DENNY JOHNSON P

VIRTUALIZATION ADMINISTRATOR

CONTACT

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EDUCATION

2018-2021

ST. JOSEPH'S COLLEGE (AUTONOMOUS)

- Bachelor of Science (BSc)

    Mathematics,Electronics ,Computers Science (MEC) Completed with 78.35%

2016 - 2018

ST.JOSEPH ARTS AND SCIENCE COLLEGE,

- 12th Grade

    Physics, Chemistry, Maths & Electronics (PCME) ,Completed with 73.16%

SKILLS

- VMware VDI
- Nutanix AOS/AHV
- Esxi Hypervisor.
- AWS Cloud
- Azure Cloud
- VMware vCentre
- Customer service
- Communication
- Teamwork
- Time management.
- Critical thinking.
- Leadership
- Creativity

LANGUAGES

- English (Fluent)
- Malayalam(Native)
- Kannada (Fluent)
- Hindi (Basics)
- Tamil(Fluent)

PROFILE

Experienced IT professional with expertise in VMware, Nutanix, and IT service operations, showcasing strong skills in server management, troubleshooting, and performance optimization. Proficient in tools like OpsRamp, PagerDuty, and ServiceNow, ensuring seamless infrastructure monitoring and issue resolution. Adept at managing hyperconverged environments, creating documentation, and enhancing IT service delivery. Committed to driving operational efficiency and collaborating with cross-functional teams to maintain robust IT systems and infrastructure.

WORK EXPERIENCE

Wipro Limited
Nutanix Administrator

Sep 2024 -Present

- Managing & Maintaining Windows Server,Nutanix Virtual & HCI Infrastructure.Security Patch,Vulnerability fixes on Nutanix hosts and HCI.
- Maintenance of Nutanix HCI and its upgrades. Analyzing & solving performance issue at OS & VM level on migration. Managing HPE Hardware's along with firmware.
- Analyzing and issue fixes on Nutanix Hyperconverged Environment. Coordinating with Vendor to fix the issues.
- Monitor system performance, conduct regular maintenance,and perform troubleshooting to resolve issues proactively.

Wipro Limited
Site Reliability Engineer - VMware Stack

Nov 2023 -Sep 2024

- As a part of SRE in VMware stack is to manage the Dell-Client Premises Management Stack of VMware
- Where we provide services, manage and maintain the Server which are hosted on ESXI hosts which includes Windows and Linux Servers
- We make use of tools such as OpsRamp and pager duty to monitor the server performance and utilization and work on the issue where the tickets are generated via Service now and OpsRamp Integration

Wipro Limited
VMware Administrator

June 2022 - Nov 2023

- Created online documentation to help employees resolve day-to-day issues.
- Conducted basic troubleshooting to isolate and diagnose common system problems.
- Participated in IT department meetings to identify continuous improvement opportunities and enhance delivery of IT services to users.
- Managed, troubleshot, backed up and restored data, operating systems, files, documents and drivers to provide comprehensive systems management and support

Wipro Limited
Service Desk Analyst

Aug 2021 - June 2022

- Delivered basic support and troubleshooting such as password resets, printer configurations and break/fix instructions.
- Analyzed and resolved IT problems to achieve complete resolution for customers with minimal productivity loss.
- Documented solutions and troubleshooting steps concisely in ticketing system and alerted other team members of new service solutions.