# KEVIN DELOACH

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## WORK EXPERIENCE

## IBM Tealeaf Technology, Software Engineer

6/2012 - 9/2013

- Worked on all aspects of the Tealeaf cxOverstat product; From initial integration, to deployment on major high volume traffic websites, such as Nike and Expedia.
- Implemented features, performed user interface exploration, drafted documentation, and provided technical support for cxOverstat, cxImpact, and the Browser Based Replay tool.

# Elements, Inc., Software Developer

8/2008 - 12/2011

- Developed franchise-oriented content management system, data migration & build automation tools, web services, business reports, and various other custom applications for use in franchise, health care, real estate, and private equity industries; Some technologies used include IIS, MS SQL Server, C#/VB .NET, Apache, MySQL, PHP, Flash, Flex, and Adobe AIR.
- Worked with corporate and local businesses owners from national franchises such as: Maaco Collision Repair & Auto Painting, CertaPro Painters, Floor Coverings International, Weed Man Lawn Care, and others, to create email marketing campaigns, improve customer engagement, and generate thousands of search engine optimized local franchise websites.
- Coordinated knowledge transfer and technology transition with local and remote teams after original company was acquired by *Elements*, *Inc.*

## Verve Internet Solutions, Web Developer

12/2007 - 8/2008

- Developed features for proprietary CMS, performed maintenance on legacy software, and produced websites using dynamic code generation techniques.
- Created cross-browser compatible XHTML/CSS templates from Photoshop PSDs that comply with accessibility and Section 508 standards.
- Worked directly with non-profits in the Philadelphia area, such as: The Delaware Valley Green Building Council, The Consumer Credit Counseling Service of Delaware Valley, The Philadelphia Mummers Fancy Brigade Association, and Merion Mercy Academy, to provide technical support, maintenance, content updates, and website enhancements.

# Austin District Music Teachers Association, Freelance Web Developer 5/2008 – 9/2008

 Developed online portal to schedule events, manage student enrollment, and generate PDFs for approximately 125 teachers.

### Central High School, Technical Assistant & Web Developer

9/2005 - 7/2006

- Volunteered with IT department to manage computer labs, diagnose networking issues, and provide technical support for approximately 150 faculty members and 2,300 students.
- Designed website to improve availability of information & increase student engagement, and created a custom CMS featuring role-based permissions, workflow, and extensive logging.

## TECHNICAL SKILLS

Languages: Python, C#/VB .NET, Node.js, Java, JavaScript, PHP, MS SQL Server, MySQL, SQLite, Flex, ActionScript AS3, XML  $\odot$ , XSLT, LATEX

Software: Linux, Windows, Apache, IIS, Microsoft Visual Studio, SSMS, Vim, Cygwin, Photoshop, Flash, Perforce, Git, Subversion