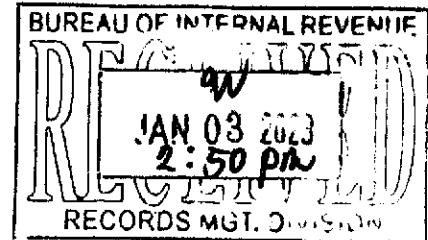




REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF INTERNAL REVENUE
National Office Building
Quezon City



December 21, 2022

REVENUE MEMORANDUM CIRCULAR NO. 1-2023

SUBJECT : Availability of Interactive BIR Citizen's Charter
TO : All Internal Revenue Officials, Employees and Others Concerned

In line with the Bureau's implementation of the Ease of Doing Business and Efficient Service Delivery Act of 2018, requiring all government agencies to have its own Citizen's Charter posted in its website, the BIR has developed an **Interactive BIR Citizen's Charter** which is available in the BIR Website (www.bir.gov.ph) under Quick Links and BIR Transparency Seal.

By making the BIR Citizen's Charter interactive, navigation and access to its contents are made easier on the part of the taxpayers/other users and, at the same time, updating of its contents is also made easier on the part of the BIR Content Owners.

A Revenue Memorandum Order shall be issued to prescribe the policies and responsibilities of identified BIR offices (Content Owners) to implement the regular updating of information posted in the Interactive BIR Citizen's Charter.

All internal revenue officials and employees are enjoined to give this Circular as wide a publicity as possible.


ROMEO D. LUMAGUI, JR.
Commissioner of Internal Revenue

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