

REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF INTERNAL REVENUE

13 May 2014

REVENUE MEMORANDUM CIRCULAR No. 41-2014

TO: All Revenue Officials and Employees

SUBJECT: Agency Key Performance Indicators and Targets for CYs 2014 – 2016

Revenue Memorandum Order No. 31-2011 (dated 19 July 2011), which prescribes the BIR's Agency Level Key Performance Indicators (KPIs), provides that: *"The set of KPIs shall be revisited annually and updated, if needed."*

In this regard, these Agency Key Performance Indicators (KPIs) and Targets for CYs 2014 to 2016 have been revisited, in consultation with the concerned Measure Owners and the Deputy Commissioners, in light of the various tax reform initiatives that have been implemented since the said KPIs were formulated, as well as a number of significant intervening developments, whether internal or external, that had an impact on the Bureau's operations.

Such reassessment of these KPIs and Targets is likewise intended to:

- Monitor the progress of the KPIs vis-à-vis their respective targets;
- Determine which KPIs should be discontinued, replaced or retained; and,
- Formulate / Validate the KPIs and Targets for CYs 2014 to 2016.

Details of the Revised Agency KPIs and Targets for CYs 2014 – 2016 are contained in Annex "A" of this Circular.

For your information and compliance.

(Original Signed)
KIM S. JACINTO-HENARES
Commissioner of Internal Revenue