Emander Dangla

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PROFILE

- Highly effective IT Practitioner with over 6 years of experience that offers an array of skills in Software Engineering, IT Infrastructure, and Application Support.
- Proven to learn quickly, adapt to new technologies, and a flexible team player.
- Meticulous, output-driven, possesses various skills with the right attitude and professionalism towards work.

EXPERIENCE

European Innovation Academy — Porto, Portugal
Participant — Jul 2023 – Aug 2023

- Immersed in a start-up accelerator summer program and focused on technology entrepreneurship and innovation that would develop software through partnership with professionals from world's top institutions.

YMCA – Scarborough — Toronto, Ontario, Canada
Team Member, Volunteer — Dec 2022 – Present

- Collaborated with a diverse team to coordinate schedules and tackle larger projects, fostering strong teamwork and communication skills.
- Provided exemplary customer service by addressing client concerns and special requests promptly and professionally.

InfiniteDATA — Manila, Philippines
Software Implementation Consultant — Oct 2020 – Aug 2022

- Successfully delivered 1 project by leveraging product and implementation research to prioritize project roadmap.
- Documented more than 30 software bugs and fixes, release notes, and common errors by conducting user research to address future incidents effectively and efficiently.
- Responded to all assigned tickets every day to ensure timely feedback to the clients.

Accenture — Manila, Philippines
Senior Software Engineer — May 2015 – Oct 2020

- Effectively implemented more than 90 break fixes, enhancements, and system improvements by doing research, analysis, design, development, testing, and maintenance that ensures the longevity of these enhancements.
- Reduced manual tasks by more than 48 hours, by developing and implementing a different approach to an old system.
- Developed positive relationships with stakeholders by resolving more than 120 incident tickets relating to applications and batches.
- Increased team productivity by inspiring, coaching, and training junior members to develop their own work style to various tasks.
- Reduced team-client turnaround time by 40% monthly, by documenting incidents whilst designing long-term fixes.

EDUCATION

Centennial College — Toronto, Ontario
Artificial Intelligence – Software Engineering Technology — Sep 2022 – Apr 2024
Unofficial GPA: 4.2

FEP U. Porto – Economics and Management — Porto, Portugal
Certificate, Innovation and Entrepreneurship — Jul 2023 – Aug 2023

Adamson University — Manila, Philippines
Bachelor of Science in Information Technology — Jun 2011 – Apr 2015
Academic Scholar, Dean's Lister, Academic Merit Award

SUMMARY OF QUALIFICATIONS AND SKILLS

- 6+ years of experience in SDLC and ITIL framework on various systems which includes, but not limited to, requirements gathering, research, system analysis and design, development, testing, integration, and deployment.

- 6+ years of working with stakeholders to determine high-level requirements that capture business and end user needs, review of deliverables, and address issue/concerns.
- 6+ years of experience in advanced databases (RDBMS, SQL, and PL/SQL) and Unix/Linux.
- 6+ years of experience as an SME handling more than 4 development projects and providing production support.
- 6+ years of experience with Oracle Peoplesoft Financial Applications.
- Experience in using implementation tools such as Docker and Kubernetes.
- Confident knowledge of Java, Python, Nodejs, ReactJS, NextJS, PostgreSQL, Javascript, and CSS.
- Excellent problem solver with strong analytical skills used to troubleshoot issues and analyze long-term solutions.
- Experience in leading a team of developers and auditors that automate internal processes and ensure that the development guidelines are followed.
- Familiar with working with a midsize dataset, Machine Learning fundamentals, Unsupervised Learning, and ML Ops.
- Trained to be resourceful at learning different software and tools quickly.
- Familiarity in using collaborative and ticketing tools, such as, Git, JIRA, and ServiceNOW.
- Strong communication skills, interpersonal skills, and can work in a team environment.
- Well organized and proficient at handling multiple work priorities.
- Keep up with the trends in the market and always have my own point view on changing business needs.

INTERESTS

- Technology / Electronics / Gadgets
- Reading various article about technology and novels
- Photo Capturing and Editing
- Camping, Hiking, and Freediving
- Trying different cuisine and exploring new culture