

## **CURRICULUM VITAE**

### **BIO-DATA**

NAME: DENZEL TEDDY AMANI

DATE OF BIRTH :1ST JAN 2000

MOBILE NO: 0759873854

GENDER: MALE

MARITAL STATUS: SINGLE

E-MAIL ADDRESS: DENZELAMANI20@GMAIL.COM, DENZEL.AMANI@YAHOO.COM

### **PERSONAL PROFILE/ATTRIBUTES**

I am an enthusiastic, self-motivated, reliable, responsible and hard working person. I am a mature team worker and adaptable to all challenging situations. Able to work under minimal supervision, a team worker while delivering duties and responsibilities assigned to me in an efficient manner while ensuring quality and achievement of set targets and kips as set by the organization.

### **CAREER SKILLS**

- **Achievement Drive & Initiative:** Sets Out to Achieve a Unique Standard
- **Achievement Orientation:** Sets and Work to Meet Challenging Goals
- **Analytical Thinking:** Makes Complex Plans or Analysis
- **Coaching and Developing Other:** Prepare Individual for The Future
- **Collaborating as A Team:** Demonstrate Collective Responsibility
- **Conceptual Thinking:** Creates New Concepts
- **Developing Others:** Gives Feedback to Encourages Ongoing Development
- **Customer Service Orientation:** Act to Make Things Better for The Client

### **CAREER OBJECTIVE**

Seeking a position in a dynamic organization where I can launch my career and work towards building a strong skill set. A hard working individual looking for a challenging position where I can showcase my skills and contribute to the growth of the organization. To secure employment with a reputable company, where I can utilize my skills also to secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company

### **EDUCATIONAL BACKGROUND**

**Period: Sept 2022-Dec 2022**

**Institutes:** Cisco Networking Academy Talent

- Achievement: Pursuing Networking Essentials

**Period: mar 2022-july 2022**

**Institutes:** Freecodecamp

- Achievement: pursuing responsive web designing and development

**Period: Mid-April 2020-Jan2021**

**Institutes:** Cisco Networking Academy Talent

- Achievement: Pursuing Cybersecurity

**Period: Jan 2020 -April 2020**

**Institute:** Micato Safaris-America Share

- Achievement: Computer Packages

**Period: 2016-2019**

**Institute:** Kathiani Boys' High School

- Achievement: Pursued Kenya Certificate Of Secondary Education

**Period:2007-2015**

**Institutes:** Siloam Education Centre

- Achievement: Pursued Kenya Certificate Of Primary Education

## **WORK EXPERIENCE**

**Duration: Aug 2022-March2023**

**company:** Arrows Fiber Wireless –Fidelity

**role:** network technician

### **Duties and Responsibilities**

- Designing and installing computer networks, connections and cabling
- Troubleshooting system failures and identifying roadblocks in the network
- Fixing problems in LAN infrastructure and testing and configuring software
- Maintaining and repairing hardware including peripheral devices
- Evaluating network performance to improve the network
- Scheduling upgrades and maintenance without interrupting business workflow
- Providing technical direction and giving training to co-workers about network systems
- Working with vendors to get needed equipment for the networks and systems

**Duration: July 2021 -May 2022**

**company:** jumia marketplace company

under praise entertainment

**roles:** customer care agent

**act as** online merchant/seller

### **Duties and Responsibilities**

- photographing and writing descriptions of the items they will sell and put the information online.
- calculating total purchase amounts, taxes, and shipping costs; process payments; and send orders
- interacting with customers to answer questions or resolve problems
- enhancing the customer experience, executing customer order fulfilment and maintaining the technology and infrastructure
- Inspecting landing pages, product information, checkout options, and all other pertinent website-related systems to ensure their visual appeal, accuracy, and ease of use
- Ensuring that payment options and promotional tabs are configured correctly
- Inspecting and uploading customers' product reviews.
- Scheduling and communicating intensive site maintenance, as needed.

**Duration: July 2020- March 2021**

company: kilimall international limited ecommerce  
under xanje entertainment

role: customer care agent

act as online merchant/seller

**Duties and Responsibilities**

- photographing and writing descriptions of the items they will sell and put the information online.
- calculating total purchase amounts, taxes, and shipping costs; process payments; and send orders
- interacting with customers to answer questions or resolve problems
- enhancing the customer experience, executing customer order fulfilment and maintaining the technology and infrastructure
- Inspecting landing pages, product information, checkout options, and all other pertinent website-related systems to ensure their visual appeal, accuracy, and ease of use
- Ensuring that payment options and promotional tabs are configured correctly
- Inspecting and uploading customers' product reviews.
- Scheduling and communicating intensive site maintenance, as needed.

**Duration: January 2020 –May 2020**

Company: Micato Safaris-America Share

**a) Joy-Kid Club**

Role: Secretary/clerk

**Duties and Responsibilities**

- Keeping both financial and kids' records
- Organizing and distributing messages.
- organizing and maintaining document files
- documenting financial information
- Preparing budgets/payroll
- Act as messenger

**Duration: February 2020- April 2020**

Company Name: Micato Safaris-America Share

**b) Learning Resources Centre**

Role: Computer Assistant/Librarian

**Duties & Responsibilities**

- Assists with daily tasks of the library such as issuing new library cards
- Returns, or oversees and trains volunteers to return, books and materials to stacks managing the library's collection and helping people find specific resources
- shelving books, organizing materials for patrons' use or research needs as # Responding to customer requests and emergencies as needed.
- provide technical support to customers across a wide range of hardware and software systems.
- installing new hardware and software, troubleshooting issues, and implementing repairs and updates to computer systems.

## **HOBBIES/INTERESTS**

- Charity
- Reading novels, magazines and blogs
- Traveling
- Engaging in Club organizations

## **REFEREES**

1. Mr Nouman Khalid  
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2. Kennedy Odemo  
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