



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF INTERNAL REVENUE
Quezon City

December 16, 2019

REVENUE MEMORANDUM ORDER NO. 3-2020

SUBJECT : Amending Annex A of RMO No. 52 - 2019 relative to the Agency Performance Indicators and Targets for CYs 2019-2023

TO : All Internal Revenue Officials and Employees Concerned

I. OBJECTIVE

This Order is issued to amend "Annex A" of Revenue Memorandum Order (RMO) No. 52-2019 relative to the Agency Performance Indicators and Targets for CYs 2019-2023.

II. AMENDMENT

Amending the formula of the Performance Measure on Reduction of Tax Arrears under the Strategic Objective - Improve Assistance, Compliance and Enforcement Process to align with the Operational KPI per RMO No. 50-2019, wherein the KPI formula is revised as follows:

KPI	Formula		
Reduction of Tax Arrears	Current Year Arrears Collected and Cancelled Thru ATCA Current Year Total Accounts Handled	Previous Year Arrears Collected and Cancelled Thru ATCA Previous Year Total Accounts Handled	X 100

III. REPEALING CLAUSE

The portions of RMO No. 39-2019 and RMO No. 52-2019 which are inconsistent herewith are hereby repealed, amended or modified accordingly.

IV. EFFECTIVITY

This Order shall take effect immediately.

Caesar R. Dulay
CAESAR R. DULAY
Commissioner of Internal Revenue
032208

