Denny Johnson P
VMware Administrator

My Contact

✉ dennyjohnsondj4@gmail.com

📞 +91-8277514751

📍 Bangalore , Karnataka

in DennyJohnson/linkedin

Hard Skill

- VCentre Server
- ICM Technical
- Assistant
- AWS Cloud
- Azure Cloud
- VMware Vcentre
- Customer service
- Communication
- Teamwork
- Technical Support
- IT Services
- Troubleshooting
- Microsoft Excel
- Microsoft word
- VMware
- infrastructure

Soft Skill

- Observation
- Decision making
- Communication
- Multi-tasking
- Time management.
- Critical thinking.
- Leadership
- Creativity

About Me

- Hi Myself Denny Johnson P.I am a passionate, young and dynamic person who is ready to discover new world in the field of Multi Cloud Currently I am working asVMware Server Admin in CITI Project and have completed my fundamental Training in AWS and Azure, and love to Master the World of Multi Cloud and Upgrade my Knowledge on the Cloud Technologies

- Hardworking employee with customer service, multitasking and time management abilities. Devoted to giving every customer a positive and memorable experience. Highly-motivated employee with desire to take on new challenges. Strong worth ethic, adaptability and exceptional interpersonal skils. Adept at working effectively unsupervised and quickiy mastering new skills.

Professional Experience

Wipro Limited | VMware Administrator
Jun 2022 – Present

- Created online documentation to help employees resolve day-to-day issues.
- Conducted basic troubleshooting to isolate and diagnose common system problems.
- Kept systems operating efficientiy by performing necessary upgrades and repairs.
- Participated in IT department meetings to identify continuous improvement oppotunities and enhance delivery of IT services to users.
- Trained and directed users on correct use of software and hardware within systems.
- Managed, troubleshot, backed up and restored data, operating systems, files, documents and drivers to provide comprehensive systems management and support

Wipro Limited | Service Desk Analyst
Aug 2021 - Jun 2022

- Answered queries by telephone or self-service ticket to support internal and outside computer hardware, software, network, application access and telecommunications systems.

Education Background

- Bachelor of Science (BSc)

  Mathematics,Electronics
  Computers Science (MEC)
  St. Joseph's College
  (Autonomous) Bangalore
  Jun 2018- Aug 2021
  Completed with 78.35%

- 12th Grade

  Physics, Chemistry, Maths & Electronics (PCME)
  St.Joseph Arts and Science college, Bangalore
  Mar 2016 - Apr 2018
  Completed with 73.16%

- Delivered basic support and troubleshooting such as password resets, printer configurations and break/fix instructions.
- Analyzed and resolved IT problems to achieve complete resolution for customers with minimal productivity loss.
- Documented solutions and troubleshooting steps concisely in ticketing system and alerted other team members of new service solutions.

Volunteering Experience

- NSS (jun2018 - Aug 2021) National Service Scheme)t Joseph's College (Autonomous) I was part of the NSS team (National Service Scheme), where we visited many village and studied about their daily life activities. We also played an important role during the natural calamities that had occurred during the time in the college
- JET Club (Jun 2018 -Aug 2021) (Josephite Electronics Technology) St.Joseph's College (Autonomous) I was a secretary and currently the President of the JET Club(Josephite Electronics & Technology Club), I have conducted many events and fest in JET Club and gained the importance of team building, technical skills, leadership quality, and effective communication

- Bachelor of Science (BSc)

  Mathematics,Electronics
  Computers Science (MEC)