successfully completed

#### Customer Analytics

an online non-credit course authorized by University of Pennsylvania and offered through Coursera

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Eric T. Bradlow fethe Fach Rayman NE Rom Berman

Eric Bradlow, Peter Fader, Raghu Iyengar, and Ron Berman The Wharton School

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Nov 29, 2022

### Jan Dennis Zapatos

has successfully completed

#### Operations Analytics

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Senthil Veeraraghavan, Sergei Savin, Noah Gans Information and Decisions The Wharton School

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Busha Churge D. Stens

Professor Brian J. Bushee The Geoffrey T. Boisi Professor Wharton School University of Pennsylvania

Christopher D. Ittner EY Professor of Accounting Wharton School University of Pennsylvania

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Dec 7, 2022

### Jan Dennis Zapatos

has successfully completed

#### People Analytics

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Cade Massey | Martine Haas | Matthew Bidwell Practice Professor | Associate Professor of Management | Associate Professor of Management The Wharton School, University of Pennsylvania

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