

Genti Panjaitan

CONTACT

Jl. Anggrek 12 No. 5D RT.01/ RW 04, Karet Belakang,
Setiabudi, Jakarta Selatan

085218599007

gentipanjaitan14@gmail.com

EDUCATION

Bina Nusantara University

Bachelor Degree in Information System

September 2015 - September 2017

Del Institute of Technology

Associate Degree in Engineering Informatics

September 2011 - September 2014

SKILL

Database: Microsoft SQL Server, mongoDB

SDLC: Requirement Gathering, Analysis, Project
Management

Testing: Functional testing/ Blackbox testing

Documentation skill: Functional Specification

Documentation, User Story, Test Script, User Manual

Visual Modeling: Microsoft Visio, Argo UML, Star
UML, Moqups, XMind

Project Management Tools: Jira, Trello, Visual Studio
Team System

Data Visualization Tools: Microsoft Power BI

EXPERIENCE

PT Sinergi Daya Mitra for Bank Mandiri — *Solution Analyst*

MAY 2020 - PRESENT

Responsibilities:

- Perform, follow up and coordinate the collection and technical analysis & functions system
- Analyze and provide recommendations for IT solutions according to business needs and standards best practice
- Responsible for operational risk management for each process carried out, namely identify, assess, monitor, control & mitigate operational risks including reporting where risk events occur in accordance with applicable bank regulations
- Support the implementation of UAT, training and migration
- Coordinate the analysis of system / application development from the technical & functional side to related units (user & vendor)

PT Moonlay Technologies — *Scrum Master*

December 2017 - May 2020

Responsibilities:

- Administer tracking of projects and liaise with internal development team and users
- Working together with team to identify problems or issues and decide on actions to mitigate
- Keep track and follow up project progress with team
- Build and maintain relationship and communication with user and team
- Responsible for team development and improvement
- Ensuring that goals, scope, and product domain are understood by everyone on the Scrum Team as well as possible
- Helping the Scrum Team understand the need for clear and concise Product Backlog items

PT Moonlay Technologies — *Business Analyst*

November 2014 - December 2017

Responsibilities:

- Perform requirements gathering to obtain the needs and expectations of the User
- Analyze current business process and providing solution for improvement based on information that obtain from requirement gathering
- Create functional specification document or User Story containing business process and the detail logic of the application
- Liaising with development team and providing relevant data and guidance for business improvements
- Create test script and perform it in internal testing
- Create User Manual document which guides User to use the application step by step
- Collaborate with project manager and development team to identify root cause and solve issues

PROJECTS

New e-Statement — *Bank Mandiri*

May 2020 - Present

This project aims to implement new e-Statement system and Campaign Management System to replace the existing system. Current e-statement and Campaign Management System are maintained in several different systems. Also, this new e-Statement aims to consolidate Statement in one statement, if particular Customer have more than one account.

Jakarta Fashion Week Dashboard — *Jakarta Fashion Week*

October - November 2019

This project aims to build a web application and mobile application that will be used for booking tickets and show schedules in Jakarta Fashion Week. This project also produces a dashboard that will be used as reference for business improvement.

Cycle Planning Project — *PT HM Sampoerna*

November 2018 -September 2019

This project aims to build a web application that will be used by the Marketing department to align strategy with required resources. Marketing department uses the application to map resources promotion distribution to all regions in Indonesia based on their strategy.

Dan Liris Management System — *Dan Liris*

July 2016 - November 2018

This project aims to build a web application that will be used to monitor all business process in Dan Liris. Module:

- Application for Finishing Printing & Garment Division to record production process, and monitoring actual condition of machine
- Application for Finance to track all documents required to be verified before continue to payment process, and record all bank Transaction
- Procurement Application to track and record production process, and monitoring actual condition of machine in Finishing and Printing area as a part of textile factory.

IFROS Application Enhancement — Citibank

February 2015 - April 2016

This project is a desktop based application. IFROS FXM (Foreign Transaction Monitoring) & IFROS RTE required to be enhanced as an impact of changes in Indonesia Central Bank regulation regarding the LLD (Lalu Lintas Devisa) and RTE (Rincian Transaksi Ekspor) report.

Blacklist Application Enhancement — Citibank

November 2014 - January 2015

This is a desktop-based application that compares customers marked as Blacklist from Bank Indonesia against Citibank Customer. Application view All customers that possibly included in that Blacklist with the percentage of its possibility.