



DENNY JOHNSON P

VIRTUALIZATION ADMINISTRATOR

PROFILE

I am a passionate, young and dynamic person who is ready to discover new world in the field of Multi Cloud also completed my fundamental Training in AWS and Azure, and love to Master the World of Multi Cloud and Upgrade my Knowledge on the Cloud Technologies, devoted to giving every customer a positive and memorable experience. Highly motivated employee with desire to take on new challenges. Adept at working effectively unsupervised and quickly mastering new skills.

WORK EXPERIENCE

Wipro Limited

Nov 2023 -Present

Site Reliability Engineer - VMware Stack

- As a part of SRE in VMware stack is to manage the Dell-Client Premises Management Stack of VMware
- Where we provide services, manage and maintain the Server which are hosted on ESXI hosts which includes Windows and Linux Servers
- We make use of tools such as OpsRamp and pager duty to monitor the server performance and utilization and work on the issue where the tickets are generated via Service now and OpsRamp Integration

Wipro Limited

June 2022 - Nov 2023

VMware Administrator

- Created online documentation to help employees resolve day-to-day issues.
- Conducted basic troubleshooting to isolate and diagnose common system problems.
- Participated in IT department meetings to identify continuous improvement opportunities and enhance delivery of IT services to users.
- Managed, troubleshot, backed up and restored data, operating systems, files, documents and drivers to provide comprehensive systems management and support

Wipro Limited

Aug 2021 - June 2022

Service Desk Analyst

- Delivered basic support and troubleshooting such as password resets, printer configurations and break/fix instructions.
- Analyzed and resolved IT problems to achieve complete resolution for customers with minimal productivity loss.
- Documented solutions and troubleshooting steps concisely in ticketing system and alerted other team members of new service solutions.

VOLUNTEERING EXPERIENCE

NSS(National Service Scheme)

I was part of the NSS team (National Service Scheme), where we visited many village and studied about their daily life activities. We also played an important role during the natural calamities that had occurred during the time in the college

JET Club (Josephite Electronics Technology)

I was a secretary and the President of the JET Club(Josephite Electronics & Technology Club), I have conducted many events and fest in JET Club and gained the importance of team building, technical skills, leadership quality, and effective communication

CONTACT

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EDUCATION

2018-2021

ST. JOSEPH'S COLLEGE (AUTONOMOUS)

- Bachelor of Science (BSc)
Mathematics,Electronics ,Computers Science (MEC) Completed with 78.35%

2016 - 2018

ST.JOSEPH ARTS AND SCIENCE COLLEGE,

- 12th Grade
Physics, Chemistry, Maths & Electronics (PCME) ,Completed with 73.16%

SKILLS

- VCentre Server
- ICM Technical
- Assistant
- AWS Cloud
- Azure Cloud
- VMware Vcentre
- Customer service
- Communication
- Teamwork
- Time management.
- Critical thinking.
- Leadership
- Creativity

LANGUAGES

- English (Fluent)
- Malayalam(Native)
- Kannada (Fluent)
- Hindi (Basics)
- Tamil(Fluent)